

LABOR-BUSINESS IMAGES OF COMMUNITY POWER:
CONVERGENCES AND DIVERGENCES

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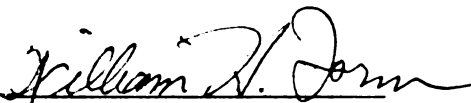


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By

WARREN LOUIS SAUER

A THESIS

Submitted to the School for Advanced Graduate Studies of
Michigan State University of Agriculture and
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AN ABSTRACT

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Approved: William H. Form¹⁹⁶⁰

Studies of community elites are legion in the sociological literature. The focus of such studies, along with the methodological procedures employed, generally strives to document the reputed power of community elites as a single group, thereby excluding inter-institutional analysis of power. Usually business representatives qualify as community influentials and labor representatives do not. Whether labor's lack of reputational power, as evidenced in its minimal representation among community elites, ignores its actual power is a researchable problem. This study reports the findings of interviews conducted with thirty-nine community influentials and thirty-nine labor influentials in a middle-sized industrial community in a midwestern state. The two groups were selected on the basis of nominations submitted by separate panels of knowledgeable including representatives from business, labor, religion, education, mass communication, government, and welfare. The main focus of the study is a comparison of business and labor imagery of: (a) the community power structure in general, (b) their own, and (c) the other group's position in this structure.

Three-fourths of the "community" influentials proved to be representatives of local business organizations. Two

of the labor influentials also qualified as community influentials. A comparison of the social characteristics of the two groups revealed that the community influentials were products of a higher socio-economic background and were currently more active in community affairs and organizations than their labor counterparts.

The respective roles played by business and labor in the resolution of past community issues were examined. Most local issues were defined and subsequently resolved primarily through the efforts of community influentials. Labor involvement was either totally lacking or came at a relatively late stage in the decision-making process.

Both community and labor influentials saw business as the dominant group in the power structure. However, labor influentials perceived less of a power differential between the two groups than did the community influentials. Labor accounted for the power imbalance in terms of business' greater unity, interest, and stake in community affairs, as well as the group's closer alliance with local government. Labor perceived community decision makers to be primarily the representatives of business organizations who, although resolving issues publicly, were less socially responsible than labor. The latter expressed a desire to cooperate with business in the attainment of community objectives and in the resolution of community issues, seeing

itself in essential agreement with business on community goals.

Labor attached most importance to its participation in welfare organizations, but wanted to increase its participation on all community fronts. Together with increased organizational participation, labor looks to increased political activity on its part to further reduce the power advantage which business currently enjoys in the community.

Community influentials accounted for their greater influence in the community when compared with labor on the basis of their relatively greater interest and stake in community affairs. However, they viewed labor as being more united than business in their goals for community action. Community influentials identified themselves as resolving issues publicly without need of organizational approval and as exercising a strong sense of social responsibility. They perceived labor as sharing business' community goals and saw labor cooperation as imperative for the attainment of local goals. Like the labor influentials, the business influentials attached considerable importance to wide organizational participation in general, and to participation in welfare organizations in particular. Viewing itself as "politically apathetic" in the past, business would increase its political participation in the future as a means of maintaining its local power.

ACKNOWLEDGEMENTS

The author owes a debt of gratitude to many sources. He wishes to express his appreciation to the Labor and Industrial Relations Center which employed him as a research assistant during which time the data were compiled for this study. He is appreciative of the interview-time given him by the business and labor respondents. I am also indebted to many staff members and particularly to Dr. Archie O. Haller who offered many useful suggestions. I must also acknowledge the aid of the graduate students and especially George Won, who not only listened patiently to my troubles in informal discussions but who offered valuable suggestions more than once.

This dissertation represents a part of a larger project concerned with the place of labor and business in the community power structure. This project is sponsored by the Labor and Industrial Relations and is under the direction of William H. Form. It is to Dr. Form that the author is most indebted, for without his insightful and critical, yet always patient direction, the author could scarcely have completed this dissertation.

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CHAPTER I

IMAGES OF COMMUNITY POWER STRUCTURE PARTICIPANTS

Introduction

The study of community power structures has engaged the attention of many sociologists in recent years. As a result, numerous procedures have been suggested for isolating the component units of local power structures. Rossi summarizes these under three approaches, which include the study of potential power, reputed power, and actual power.¹ Each of these approaches has yielded evidence of the power wielded by economic agencies, particularly business in the local community. Studies of reputation-based power structures must inevitably point to this conclusion, given the usual investigative procedures employed. The structure dealt with is a perceived structure, invariably selected for the researcher by a panel of knowledgeable.

The author has undertaken such an investigation of a local power structure, but with important modifications.

¹Peter H. Rossi, "Community Decision Making," Administrative Science Quarterly, 1 (March 1957), 415-441.

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The usual exclusion of "reputation-less" groups raises questions as to the "real" or actual power which such groups wield in comparison to reputed power elements such as business. One group usually excluded from systematic consideration is organized labor. In view of this group's potential power, based upon its economic strength, its inclusion in the study of a community power structure would seem imperative. Very briefly, this study represents an analysis of the respective positions of business and organized labor in the Wheelsburg power structure.

Background

Most studies of community power point to the dominant position occupied by business organizations and/or elites.² Much fewer in number are studies which attempt to assess labor's position in the community. The author is unaware

²See among others Floyd Hunter, Community Power Structure (Chapel Hill: University of North Carolina Press, 1953); Robert S. Lynd and Helen M. Lynd, Middletown in Transition (New York: Harcourt, Brace, and Co., 1937); Roland J. Pellegrin and Charles H. Coates, "Absentee-Owned Corporations and Community Power Structure," American Journal of Sociology, 61 (March 1956), 413-419; George Belknap and Ralph Smuckler, "Political Power Relations in a Mid-West City," Public Opinion Quarterly, 20 (Spring 1956), 73-81; Robert E. Agger, "Power Attributions in the Local Community," Social Forces, 34 (May 1956), 322-331; Donald W. Olmsted, "Organizational Leadership and Social Structure in a Small City," American Sociological Review, 19 (June 1954), 273-281; Delbert C. Miller, "Industry and Community Power Structure: A Comparative Study of an American and an English City," American Sociological Review, 23 (February 1958), 9-15.

of any systematic study of labor imagery.³ What most studies have done is attempted to assess its influence as it varies from one community to another. In Steelport, labor had attained political control of the community, yet business still exerted predominant influence.⁴ In Hart's study of Windsor, labor was pursuing an independent community program, thereby precluding "tests of strength" between itself and business.⁵ Organized labor in Illini City, although having penetrated business organizations, did not significantly influence their policies.⁶ In such communities

³There are many partial descriptions of labor's image of the national power structure. See C. Wright Mills, The New Men of Power (New York: Harcourt, Brace, and Co., 1948), and C. Wright Mills, "Labor Leaders and the Power Elite," in Industrial Conflict, edited by Arthur Kornhauser, Robert Dubin, and Arthur M. Ross (New York: McGraw-Hill Book Company, Inc., 1954), p. 152. Imagery material for business has been incidental to the larger purpose of assessing business power.

⁴James McKee, "Organized Labor and Community Decision Making: A Study in the Sociology of Power" (unpublished Ph. D. thesis, Department of Sociology, University of Wisconsin, 1953); "Status and Power in the Industrial Community," The American Journal of Sociology, 58 (January 1953), 364-370.

⁵C. W. M. Hart, "Industrial Relations Research and Social Theory," Canadian Journal of Economics and Political Science, 15 (February 1949), 53-73.

⁶Donald E. Wray, "The Community and Labor-Management Relations," Labor-Management Relations in Illini City (Champaign: Institute of Labor and Industrial Relations, 1953).

as Jonesville,⁷ Regional City,⁸ and Cibola,⁹ labor's influence rarely extended beyond the narrow confines of its collective bargaining relationships with business.

A general conclusion drawn from these and other studies is that labor's exertion of social power has not kept pace with its acquisition of economic power.¹⁰ Labor's control of economic resources make it potentially business' most powerful opponent on the local as well as the national scene. Historically speaking, labor's concern with broad participation in community affairs can be dated from the New Deal era which saw unions being granted legal recognition. Prior to this time, "labor," (the AFL), had concentrated primarily on its economic functions with but few exceptions, at least on the local level. An extensive concern for non-economic activities was developed by the newly-formed CIO. At the local community level, this interest was manifest in the development of "community service" programs.¹¹

⁷W. L. Warner, et. al, Democracy in Jonesville (New York: Harper and Brothers, 1949).

⁸Hunter, op. cit.

⁹Robert O. Schulze and Leonard Blumberg, "The Determination of Local Power Elites," The American Journal of Sociology, 62 (November 1957), 291-296.

¹⁰See William H. Form, "Organized Labor's Place in the Community Power Structure," Industrial and Labor Relations Review, 12 (July 1959), 526-539.

¹¹Leo Perlis, "Unions and Community Services, The CIO Community Services Program," in The House of Labor: Internal Operations of American Unions, edited by J. B. S. Hardman and Maurice Newfeld (New York: Prentice-Hall, 1951) pp. 333-340.

Essentially the same policy was adopted by the AFL. The present merger encourages member unions to participate actively in community affairs.

Power: Economic and Social

It should be specified that community power as we use the term is conditioned by, but not synonymous with economic power. The relations between labor and business in the community power structure are those relations developed in the course of "community involvement" on the part of both groups, apart from what might be called their specific economic or collective bargaining relations. Community involvement refers to the participation of business and labor in local activities and organizations as these entail decision making with regard to the resolution of issues or the pursuance of specific ends. These issues or ends are "community-wide" if they involve agencies other than just labor and business. In this context, from the point of view of labor and business, community or social power represents the capacity to influence these "other" agencies, a capacity which does not necessarily rest exclusively upon economic power per se.

On the economic front organized labor poses a constant threat to business' power. From the latter's viewpoint, labor is frequently seen as attempting to preempt managerial prerogatives. Labor sees itself, on the other hand, as rightfully striving to obtain its share of increased

productivity which the economic system yields.¹² The extent to which these views are carried over or extended to labor's "non-economic" activities such as community involvement can obviously have important consequences for subsequent community power relations which develop. If labor is again seen as usurping business prerogatives, then its attempt to wield influence in community affairs may frequently be met with opposition or rebuff.

An important question which may arise in the mind of the neutral observer as well as the businessman turned community leader asks by what "right" does labor "invade" community affairs? This seems a legitimate question, but it is important to remember that it can also be asked of business. Since business influentials are usually found to dominate the community power structure, one might understandably ask by what right? One could hardly expect value-free answers to these queries, but they are raised to point to a much more basic problem. What accounts for the apparent success of business domination of local power structures? What accounts for the acceptance of business representatives as community leaders, but the rejection of labor leaders? At least partial answers to these questions should be obtained

¹²Edward H. Chamberlain, et al., Labor Unions and Public Policy (Washington: American Enterprise Association, 1958); C. Wright Mills, The New Men of Power, op. cit.

as the responses of the two groups are analyzed. Some indication of labor's and business' acceptance of the other's "right" to become involved in community affairs should be revealed. Success in wielding community influence must in large measure depend upon this acceptance.

A theoretical explanation of the adoption of non-economic activities by such economic groups as business and labor is given by Durkheim in his treatment of "corporations".¹³ Briefly, he attributes this process to the moral and social "needs" of men, which can best be met through their occupational groups. The "corporate activity" of such groups inevitably involves an attempt to meet these needs because of the intellectual and moral "homogeneity" produced in its members as a result of pursuing economic interests. In the present context, the homogeneity of members of both business and labor "corporations" should mean in terms of self-imagery that each group perceives itself as having the "right" to participate and wield influence in community affairs. Of course how they view the other's right represents a different problem. Apparently, labor's attempt to wield social power is perceived in somewhat the same light as were its early attempts to wield economic power.

¹³Emile Durkheim, The Division of Labor in Society, translated by G. Simpson (Glencoe: The Free Press, 1949).

To draw a loose parallel, it perhaps is considered "illegitimate."

While one can speak of politico-economic power in terms of legalization, this is not possible in the case of social power. The wielding of social power again goes back to the problem of acceptance by the other groups with which a particular group interacts. Mere economic power does not earn acceptance, or status. To explain the social power which business has and labor lacks, it is perhaps simplistic but correct to say that the former has status while labor does not. But this does not explain how status is acquired, if indeed this is the "problem" which labor faces. Business has apparently solved this problem, but how this has been accomplished is yet another and more complex matter.

In regard to the acquisition of status a statement by Weber is especially pertinent:

The development of status is essentially a question of stratification resting upon usurpation. Such usurpation is the normal origin of almost all status honor. But the road from this purely conventional situation to legal privilege positive or negative, is easily traveled as soon as a certain stratification of the social order has in fact been "lived in" and has achieved stability by virtue of a stable distribution of economic power.¹⁴

¹⁴Max Weber, "Class, Status, and Power," From Max Weber: Essays in Sociology, Trans. and Eds. H. H. Gerth and C. Wright Mills (New York: Oxford Press, 1946), pp. 180-195.

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Organized labor has upset this stable distribution of economic power and is now attempting, in effect, to "usurp" status. It follows that business' high status has accrued to it from its greater economic power in the past. Status honor has enabled business to wield considerable social power in the local community. A stratification of the social order with business at or near the top has been "lived in" a long time, and even though its stability is now challenged, the burden falls upon labor to improve its position in any new social order which may result.

Different positions occupied in the social order by labor and business should result in somewhat divergent images of this order by the two groups. One problem is the extent to which the two groups perceive community influence as being merely an extension of a group's economic power. To what extent do the two groups perceive the community power structure as primarily a mechanism for resolving economic issues? Closely related to this is the economic motivation which one group attributes to itself and to the other group. Do the two groups view each other as "socially responsible" in their community actions or as selfishly motivated self-interest groups? On the national level at the present time charges by both groups of "irresponsibility" hurled at the other group are a frequent occurrence. Correspondingly, both groups proclaim their recognition of responsibility to the "public interest." The degree to which this carries

over into the local community is a researchable problem.

Within the ranks of business itself during recent years, concern with social responsibility has become virtually an obsession.¹⁵ Several guesses may be hazarded why this development has occurred. Briefly, the rise of organized labor and the challenge which it has represented to traditional business domination has put business on the defensive. It has been forced to reassess its power position which is now threatened. Rarely, if ever, has it been necessary for business to legitimize its actions. The consequences of these actions, both manifest and latent, were largely unquestioned. The invasion of labor into traditional spheres of business influence has forced the latter to "show cause." In danger of losing some of its power, business has been forced to re-validate its claims. Labor, for its part, must validate its claims to newly acquired economic power by corresponding professions of social responsibility. But more than this, to "usurp" status, to prove its sense of social responsibility and fulfill its social functions, labor like business, is inevitably drawn into community affairs. Labor might see in community involvement its utilization as

¹⁵Students of business' power have shown equal concern. Such critics as Mills render a harsh judgement as to the responsibility, or lack of it shown by the business elite.

a "status platform." In a sense, both groups may perceive in community involvement an opportunity to legitimize their economic power.

Along with the perception of community involvement per se and the nature of power which it entails, consideration must also be given to perception of the elements which compose community power structure and the corresponding influence which each of these elements is perceived to wield. Of particular interest in this case is the relative influence which labor and business attribute to themselves and to each other. The extent to which this imagery is affected by, and dovetails with the objective power structure, is of primary concern.

In terms of the actual "functioning" of the power structure, these questions seem particularly significant. Actually they give rise to a basic problem: the degree to which a group's imagery influences its actions in community involvement. Given the objective positions of labor and business in the community in which the latter is dominant, is this power differential perceived by both groups? Does business perceive itself as more powerful than labor? Does labor perceive itself as less powerful than business? In turn, how do these specific images relate to the accounts of the two groups in which they report and interpret their participation in community affairs? Do labor and business really act according to perceived power differentials? In

essence, all these questions can be traced to the complex relationships existing between a group's objective position in the power structure, its perception of the structure, its "evaluation" and/or comparison of group positions in the structure, and finally, the actions which it manifests as a result.

Regardless of the degree to which the following hypotheses are substantiated, some light must be shed on the relationship between community power-wielding, group imagery, and existing power structure. Numerous investigators have maintained that the power of an actor in the community is indicated by his power bases, the techniques by which he employs these bases, the issues involved, and the responses of other actors.¹⁶ Another factor which the author would add is the perception of the actor. This too affects the power of the actor in the community setting, and resultant structural relationships. In the present study, the "real" or objective bases of power are not the primary focus of interest. The most obvious explanation for business' influence in community affairs is its economically-conditioned power and attendant "status." Labor's "lag" in terms of community power is perhaps attributable to its lack of the

¹⁶Nelson W. Polsby, "The Sociology of Community Power: A Reassessment," Social Forces, 37 (March 1959), 232-236

latter "resource." Labor, as yet, has not been able to "usurp" status.

The present study, as it concentrates on the perception of such factors as listed above, should afford valuable insight regarding the transition of the potential power of such groups as labor and business into manifest power. Perhaps labor's lack of status and the consequent inhibition of its power potential can be interpreted through possible "misconceptions" which it may hold regarding power bases, techniques, issues, and the expected responses of others. Conversely, business' success may rest upon greater "sophistication" and "knowledgeableness" as revealed in its imagery of these various factors.

For example, is representation in various community organizations either necessary or sufficient for the wielding of social power? Indeed, is this representation the cause or the effect of social power? Perhaps this is a misconception on labor's part; status may be needed to gain representation. Does participation in the power structure "give" status (and) power to a group, or is the power structure a mechanism which merely provides an outlet for the expression or wielding of power? Certainly business influence in the community is partially accounted for by the fact that it has status "to begin with." Business representatives fill positions of authority and status "outside" the power structure, factors which partially account for the

carry-over of business influence "in" the power structure. Labor obviously does not find itself in such an advantageous position. Also, labor may be misconstruing the techniques of power-wielding. Perhaps labor's techniques have served to diminish rather than increase its status. Finally, labor may misjudge the relative importance of community issues as well as the responses of other power structure participants. Thus labor may be squandering its resources on "unimportant" issues and/or overestimating or underestimating the resources of other participants. The mere mechanics of power-wielding are undoubtedly better known to business, a fact which certainly enhances its power potential.

The Problem

The primary focus of this study is on the images of the power structure held by business and organized labor as this imagery relates to their tactics in the structure.¹⁷ The relationship between group imagery and the "actual" power wielded by the two groups is studied. An attempt is made to assess the "objective" power positions of business

¹⁷Cf. the work done by William H. Form and Delbert C. Miller and reported in Industry and the Community (New York: Harper and Brothers, 1960). Due to the specific focus of his problem, the author has not seen fit to include an extended theoretical discussion of the "problem" of imagery per se. For such a discussion see William V. D'Antonio, "National Images of Business and Political Elites in Two Border Cities," (unpublished Ph.D. thesis, Department of Sociology and Anthropology, Michigan State University, 1958). As explained above, the author's concern is with imagery, action, and power.

and labor as these are revealed through their representation in various community organizations. This is followed by an analysis of the roles played by each group in the resolution of past community issues. It is assumed that a group's actions and the influence which it wields in the power structure are affected to a large degree by its perceptions of the structure. In sum, the study focuses on the relationships between: (a) the groups' images of the community power structure, (b) their positions in the structure, and (c) their tactics in the structure.

A knowledge of institutional imagery should render more clear the actions of power structure participants. Clearly, the wielding of power depends not only upon the possession of "resources." It also depends upon the perception of such situational factors as the "issue" involved and the expected responses of "others." Indeed, along with the objective possession of resources, it also depends upon the perception of resources, both one's own and those of other groups. In brief, it depends upon a "definition of the situation." In turn, the degree of cleavage or integration manifested in the power structure should in large measure be related to the degree of convergence or divergence revealed in the images of the respective elements. A congruency of images would seemingly effect a more conflict-free, integrated power structure. On the other hand, disparate images would conceivably effect actions that are disruptive of existing

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power relations. Thus one group may "accept" the power structure and its place in it, whether it be a dominant or subordinate position, while another group perceives itself as challenging the existing structure. If the two groups act in accordance with their images, one would expect conflict to result. However, as we have indicated, it is precisely the extent to which a group's imagery affects its actions that we wish to investigate. If a group "rejects" the power structure, are its actions in issue-resolution in accord with this imagery? It is obvious that a group's objective position in the power structure will affect its imagery of the structure. Dominant groups would probably tend to have a more favorable image than subordinate groups. This is another question with which the present research will be concerned, inasmuch as the power differential between organized labor and business is expected to be quite significantly in favor of the latter. But an "unfavorable" image on the part of a subordinate group is only a testable proposition as is its effect on the group's behavior in the power structure.

Hypotheses: "Global"

Organized labor's encroachment into areas of traditional business domination at the community level poses an important research problem with which this study hopes to deal. In view of the economic strength of business and

labor a researchable problem concerns how they view their own and the other group's position in the broad community context, aside from their collective bargaining relationships. Relative to this problem, the following series of hypotheses has been formulated around four major areas, the first of which concerns broad group assessments of the nature of the power structure and of the importance of participation in this structure, when considering such participation by "areas" or "types" of organizations. Hypotheses relative to this area, the author has labeled "global."

As economic institutions whose interests are best served in what Weber called the "class situation," it is hypothesized that both labor and business will perceive the community power structure primarily as a vehicle for serving general, non-economic interests.¹⁸ It is in the nature of the problem of perception that a certain degree of ambivalence or ambiguity is to be expected. This is assumed in the above hypothesis. It is suggested that while labor and business are, in a sense, special interest groups in the community neither will see its community participation as adjusting to these "special" interests, but rather as expressive of interests common to all groups, that is, a "communal" orientation.¹⁹ Under such general interests we would include such

¹⁸Weber, op. cit.

¹⁹Ibid.

items as improved welfare and social services or such civic improvements as better parking facilities, additional hospitals, and the like. An "adjustment of interests" with respect to these common objectives would seemingly revolve around the means by which they were to be achieved. Hence, the communal orientation which these mutual interests evoke, should be matched by a corresponding societal orientation wherein there is a rational adjustment of means.

Further congruence in business-labor imagery is suggested in the hypothesis that both groups will perceive community participation as subordinate to political participation. If the above perceptions of community power structure are substantiated, then both groups should look to the realm of political activity as being more important in terms of conserving and perhaps of expanding their economic power. Unlike community participation which is looked upon as serving the interests of all groups in the community, political participation should be viewed as a means for serving the particular interests of the group in question. As indicated above, the problem of legitimizing special economic interests perhaps bears more heavily on labor, which may lead one to conclude that labor would attach more importance to community participation as a means for acquiring the social status which it lacks. But it is precisely the fact that community involvement is perceived primarily as a vehicle for acquiring status and is not seen as directly

serving particular economic interests that leads to the author's conclusion that it is subordinated to political participation. Despite labor's drive for status a priority of goals would seemingly dictate greater interest in political activity because of its more direct and obvious relationship to the economic aims of organized labor. As for business, it would appear that this group perceives labor's challenge to be more in the area of economic power rather than social power. As a result, it too should look to political participation as a means for meeting this challenge.

Stemming from the above hypotheses that the community power structure is seen as a mechanism for resolving "non-economic" issues, an important question arises as to the type of agencies which are perceived as resolving these issues. Here a difference in business and labor imagery is hypothesized. Granted that both labor and business consider community participation per se as being important, because of their differential experience they should hold different views concerning what are the important decision-making groups. They should consequently hold different priorities concerning participation in various community agencies. If the power structure is viewed as composed of agencies representing various institutions, then one can speak of economic agencies, educational agencies, welfare agencies, and so forth. A residual category is then needed to embrace such groups as social or fraternal organizations,

service clubs, civic-improvement organizations, and various other "public" agencies. Assuming business domination of the community power structure, business should enjoy greater representation in both the various "public" agencies as well as the institutional agencies, when compared with labor. Despite its influence in the various non-economic agencies of the community, it is hypothesized that business will perceive participation in economic agencies as being more important. Contrariwise, it is hypothesized that labor will perceive participation in various non-economic agencies as being most important.

The rationale for these last hypotheses is not difficult to formulate. Although business is represented in most, if not all community organizations, its influence is probably best expressed in its own organizations such as the Chamber of Commerce, Real Estate Boards, businessmen's associations and the like. Accordingly, community participation to business, should largely be identified with participation in these various organizations. This view should prevail despite the existence of the anomalous perception that the community power structure deals primarily with non-economic issues. In essence, what is being suggested is that these various "issues" are perceived as being resolved mainly by economic organizations. Labor, excluded from business organizations, has perhaps had a modicum of success in gaining representation in the various "public" agencies

and other institutional agencies. In line with its formal program which encourages local unions to avail themselves of services offered by community agencies, it seems not unlikely that labor has reaped most benefits from its participation in local welfare organizations. As a consequence, its perception of community participation should be largely identified with participation in these organizations, and perhaps to a somewhat lesser extent with participation in other institutional and "public" agencies.

Hypotheses: "Structural" (Imagery of Power of Participants in Structure)

While both groups frequently decry the economic strength of the other, it is doubtful whether either carries this imagery over into its perceptions of broader community power arrangements. Probably the general prestige which business enjoys will affect the image which this group and labor have of the relative balance of power between them. While groups with very great economic power might tend to minimize it, it is unlikely that they would minimize their portrait of social power. The broader community power wielded by such a group as business, rather than being considered a mere extension of economic strength, can be more easily legitimized as the exercise of social responsibility. This fact coupled with labor's relatively recent entrance into the broader arena of community affairs should effect essentially similar images by both groups with respect to

the comparative social power wielded by each. Irrespective of the "actual" power wielded by either, it is expected that both groups will point to a power imbalance in business' favor. Thus it is hypothesized that business perceives itself to be more powerful than labor in community affairs; also, labor perceives business to be more powerful in community affairs.

Granted that labor should see itself as wielding social power in the community, it should view itself as subordinate to business. Moreover, business should likewise view itself as wielding greater power than labor in the community. It is not expected, in brief, that reciprocal imagery of the "other" group as an economic power or threat will prevail in the groups' imagery of the community power structure. The expected identity between social power and "responsibility" should preclude this.

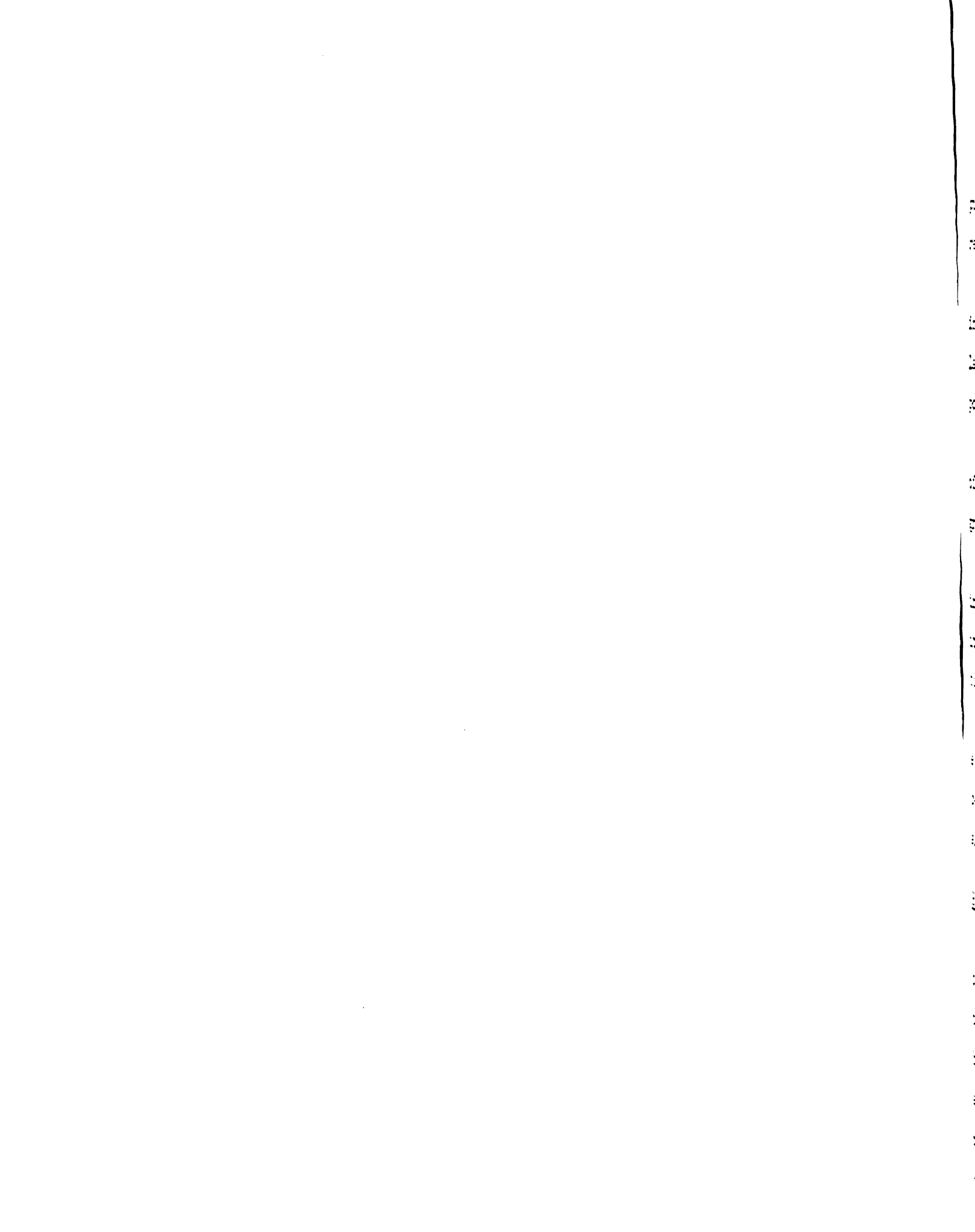
Hypotheses: "Attributive" (Imagery of Attributes of Participants in the Power Structure)

Aside from this above convergence in the portraits of the power structure, greater divergence in inter-group "attributive" imagery is expected. While the two groups should agree as to the relative distribution of power between them, they should diverge in their perceptions of the functioning of the power structure as these involve an assessment of the different "qualities" manifested by the participants. It is expected that labor's relative newness in community

affairs will result in a less favorable view of the current modes of issue-resolution, primarily because it sees itself absent in the decision-making process. Indeed, this absence should be revealed in the reconstruction of past community issues. Further, labor should legitimize attempts to increase its power in the community vis-a-vis business by pointing to labor's greater possession of social "attributes" such as social responsibility and to the greater identity of labor's aims with those of the "community." Business, on the other hand, should view community decision making more favorably in light of its control over the process. In addition, the existing power disparity should be legitimized in precisely the same manner that labor legitimizes its attempts to reduce the disparity. Thus, business should point to its greater responsibility and to the closer identity of its own aims with those of the community when compared with labor. Accordingly, the following group of hypotheses are formulated:

(1) Business perceives community decision makers as changing from issue to issue; labor perceives community decision makers to be an unchanging group.

(2) Business perceives community decision makers to be businessmen who act only with the approval of their respective organizations; labor perceives community decision makers to be businessmen who act autonomously without approval of their respective organizations.



(3) Business perceives community issues to be publicly resolved; labor perceives community issues to be resolved without public awareness.

(4) Business perceives itself to be less united in its position in the community power structure than is labor; labor perceives itself to be less united in its position in the community power structure than is business.

(5) Business perceives itself to have a great sense of social responsibility; labor perceives itself to have a greater sense of social responsibility than business.

(6) Business perceives itself as having greater interest in community affairs than labor; labor perceives itself as having greater interest in community affairs than business.

(7) Business perceives itself as having greater economic stake in community affairs than labor; labor perceives itself as having greater economic stake in community affairs than business.

Hypotheses: "Interaction" (Imagery of Inter-group Relations)

Finally, convergence is expected in a fourth area of inter-group images to be investigated. This area pertains to the images of integrative "interaction" which exists between labor and business in terms of community goals and also images of the relationships between them in the attainment of these goals. As an off-shoot of the groups' perception that the community arena is not an economic battle-

ground in which each pursues diverse and conflicting economic objectives, labor and business should perceive themselves to be in agreement over the community goals of each. Tied in with the claim of social responsibility, each group should profess a desire to cooperate with each other in the attainment of these goals held to be in common. Despite disparate evaluations of the existing power structure, the actions of each group should be predicated upon inter-group cooperation rather than conflict.

It is hypothesized that:

(1) Business and labor see each other as being in agreement on broad community goals or objectives.

(2) Business and labor are desirous of cooperating in the attainment of community goals.

(3) Business and labor attach importance to participation in as many community organizations as possible.

Methodology

The selection of the respondents for both the business and labor groups was dependent primarily upon the consensual nominations submitted by a panel of knowledgeable.²⁰ In the case of the business group two knowledgeable from each of seven institutional sectors including mass communication, business, labor, welfare, education, government,

²⁰ Agger, op. cit.

and religion were asked to nominate individuals whom they considered to have the greatest amount of influence and control over community-wide projects and issues. It is to be noted that the panel was not asked specifically for business nominations; it was expected (as indeed it turned out) that the largest number would prove to be businessmen. This procedure resulted in a list totaling approximately one-hundred and twenty names, from which the thirty-nine top vote-getters were eventually interviewed. It is this list of "community" influentials that is referred to as the "business" group throughout this dissertation.

"Labor" consists of a group of labor influentials chosen in essentially the same manner. In this case the panel of knowledgeable consisted of representatives from mass communication, business, labor, government, and academic personnel in industrial relations at State University. The panel was asked to nominate the representatives of organized labor who were its most influential spokesman in community affairs. Again thirty-nine individuals about whom there was the most consensus were dubbed "labor influentials" and subsequently interviewed.

Separate interviews were conducted with each of the labor and community influentials. The same schedule, with minor variations, was used for both groups. The information solicited by the schedule included the following:

- (1) Personal data (age, birthplace, etc., of respondent),

(2) Participation in community organizations and its self-evaluation, (3) Self-evaluation of its power in the context of local issues, (4) Nature of the "opposition" in the context of local issues, and (5) Substantive image of the community power structure.

Invariably the interview was held in the office of the respondent after having been arranged through a telephone contact. No refusals were encountered, although in some cases considerable delay was met in arranging an appropriate time for the interview, usually because of the busy work schedule of the informant. In the case of one business influential, it took approximately six months to secure an interview. For the most part, the use of the informant's office for the interview assured privacy, but in several instances there were frequent interruptions by associates of the informant either through a telephone call or a personal appearance. Such interruptions undoubtedly affected the quality of these particular interviews, chiefly because of the diversion of attention of both the investigator and the respondent which they entailed. In several instances the informant, by implication, let it be known to the investigator that due to the burden of his work schedule he wished to complete the interview as quickly as possible. Again, this undoubtedly served to reduce the effectiveness of the interview.

Initial rapport was established by explaining the

nature of the project and assuring the informant of complete anonymity. As a whole, it could be said that more business influentials than labor influentials were concerned with the guarantee of anonymity. Many labor influentials explicitly stated their lack of concern over the question, some of whom commented that their views were public knowledge anyway. The questions were read to the respondents with the investigator writing down the responses as completely as possible. Through this technique the investigator was able to obtain numerous verbatim quotes which are included in subsequent chapters.

The average interview lasted approximately two and one-half hours, a fact which proved somewhat disconcerting to only a few influentials. However, no objections were directly verbalized to the investigator. To some the length of the interview had the effect of shortening their responses to the last section of the interview. On this last section the respondent was asked to recapitulate the participation of his group in past community issues. However, this none-too-frequent tendency was not very costly in terms of interview quality.

CHAPTER II

A BRIEF HISTORY OF BUSINESS-LABOR INVOLVEMENT IN THE WHEELSBURG POWER STRUCTURE

Research Site

Wheelsburg, Midwest has a population of 108,000 and is the state capitol. Automobile and metal manufacturing represent its two major industries. Four of the city's five largest plants including Perry Motors Corporation, Ferris Body, Wheelsburg Motors, and Remo Trucks are in auto or auto parts production, while the fifth, John Plough produces farm implements and machinery. All but Wheelsburg Motors are absentee-owned. However, locally owned forge and auto parts plants still employ a sizable proportion of the industrial labor force. The city has a working force of approximately 80,000, 20,000 of which are employed in the automobile and metal manufacturing plants. Approximately 24,000 are members of the recently merged AFL-CIO, with 20,000 representing former CIO members. The UAW is the main union in the city.

The city's neighbor East Wheelsburg is the site of State University, one of the larger state universities in the country. Other business interests in Wheelsburg include several large banks, thriving real estate establishments,

and several local outlets of national department store chains.

Power-wielding in the Wheelsburg Community Chest

As indicated in Chapter I, community power refers specifically to the power which business and labor wield in their relationships with other community agencies. The term "power structure" implies an hierarchical ordering of the power of the various agencies (including labor and business) involved in these relationships. Possibly the "most powerful" group could be looked upon as that which wields the greatest degree of influence with the greatest number of agencies, although even this interpretation is open to question.

It is easier to make "specific" assessments of the power of a particular group than it is to make a cumulative assessment. Thus it is easier to document the power of labor or business within particular areas or sectors than it is to document the "total" or gross social power wielded by each group. In speaking of the community power of business, one perhaps is justified in using the term in the inclusive or cumulative sense, because of the pervasive influence which the group usually wields. However, in speaking of the community power of labor an inclusive interpretation may be quite misleading for labor is usually restricted to a few specific areas. The main reasons for this have

already been alluded to, namely its relatively recent entrance into the broad arena of community affairs and attendant lack of status.

In undertaking an historical analysis of the positions of labor and business in the Wheelsburg power structure, labor's limited power was quickly revealed. As might be expected, this was contrasted with business' wide social power. Labor was revealed as most active (and influential) in the Wheelsburg Community Chest. Accordingly, it was arbitrarily decided to focus upon labor and business involvement in the Chest and its member agencies as a point of departure for analyzing the broader historical power relationships between the two groups. Actually the decision was forced upon us since, as will be seen shortly, labor's involvement in other areas was largely lacking or non-existent prior to World War II.

Considering the previous definition of community power, labor and business "power-wielding" is frequently manifest in what might be termed the "Community Chest complex" of organizations. Indeed, it was in this area that labor first challenged business supremacy in local community affairs. In this, and as in other areas of community endeavor, business reigned supreme until the rise of organized labor. A consideration of business-labor relationships to the Community Chest provides a convenient framework by which to analyze the shifting power arrangements which have taken

place as a result of labor's entrance upon the scene.¹ The mere fact that labor did enter the scene is evidence of a shift of power in its favor. Yet one must quickly add that labor was and still is a distant second to business in influence not only in this welfare area, but in other areas as well.

Three Periods of Involvement

One might divide the history of labor and business involvement in Chest affairs into three periods. In the first period, from 1919-1932, organized labor was virtually excluded. In the second period from 1933-1945, labor gained entry. In the third period from 1946 to the present, labor consolidated its position.

First Period: Labor Exclusion

During the first period the predecessor to the Community Chest, the Wheelsburg Community Welfare Fund, was conceived of and run exclusively by business and professional

¹The bulk of the historical data in this chapter has been taken from Duane Beck, An Historical Study of Organized Labor's Participation in Community Chest and Council Activities in Wheelsburg, Midwest (unpublished Project Report, Department of Social Work, Michigan State University, 1955). To ensure the anonymity of the research site, Wheelsburg, Midwest is substituted for the real city and state appearing in the title of Beck's work.

interests. The Fund was originally organized in 1919 at the close of World War I. The idea for joint fund-raising was apparently the outgrowth of a War Chest conducted in Wheelsburg during the war. At the war's conclusion, the idea was continued with the founding of the Wheelsburg Community Welfare Fund. The original founding group was composed of several local businessmen and a physician.

From its inception until the 1930's the Wheelsburg Fund was under the exclusive administration of business interests. Apparently the same could be said of the member agencies which included Associated Charities, Boy Scouts, Palmer Shoe Fund, Social Center, and others. More than this, labor was apparently not solicited as a group for contributions until 1929 when a form of pay roll deduction was adopted in several local industries. It is obvious from the data available that the attitude of business in terms of fund-raising was one of "go it alone."

A number of factors have been cited to account for labor's absence from participation in the Fund during the twenties and thirties. Actually, they are factors which may be used to account for organized labor's weakness in general during this period and are not unique to Wheelsburg's labor element of this time. To begin with, there was little "organized" labor during the first phase of this period, i.e. the twenties. The most highly organized groups consisted of several AFL craft unions. AFL attempts to organize the

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industrial workers met with little success; most of the latter were members of company unions. Often, joining a company union was a condition of employment for the industrial worker.

Along with internal difficulties related to organizing, the unions also faced a hostile public in Wheelsburg, again not a situation unique to the capitol city. The public as well as management generally held anti-union attitudes. Labor had yet to dissociate itself from the so-called "Red Scare" of the twenties. The negative image of the I.W.W. (International Workers of the World) was transferred in many instances to all labor organizations. Industrial relations in general were characterized by hostility and bitterness; the economic balance of power still weighed heavily in favor of management, which had such techniques at its disposal as the "Yellow Dog" contract.

It is not surprising that the Wheelsburg Fund, organized in such an atmosphere, excluded organized labor from participation. If economic power is a basis for social power, organized labor's lack of the former precluded its attainment of the latter during this early period. Beck, in his study, makes the observation that the Board of the Fund at this time represented the power structure of the community, and that labor was not represented.² Management's

²Ibid., p. 41.

control of the economic situation carried over into the community setting at large without opposition as the early history of the Fund so vividly illustrates. Actually, it was industrial management's economic power that resulted in labor's first "participation" in Fund activities. Thus labor began to contribute to the fund when various industrial plants initiated a "voluntary" form of pay roll deduction in 1929. This of course is not to say that industrial workers did not contribute or were not solicited before 1929, but the date seems significant as marking the first time that an overt recognition was given to the importance of labor as a group. However, labor was "granted" this recognition; it had not "won" social recognition. Moreover, it represented only a recognition of labor's economic potential in terms of the Fund; it was not a conferral of status.

Second Period: Labor Participation Begins

It was during the second period that organized labor began to participate in Fund activities. For the first time labor become involved in the administration of Fund affairs. Labor-Fund relationships during this period are again a reflection of a much wider complex of events as these involved the development of organized labor as a whole. The granting of legal recognition to unions as bargaining agents for the workers by the New Deal had obvious consequences for the economic functions of organized labor.

At the time, somewhat less obvious perhaps was the effect that such favorable legislation was to have on the "social" functions which the unions were later to adopt. Legal recognition "solved" many of labor's internal problems.

That the growing power of labor was recognized on the local scene with respect to the Fund was evident in 1933, when it was suggested that the Board be enlarged so as to include labor representatives. This appeared to mean representatives of the company unions. Nothing came of the suggestions, but as Beck indicates, the move represented at least a change of thinking toward labor, if not an acceptance of it. This date (1933) marked the beginning of the second period of Fund-labor relationships.

The history of the Fund during this period reflected not only the struggle between management and labor, but also the depression setting in which the struggle was carried on. One could interpret the 1933 move to enlarge the Board of Trustees not merely as an outgrowth of the labor-management conflict; one could also cite the financial plight in which the Fund found itself as a result of the economic conditions of the times. Demands upon the Fund far exceeded the resources available to it. The base of contributions had to be enlarged if the Fund was to continue operating.

However, there are several reasons for concluding that the enlargement move was primarily aimed at obtaining more "direct" labor participation in fund raising, and at

the same time was being used to combat the growth of independent unions. First, representation of unions meant company unions. Second, labor was already contributing to the Fund through the pay roll deduction plan established in 1929. The establishment of this plan was not heartily embraced by workers at this time; its legal status was clearly indicated in a state law passed in 1931, wherein it was specified that mandatory pay roll deduction for charitable purposes could not be made a condition of employment. Circumvention of the statute could be easily accomplished, for proof of violation was extremely difficult to obtain. The move to include "labor" representation seemingly was aimed at legitimizing the plan, thus forestalling a potential source of ammunition which might be used by the independent unions.

That the Fund was "in the middle" of the growing dispute between labor and management is again illustrated in 1935, when management granted a further concession to company unions by discontinuing the deduction plan. For the Fund this came unfortunately at a time when the demands upon it were still acute. Many of the Board trustees, who were also industrial leaders, occupied the unenviable position of trying to satisfy the virtually irreconcilable demands of the two roles. As Board trustees it was imperative to maintain and increase contributions to the Fund. As industrial leaders it was imperative to ward off the in-

creasing challenge of organized labor. To accomplish the latter objective, the former was sacrificed.

Employer recognition of the unions was not an automatic consequence of the passage of the Wagner Act.³ The formation of the CIO, which had as its primary objective the organization of industrial workers, intensified the struggle. The CIO met increasing opposition, which it countered with probably the most effective weapon at its disposal--the strike. In the State of Midwest, one of the first targets of the CIO was the industrial giant, Perry Motors. The CIO made effective use of the sit-down strike, subsequently declared illegal, but which was highly instrumental in the early successes of the union in winning employer recognition. As Beck notes, a friendly state administration left labor to its own devices. Perry Motors capitulated in December of 1936 and recognized the CIO as the bargaining agent in all plants.

In Wheelsburg the turbulent era was capped with a labor holiday in 1937, a day in which all union members were called off the job to stage parades and demonstrations. In the fall of 1937 the Remo Motor Car Company of Wheelsburg was the scene of a sit-down strike. Together with labor-

³See Chapter Nineteen, "Industrial Conflict," in W. Moore, Industrial Relations and the Social Order (New York: The MacMillan Company, 1947), pp. 399-451.

management strife, the Wheelsburg industrial scene felt the weight of another depression period from 1937 to 1938 when employment figures dropped sharply. Correspondingly, contributors to the Fund dropped by fifty per cent from 1937 to 1938. The decrease in contributors, while reflecting the economic conditions of the period, was also undoubtedly due to the fact that the unions had stopped in-plant solicitation of its membership.

The unions newly acquired economic power finally bore fruit in its relationship to the Fund. In 1938, apparently at the behest of Board members who represented a "third party" to the labor-management dispute, the Board of Trustees decided to enlarge its number from twelve to fifteen members. Invitations were sent out to AFL and CIO locals, urging them to participate on the Board by selecting labor representatives. The AFL responded to the invitations, but the CIO refused, giving such reasons as business control of Fund policies, which encouraged what it called "class collaboration." Actually the main resistance from the CIO was from one UAW local, with the others following its lead.

Beck likens the attempt of the Chest to enlist CIO support to a collective bargaining process. Primarily it was executed by a local industrial leader whose own plant ironically represented the site of the aforementioned recalcitrant union local. His efforts finally yielded results in 1940 when the various CIO locals agreed to support the

Community Chest after a number of "demands" were met, among which was separate union local representation on the Chest board.

The war years apparently saw labor become acclimated to its newly found position in the Community Chest. Perhaps the period could best be described as one in which labor representatives were at first "tolerated" and then "accepted." The Chest provided another meeting ground for labor and management. Facilitating the increasing rapport between the two groups on the Chest during the war was the relative peace and harmony between them on the industrial scene. Particularly significant in this regard was labor's no-strike pledge. If union and management could agree on the economic front, it was apparently less difficult to agree on Board policy, particularly in a war-time atmosphere when "family" squabbles tend to be subordinated to the common effort.

The Third Period: The Post-War Scene

The post-war period has seen Labor-Chest relationships expanded as evidenced by the following events which serve to indicate an increasing degree of participation. At least in some respects labor's increased participation in this third period may be used to document the conclusion that labor's economic power was now being augmented by social power. This increased participation on the part of

organized labor serves as a barometer of its increasing influence with regard to the Community Chest over and above mere representation on its Board of Directors, which it gained during the second period. For example, in 1947 the Industrial Division of the Chest campaign assumed the new title of the Labor and Industry Division. A study of the Chest Board of Directors made in 1949 revealed that organized labor had six representatives out of the total of 27 members.⁴ Labor enjoyed the privilege, shared by only one other member agency, of appointing its own representatives to the Board. The usual procedure was for the Board itself to nominate and elect representatives on the basis of their representing important community segments.

In 1950, labor instituted an educational program in co-sponsorship with the Community Chest which was designed to inform union members of the services available to them through the Chest. The culmination of this program came in 1954 when the Chest hired two labor representatives to work as full-time staff personnel. An indication of labor's influence on the Board of Directors is evident, when in 1949, the Board sent out a letter to member agencies suggesting that consideration be given to securing labor representation in their organizations. One notable characteristic of the

⁴Membership List of the Board of Directors, Greater Wheelsburg Community Chest, March 8, 1949 (Mimeographed).

post-war period was labor's increasing penetration into member agencies of the Chest. A 1953 study reveals that three per cent of the board members of thirty-two health and welfare agencies were labor representatives. Table 1 shows that organized labor still lagged far behind business in the welfare arena, but the three per cent figure for labor representation represents a vast improvement from the time when it was non-existent.

Involvement in Other Sectors of the Power Structure

This brief history of labor and business involvement in the welfare arena of Wheelsburg provides an illustration of only one area in which the two groups manifest social power. The resume' has shown an apparent increase of power by organized labor, which ran closely parallel to its successes on the economic front. Labor first had to win basic economic objectives after which it could turn its attention to such non-economic functions as the organization of community welfare resources. Labor's ability to wield power in the institutional sector of welfare is obviously related to its possession of economic resources. The road to social power was open once the union's economic power had won legal recognition. This same economic power was then used as the basis for power-wielding in the welfare sector. Community welfare, dependent upon the economic resources of organized labor, was forced to admit labor representatives

into its decision-making processes.

TABLE 1^a

OCCUPATION OF THE BOARD MEMBERS OF 32 HEALTH AND WELFARE
BOARDS IN BELLVILLE COUNTY, 1953

Occupations	Per Cent
Employees of voluntary and public health and welfare agencies	6
Professional workers	37
Proprietors and managers	32
Junior executives and supervisors	6
Governmental officials	2
Salaried workers	4
Manual workers	4
Labor union representatives	3
Not ascertained	6
Total	100
Number of cases	609

^aAdapted from Board Membership Study, "A Summary of the Characteristics of Board of Directors and Board Members of 32 Health and Welfare Agencies in Bellville County," Bellville County Council of Social Welfare in cooperation with Community Chests and Councils of America, Inc., April, 1953, (Mimeographed).

Admittedly, even a brief history of labor-business involvement in community affairs must take cognizance of the fact that the community power structure is comprised of various institutional segments of which welfare represents

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but one. The question immediately arises as to how labor has fared in other segments. For example, to what degree has labor been able to wield power in the local political institution? Form attempted to trace labor's influence in various local institutions over a number of different time spans.⁵ With respect to power in local government, several of his findings are of interest. In a period from 1948 to 1957, only one union official was elected to a municipal office. Further, no city council had been elected which had a majority of its members enjoying union support. Union backing apparently had a negligible effect on a candidate's chances for winning an election. In a study of municipal commissions from 1945 to 1957, Form found that only four union officials had been appointed to serve during this period. On the other hand, in the period from 1949 to 1957, 17% of the candidates elected to municipal office were "proprietors", 19% were "professionals," and 17% were "managers and officials." Regarding appointments to municipal commissions during the 1945 to 1957 period, 13.4% were listed as "professionals," 30% as "proprietors," and 14.5% as "managers in business."

⁵William H. Form, "Organized Labor's Place in the Community Power Structure," Industrial and Labor Relations Review, 12 (July 1959), 526-539.

Concerning candidates elected to the city board of education in the period from 1935 to 1959, Form noted that only two union members were elected; over half of the candidates elected were "proprietors" or managers in business," and one-third were "professionals." He similarly indicated that business influence prevails with the city's mass communications media and prominent religious groups. Various civic policies advocated by the local newspaper were invariably followed by the electorate. The professed neutrality of local clergymen in labor-management disputes in effect means submission to business influence.

Form drew several significant conclusions. Organized labor's community power is not consonant with its economic power. It changed its style of community participation after World War II. From 1937 to 1947, the techniques used in community participation were essentially those which labor used in collective bargaining; these included "blunt accusations, insistent demands, and the disregard of social niceties." These tactics were largely ineffective because of the opposition which they engendered. Form characterized labor's approach after the war as that of the "white shirt, (and) soft spoken words." The net result was greater labor penetration into community organizations. Ranking labor's power in various community segments, Form concludes that it is most powerful in economic bargaining and welfare, and least powerful in religion and mass communication. In all

segments, union power is considerably less than that of business and professionals. Organized labor was obviously most powerful in those sectors where it could make use of its economic resources.

In a local history a reporter catalogued the founding of various civic and fraternal organizations in the city of Wheelburg. Virtually in toto, the organizations represented the products of business and professional interests. Lodges, service clubs, welfare agencies, social groups, professional societies, all serve to illustrate the extended arm of business influence in community affairs. Labor representatives were not included among the "builders" of Wheelburg.

As in most American communities, the above brief history of labor and business involvement in community participation shows both an historical and contemporary business domination. Organized labor's appearance on the community scene seems both belated and recent. In a relatively short time, its economic strength has come to rival that of business'. However, its attempts to transform this economic power into social power equalling that of its economic rival have been something less than spectacular. Yet some progress has been made, primarily in those sectors where economic strength "tells." It has not been successful in those arenas where something more than economic resources are apparently required to wield power. Continued business domination can

only be explained in terms of these "other" resources.

The Bases of Power

Rossi lists among the various bases of power control over wealth, mass media, solidary groups, values, and prestigious interaction.⁶ In terms of these factors, a comparison of business-labor power in the community sees the latter as much less powerful because of its lack of control over such elements as mass media, solidary groups, and prestigious interaction. Control over such factors again requires status. However, returning to Weber, the development of status for labor is under way, since labor has made the existing status order "economically precarious."⁷ Organized labor appears to be winning recognition for its style of life, or perhaps for its attempts to emulate the "life style" of its "betters," in the social order. In this regard, we may recall the apparent change of labor tactics noted above. This change in labor strategy has won for it a modicum of status as evidenced by the fact of its penetration, however slight, into those sectors of the power structure where raw economic power is not sufficient for

⁶Peter H. Rossi, "The Study of Decision Making in the Local Community," August, 1957 (Mimeographed).

⁷Max Weber, "Class, Status, and Power," From Max Weber: Essays in Sociology, Trans. and Eds. H. H. Gerth and C. Wright Mills (New York: Oxford Press, 1946), pp. 180-195.

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influence-wielding. If, as seems the case, organized labor's "disruptive" presence has been "accepted" in the economic order, it is not too surprising to witness some attendant modifications in the social order. In any case, the perceptions of the parties involved in this process of social change should directly reflect the process of change itself. The subtle processes involved in labor's "usurpation" of status, as obscure as they are, would hardly seem to yield business or labor imagery which perceives the social order in terms of conflict, assuming that the power structure is seen primarily as a social rather than an economic order. This assumption is the basis of the large degree of perceptual convergence expected between the two groups. Even if this assumption proves to be false and the power structure is seen as a carry-over of the economic relationships between the two groups, the resultant images would hardly seem to be predicated on potential conflict. In a manner of speaking, one might say that the instability of the economic order has become relatively structured. The above history has revealed a maturation of both economic and social relationships.

It should be made absolutely clear that business' claim to social power which is expected in the present study, is in no way a denial of the fact that business also perceives organized labor as an economic threat. The point is that this threat is not perceived as being manifest in

community participation, hence the hypothesis regarding the relative importance of political versus community participation. One can argue that the neat compartmentalization of political and community participation is a product of methodological procedure and may result in spurious findings. Thus a re-phrasing of questions could also be used to prove that business does not perceive itself as dominant in community affairs. However, it would seem to the author that there is a "real" distinction to be made between what he conceives of as "community" participation as opposed to "political" participation, just as there is a distinction between community participation of labor and business and the strictly economic relationships between the two groups. It is not expected that a consistent distinction will be maintained in group imagery, as the above body of hypotheses indicates. However, since a theoretical distinction between "economic" and "social" power is valid, one is justified in using methodological techniques incorporating this distinction.

The history of Wheelsburg gives incontrovertible evidence of business domination in the city power structure. Business has, and as the next chapter will show, continues to be the dominant group in community affairs. Wheelsburg, as a case study of labor-business relationships, illustrates a more or less "typical" cycle ranging from inter-group conflict to accommodation. This transition too should be

reflected in the groups' imagery. Perhaps the ultimate difference in social power between business and labor rests upon business' control over status-enhancing and status-creating resources, a fact which in turn rests upon internal "structural" advantages enjoyed by business. In brief, unlike business, a recruitment problem confronts labor, i.e. finding individuals who not only have the time but also attendant socially "desirable" characteristics, and thus can give a good account of themselves as labor spokesmen in community activities. Counterparts to full-time labor personnel serving on the Community Chest are relatively rare. The manifest result of these resources, business control of the power structure through greater representation in various community agencies, is in one respect a "natural" consequence of their possession by business, and should be perceived as such by both groups.

Additional light on possible divergent assessments of the power structure is also provided by historical considerations. That labor would take less kindly to the existing power arrangements than would business also seems to be a "natural" consequence. Organized labor has changed its ways to satisfy the powers that be, yet still finds itself occupying a relatively minor position in the power structure. Labor's absence from and consequent ignorance of community decision-making processes should lend both "enchantment" and deprecation to its imagery of these processes.

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Finally, the historical analysis lends substance to the supposition that labor's future orientation toward community involvement will continue to embrace the present policy of business-labor "cooperation," since this policy has enabled labor to make some headway in wielding influence in community affairs.

Current Positions of Labor and Business

In light of this chapter's historical considerations, the analysis of the current positions occupied by business and labor in the Wheelburg power structure which follows in the next chapter could hardly be expected to yield evidence of a substantial reduction of the balance of power between the two groups, as indeed it does not. The historical data has indicated that labor's ascendancy to a major power position is not yet an accomplished fact, but rather that progress toward this end proceeds at an unspectacular rate. Consequently, the present-day power structure springing from such historical roots is itself indicative of power-wielding which is not yet labor's.

CHAPTER III

THE PRESENT POSITIONS OF BUSINESS AND LABOR IN THE WHEELSBURG POWER STRUCTURE

Comparison of Labor and Community Influentials

The contemporary positions of business and organized labor in the Wheelzburg power structure will be analyzed in this chapter by studying the characteristics of the lists of community and labor influentials, the two lists taken together serving as the source material for the imagery material presented in subsequent chapters. A comparison of the two lists should yield valuable data on the comparative strength of organized labor and business in the local power structure.

Community Influentials

Perhaps the clearest indication of business power is provided by the community influential list itself. Only two labor representatives appeared on the list. The remaining 37 included 29 business representatives and eight professionals (See Tables 2 and 3). Clearly, organized labor is not reputed to have much influence in the community. Of course, inclusion on the list is no guarantee of actual power, and exclusion is not conclusive evidence of lack of

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power. One way to overcome the possibility that a list of community influentials conceals these limitations is to draw up a list of various institutional influentials as this study has done in the case of organized labor.

Several alternatives are open to the investigator to check the validity of a list of reputed community influentials. One way is to compare the list with a list of persons who hold what are presumably potential power positions in the community, and then check the degree of overlap. This has been done by Schulze and others.¹ Still another procedure focuses on a study of "actual" power by analyzing the resolution of various community issues in order to ascertain the role played by different participants in the decision-making processes. Although the primary focus of this investigation is on the imagery of reputed influentials, and makes no claim for having isolating all elements of the community power structure, it is felt that some attention must be devoted to these alternative methods of studying community power. In the present chapter, the focus will be on the degree to which reputed and potential power-wielders overlap. In Chapters IV and V some space will be devoted to the actual power wielded by business and labor, as this power was perceived by the informants themselves.

¹Robert O. Schulze, "The Role of Economic Dominants in Community Power Structure," American Sociological Review, 23 (February 1958), 3-9.

Of course, in one sense this is not an independent study of actual power but rather a study of power as reported by his informants. However, the information elicited should be of value in attempting to establish links between imagery and "action."

Occupations of Community Influentials

Many of the community influentials qualify as "economic dominants," being either business executives or proprietors, and representing the city's main industrial and business concerns. This is quite unlike Schultze's findings in Cibola.² Many of them hold top positions in major local economic associations. Three held political offices; two were on the city council and also were the heads of local business enterprises, the third was the mayor. As can be seen from Table 2 one was a representative of mass communication, the publisher of the only local newspaper. Finally, eight professionals were included on the list. The two labor leaders on the list of community influentials were also included on the list of labor influentials.

For purposes of simplicity in comparing labor-business imagery the author feels justified in using the list of community influentials as the basis for his statements and findings relative to "business" perceptions. This

²Ibid.

TABLE 2

COMMUNITY INFLUENTIALS INTERVIEWED BY ORGANIZATIONAL AFFILIATION AND POSITION^a

Name	Organization and Position
George Hire	Director of Personnel, Perry Motors Corporation
Frank Adman	Public Relations Director, Perry Motors Corporation
Harold Car	General Manager, Perry Motors Corporation
Clint Recorder	Secretary, Wheelsburg Motors Corporation
Tom Banker	President, Kent State Bank
Phil Asset	President, American Federal Bank
Warren Debt	President, American Commonwealth Bank
John Retail	Store Manager, Sanders and Ross, Inc., Department Store
Mike Macey	Manager, Retired, Seller's Department Store
Elmer Local	President, Wheelsburg AFL Labor Council
George Wage	President, Wheelsburg CIO Labor Council
Paul Gas	Division Manager, Peoples Power Company
Sam Risk	Branch Manager, Retired, Fairmen's Life Insurance Company
Tom Bigsell	President, Wheelsburg Public Relations Council
George Piston	President, Wheelsburg Motors Corporation
Henry Metal	President, Snelling Forge Corporation
Cary Iron	President, Williams Metal Corporation
Kent House	President, Kent House Realty Company, Member Wheelsburg City Council
Terry Landy	President, Land Realty Company
Hal Acre	President, Acre Realty Corporation
Gene Buy	President, Buy Realty Corporation
Jay Sale	President, Sale Realty Company
Vance Rent	President, Rent Realty Company
Ray Bild	President, Bild Construction Company
Calvin Brick	President, George Brothers Construction Company
Frank Lobby	President and manager, Cole's Hotel
John Newsworthy	Publisher and editor, <u>City Journal</u>
Max Printer	President, Moore Printing Company, Member of Wheelsburg City Council
Jack Hearse	Owner, Estel Funeral Home
Dean Sedan	Vice President, Sedan and Holt, Stutz Car Dealers

TABLE 2 - Continued

Name	Organization and Position
Rob Govern	Mayor, Wheelsburg
Joe Writ	Partner, Writ, Kale, and Cane Law firm
Lee Legal	Partner, Legal and Aller Law firm
Ted Mine	Partner, Mine, Bodee, and Sole law firm
Seth Dean	President, State University
Gunner School	Superintendent of Public Schools, Wheelsburg
Monsignor Abbot	Pastor, St. Thomas Catholic Church
Rev. Bishop	Pastor, St. John's Episcopal Church
Dr. Alvin Medick	M.D., private physician

^aAll names and organizations mentioned in this study are referred to by psuedonyms and fictional titles.

TABLE 3

OCCUPATIONS OF COMMUNITY INFLUENTIALS

Occupation	Frequency	Percentage
Executives: sub-total	(14)	(36)
Automobile manufacturing	3	8
Other manufacturing	4	10
Banks	3	8
Department Stores	2	5
Labor Unions	2	5
Proprietors: sub-total	(17)	(44)
Real Estate	6	16
Construction	2	5
Communication	1	2
Others	8	20
Professionals: sub-total	(8)	(20)
Lawyers	3	8
Educators	2	5
Clergy	2	5
Physician	1	2
TOTAL	39	100

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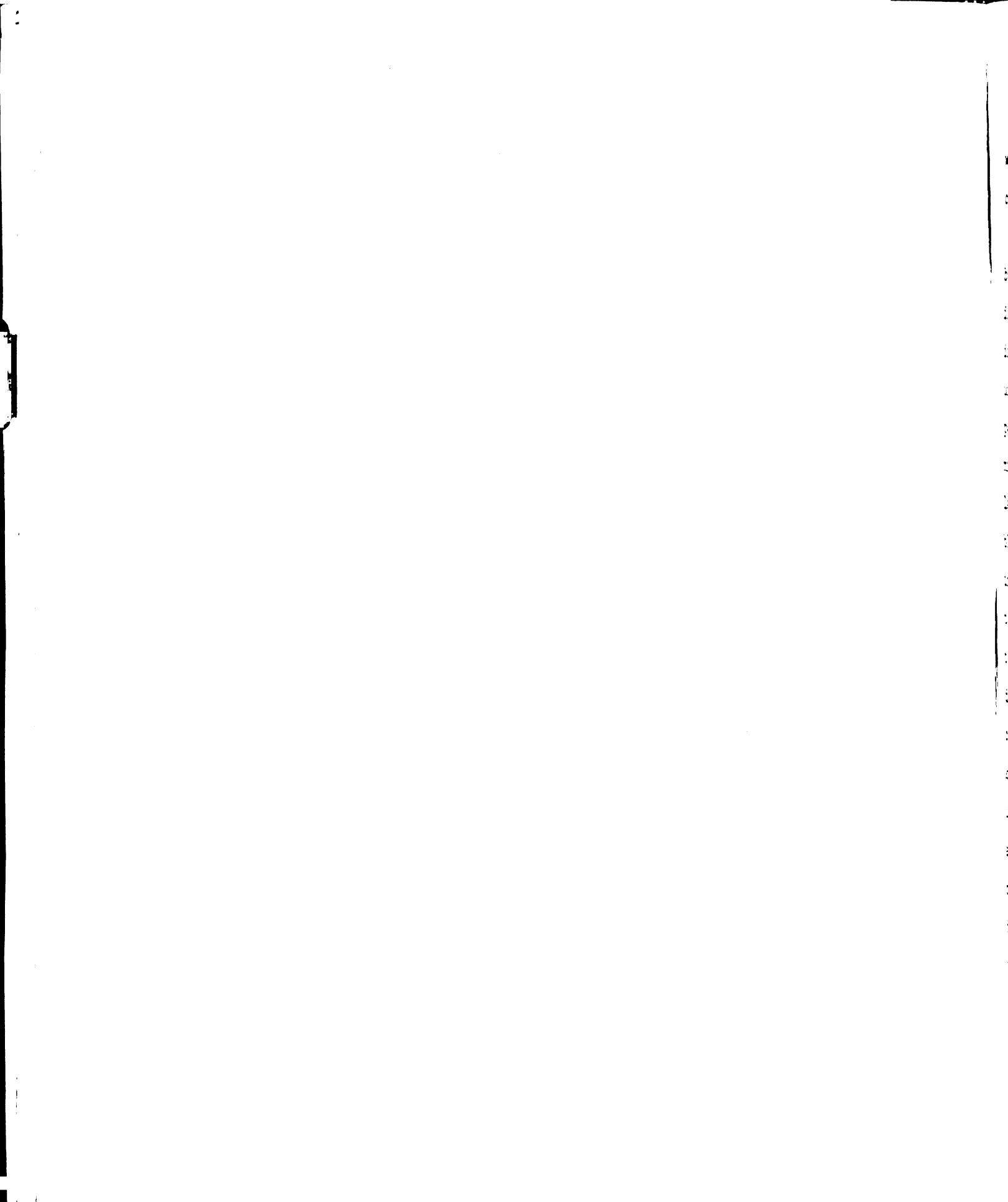
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procedure will be utilized despite the fact that eight of the community influentials are "professionals" and two are indeed "labor" influentials. Aside from the fact that the community influential list consisted of 29 "business" representatives in the strict sense of the word, it was felt that the images of "professionals" would by and large reflect essentially the same type of perceptions and thereby did not merit extensive treatment as a separate category. It was not felt that the inclusion of the two labor leaders on both lists would affect in any significant degree the general business-labor comparison. In a word, "community" influentials are made synonymous with "business" influentials.

The massive power potential amassed by business as illustrated in the community list is impressive, granted that this potential is rarely manifested as a solid front against organized labor in the resolution of particular community issues. Perhaps organized labor never faces "organized" business on any issue, perhaps most issues involve the presence of a "third party." If this is the case, then the problem of winning allies becomes extremely important. In this regard, business enjoys obvious advantages. Business' control over or liason with the mass media and other "sold-dary groups" naturally effect good public relations, making the task of selling its viewpoint much less formidable than is the case with labor. This would seemingly guarantee some support for business in most of its community involvements,



whereas one would speculate that labor cannot rely on the consistent support of any other community group.

Such statements must be taken for what they are-- broad generalizations; the author would admit numerous qualifications. It is obviously simplistic to speak of "business" involvement in the resolution of a particular issue. It is unlikely that all business elements would be activated in a particular issue. Furthermore, those that are activated might take opposing sides, some lining up with organized labor. In addition, it is wholly possible though not probable that "neutral" third parties play a more important role in the resolution of more issues than the author is willing to admit. Granted any one or all of these qualifications, the fact remains that generalizations must be made from the data accumulated. At the present state of knowledge of community power, which seemingly permits only of the grossest kinds of comparison regarding institutional influence, the usage of such terms as "labor" and "business" is necessary and inevitable. With respect to the present study, the list of community influentails certainly attests to the power of business, potential and reputed, if not actual. Taking all these statements into consideration, such declarations that "business is guaranteed support," or that "business enjoys advantages," appear to be only indicators underlying probability statements regarding business power-wielding. Actually, that is all they are meant to be. Such assertions are

valid even though it is likely that "business" rarely acts as a unit in community activities.

Judging from the composition of the community influential list, labor's most fruitful source of allies would appear to be "professionals." However, a much closer orientation between business and professionals is to be expected than between organized labor and professionals. In broad socio-economic terms, they represent status or class equals with their business colleagues. In addition, both in their occupational and community leader roles, the professionals could be expected to have much more contact with business representatives. As a case in point, the services of the three lawyers are frequently employed by the other business-community influentials. Similarly, the "community" roles played by the two educators would be much more likely to include more frequent contacts with business representatives than labor representatives if only because of the preponderant number of the former to be found in civic activities.

For these rather obvious reasons, a general affinity between the orientations of organized labor and "professionals" is hardly to be expected. Neither does the community list include any political allies for labor. Two of the influentials, as political figures are prominent local businessmen. The third influential who is a political figure, the mayor, is himself a former businessman who in a recent election defeated a strongly-backed labor opponent.

Looking at the power structure in terms of community influentials, one then must necessarily assign labor a relatively minor role. Overwhelmingly so, community influentials are businessmen whose reputed power appears to be matched by their potential power as indicated by the positions of economic dominance which they occupy. This, however, does not tell the whole story. An over-all comparison of the characteristics of community influentials with labor influentials is even more revealing of the disparity which exists between organized labor and business in the contemporary power structure. The comparison is useful in explaining not only the "how" but the "why" of the power imbalance as well.

Organizational Participation of Community Influentials

Table 4 serves to illustrate the "interlocking directorate" which the business influentials form. Acknowledging that the organizational structure of community power can be quite varied, the multi-organizational involvement of business influentials is made strikingly apparent. An extensive pattern of involvement is manifest in "civic," "service," and "social" organizations. The Community Chest, Rotary, and Country Club respectively each claim approximately a half or more of the community influentials among their memberships. All but five are members of the local Chamber of Commerce. Mere involvement, of course, does not make

TABLE 4

PARTICIPATION AND OFFICERSHIPS HELD BY COMMUNITY INFLUENTIALS
IN CIVIC ORGANIZATIONS, PRESENT AND PAST

Organizations	Memberships	Officerships	
		Past	Present
<u>Civic</u>			
Community Chest	18	17	6
Hospital Boards	12	3	11
Downtown Development Council	9		2
YMCA	7	7	2
Hospital Expansion Fund	5	4	4
State United Fund	5	2	4
PTA	5	3	1
<u>Business</u>			
Chamber of Commerce	34	18	5
Uptown Businessmen's Association	9	5	1
<u>Service</u>			
Rotary	19	14	2
Kiwanis	7	5	2
<u>Social</u>			
Country Club	22	4	3
Masons	19	2	-
City Club	15	6	-
American Legion	8	3	-
Elks	7	1	-
Commercial Club	6	3	-

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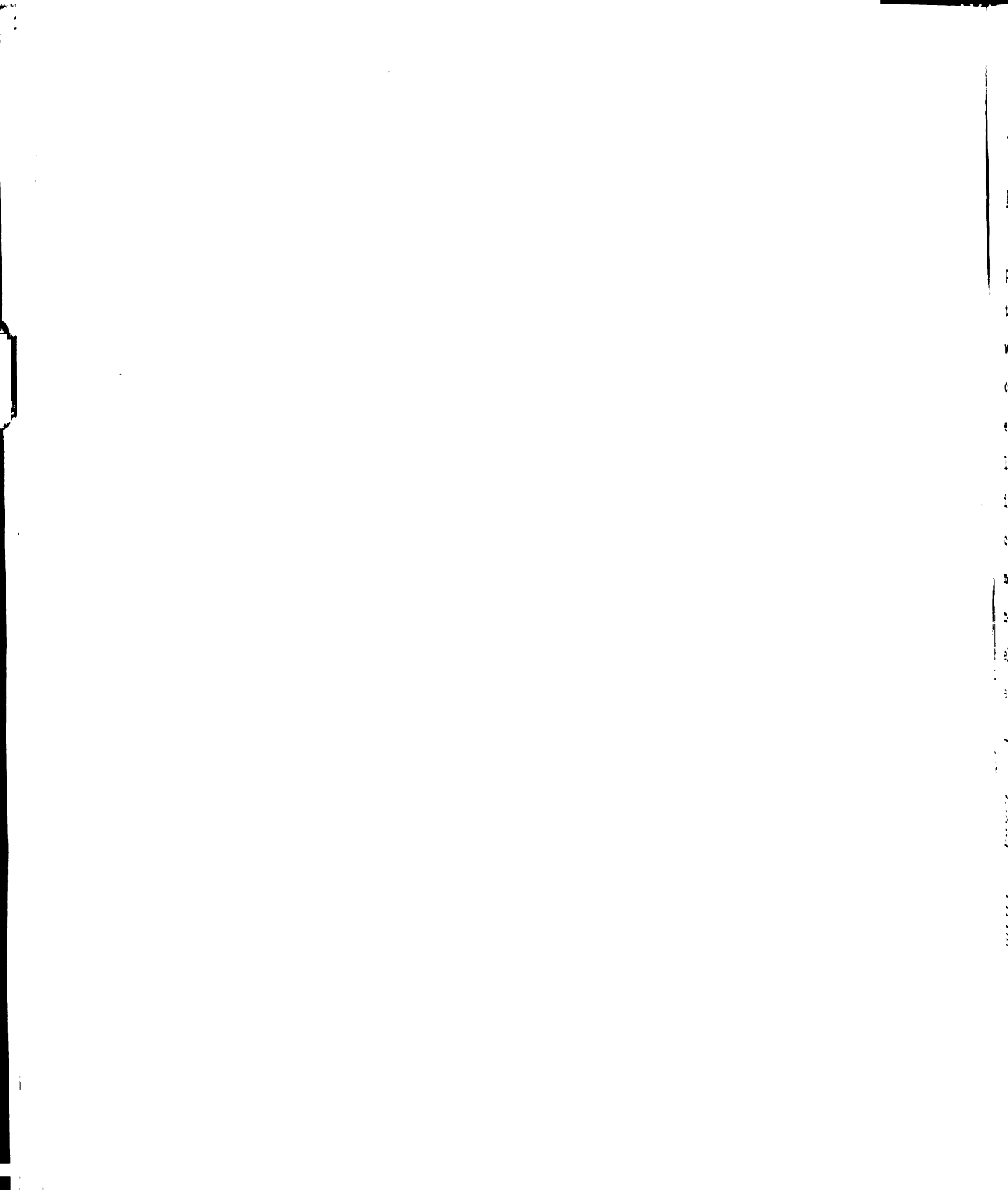
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for influence in these various "types" of organizations. It is equally important to note that involvement for the community influentials has usually meant the holding of officerships in these organizations. This immediately suggests an "halo image" surrounds business-derived status and enhances the businessman's chances of becoming a community leader.³ Although the number of officerships held was greater in the past than in the present, the interviews revealed that the business influentials were usually instrumental in shaping the policies of various organizations whether they held formal positions or not.

The above data support the impression that business influentials dominate local organizations. They serve to answer in part at least, the important question of "how" business dominates local community activities. Still another important question is "how" or "why" this situation has developed in Wheelsburg, as it seems to develop in most communities. In more general terms, what characteristics or attributes are associated with the community leader? For a partial answer to this question, a closer examination of background is imperative. If community leaders are largely recruited from the ranks of business, such an investigation should prove useful in explaining the

³Aileen D. Ross, "Philanthropic Activity and the Business Career," Social Forces, 33 (March 1954), 274-280.



transformation from business to community leader.

Background of Community Influentials⁴

As shown in Table 5 most community influentials are products of a white-collar background. Indeed, thirteen of them had fathers who were businessmen. Slightly over half were from business or professional families. The average community influential springs from a "privileged" socio-economic background. This is reflected by the general level of education attained. Only six of the Wheelsburg influentials lacked college training. Over one-third were college graduates. The benefits of such educational attainments in terms of occupational achievement hardly need to be mentioned.⁵ It is shown that the largest number of community elites demonstrated a preference for business-economics as a college major.

⁴Cf. the findings in the present study with those reported in "The Nine Hundred," Fortune, (November 1952). See also Delbert C. Miller, "The Seattle Business Leader," Pacific Northwest Business, 15 (February 1956), 5-12.

⁵See William H. Form and Warren L. Sauer, "Community Influentials in a Middle-sized City: A Case Study," Bulletin, Institute of Community Development and Labor and Industrial Relations Center, Michigan State University, 1960.

TABLE 5

GENERAL CHARACTERISTICS OF WHEELSBURG'S COMMUNITY INFLUENTIALS

Characteristic	Number	Per Cent ^a
Age:		
Under 40	1	3
41 to 50	6	16
51 to 60	18	47
61 to 70	12	31
71 and over	2	5
TOTAL	39	100
Birthplace:		
West	4	10
Midwest	34	88
South	0	0
East	1	3
Foreign	0	0
TOTAL	39	100
Years Spent in Wheelsburg Area:		
Less than 10	1	3
11 to 20	4	10
21 to 30	6	16
31 to 40	15	39
41 to 50	8	21
51 to 60	4	10
Not ascertained	1	3
TOTAL	9	101
Father's Occupation:		
Business	13	33
Professional	7	18
Government or clerical sales	6	15
Farmer or manual	9	23
Not specified	4	10
TOTAL	39	99
Education:		
High School and under	6	16
College attendance	10	25
College graduation	14	36
Postgraduate study	9	23
TOTAL	39	100

TABLE 5 - Continued

Characteristic	Number	Per Cent ^a
Academic major in college:		
Arts	6	21
Law	3	11
Business-economics	10	36
Science-engineering	6	21
Theology and medicine	3	11
TOTAL	28	100
None specified	11	

^aRounding errors account for totals other than 100 per cent in this and all other tables.

The occupational stability and success of the influential is matched by and perhaps partially explained by his geographical "immobility." Most were "local" products as Table 5 illustrates. The general mid-western area produced thirty-four. Further, well over half spent over twenty years or more in the city of Wheelsburg.

Finally, Table 5 reveals that approximately half of Wheelsburg's influentials were between 51 and 60 years of age. Apparently, life begins at forty for the potential community leader; only one Wheelsburg influential was under forty years of age. However, as subsequent sociometric analysis will reveal in succeeding chapters, wherein the community influentials themselves chose the top leaders from within their own ranks, age was not positively correlated with degree of influence measured by such group consensus.

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A high degree of stability marked the career pattern of the influentials. Data from Table 6 readily support this conclusion. This table indicates that all but four had been with their present association less than eleven years, and also that only ten had worked for as many as four or more associations in the past. Long tenure in present positions is associated with long tenure in present associational affiliations. Twenty-nine had been in their present position for eleven or more years; invariably it was the top or near-top post in the organization. Judged by almost any criterion, community influentials were a "success" in their chosen careers.

The Power of Wheelsburg's Community-Business Influentials

From the above analysis of the manifest power structure, i.e. the potentially powerful organizations and the positions within them, it is obvious that business influentials exert a commanding influence. In a sense economic dominance appears to make for social dominance. A good business reputation seems virtually a prerequisite for the attainment of leadership positions within important non-economic organizations of the city. The occupancy of top formal positions in economic associations was matched by the occupancy of similar positions in "social" or civic organizations. The latter fact is obviously less true of the contemporary scene, but this does not necessarily mean a diminution of social power. This only means that elements of the

TABLE 6

PRESENT ORGANIZATIONAL AND POSITIONAL TENURE, PAST ORGANIZATIONAL AFFILIATIONS OF COMMUNITY INFLUENTIALS

Years	Number	Per Cent
a. Years Spent with Present Firm:		
Under 5	0	0
6 to 10	4	10
11 to 20	8	21
21 to 30	12	31
31 to 40	13	33
Over 40	2	5
TOTAL	39	100
b. Number of Other Companies Worked For:		
0	9	23
1	5	13
2	8	21
3	5	13
4 or more	10	26
Unknown	2	5
TOTAL	39	101
c. Years in Present Position:		
5 or less	3	8
6 to 10	7	18
11 to 20	12	31
21 or over	17	44
TOTAL	39	101

manifest structure which are likely to be "business" elements may exert influence through a "latent" structure as well. Of course, it is realized that a "latent" structure may include non-business as well as business elements. In the case of the business influentials, as was mentioned previously,

although showing a tendency to withdraw from formal positions within various civic organizations, it is obvious that they continue to influence the policies of such organizations. It is a moot question whether formal position-holding is necessary to wield social power, but if it is, community influentials often enjoy a double advantage, holding as they do both economic and social positions. The interviewing revealed, that irrespective of formal position-holding, they are consulted on major community issues.⁶

For our purpose we must compare the development of community influence both on the part of business and organized labor. For the most part the bases of such influence for both groups have been touched upon, even though labor influentials have yet to be considered. The social power accruing to business and its representatives is manifest in both an organizational and individual sense. Economic organizations would seemingly constitute an integral part of any power structure. The Wheelburg influentials represent many such organizations. In addition, they represent business in other organizational elements of the power structure. Thus business' economic-organizational strength is transformed into social power, at least partially, through its individual representatives who go to make up the list of

⁶Ross, op. cit.

community influentials. Organized labor, as an organization, certainly qualifies as a potentially powerful element within the power structure. Yet individual representatives have not found their way into the various segments of the power structure as have business representatives. Manifestly at least, organized labor does not wield social power. Its representatives do not qualify as community influentials. By this criterion of the standing of individual representatives, labor's economic-organizational strength has not been transformed into social power. The ever-slight social power which labor appears to wield is apparently traceable to its economic power and is not due to the "reputation" of its representatives.

A Profile of Wheelsburg's Labor Influentials

The general characteristics of the labor influentials, who are listed in Table 7, are presented in Table 8. Although not as complete as the data on business influentials, a comparison of pertinent characteristics included in this table with those in the business summary is revealing. Whereas seven-tenths of the labor influentials were 52 years or younger, over eight-tenths of the business influentials were 51 and over. Slightly over half of the labor influentials had spent 25 or less years in the Wheelsburg area, while less than three-tenths of the business-influentials had spent less than thirty-one years in Wheelsburg. A considerable

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TABLE 7

LABOR INFLUENTIALS INTERVIEWED BY UNION AFFILIATION AND POSITION

Name	Union	Union Office
George Wage	CIO	Pres., Wheelsburg CIO Labor Council
Elmer Local	AFL	Pres., Wheelsburg AFL Labor Council
John Porter	CIO	CIO Representative, Community Chest
Tod Benning	AFL	AFL Representative, Community Chest
Calvin Jackson	CIO	Subregional Director
Philip Hague	CIO	International Representative
Henry Hanson	CIO	Pres. Local 152
Sam Hunt	CIO	Servicing Representative
Will Cobo	CIO	Educational Director
Bob Ross	AFL	Community Services Council Representative
Darrell Stone	CIO	Pres. Local 235
Arthur Cox	AFL	Pres. Local 410
Connie Fox	AFL	Legislative and Educational Director
Alvin Nagle	CIO	Editor, <u>Wheelsburg Labor News</u>
Warren Benson	CIO	Educational Representative, Local 405
Gene Mintz	CIO	Financial Secretary, Local 405
Ray Stone	CIO	Pres. Local 514
Lennie Knox	CIO	Pres. Local 212
Peter George	CIO	Educational Director
Edith Park	CIO	Legislative Representative
Carl Sawyer	CIO	Treasurer, Local 180
Steve Palter	AFL	Pres. Local 119
Norbert Hill	CIO	Financial Secretary, Local 51
Melvin Miles	AFL	Business Agent, Local 95
Ted North	AFL	Business Agent, Local 42
Frank Cole	AFL	Secretary, Greater Central Labor Council
Grant Gale	AFL	Assistant Project Director State Employees Council
Olive Knowles	CIO	Pres. Local 120
Clint Iser	CIO	Financial Secretary, Local 130

TABLE 7 - Continued

Name	Union	Union Office
Ross Conn	CIO	Pres. Local 55
Alex Cotes	AFL	International Representa- tive
Oliver Boss	CIO	President, Local 75
Helen Morgan	CIO	Secretary, CIO State Office
Larry Nile	CIO	Shop Committeeman, Local 75
Nora Blake	CIO	Financial Secretary, Local 402
Paul Aarun	AFL	Business Agent, Local 65
Bruce Bale	AFL	AFL Representative to United Fund
Mike Doyle	AFL	Financial Secretary and Treasurer Local 42
Jud Payne	AFL	President Local 32

disparity exists between the educational level of the two groups. Thus, while only six of the business influentials had not attended college, twenty-eight of the labor group had not done so. Five labor representatives were college graduates compared to twenty-three of the community influentials.

The organizational participation of union influentials also contrasts sharply with that of their business counterparts. As might be expected and as revealed in Table 8 the labor influentials manifest a high degree of involvement in union affairs. This heavy involvement in their "own" organizations is matched with comparatively little participation in general community organizations. Those holding high-level union positions proved to be labor's most active representatives in community affairs. Again, the contrast

TABLE 8

GENERAL AND UNION BACKGROUND OF WHEELSBURG LABOR INFLUENTIALS

Item	Number	Per Cent
A. <u>General Background</u>		
1. Age:		
53 and over	12	31
43 to 52	12	31
42 and under	15	38
TOTAL	39	100
2. Education:		
High School and under	28	72
College attendance	5	13
College graduation	3	7
Postgraduate study	2	5
Not ascertained	1	3
TOTAL	39	100
3. Years spent in Wheelsburg area:		
0-14 years	14	36
15-25 years	7	18
Over 25 years	18	46
TOTAL	39	100
4. Number serving as union representatives in community organizations	17	
5. Median number of present community organizational affiliations	3.3	
6. Median number of past community or- ganizational affiliations	3.0	
B. <u>Union Background</u>		
1. AFL Unions	15	38
CIO Unions	24	62
TOTAL	39	100

TABLE 8 - Continued

Item	Number	Per Cent
2. Union Positions:		
District, regional, or international	12	31
High local officers	20	51
Lesser local officers	7	18
TOTAL	39	100
3. Tenure as union officials:		
20 years or more	11	28
10-19 years	14	36
Less than 10 years	14	36
TOTAL	39	100
4. Union offices:		
Median number of union offices, present	4.5	
Median number of union offices, past	4.3	

with business influentials is striking. The average labor influential belonged to only three community organizations, while his business counterpart belonged to thirteen. Only seventeen of the labor group, it should be noted, were serving as union representatives in various community organizations. Furthermore it should be added, although exact data was not obtained, that participation in various community organizations for labor influentials rarely, if ever, included the holding of officerships in these organizations. The notion that to some degree community affiliations are sacrificed to internal involvement is reinforced by the fact that the labor influential currently holds multiple

union offices, the median number being 4.5. This situation brings to light the problem of recruitment faced by the unions, wherein the internal structure of the unions seemingly curtails the extra-union activities of its leaders making it extremely difficult for them to represent organized labor in community affairs. The importance of this cannot be under-estimated in explaining labor's lack of community influence, granted that the primary reason may be lack of status. The importance of such an obvious "resource" as time should not be ignored. This organizational dilemma is usually less acute for the business influential who can more easily delegate leadership responsibilities, leaving him more time for community participation.

Summary

The general background characteristics of the labor influentials give evidence of a restricted range of both occupational and "social" experiences. Products of a laboring heritage, their contacts have remained essentially within the same socio-economic circle. Most of them are and have been blue-collar wage-earners throughout their careers. Early entrance into the union hierarchy at a time when organized labor was fighting for its very existence and which has resulted in continuous service to the union has undoubtedly served to preserve a working-class orientation. To these active unionists falls the task of representing organized

labor in community affairs. Compared to business influentials their community participation is quite limited. Unlike business influentials, who in community affairs associate with other business influentials, the labor leaders do not associate with their "kind," they perforce appear out of their bailiwick. While business leaders enjoy status and prestige, union leaders fall heir to the traditional stigma which attaches to representatives of organized labor. In their role as labor representatives in community affairs, they must "live down" this stigma, which means that they must earn status from the business influentials. Indeed, the basis of organized labor's representation in various segments of the power structure hardly rests upon status recognition, but primarily upon economic strength.

This chapter has clearly demonstrated that business' reputed power matches its potential power. Labor influentials are not reputed to have community influence. Potential business power is manifest not only in terms of its own organizations, but also in terms of the positions which it controls in general community organizations. Labor's potential power apparently lies dormant within its own organizational structure. It remains for the following two chapters to consider how the two groups perceive this manifest power situation.

CHAPTER IV

BUSINESS IMAGES OF COMMUNITY POWER

Global Hypotheses

The first three hypotheses to be tested investigate business imagery concerning the purpose, importance, and area of business participation in the power structure. They are:

(1) Business perceives the power structure primarily as a vehicle for serving general, non-economic interests.

(2) Business perceives community participation as less important than political participation.

(3) Business perceives participation in business organizations as more important than participation in any other type of organization in the power structure.¹

In testing the first hypothesis, heavy reliance was placed on the responses to two questions. The first was, "What are some of the most important issues facing Wheelburg today?" It was felt that responses to this question

¹The term "power structure" as used by the author has a dual reference, implying relationships between organizations as well as relationships between individuals.

could be used to gauge the degree to which business influentials perceived their participation in community activities as helping to resolve specific business problems or whether it was perceived as dealing with general community problems. Secondly, the question was asked, "In your opinion what have been the most important achievements of businessmen in community affairs in Wheelsburg?" Again, were these "achievements" the attainment of specific business goals or general community goals? The expectation was that both in terms of current issues and past achievements, business would express a "communal" orientation.

Table 9 presents the responses to the "current issues" question.² Metropolitan planning emerges as the most important issue facing the local community. The frequency and range of the other responses do not permit definite conclusions. The responses as a whole, however, seemed to support the first hypothesis. While one may argue that even such an issue as metropolitan planning is in one sense a "business" issue, the opposite position is equally valid. It also appears to be a "community" issue, the resolution of which is important to all segments of the community and not just business. Similarly contesting positions can be taken

² Each of the tables referred to in this and the succeeding chapter are placed at the end of this chapter, since many combine data relative to the business and labor groups.

regarding the mention of such issues as "traffic" and "downtown development."

Perhaps the clearest expression of a business orientation is expressed in the response that the attraction of business to the community is an issue. However, even this response was attended with the remark that "more business is good for the community." Also no respondent gave as an issue an item which could be construed as being of concern only to his specific enterprise. In most cases, the item was general enough to include, by implication at least, other business interests.

In sum, a community consciousness appears to underlie business' view of the purposiveness of the power structure. Business participation in the power structure is seen primarily as supportive of broad community goals which simultaneously relate to general business interests. The pursuance of business objectives is identified with community goals.

Table 10 includes business' assessment of its achievements in the local power structure. The responses recorded to this question provide a somewhat clearer indication of how business views accomplishments resulting from the position which it has played in local community affairs. Once again the pervading theme is one of community welfare. Most frequently mentioned was raising the effectiveness of the local Community Chest organization. Running a close second

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was business aid to local hospital expansion drives. Relatively high frequencies were evident for "alleviation of traffic problems" and "promotion of civic planning or development." Certainly these responses substantiate the first hypothesis. Such past "achievements" as listed hardly indicate a partisan view on the part of business with respect to its community participation. A few partisan views are in evidence, but they appear inconsequential.

Both with regard to current issues and past achievements, business' view of the power structure is that of a mechanism dealing with non-partisan issues and promoting non-partisan interests. In neither instance, were specific business objectives attributed primary importance. Apparently, community power is perceived as being wielded for the benefit of "all" community groups. The nature of the issues and achievements mentioned does not indicate that the power structure is perceived merely as an economic battleground in which business pursues its specific interests. Rather it is also perceived as an arena of mutual aid and cooperation for the pursuance of common goals.

Assessment of Political Participation

In testing the proposition of the relative importance of political versus community participation, the respondents were asked, "How do you rank the importance of political participation?" Table 11 summarizes the responses. Manifestly, the responses do not indicate overwhelming support

of the proposition since slightly less than one-half of the respondents indicated that it was "most important." However, from the nature of some of the comments elicited from those who ranked it of average importance, it seemed obvious that their responses were those of the "practical" businessman.

A conflict of interests was apparent. For example:

Actually, political participation ought to be near the top. Practically, you can't stick your neck out; it is bad for business. As my friends say, "politics is dirty and it perils business." People should participate in politics as individuals, not as a business group. Yet more thinking about political beliefs is necessary.

Another remarked:

I tell my boys to be interested in politics as such, but not to run for office. This keeps politics cleaner.

One respondent who considered political participation the most important said:

Everyone in business must be interested in politics; government is the biggest business in the land. We may not get interested until laws are passed--then it is too late.

It should be noted that the respondents were asked to rank the importance of political participation after they had been asked whether or not there were organizations or activities in which they felt business participation was particularly important. The responses to this latter question, which were used in testing the next hypothesis, indicated that somewhat lesser importance was attached to political participation than to participation in welfare and business

organizations. In brief, their responses to an open-ended query somewhat contradict their responses to the present forced-choice question. These findings are in a sense reconcilable, however, since the open-ended question forces the respondent to consider political participation as a type of community participation. They are also indicative of the ambivalent dispositions of the community influentials toward political involvement insofar as this is seen as entailing a political identification with business interests, a process apparently to be avoided as the above remarks seem to imply.

The oft-implied importance of political participation as "individuals" if not as businessmen leads to the conclusion that basically it was considered more important than community participation, even more so than the distribution in Table 11 would indicate. The general nature of the query left implicit any comparison which the respondent might make between political and community participation. It should be noted that no interviewee mentioned community participation in his response. Certainly the impression was gained that political participation could directly serve business interests, whether this participation was "public" or "private." Community participation is also obviously considered important, but somewhat less so than political participation, for the benefits accruing from the latter apparently are viewed as more directly linked with business

interests. That the business influentials were more active in "community" rather than "political" affairs does not serve to refute this contention. Undoubtedly, community involvement has led to the establishment of local political ties with the result that energetic political activity is not needed to safeguard business interests. Yet its basic importance in time of "need" is obviously realized. Many of the issues mentioned by the community influentials require more than their mere participation in community affairs. Many might demand the heretofore lacking political exertion on the part of the businessmen. Indeed, this thought was voiced by a number of informants.

Assessment of Areas of Community Participation

The above proposition embraced what might be called business' "ultimate" view regarding over-all community involvement. Ultimately political participation seems more important than community involvement. The third proposition would attempt to answer the question of how business views the importance of different types of organizations in its position or role as a community participant. What are the important decision-making bodies in the present power structure as viewed by business influentials? How do the responses to this question compare with business' view that political participation is more important than community participation? It was proposed that business would perceive participation

in business organizations as being more important than participation in other types of organizations. Holding of this view would not necessarily conflict or be inconsistent with the view upholding the importance of political participation. Immediate community decision making need not be perceived as falling within the realm of political processes. Also, "overt" business participation in political organizations would not likely be considered too important in view of the responses obtained relating to political participation above. It was expected that business organizations would be mentioned as most important since it is primarily through them that business controls the community.

Two-thirds of the respondents answered affirmatively the question "Are there any organizations or activities in the community in which you feel that the participation of business is more important than in others?" The complete distribution is shown in Table 13. For those answering affirmatively, the follow-up question "What are they?" was asked. The responses to this question are presented in Table 14. The responses do not confirm the proposition. "Health or welfare" organizations were mentioned more frequently than business organizations. "Governmental" and "educational" organizations ranked a distant third and fourth respectively. Little importance was attached to "social" organizations and service clubs.

The respondents were then asked to give the reasons

for their particular choice of organizations. Table 15 summarizes these responses. The most frequently given reason was that the organization or organizations "contributed to the general welfare of the community." The next most frequent reason was that the organization "promoted the respondent's business." Clearly there was a split between a community and a business orientation. In some respects the rejection of this proposition tends to reaffirm the validity of the first proposition. As the power structure is perceived as dealing with non-economic issues, so too does business perceive participation in "non-economic" agencies as being important. Evidently, the assumption that these non-economic issues would be perceived as falling within the province of resolution by economic organizations is not supported by the data, although business organizations do rank second in importance to welfare organizations. Notwithstanding this fact, it should be remembered that the welfare organizations are essentially controlled by business influentials. The importance attributed to participation in welfare groups still seems to represent a tacit interest in maintaining business influence while contributing to general community welfare.

Summarizing the findings relative to the above three propositions, business influentials perceive their local participation as dealing primarily with "non-economic" issues, in the resolution of which welfare organizations are considered

most important. Considering the power structure as involving both political and community participation, the former is considered more important by the community influentials. These findings provide a prelude to the "structural" images which follow, wherein business is asked to make relative assessments of its influence in the community power structure.

Structural Hypotheses

•It was first proposed that business would acknowledge itself to be the most influential group in the community. This would be confirmed in the naming of influential individuals and organizations by the business respondents. Each community influential was presented the total list of community influentials and was asked to select the ten most influential individuals on the list. In addition, they were invited to add names if they wished. Specifically the query was, "Which ten have most influence and power to put a decision across in the community or stop a project from being executed or realized? Add other names if you wish." Table 17 presents the list of business influentials and the total votes received by each. Since the respondents could add names to the list which in itself only contained two labor figures, it would seem that ample opportunity was provided to acknowledge labor influence. However no additional nomination proved to be a labor figure, also no additional nominees were mentioned more than once. Hence the investi-

gator saw no reason to revise the list as a result of this process.

Table 17 amply demonstrates business' self perception of power. The ten top vote-getters, who received 13 or more nominations, includes seven economic dominants, if one includes the publisher of the local newspaper. Two were educators. The two labor influentials together only garnered a total of thirteen nominations. Many of the community influentials were quick to admit that they did not even know who one labor leader was. The top vote-getter, in the person of Harold Car, general manager of the local plant of a national auto concern, came as no surprise. Car seemingly lends his name, if not his active support, to many local endeavors. Heavy support is also evident for the school superintendent, who apparently is much more active in local community affairs than Dean, the university president. The only political official who made the top ten was the mayor, whose "actual" influence, judging from the interview data, did not match his reputed influence.

Table 18, in turn, lists the leading community influentials as chosen by these top ten themselves. As can be seen, the consensual top ten selected themselves as the ten leading influentials in Wheelsburg, thus agreeing with the choices offered by the complete list of community influentials. The two top-ten listings are identical in composition, if not in ranking, although even in ranking the

differences are only slight. Newsworthy, Dean, and Car are the leading choices of the top ten as well as all thirty-nine influentials. Banker, however, proved slightly more popular among the top ten than he did among all thirty-nine, receiving the second highest number of votes, seven, on the list submitted by the consensual top ten. While thirteen votes qualified an influential for inclusion among the consensual top ten, there was no clear cut-off point for inclusion among the top ten offered by the consensual top ten group itself. Writ, the lawyer, who received thirteen votes from among the thirty-nine influentials, received only three votes from among the consensual top ten, thus tying him for tenth place along with Jay Sale, Monsignor Abbott, Reverend Bishop, and Phil Asset.

The above data justifies acceptance of the hypothesis that business perceives itself as supreme in the power structure, at least in viewing this structure in terms of community influentials. Additional support is given to this proposition when business influentials perceive the power structure in terms of its organizational composition. The respondents were asked, "What organizations in Wheelsburg do you feel have most weight in getting things done, or in preventing some things from getting done in Wheelsburg?" Although the responses to this question appear to attribute more power to labor, the over-all results still show a decided edge in business' favor. The results are summarized

in Table 19.

The most powerful community organization in the eyes of community influentials is the local Chamber of Commerce. This is hardly surprising in view of the fact that 34 of the community influentials were actively involved in this organization. Among non-members were the two religious officials and the two labor leaders. The second most powerful organization in terms of votes was the local newspaper. Two important factors should be noted in this instance. First, it was the only daily in the city; secondly, its publisher is a key influential as was revealed in the above analysis. The third most powerful organization proved to be the local plant of a large national automobile-manufacturing concern. Also, its general manager was a key influential. Organized labor ranks in fourth place with fifteen votes being given to its local labor council. After these four organizations Table 19 reveals that nominations are considerably diffused among a various number of other local agencies.

In a gross sense, this organizational analysis reveals that organized labor enjoys a relatively high standing. Considering the power structure as consisting of "separate" organizations, it stands in the top four. Yet this fact is obviously quite deceptive. Three of the four top organizations are "business" organizations, including the local newspaper. The latter has an undeniable pro-business orientation,

as revealed by the observations of the respondents as well as those of the author. Although the potential power which these three organizations represent may rarely coalesce into a single force against organized labor in a particular issue, the proposition under test is still valid. The burden is obviously upon labor to find allies, even if it is opposing one of these organizations on a particular issue. Again the business "tie-up" of community organizations is brought to mind. This fact coupled with its "own" organizations in the power structure gives business an overwhelming advantage.

A third question posed to the respondents was, "How would you compare the relative influence of management and organized labor in community affairs in Wheelsburg?" Overwhelming support is given to the proposition under consideration as is shown in Table 20. Thirty-four of the 39 informants answered that business had greater influence than labor. Only two were willing to concede greater influence to organized labor. These results need little elaboration. However, some of the comments are illuminating, particularly as they involved a legitimization of business' dominant position.

One informant said,

Labor in Wheelsburg is not as radical as it is in other places. A large part of labor has faith that business has its (labor's) interests at heart. It knows that businessmen do the better thinking for the people.

A community influential who was a prominent banker remarked:

I think management has more influence. Management is more apt to come in contact with civic problems before labor, therefore it takes the leadership. Organized labor is always invited in afterwards.

Still another made the following comments:

Management has much more influence than organized labor at the present time. Labor is new to the community scene. Its leaders aren't of the same calibre as management personnel.

Numerous other reasons were given by the informants to account for greater business influence. These included "internal problems" of labor which precluded more active participation. Still others implied that labor's motives behind its participation in civic affairs were questionable if not insincere, whereas sincerity was not lacking for business and its position. Such "reasons" appear to be more of a legitimization rather than an explanation of the power imbalance.

The data leave little doubt that business perceives itself as the most powerful group in the community power structure. The business informants viewed their own representatives as key community influentials. They also perceived business organizations as more powerful vis-a-vis organized labor. Likewise in a gross comparison, business was perceived as more powerful than organized labor.

Attributive Hypotheses: Composition and Autonomy of Decision Makers

The next set of propositions to be tested involves the "functional" images pertaining to the "attributive" orientations of business. Reviewing this set of propositions, it was hypothesized that business would perceive: (a) community decision makers as changing according to the issue of concern, (b) community decision makers to be acting as organizational representatives rather than autonomously, (c) business as having a great sense of social responsibility, (d) community issues as being resolved publicly, (e) business as less united than labor in community participation, (f) business as having more economic stakes than organized labor in community participation, and finally, (g) business as having a greater interest than organized labor in community participation.

For the most part these propositions were embodied in a single query posed to the informants and are tested by analyzing the responses obtained. Thus in testing the first proposition concerning the stability of community decision-makers, the respondents were asked, "In your judgment, do you feel that big community decision in Wheelsburg tend to be made by the same small 'crowd' of people working together, or do these people change according to the issue confronting the community?" The distribution of responses is presented in Table 21.

The results do not support the proposition. Slightly over half of the respondents perceived the group as unchanging.

Only three-eighths saw the group as changing from issue to issue. Of those in the former category, only one respondent explicitly included organized labor in its composition. On the other hand, nine explicitly included businessmen. Of those who saw the group as changing, four specifically mentioned that business was represented. Although the results are obviously not conclusive with respect to the composition of decision makers, it would appear that labor representatives are not accorded much of a role, indicating rejection of the hypothesis. Again several quotations prove illuminating.

One informant said that "Basically, it is the same group. The responsibility for decisions lies within a group of from 50 to 100 people." Another remarked that there is "apt to be too many decisions made by a small group, although this group may be a good one. There is only a handful of people that will do the work." A local utility executive said that "the group changes very little. The people on your community influential list are involved in many issues. They have the ability to put over a project."

Those who saw the group as changing commented in the following ways:

Fortunately the group changes. Looking at the composition of various boards, I see new faces.

People change according to the issue, but not altogether of course. In terms of money-raising, it is usually the same group.

The meetings held to resolve different issues involve different groups.

Two questions were used to test the proposition whether community influentials were organizational representatives or autonomous individuals in decision making. First, the business informants were asked, "In any of the organizations you have mentioned (organizations in which the informant was active currently or in the past), do you sometimes think of yourself as representing a group such as business, professions, or government?" Secondly, they were asked, "Is it your opinion that people who make important community decision in Wheelsburg do this pretty much on their own, or do they have to get approval for their actions from organizations to which they belong?" It was expected that in both questions the informants would view themselves as representatives of their business constituency, who as representatives of various business groups acted only with organizational approval. It was felt that autonomous action on the part of decision makers would be associated with social irresponsibility. This did not prove the case as the following results indicate.

Table 22 indicates that most of the respondents did think of themselves as organizational representatives. Twenty-three indicated this and only eight gave an unqualified "no." The types of organizations they mentioned are presented in Table 23.

The wide range of responses indicated here does not support definite conclusions. Business organizations were mentioned as frequently as "all organizations." Although viewing themselves as organizational representatives in the broadest sense, there was obviously little consensus regarding what types of organizations they felt themselves to be representing. This, in turn, might account for their responses in regard to autonomous responsibility in community action, the distribution of which serves to refute the present hypothesis.

While viewing themselves as organizational representatives, community influentials do not perceive local decision makers as requiring organizational approval. Although the question was phrased in such a manner as to indicate that community decision makers did not necessarily include the informants, it was assumed that in answering the question the respondents in essence would be perceiving themselves as the decision makers. Table 24 shows that almost three-quarters of the interviewees indicated that organizational approval was not needed contrary to the hypothesis formulated. Of the respondents who answered unqualifiedly that approval was needed, only one answered that "management" representatives needed organizational approval. When business or management was specifically mentioned in answer to the question, ten of the respondents explicitly stated that its representatives could act on their own.

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One possible explanation for the apparent "contradiction" in the responses to the two questions immediately suggests itself. The rather hazy organizational affiliations elicited from the respondents regarding the groups which they purportedly represent or see themselves as representing might account for their perception of decision makers as autonomous actors. The apparent multi-organizational allegiance which was manifest ties in with the community welfare orientation expressed above in reference to the non-partisan issues dealt with by the community power structure. If the power structure is viewed as dealing with general community issues and the representatives in this structure view themselves as representatives of various organizations, perhaps such a situation dictates individual autonomy on the part of the decision makers as expressed by the informants. The decision makers are not perceived as needing organizational approval since they are not perceived as the representatives of any one group in the community. Such a situation might dictate that decision makers act "on their own" in the best interests of the community. It is a difficult but necessary task at this point to separate the respondents' perception from the situation which actually exists. The task is to explain why the respondents view decision makers as acting autonomously when at the same time they view themselves as organizational spokesmen. We have also attempted to explain in fact, why this may actually be

the case.

It is helpful to consider some of the representative remarks made by the informants themselves:

Some need approval, labor leaders for example. Management has more freedom. No top executive will be a rubber stamp.

They know what the policy is, so they can act on their own.

They have autonomy; there is very little absentee direction.

They very seldom go into activities with instructions from their organizations.

These represented the general tenor of the responses. Some qualified their responses by stating that although autonomy was the rule, no representative would act contrary to his organization's policy. Others indicated that the individual's autonomy depended on the particular issue involved and its relationship to the particular organization. Those who indicated that approval was needed mentioned such factors as size of the organization as being important; individuals representing smaller units, it was claimed, had much less freedom than those who were representatives of larger organizations. Several answered that it was simply company policy to require organizational approval.

Attributive Hypotheses: Social Responsibility and Technique
Attributed to Decision Makers

After assessing the "autonomy" and "stability" of community decision makers, the community influentials were

then queried as to the "social responsibility" which they attributed to them. This was followed by a question regarding the manner in which these decision makers resolved community issues, whether the community influentials viewed them as working "behind the scenes" or "out in the open." The respondents were asked the following question to test the hypothesis that business would perceive itself as exercising social responsibility: "Concerning the people who are primarily involved in making the big decisions in Wheelburg, do you feel they have a broad sense of community responsibility or are they more concerned with protecting or furthering their own particular interests?" The responses obtained are presented in Table 25.

Over three-quarters of the informants expressed the view that community decision makers exercised a sense of social responsibility, lending substantial support to the proposition. Only one-tenth voiced the opinion that special interests were more important; three answered that it was a combination of special interests and community responsibility. Typical of the responses were the following:

The huge majority have no particular axe to grind.

I think maybe ten per cent are thinking of their own interest; ninety per cent are thinking of the community; they all have children.

The real leaders have a strong sense of social responsibility.

I think they are big enough to look to community welfare.

They have a real sense of breadth in their community relationships.

As expected the community influentials were quick to deny any lack of community responsibility. The allegiance of the autonomously-acting decision makers was the "community." Possibly because they were viewed as occasionally changing in composition from issue to issue, they were consequently perceived as indeed precluded from having the opportunity to consistently further special interests. Then too, the community orientation is not unexpected in light of the "issues" and "achievements" perceived by the business influentials, which also were community-wide in nature.

The next proposition, that issues would be perceived as being publicly resolved, seems to follow logically. With a self-perception of community responsibility, it is difficult to envision that any other image could obtain. The respondents were asked, "Are the important issues in Wheelburg usually quietly resolved without the public knowing what they are, or are they usually brought out in the open?"

Table 27 summarizes the responses to this query.

Well over half of the respondents maintained that community issues were resolved with public awareness. About one-fourth thought that the opposite situation prevailed -- "secret" resolution. These results give adequate support to the Proposition. Among the comments elicited in response to this question were the following:

Formerly "quiet" resolution was the rule. Today adequate publicity is given to community problems.

I think most issues are brought into the open. John Newsworthy has been very cooperative.

By and large, issues are generally brought out into the open. The mass media disseminate information; diverse groups are represented in the decision-making process.

Somewhat paradoxically, several who saw issues as being resolved privately were quick to take the local newspaper to task. Such remarks as the following were heard:

This city needs another newspaper; any city needs several newspapers. The citizens would be served better, if there were another paper.

Too much fanfare can be a handicap. It is better to solve issues quietly.

There is a misconception about private resolution of issues. Remember most of these men are very community-minded.

There is public trust in the judgment of these men.

Both the press and city government are apathetic.

The respondents in this category were split between those who were legitimizing the situation and those who wished to correct it. For the former, private resolution was considered legitimate since the decision makers after all had a sense of civic-mindedness and were also considered capable individuals. For the latter, the situation should and could be improved by better public airing of issues, particularly in the local mass media agencies.

Attributive Hypotheses: Comparative Business-Labor "Unity,"
"Economic Stake," and "Interest"

The remaining three propositions in the attributive set of hypotheses concern comparative business judgments of itself with organized labor. In the first, business compares its "unity" in community participation with that of labor. Table 28 summarizes the responses to the question, "Do you feel that organized labor in Wheelsburg is more or less united than management in what they want for the community?" The data lend qualified support to acceptance of the proposition that business perceives organized labor to be more united. Approximately two-fifths maintained that organized labor was more united. Only six of the informants were of the opinion that business was more united. Approximately one-fourth indicated that management and labor were equally united. The distribution indicates that few business influentials were willing to concede that business was more united than labor. The diversity of business agencies represented by the informants undoubtedly accounts for these results. This, plus the fact, that labor was naturally more united, by its very organizational structure, which saw the AFL and CIO joined together in a local labor council. This perception of manifest unity, overlooks the fact of course, that labor leaders are not necessarily in any more agreement on community goals than are their heterogeneous group of business counterparts.

Responses among the various categories included the following:

Labor has more agreement on what is good for the people.

There is too much pressure brought to bear on labor representatives to express the same views, especially since the merger. Labor is more united.

Organized labor is more united than business; on the parking problem labor went right down the line for what it wanted. Management was in disagreement; real estate men opposed the position of local businessmen.

Organized labor is less united. Some individual labor leaders have excellent insights, but this is not true of most of them.

Labor is less united because its leaders can't boss around the good American workers.

Labor has achieved a merger on the local level. Frankly, I think the degree of unity is fairly even. I would say on particular issues the unity might vary.

It is clear that "unity" did not mean the same thing to all respondents. To some it was synonymous with the merger accomplished between the AFL and CIO. To others unity among labor included the rank-and-file as well as the labor leaders; this was considered to be an impossibility. To still others unity necessarily referred only to the labor leaders; their unity was not necessarily any greater than that of business leaders. In sum, however, it can be said that the unity theme prevailed in the business influential's perception of organized labor, thus leading to acceptance of the proposition.

The proposition concerning business' perception of

greater economic stakes was also tested through the use of a single question, "Do you feel that management has a greater or smaller economic stake than organized labor in participating in community organizations and activities?" Again, the results, as shown in Table 29 tend to support the proposition. Over half perceived business as having the greater stake in community participation. Twenty-two gave this response, whereas only half that number were willing to concede that the stake was equal. Only three perceived a greater stake on the part of organized labor. An elaboration of responses is helpful in gaining the composite imagery elicited from the informants.

Of course the question is a relative one, but in dollars and cents management has the higher stakes. Of course the fellow in the plant depends upon management for his job.

The stakes of the two are equal. Management includes folks who work as well as organized labor.

Labor has a greater stake because they receive most of the help from the community agencies.

The stakes are equal. The community is a part of Perry Corporation. Perry is a good place to work because it is located in a good community. The factors are interdependent.

No, I don't think management has a greater stake. Everybody benefits from a good community. The stakes are equal.

Management has greater stakes because its financial concerns are acute. Management has to measure its ability to pay from the way the business is run. Labor organizations are financed by dues.

Summarizing the diversity of these images is difficult. Apparently those who perceive that business has a greater stake in community participation cling to the paternalistic position that business provides the basis of the community's economy. Business is responsible for providing employment for organized labor, therefore it must have more at stake. However, no clear relationships between "community participation" and economic benefits to business were portrayed. Those who saw the stakes as equal evoked a strong communal orientation given voice in such expressions that labor and management both represented "working folk" and were members of the same community. Both were, economically speaking, interdependent.

The final comparative proposition concerned business' perception of its greater interest in community participation. This hypothesis was tested by posing the question, "Do you feel that management has greater interest than organized labor in local community affairs or not?" Overwhelming support was given this proposition as is evidenced in Table 30. Two-thirds of the respondents answered the question affirmatively. Seven held that the interest was equal. Only five perceived organized labor as having a greater interest. The distribution leaves little doubt as to the general disposition of the business influentials. The following statements are typical:

Management has far more interest. Local labor leaders haven't any authority for direct interest.

Management has had more experience in community affairs. Management must have more interest in the community or it doesn't deserve the title of "management."

Management has more interest and influence. Labor is shortsighted.

Management has to be more interested. Printers, railroads, construction companies, have all played an important part in building this community.

I think management has a greater interest in affairs as they apply to the whole community. Labor's interest centers on union members only.

Two general reasons seem to account for this prevailing type of imagery. First, management is spurred to have a greater interest. Again, it has more at stake. It is interested in preserving or protecting this stake. Secondly, management is better qualified to express its interest than is labor, whose interests are not identified with the community as are those of management. Management's greater capacity for community leadership at one and the same time is seen as serving all interests as well as its own.

In sum, each of the so-called "attributive" hypotheses was accepted with the exception of those positing organizational responsibility and variability among community decision makers. Community decision makers were perceived as an unchanging group, acting independently, and exercising social responsibility. They resolved issues publicly. Comparing itself with organized labor, business viewed itself as having a greater stake and interest in community partici-

pation, but concurrently saw itself as less united. As expected, the total image was thus quite favorable. The favorable image of itself was complemented with the somewhat less favorable image of organized labor, furthering rationalizing business' power position.

Interaction Hypotheses: Business Relationships with Labor and Other Community Organizations

It remains to test the final set of hypotheses, the "interaction" propositions. Having considered perceptions of the power structure and attendant evaluations or interpretations of same, it remains to consider those perceptions which might yield a clue to future courses of action on the part of business. This involves ascertaining business' perceptions of labor's perceptions and also business' perceptions pertaining to possible rapprochement between itself and labor. Finally, it involves ascertaining business' view of organizational participation in the community power structure as a whole.

Reviewing, it was hypothesized that:

(a) Business would perceive itself to be in essential accord with organized labor regarding community "objectives" and the existence of current community issues.

(b) Business would maintain that cooperation is needed between itself and labor to achieve these community objectives.

(c) Business would consider it important to participate in as many community organizations as possible. It has already been established that business considers participation in business organizations as being more important than participation in any other type of community organization. As a follow-up it was considered essential to determine whether or not this meant that business was generally selective in its participation in the community power structure.

After the business respondents had been asked to list what they considered to be important and current community issues, the investigator posed the question: "Would community representatives of organized labor generally agree or disagree that these are the most important issues?" The responses to this question are given in Table 31.

A substantial majority, three-quarters, answered that labor would agree, thus indicating support for the hypothesis. Only three gave an unqualified "no." Others answered the question affirmatively, adding that organized labor also had issues of its "own." The general tenor of responses can be gleaned from the following:

I think it would be inclined to agree. The labor leaders are of pretty high calibre. Of course they are selfish in their approach but who isn't.

They would agree. Labor is growing up. It is being educated by the Chamber of Commerce.

They would agree. This is a pretty well-educated community.

These are not controversial issues. Labor is getting more responsible.

A dissenting voice made the following remarks:

Elmer Local is the only labor leader I have respect for. The typical labor leader promotes agitation. He wants to justify himself to his union membership. Organized labor has no community goals and does not appreciate that there are community issues.

An opportunity was given the respondents to list what they considered to be "unique" labor issues. They were asked, "What are the most important issues for them (Labor's community representatives)?" Business' perceptions of labor issues are presented in Table 32. Clearly, there is a minimal divergency between management's perception of their own and labor's issues. Of course, the problem is the degree of importance which business perceives labor as attributing to these issues. The wide range of responses indicates little consensus on the part of the business respondents. Over half of them fell into the "don't know" or "not ascertained" categories. Of those giving explicit answers, one-fifth replied that labor's issues were the same as those which they had listed for management. Other issues, listed by only one respondent, included parking, increased aid to the aged, and improvement of community health services.

The business influentials were then asked, "What are the general differences, if any, in the community objectives of labor and business?" The summarized results in Table 33 further support the proposition that business

would perceive itself in "agreement" with labor. Approximately two-fifths did not discern any differences. The next most frequent response was that labor and business disagreed as to what constituted proportional representation on community organizations. It is highly questionable whether this response qualifies as a community objective or is more a matter of power "rights" or legitimacy. The relative infrequency of the remainder of the responses leads one to minimize their importance. The vagueness of the imagery obtained is evident in the following quotations:

Labor would prefer things to be more socialized. For example, they would like free parking.

I don't really know if there are any differences in basic objectives. I think the labor unions have deliberately gotten representatives on community organizations. This is all right if they act as community representatives rather than union representatives.

I don't think that labor and business are at odds on community objectives. Their differences are in collective bargaining.

There are very few differences and a great deal of cooperation.

The data indicate that business perceives itself to be in essential harmony with labor both in terms of community issues and objectives. When differences were expressed, they appeared to be based upon either specific economic questions related to the union's "bargaining" philosophy or to the question of "proper" power distribution, neither type of divergency qualifying as differences in ultimate community objectives. An additional question was asked the

respondents, which although not relative to the present hypothesis, is helpful in determining the degree to which business attributes "economic" motives to organized labor, a tendency which began to manifest itself in the responses immediately above. The interviewees were asked, "Assuming that organized labor has three general objectives; namely, (1) improvement of wages and economic security, (2) political influence, and (3) community participation, how do you think they rank them in terms of importance to labor?"

As shown in Table 36 the same tendency is evident in response to this question. Over half of the respondents felt that labor considered economic objectives as the most important. Approximately a third saw labor as striving for political influence. None saw labor as holding community participation as most important. This type of imagery is obviously helpful in interpreting business' claim to greater stakes, interest, and social responsibility in community participation.

Business-Labor Cooperation

In testing the hypothesis that business would cite the necessity of cooperation with organized labor, the community influentials were asked, "To what extent do you feel that management and other groups can realize their community objectives without the help of organized labor? Many of the respondents apparently felt that the question was rather naive, since the answer to them was considered "obvious."

This resulted in a large number of brief, vague and incomplete responses which the author necessarily had to classify as "not ascertained." The virtually unanimous categorizing of those who gave explicit responses, however, leaves little doubt as to the prevailing opinion of the business influentials.

No support was given to a "go it alone" approach to community affairs. The help of organized labor was deemed imperative for the attainment of community goals. Although management perceives itself as considerably more powerful than labor, what power is attributed to organized labor cannot be ignored. As the responses of the eighteen interviewees classified as "not ascertained" were brief, so too were the responses of the twenty who acknowledged that business needed the help of organized labor. For the most part, they could be capsulized in the brief phrase, "both are needed." Thus the hypothesis is accepted.

Importance of Organizational Participation

The hypothesis that business attests to the importance of general organizational participation was tested by asking, "Do you think it is important or not important for business to participate in as many community organizations as possible?" If it was considered important, they were then asked why it was so considered. Approximately nine-tenths considered wide participation to be important. Only two contended that

it was not important. With this distribution in mind, it is to be recalled that the respondents expressed an "organizational preference" for participation in welfare and business groups. The importance attributed to community-wide participation, however, seems significant and is consistent with its expression of "interest" in community affairs as well as its sense of social responsibility. Also issues, achievements, and objectives are perceived in a multi-organizational context.

As indicated in Table 37, the respondents were ambivalent when giving reasons for the importance attached to this participation. For a third of the respondents, community service was the motivating force. For a quarter of the group business interests was the motivating factor. For about an eighth of the business influentials, it was a combination of both. The split in responses is rendered more understandable in light of the above findings. The respondents perceive business as having a substantial economic stake in community participation, more so than labor. Business organizations are the most powerful agencies in the community. For these reasons, a business orientation is not surprising. On the other hand, community issues are essentially non-economic in nature, as are business achievements in the community. Thus community participation also invokes a "non-sectarian" or welfare orientation.

A summary of the above imagery is in order before

attempting to relate its various perceptions to business' historical perceptions concerning past issue-resolution in the community. Again, the objective of this was to establish possible relationships between a group's imagery of a structure and the actions or tactics which it manifests in this structure. With regard to the former, it has been shown that business perceives itself as the dominant group in a power structure dedicated to serving "community" interests. Issues are resolved publicly by a responsible and changing body of decision makers, the large majority of whom are businessmen. Business would continue participation in all community organizations, acknowledging that welfare and business organizations are more important. Primarily "community-minded," business influentials gave some evidence that a concurrent business orientation existed. It would cooperate with organized labor, which it sees as sharing its community objectives. At the same time labor is seen as more united in what it wants for the community. Greater business stakes and interest in community affairs are apparent "reasons" for its greater influence, compared to labor in community affairs.

On the basis of such findings it was hoped that an analysis of the historical perceptions of business influentials would yield validation of such important factors as business power and responsibility and perhaps, business-labor rapproachment. Another potential objective was to

ascertain the various stages of involvement manifest in issue-resolution and the roles played by different groups, particularly labor. Ultimately the notion was entertained to relate the power-wielding of an actor (business or labor) to the group imagery which it possessed, attempting to establish the latter as a possible basis of the former. In general, business imagery would seem to presage a relatively conflict-free, integrated power structure with business being able to maintain its superior position with little or no real opposition from labor. It is realized of course, that to establish the relationship between imagery, action, and structure is an extremely difficult undertaking. It is entirely possible that imagery is the result as well as the "cause" of the existing structure. The analysis in Chapter VI is undertaken with these qualifications in mind, and compares the historical perceptions of both labor and business. Chapter V presents labor's images of the community power structure.

TABLE 9

IMPORTANT COMMUNITY ISSUES LISTED BY COMMUNITY AND LABOR
INFLUENTIALS

Issues	Times Mentioned		Per Cent of	
	Business	Labor	Business	Labor
Metropolitan planning- annexation	23	14	59	36
Parking	16	26	41	67
Downtown development	13	8	33	21
Attracting new business	11	0	28	0
Public transportation	4	18	10	47
Revision of city tax policy	9	0	23	0
Pay roll tax	0	8	0	21
School development	5	9	13	23
Governmental reorgani- zation	5	0	13	0
Medical facilities	0	5	0	13
Full employment	0	4	0	10
Retirement program	0	4	0	10

TABLE 10

GROUP ACHIEVEMENTS IN COMMUNITY AFFAIRS LISTED BY COMMUNITY
AND LABOR INFLUENTIALS

Achievement	Times Mentioned		Per Cent of Respondents	
	Business	Labor	Business	Labor
Raising effectiveness of Community Chest	16	11	41	28
Hospital expansion aid	15	6	39	15
Promotion of civic planning	11	0	28	0
Solution of traffic problems	10	0	26	0
Increased representation in community agencies	0	11	0	28
Improvement of local economic conditions	0	9	0	23
City hall construction	8	0	21	0
Inauguration of programs for the aged	0	7	0	18
Governmental improvement	7	0	18	0
Development of favorable community image toward labor	0	7	0	18
Attainment of greater political influence	0	5	0	13

TABLE 11

RANKING IN IMPORTANCE OF POLITICAL PARTICIPATION BY COMMUNITY INFLUENTIALS

Ranking	Number	Per Cent
Most important	16	41
Average importance	14	36
Other	5	13
Not important	2	5
Not ascertained	1	3
TOTAL	39	100

TABLE 12

LABOR'S RANKING OF ITS POLITICAL, ECONOMIC, AND COMMUNITY OBJECTIVES^a

Ranking	Number	Per Cent
Economic objectives ranked first	15	38
Political objectives ranked first	14	36
Community objectives ranked first	4	10
Ranked of equal importance	3	8
Other	3	8
TOTAL	39	100

^a"Labor" and "Business" are used interchangeably for labor influentials and community influentials respectively.

TABLE 13

OPINIONS OF COMMUNITY INFLUENTIALS REGARDING EXISTENCE
AREAS OF DIFFERENTIAL IMPORTANCE FOR BUSINESS IN COMMU-
NITY PARTICIPATION

Opinions	Number	Per Cent
All areas of participation important	9	23
Some areas more important	26	67
Other	1	3
Not ascertained	3	7
TOTAL	39	100

TABLE 14

IMPORTANT AREAS OR COMMUNITY PARTICIPATION LISTED BY COMMUNITY
AND LABOR INFLUENTIALS

Area of Organization	Times Mentioned		Per Cent of Respondents	
	Business	Labor	Business	Labor
Health and welfare	19	32	49	82
Business	14	0	36	0
Governmental or political	7	22	18	57
Educational	6	7	15	18

TABLE 15

REASONS GIVEN BY COMMUNITY INFLUENTIALS FOR IMPORTANCE OF
AREA IN COMMUNITY PARTICIPATION

Reason	Number	Per Cent
Contributes to general welfare of community	15	38
Promotes respondent's own business or profession	11	28
Promotes economic growth of city	6	15
Promotes good government	3	8
Not ascertained	4	10
TOTAL	39	99

TABLE 16

LABOR'S ASSESSMENT OF ITS EFFECTIVENESS IN COMMUNITY ORGANIZATIONS

Labor Effective	Labor not Effective	Times Mentioned	Per Cent of Respondents
Community Chest		7	18
Red Cross		5	13
Hospital Boards		4	10
	State Children's Aid	1	3
	YWCA	1	3
	Governmental Agencies	1	3
Democratic Party		5	13

TABLE 17

KEY INFLUENTIALS AND VOTES RECEIVED AS NOMINATED BY COMMUNITY
AND LABOR INFLUENTIALS

Community Influential	Position	Votes Received	
		Business	Labor
Harold Car	General Manager, Perry Motors Corporation	32	18
Seth Dean	President, State University	29	17
John Newsworthy	Publisher, <u>City Journal</u>	26	28
Gunner School	Superintendent of public schools	21	21
Mike Macey	Manager, retired, Seller's Department Store	21	11
Rob Govern	Mayor	16	27
Gary Iron	President, Williams Metal Corporation	14	*
George Piston	President, Wheelsburg Motors	13	*
Joe Writ	Partner, Writ, Kale, and Paul Law Firm	13	*
Tom Banker	President, Kent State Bank	13	*
Monsignor Abbott	Pastor, St. Thomas Church	*	22
George Wage	President, Wheelsburg CIO Labor Council	*	19
Kent House	President, Kent House Realty Company, member of city council	*	16
Calvin Jackson ^a	CIO Subregional Director	*	13

*Did not make group's top ten choices.

^aJackson, a labor influential, did not appear on the list of community influentials presented to the labor informants.

TABLE 18

TOP TEN INFLUENTIALS AND VOTES RECEIVED AS NOMINATED BY CON-
SENSUAL TOP TEN OF COMMUNITY INFLUENTIALS

Community Influential	Position	Votes Received
John Newsworthy	Publisher, <u>City Journal</u>	8
Seth Dean	President, State University	8
Harold Car	General Manager, Perry Motors Corporation	8
Tom Banker	President, Kent State Bank	7
Rob Govern	Mayor, Wheelsburg	5
Mike Macey	Manager, retired, Seller's Department Store	5
George Piston	President, Wheelsburg Motors	5
Gunner School	Superintendent of public schools	4
Cary Iron	President, Williams Metal Corporation	4
Joe Writ	Partner, Writ, Kale, and Paul Law Firm	3*

*Jay Sale, Monsignor Abbott, Rev. Bishop, and Phil
Asset also received 3 votes.

TABLE 19

INFLUENTIAL ORGANIZATIONS LISTED BY COMMUNITY AND LABOR
INFLUENTIALS

Organization	Times Mentioned		Per Cent of	
	Business	Labor	Respondents Business	Labor
Chamber of Commerce	29	28	74	73
Perry Motors Corpora- tion	20	7	52	18
<u>City Journal</u>	22	10	57	26
Organized labor	15	28	38	73
Churches	10	6	26	15
Board of Realtors	7	10	18	26
Service Clubs (Rotary, Lions, etc.)	7	6	18	15
Parent-Teachers Associ- ation	7	0	18	0
Uptown Businessmen's Association	0	5	0	13
Community Chest	0	3	0	8
City Council	0	2	0	5

TABLE 20

COMPARISON OF RELATIVE POWER OF BUSINESS AND LABOR BY COMMUNITY AND LABOR INFLUENTIALS

Comparison	Number		Per Cent	
	Business	Labor	Business	Labor
Management has greater influence than labor	34	29	87	74
Management and labor have equal influence	2	2	5	5
Labor has greater influence than management	2	3	5	8
Amount of influence varies by issue	1	2	3	5
Not ascertained	0	3	0	8
TOTAL	39	39	100	100

TABLE 21

COMPOSITION OF DECISION-MAKING GROUPS ACCORDING TO BUSINESS
AND LABOR

Composition	Number		Per Cent	
	Business	Labor	Business	Labor
Same group, no comment about composition	12	17	31	43
Same group, ex- plicitly composed of businessmen	9	5	23	13
Same group, labor included	1	3	3	8
Group changes accord- ing to issues	15	9	38	23
Other	2	2	5	5
Don't know	0	2	0	5
Not ascertained	0	1	0	3
TOTAL	39	39	100	100

TABLE 22

OPINIONS OF COMMUNITY INFLUENTIALS REGARDING THEIR ACTIONS
AS BUSINESS OR NON-BUSINESS REPRESENTATIVES IN COMMUNITY
ACTIVITIES

Opinion	Number	Per Cent
Act as business representa- tive	23	59
Do not act as business representative	8	21
Other	5	13
Not ascertained	3	7
TOTAL	39	100

TABLE 23

ORGANIZATIONS MENTIONED IN WHICH COMMUNITY INFLUENTIALS
REPRESENT BUSINESS

Organization	Times Mentioned	Per Cent of Respondents
Business	8	21
All organizations	8	21
Civic or welfare	4	10
Governmental	2	5

TABLE 24

OPINIONS OF BUSINESS AND LABOR REGARDING AUTONOMY OF WHEELS-
BURG DECISION MAKERS

Opinion	Times Mentioned		Per Cent of Respondents	
	Business	Labor	Business	Labor
Can act on their own, no elaboration	17	4	44	10
Can act on their own (business)	10	3	26	8
Can act on their own (labor)	0	1	0	3
Must get organizational approval (no elabora- tion)	6	12	15	31
Must get organizational approval (business)	1	3	3	8
Must get organizational approval (labor)	3	12	8	31
Autonomy depends on issue	3	8	8	21
Other	0	3	0	8
Not ascertained	0	2	0	5

TABLE 25

**BUSINESS' AND LABOR'S ASSESSMENT OF THE SOCIAL RESPONSIBILITY
OF WHEELSBURG DECISION MAKERS**

Assessment	Number		Per Cent	
	Business	Labor	Business	Labor

Have broad community responsibility	31	18	79	47
Responsibility depends upon issue	1	11	3	28
Lack social responsibility, further particular interest	4	9	10	23
Combination of self-interest and social responsibility	3	0	8	0
Not ascertained	0	1	0	3
TOTAL	39	39	100	100

TABLE 26

LABOR'S COMPARISON OF LABOR AND BUSINESS SOCIAL RESPONSIBILITY

Comparison	Number	Per Cent
Labor has greater sense of responsibility	12	31
Sense of responsibility equal	19	49
Business has greater sense of responsibility	3	8
Other	1	3
Not ascertained	4	10
TOTAL	39	100

TABLE 27

OPINIONS OF BUSINESS AND LABOR REGARDING MODE OF RESOLUTION
OF COMMUNITY ISSUES

Opinion	Number		Per Cent	
	Business	Labor	Business	Labor
Issues generally made public	27	16	69	41
Issues made public but slanted toward business	0	1	0	3
Issues resolved secretively	10	7	26	18
Mode varies	1	12	3	31
Don't know	0	2	0	5
Not ascertained	1	1	3	3
TOTAL	39	39	101	101

TABLE 28

COMPARISON OF DEGREE OF GROUP UNITY BY BUSINESS AND LABOR

Comparison	Number		Per Cent	
	Business	Labor	Business	Labor
Labor is more united than business	16	11	41	28
Business is more united than labor	6	17	15	44
Labor and business are equally united	11	11	28	28
Unity depends on issue	2	0	5	0
Don't know	2	0	5	0
Not ascertained	2	0	5	0
TOTAL	39	39	99	100

TABLE 29

BUSINESS' AND LABOR'S COMPARISON OF GROUPS' ECONOMIC STAKES

Comparison	Number		Per Cent	
	Business	Labor	Business	Labor
Business has greater economic stakes	22	12	57	31
Labor has greater economic stakes	3	10	8	26
Economic stakes are equal	11	9	28	23
Stakes are relative to issue	0	1	0	3
Don't know	1	4	3	10
Not ascertained	2	3	5	8
TOTAL	39	39	101	101

TABLE 30

BUSINESS' AND LABOR'S COMPARISON OF GROUP INTEREST IN COMMUNITY AFFAIRS

Comparison	Number		Per Cent	
	Business	Labor	Business	Labor
Business has greater interest than labor	26	12	67	31
Labor has greater interest than business	5	8	13	21
Business and labor have equal interests	7	15	18	38
Other	0	2	0	5
Don't know	1	1	3	3
Not ascertained	0	1	0	3
TOTAL	39	39	101	101

TABLE 31

LABOR'S AND BUSINESS' ASSESSMENT OF WHETHER OTHER GROUP
AGREES ON NAMING DOMINANT COMMUNITY ISSUES

Assessment	Number		Per Cent	
	Business	Labor	Business	Labor
Business (labor) disagrees on naming community issues	3	5	8	13
Business (labor) agrees on community issues	27	27	69	69
Business (labor) partially agrees on community issues	1	4	3	10
Other	3	0	8	0
Don't know	4	1	10	3
Not ascertained	1	2	3	5
TOTAL	39	39	101	100

TABLE 32

BUSINESS' AND LABOR'S LISTING OF ISSUES OF IMPORTANCE TO
OTHER GROUP

Issues	Times Mentioned	Per Cent of Respondents
<u>Business' Listing</u>		
Same as listed for business	8	21
Economic improvement	4	10
Other	10	26
Don't know	6	15
Not ascertained	14	36
<u>Labor's Listing</u>		
School district mergers	1	3
Public transportation	3	8
Parking accommodations	3	8
Annexation	4	10
Pay roll tax	2	5
Local city administration	2	5
No response	23	59

TABLE 33

BUSINESS' AND LABOR'S PERCEPTIONS OF DIFFERENCES IN COMMUNITY OBJECTIVES BETWEEN THE TWO GROUPS

Differences	Times Mentioned	Per Cent of Respondents
<u>Business</u>		
Proportional representation in government and civic boards	10	25
Differences over financing of projects	4	10
Differences in philosophy of government	3	8
Differences over wage levels for labor	3	8
No differences	16	41
Not ascertained	3	8
<u>Labor</u>		
No differences	11	28
Differences in methods of achieving identical goals	9	23
Depends on the issue	6	15
Differences in tax policies	5	13
Differences in political objectives	4	10
Differences in social philosophies	2	5
Not ascertained	2	5

TABLE 34

LABOR'S PERCEPTIONS OF STAGE OF COMMUNITY DECISION MAKING
WHEN LABOR IS CONSULTED

Stage	Number	Per Cent
Beginning stage	10	25
Later stages	20	52
Depends on issue	7	18
Don't know	1	3
Not ascertained	1	3
TOTAL	39	101

TABLE 35

LABOR'S PERCEPTIONS OF ITS STAGE OF ENTRANCE INTO COMMUNITY
DECISION MAKING

Stage of Entrance	Number	Per Cent
Labor in from beginning	9	23
Labor not in from beginning	16	41
Stage of entrance depends on issue	9	23
Don't know	4	10
Not ascertained	1	3
TOTAL	39	100

TABLE 36
COMMUNITY INFLUENTIALS ASSESSMENT OF HOW LABOR RANKS THE IM-
PORTANCE OF ECONOMIC OBJECTIVES, POLITICAL PARTICIPATION, AND
COMMUNITY PARTICIPATION

Assessment	Number	Per Cent
Economic objectives ranked first	22	57
Political participation ranked first	11	28
Other (Equal priority given to economic objectives and political participation over community participation)	4	10
Don't know	1	3
Not ascertained	1	3
TOTAL	39	101

TABLE 37

REASONS GIVEN BY COMMUNITY INFLUENTIALS FOR IMPORTANCE ATTACHED TO MAXIMAL ORGANIZATIONAL PARTICIPATION BY BUSINESS

Reason	Number	Per Cent
Community orientation	13	33
Business orientation-specific business interest	11	28
Professional orientation	3	8
Combination of community and business orientation	5	13
Not ascertained	7	18
TOTAL	39	100

TABLE 38

COMMUNITY ORGANIZATIONS OR ACTIVITIES IN WHICH LABOR SHOULD PARTICIPATE BUT DOES NOT

Organization or Activity	Times Mentioned	Per Cent of Respondents
Labor already participating	17	44
Local governmental agencies	13	33
Health and welfare organizations	6	15
Business organizations	3	8
Educational agencies	3	8
Council of Churches	2	5

TABLE 39

SOURCE OF OPPOSITION TO LABOR'S COMMUNITY PARTICIPATION

Sources	Times Mentioned	Per Cent of Respondents
No opposition	21	55
Mayor and governmental bodies	4	10
Business and management groups	5	13
<u>City Journal</u>	1	3
Groups cannot be specified	3	8

TABLE 40

COMMUNITY ORGANIZATIONS IN WHICH LABOR SHOULD NOT PARTICIPATE

Organization	Times Mentioned	Per Cent of Respondents
No limit on labor participation	28	73
Chamber of Commerce	8	21
N.A.M. and other business organizations	4	10
Welfare activities	3	8
Religious organizations	1	3
Communist Party	1	3

CHAPTER V

LABOR IMAGES OF COMMUNITY POWER¹

Global Hypotheses

The first set of hypotheses concerning organized labor's "global" images of the power structure suggested essential convergences with business images with one important exception. Thus, as with business, it was hypothesized that labor would perceive: (a) the power structure primarily as a vehicle for serving general, non-economic interests, (b) community participation as less important than political participation, (c) participation in welfare organizations as more important than participation in any other type of organization in the power structure.

In testing the first proposition, the labor influentials like their business counterparts were asked to list the "most important" issues facing Wheelsburg. Secondly, they were asked to list the "most important" achievements

¹See Warren L. Sauer, "Labor's Image of its Place in Community Power Structure; An Exploratory Study" (unpublished M.A. thesis, Department of Sociology and Anthropology, Michigan State University, 1958).

of organized labor in community affairs. The objective in both cases was again to ascertain to what extent labor perceived the power structure as dealing with "partisan" issues as opposed to "community" issues. As in the case of business, it was expected that a communal orientation would prevail.

The issues listed by the labor informants are presented in Table 9. As can be seen, parking, public transportation, and annexation, in that order emerged as the most important issues. Clearly, these can be interpreted as "issues" of importance to all community groups, not merely labor or business. Traditional labor concerns such as employment, education, and welfare concerns, ranked far down on the list. It will be recalled that metropolitan planning, traffic, and downtown development were the most important issues according to the business influentials.

The achievements mentioned by the labor influentials are presented in Table 10. Here labor's view of the power structure is slightly more partisan in nature, although the top two achievements mentioned again could be considered as beneficial to the community as well as to organized labor. Thus labor considers its top achievements to be in the area of community welfare services. In this instance, labor is perceiving its own participation in the power structure as contributing to the resolution of community-wide issues. The mentioning of such achievements as the acquisition of representation in community agencies, and improved prestige,

political standing, and economic conditions, of course lends a slightly more partisan hue to labor's image of its position in the structure. However, as in the listing of issues, the present distribution relative to achievements tends to support the proposition.

Organized labor, like business, views the power structure as dealing primarily with general "non-economic" issues. Coupled with this general imagery, there is some evidence to indicate that labor perceives its participation in the power structure as having "achieved" certain "labor" objectives despite the general character of the issues dealt with by the structure. Thus, labor considered as an achievement the mere acquisition of its ability (through representation) to be a participant in the structure. It is important to note that labor representation in community agencies was not listed as an "issue." Both with respect to its own power-wielding in terms of past achievements and power-wielding in terms of issue-resolution, organized labor views each as involving community-wide concerns.

Assessment of Political Participation

The second proposition relative to the comparative importance of political and community participation was again tested through a direct question, "Assuming that organized labor has three general objectives, viz., (1) improvement of wages and economic security, (2) political influence,

and (3) community participation, how would you rank these in terms of importance?" The distribution of responses appears in Table 12.

Fifteen respondents accorded top-ranking to labor's economic objectives, whereas fourteen accorded most importance to political participation. Only four thought community participation was the most important objective of labor. Although political participation was not considered labor's most important function, it far outdistances community participation. Thus, the distribution tends to support the proposition.

Supplementing the rankings which were given were the following comments:

Unions must have political power before they can obtain the other objectives. Wages are no good in and of themselves. Man does not live by bread alone.

In the over-all picture political action helps everyone out. Through it the unions have obtained unemployment and compensation benefits and old age pensions. Our organization (the UAW) looks at what's good for the country!

Without political influence the unions would have no chance of succeeding in collective bargaining. It follows that community participation would improve economic conditions.

Labor couldn't be accepted if it sought only political influence. On the other hand, it would be operating in a vacuum, if it didn't seek political influence. Labor doesn't deserve to be given political responsibility, if it doesn't participate in community affairs.

In sum, labor's traditional economic functions were seen as being served more through political activity than

through diffusely-oriented community participation. Although not considered unimportant, community participation could wait until the union had accomplished its more "important" objectives. Perhaps the main function attributed to community involvement was the raising of organized labor's prestige level in the eyes of other community groups. Labor's imagery with respect to political participation again converges with that of business.

Assessment of Areas of Community Participation

With regard to labor's assessment of organizational importance relative to its position in the power structure, the labor respondents were asked, "Are there some organizations or areas of the community where you believe the participation of organized labor is more important than other areas?" The responses to the question are categorized in Table 14.

The most frequently mentioned area or type of organization, as hypothesized, was "welfare." Running a close second, was the "political" area. Business, too, attributed most importance to welfare organizations. However, second in importance for business was "business" organizations; the "political" area ran a distant third.

It was previously suggested that the importance attributed to welfare organizations by labor might in large measure be due to its successful penetration into the area

and its modest success in wielding influence in this arena. To this end the respondents were asked, "Generally speaking do you feel that participation of organized labor in Wheelburg organizations genuinely affects their basic policies or not?" Almost nine-tenths of the labor influentials attested to the effectiveness of labor's participation. In Table 16 is a list of specific organizations which were mentioned. These were divided into two types, those in which labor was supposedly effective and those in which they were not.

The incompleteness of the data prohibits the drawing of any definite conclusions. Labor perceived itself as effective in various welfare organizations such as the Community Chest, Red Cross, and hospital boards. Some effectiveness is also perceived with respect to the Democratic party. On the other hand, only three respondents listed labor as ineffective in any type of community organizations and two of the organizations mentioned were welfare organizations, i.e. hospital boards and the State Children's Aid Society. In brief, labor perceives itself as influential in the power structure, particularly in the welfare sector, yet it desires to increase its influence in this area. The responses in Table 16 lend some support to the speculation that the welfare arena is most important to labor because of the opportunity it affords for influence-wielding.

The summary of these global images which labor has

of the power structure and its own position in it lead to the following observations. Acknowledging that the power structure deals with community-wide concerns and that its own participation in the structure has helped achieve "community" objectives, organized labor does not attribute paramount importance to community participation. Much more important are labor's political and economic objectives, which are barely distinguishable. Apparently, labor does not see in community participation at this time an opportunity to fulfill these more "traditional" functions. Although community participation is obviously considered as accruing "welfare" benefits to labor as well as the community, these same interests are also linked more directly with economic security and political involvement, objectives which are divorced from such participation. As in the case of business, labor's imagery of its position in the structure is seen primarily as "contributing to" rather than "receiving from" the set of relationships which obtain. The partisan interests of the group are better served in the political arena.

Structural Hypotheses

To test the proposition that labor would perceive business as more powerful than itself, the respondents were presented with the complete list of community influentials and were then asked, "Which ten have most influence and power

to put a decision across in the community or to stop a project from being executed or realized. Add other names if you wish." Table 17 presents the list of individuals with the nominations which each received. A comparison with the same list offered by the community influentials is illuminating.

Newsworthy, the top vote-getter of the labor respondents, ranked third on the business list behind Car and Dean. Govern, number two on the labor list, ranked sixth on the business list. Monsignor Abbot, number three on the labor list, did not appear on the business list. School, the local public school superintendent, ranked fourth on each list. Dean, the university president, was ranked second on the business list and seventh on the labor list. While no labor leader appeared on the business list, two appeared on the labor list, namely Wage and Jackson, the latter representing an addition since his name did not appear on the community influential list presented to the labor respondents. Altogether four names appeared on the labor list that do not appear on the business list; these are Abbott, House, Wage, and Jackson. In place of these four business substitutes Writ, Banker, Piston, and Iron. This difference in the group's selections points to their divergent assessments of labor's power, with labor including two of its own representatives among the top ten community influentials while business fails to include any.

Analyzing labor's selections by agency affiliations, the results lend only minimal support to the hypothesis. Only three of the ten are what might be called business-economic dominants: Newsworthy, Car, and Macey.

The business selections included seven such business-economic dominants. The labor list included two political figures, Govern and House, while business selected only Govern, as one of the top ten community influentials. Both groups selected two educators. Again, labor included two union leaders on its list, while business omitted labor figures from its list. In summary, labor's list included three business affiliations, two educational affiliations, two political affiliations, two labor affiliations, and one religious affiliation. The business list included seven business affiliations, two educational affiliations, and one political affiliation.

Despite the fact that labor tended to see community power more diffused among the various institutions and manifestly appears to attribute business only a slightly higher degree of power than itself and other community agencies, subsequent analysis gives some indication that the group tends to identify business interests with other community agencies, particularly local government. Thus, labor's perception of diffuseness is more apparent than real. The list of community influentials is indicative of the consistent trend revealed in the interviews with the labor leaders.

While acknowledging that business had more influence, labor tended to credit itself with more influence than business was willing to accord labor. Thus labor perceived two of its own members as community influentials while labor representatives were omitted from the list offered by business influentials.

To further test the present proposition, the labor respondents were also asked, "What organizations in Wheelsburg do you feel have the most weight in getting things done, or in preventing some things from getting done in Wheelsburg?" Table 19 presents the resultant distribution. Like the business influentials, the labor respondents most frequently mentioned the Chamber of Commerce. At the same time, the labor informants mentioned labor itself an equal number of times. With the business influentials, the local newspaper received the second highest number of mentions, the Perry Corporation the third highest number, and labor, the fourth highest number of mentions. Labor placed the Board of Realtors and the local newspaper in a tie for third and fourth place.

The labor responses conceded business dominance in the power structure, but perhaps to a lesser degree than business itself.

In this question, labor is clearly expressing power on its behalf. As expected, the respondents themselves more or less bi-polarized community power between labor and management. However, where no blanket comparison of power is asked for, labor views itself in a more

favorable position, with respect to management. Yet the image of management dominance continues to prevail even in this distribution, if the different types of groups are considered. Most of the organizations are obviously "management" organizations. In an additive sense, management again emerges as superior to labor. Almost three-tenths of the respondents left labor organizations off their list, although all of them mentioned business organizations. The lack of influence attributed to governmental agencies is also significant and is perhaps due to their being viewed as business vehicles. The relative infrequency with which Perry Motors was listed as an influential organization belies the observation that unions see the city as a "company" town. It is not paradoxical for labor to consider itself the equal in power to any other single organization but still see the community power structure as management-dominated. It is apparent from the above that labor's view of community power is made up of labor, plus an alliance of different management groups.²

In brief, labor like business sees labor as a force to be reckoned with in the community. However, labor like business also sees the power structure as made up primarily of a number of different business organizations. The Chamber of Commerce, Board of Realtors, and the City Journal can hardly be considered as allies of labor and are not perceived as such by the labor influentials. The two groups are identical in their listings of the top four with but one exception. Whereas business included the automobile corporation, labor included the Board of Realtors. Perhaps the main reason for labor's inclusion of the Board of Realtors as one of the top influential organizations is the fact that this group did align itself with labor on a particular community issue and the two were "victorious" in the ultimate resolution. The relative lack of influence attributed to

²Ibid., pp. 61-62.

the Perry corporation by labor is perhaps due to the "behind the scenes" operation often carried on by this organization unbeknown to labor.

Finally, the labor respondents were asked, "How would you compare the relative influence of management and organized labor in community affairs in Wheelsburg?" As can be seen in Table 20, approximately three-quarters perceived management as having the greater influence. Less than one-tenth attributed greater influence to labor. The distribution is essentially the same as that obtained from the business informants. Such comments as the following were evoked:

Management has a stronger voice than we do. Maybe if we used our votes better we could offset the influence of those dollars.

Management has stronger influence but labor's influence is growing and it will keep growing as we keep developing better leadership.

Business does a better public relations job than we do.

Management has more money to express their views and put their ideas before the public.

Management has greater influence because of its control of the press and radio.

Thus labor concedes greater influence to business because of its economic dominance which labor sees as resulting in business control of the mass media, which affords the group a better public relations program. However, labor is not completely pessimistic about the situation, seeing the possibility of overcoming this business advantage by

developing its own leadership and perhaps exerting more political influence.

Viewing the complete set of data obtained, the proposition relative to labor's perception of greater business power must be accepted. Business is conceded the greater influence in the community. Business' strength is perceived more in an organizational sense than in an individual sense. This greater power is seen as based upon business' greater economic resources, which, however, labor feels some chance of overcoming through greater political activity and better leadership.

Attributive Hypotheses: Composition and Autonomy of Decision Makers

It was in the area of "attributive" imagery that the author expected the greatest, indeed, the only real divergency between the business and labor influentials. Whereas the business group was expected and has been revealed to have a positive image of the power structure and its own position in the structure, it was expected that organized labor would hold a much less favorable view, not of its own position, but of the structure itself. To test the various propositions, the labor group was asked the same questions that were asked of the business group.

The first proposition states that labor perceives most community decisions to be made by the same small group of powerful people. The labor influentials were asked, "In

your judgement, do you feel that big community decisions in Wheelsburg tend to be made by the same small 'crowd' of people working together or do these people change according to the issue confronting the community?" It was hoped that the responses to this question would also yield some clues as to the composition of the group, particularly in regard to labor or business as participants. Table 21 summarizes the responses obtained.

Quoting from my M.A. thesis:

Two-thirds of the respondents perceived a ruling clique, and of these only ten per cent saw labor as included in this clique. Although two-fifths of the respondents made no comment about the composition of the group, it was quite obvious that labor was not thought to be included.

One respondent said that he had heard that there was a small group running things, but that he did not know from first-hand experience who they were. Another replied simply: "Every town had a small clique running it." Another was slightly more specific, saying, "A handful of people run things, with X being the leader." Still another generalized from his experience stating that in any group, "Religious, community, or union, there is a smaller clique within, actively running things."

The three who included labor in the ruling group were equally vague. One elaborated, "You go to various governmental board meetings and see the same faces; labor is included in this small group usually."

Those who thought that influentials involved in important community decisions changed according to issues were unclear as to the composition of the influential group, but again it seemed that labor was not generally included. Most comments ran in a similar vein. "They change according to issue and over a period of time." Who "they" were was not generally explained. Another said, "I think the group changes according to what the problems are; officers change in government and in the Community Chest." Several did give labor a role among

the community decision makers. One replied, "People change according to the issue in both management and labor," indicating that he felt that there was labor participation in community decision making. Similar comments were elicited from only one or two other respondents, however.³

Whereas business perceived little variability and change among community decision-makers, labor too saw stability, thus supporting the proposition offered. Labor, as expected, was less explicit as to the composition of the group, but when explicit statements were forthcoming, it like business attributed a greater role to the latter's representatives in this small "crowd." At the same time, it attributed a greater role to itself than did business. In short, both groups acknowledged business' greater power, but business perceived a greater power differential than did labor.

It will be recalled that contrary to the proposition formulated, business influentials perceived community decision makers as being able to act without organizational approval. With regard to labor, it has been proposed that labor will perceive community decision makers as acting without need of organizational approval. The labor influentials were also asked, "Is it your opinion that people who make the important community decisions in Wheelsburg can do this pretty much on their own or do they have to get approval for

³Ibid., pp. 53-54.

their actions from the organization to which they belong?" Table 24 lists the distribution of responses obtained, relating where possible the perceived "need of approval" to either management or labor.

Two observations can be made with respect to the results presented in Table 24. First, the data serve to reject the hypothesis. Almost three-quarters of the labor influentials see community decision makers as requiring some organizational approval. However, breaking the responses down according to the specific group mentioned, only four perceived management representatives as requiring organizational approval, while twelve saw labor as requiring such approval. Secondly, although the question was not used primarily to elicit a perception of labor's own power, it is extremely important to note that one-third of the respondents explicitly mention labor in their responses, thus indicating that to some degree labor influentials perceive themselves to be among the people that make "big" community decisions.

Such comments as the following were expressed by the labor leaders:

On routine issues, these people can act on their own. On important issues, when the battle lines are drawn, representatives return to their organization for approval, including representatives of labor.

It depends on the issue, but usually labor selects those individuals who can make their own judgement. I don't know about other organizations.

Labor leaders get approval; business leaders don't need approval.

Everybody needs organizational approval, labor representatives as well as others.

Divergent business-labor imagery was manifested in response to this question, but not in the expected direction. Unlike the hypotheses which were proposed, it was business and not labor that attributed autonomy to community decision makers. One reason for this unexpected finding seems clear. Labor saw its own representatives as decision makers, and it is customary for them to report back to their organizations and secure their approval for the expression of labor's stand on a particular issue. It was apparent that business influentials tended to identify themselves and not labor influentials as community decision makers. It was previously suggested that business influentials legitimize their autonomous actions on the basis of their perceived identity with all community groups or their perceived "disaffiliation" from any particular group.

Attributive Hypotheses: Social Responsibility and Technique
Attributed to Decision Makers

The next hypothesis states that labor would perceive itself as having a greater sense of community responsibility than business. The labor influentials were first asked, "Concerning the people who are primarily involved in making the big decisions in Wheelsburg, do you feel they have a broad sense of community responsibility or are they more

concerned with protecting or furthering their own particular interests?" In Table 25 approximately half attributed responsibility to community decision makers. Slightly less than a fourth said that they were concerned with furthering their own interests, and an equal proportion qualified their response by saying that the responsibility manifested depended upon the particular issue. These results again are probably in no small measure related to the fact that labor is including its own representatives among these community decision makers. Willing to acknowledge that business influentials are more powerful, labor sees both these and its own influentials as making up community influentials. The inclusion of its own representatives among community influentials fosters a favorable image on the part of labor.

However, when asked to compare specifically labor's sense of community responsibility with that of business', the labor informants tended to support the hypothesis suggested. Table 26 reveals that approximately half perceived both groups to have an equal sense of responsibility. Threetenths however, thought that labor had a greater sense of responsibility. Only a small minority conceded greater responsibility to business.

The following views were expressed:

Both groups have the same sense of responsibility.

Basically, they have community interests at heart, despite the fact that some are misguided. Everything stems from business. Business has a greater sense of responsibility because it has greater power.

I believe on the whole that organized labor is interested in both labor and the community. Business representatives put their own organizations before the community. Labor is far more community-conscious.

Both groups have the same sense of moral obligation.

Labor represents people who are in the greatest need. We are a little more statesmanlike. Management is interested in profit.

Although responsibility was attributed to business, it is obvious that it was not considered to be as "sincere" as that exercised by labor. There was a tendency to relate business' responsibility to its economic power, whereas labor's responsibility was not motivated by economic concerns. The image of the "underdog" is strongly suggested.

Labor's perception of issue-resolution by the community power structure was analyzed by asking the respondents, "Are the important issues in Wheelsburg usually quietly resolved without the public knowing what they are, or are they usually brought out in the open?" It was hypothesized that labor would perceive issues as being resolved "privately" or secretively. The data in Table 27 serve to reject the hypothesis.

Approximately two-fifths of the respondents saw community issues as being publicly resolved. Less than one-fifth perceived issue-resolution as being "secret" in nature. About three-tenths saw both methods as being in operation. It is debatable whether this distribution is due to labor's perceived role in the power structure or its "real" or actual

role. It has been obvious from some of the data presented above that labor influentials have tended to perceive themselves as community influentials, although acknowledging the greater influence of business influentials. The images of business influentials attributed labor a minor role in community decision making, yet labor does not perceive this decision making as taking place without public awareness. Again, the perceived power differential is greater for business than for labor.

Labor influentials elaborated with respect to decision making as follows:

Most of the issues are brought into the open. Those that aren't brought out I wouldn't know about.

Issues are made public if the City Journal decides to publicize them. It really depends on the issue; some are resolved quietly.

Issues are brought out in the open. We have a good labor press.

If it's a vital issue it comes out in the open. People often don't know things, so they can't see an issue. The average worker isn't concerned about building a new hotel for the city. He doesn't know that Lobby has sewed up the hotel property in this city.

Issues are brought out, but you only get one side of an issue.

Clearly, there are many qualifications attached to labor's image of public issue-resolution. As one individual indicated issues are publicized, but he wouldn't know if they weren't. Then the criterion of "importance" is introduced. Apparently, "important" issues are perceived as being

dealt with out in the open. However, even when issues are brought into the open, the labor influentials disagree as to the nature of the publicity which they receive. There is evidence of an underlying feeling that many of the mechanics of issue-resolution may remain hidden. In short, it is apparent that labor thinks issues are resolved publicly, but it really is not certain that this is the case.

Attributive Hypotheses: Comparative Business-Labor "Unity,"
"Economic Stake," and "Interest"

The final three attributive propositions elicit inter-group comparisons from the labor respondents. The first proposition states that organized labor sees itself as less united than its co-participant in the community power structure. The labor leaders were asked, "Do you feel that organized labor is more or less united than management in what they want for the community?" Table 28 presents the responses which tend to support the hypothesis. Over two-fifths perceived management as more united than labor. Slightly less than three-tenths indicated that the two groups were equally united and the same proportion saw labor as more united. The author had assumed that each group would see the other as being more united, with "unity" being considered as a possible dimension of power. The divergent interpretations given to the question are evident in the following quotations:

Management is less organized than labor. This is why we're effective. Business doesn't really get all of its groups together in the Chamber of Commerce and the Board of Realtors. It's a good thing that they don't.

Labor is more united because it represents a more homogeneous group.

They are both solid groups. There isn't much difference between them. Issues are resolved by both groups being united.

Labor is less united. In Wheelsburg, there is no doubt about the unity of Perry Motors. Labor disunity is inevitable because it has more than one organization.

Management has "associations!" It knows what it is going to do. Generally, it doesn't come out into the open, but labor does.

Most of the respondents who saw business as more united could not verbalize their reasons for holding this view. In some instances business' unity was seemingly related to its power. To others business was less united because of the diverse groups which it represented. To still others this inter-group diversity was what made labor less united than management. Labor's organizational unity as manifested in the local labor council was considered by some to be more apparent than real, serving to obscure disagreements among various locals, particularly between AFL and CIO locals. The over-all distribution justifies acceptance of the hypothesis that labor perceives business to be more united as indeed business perceives labor to be more united.

Labor influentials were asked, "Do you feel that management has a greater or smaller economic stake than

labor in participating in community organizations and activities?" The distribution in Table 29 indicates rejection of the hypothesis. Approximately three-tenths attributed greater stakes to management, whereas as one-fourth thought that labor had the greater economic stake. Slightly less than one-fourth thought that both groups had equal stakes in their community involvement.

Some of the labor respondents made the following remarks:

Management has more money invested. They have to have the money so that labor can survive.

Both groups have economic objectives, but management moreso than labor.

Management's stakes are just as large as ours. Our stakes relate to the health and welfare of our people.

Management has more money and thus can participate in more things. But both groups have equal economic stakes.

Labor has a greater economic stake, because all of the people represented by labor are personally affected by economic conditions, although the rank-and-file doesn't really know this. Management recognizes clearly its economic stake and is more effective in initiating economic policy.

Thus to some respondents management's greater stakes are a natural consequence of its greater economic power. This "natural consequence" is subject to varied interpretations, however. To some, it is "good" since labor is seen as being dependent upon management's economic power. On the other hand, some thought that management was primarily interested in protecting this greater economic power and not

sharing its benefits with labor. At the same time others took the position that management's greater economic power is "proof" that labor has the greater economic stake. Management has nothing to lose in community involvement and labor has everything to gain. The virtual trichotomizing of the responses is indicative of the conflicting and ambivalent perceptions held by the labor influentials.

To ascertain how the labor informants compared labor-business "interest" in community involvement, they were asked, "Do you feel that management has greater interest than labor in becoming involved in community affairs or not?" The data again reject the proposition that labor would perceive itself as having a greater interest. The responses are again trichotomized.

Approximately three-tenths indicated that management had greater interest as shown in Table 30. Slightly less than two-fifths indicated that the two groups had equal interest. Only a fifth indicated that labor had greater interest. As with their perception of economic stakes, the labor respondents again manifest a high degree of ambivalence and uncertainty. Consider the following comments:

Management has greater interest. Labor doesn't have the machinery to originate policy.

Labor has more interest because laboring people have homes in the community.

Labor is just as much interested in getting things going as management is. The livelihood of the people is important to labor.

Labor has a more "active" interest. Labor really believes in what it is doing. Over-all, management has a greater interest because of its greater economic stakes.

Suspicion of management's participation in community affairs is again in evidence. Management's interest or greater interest rests upon "questionable" motives, often thought to be economic in nature. Like business' show of responsibility and the question of economic stakes, labor tends to view business' actions in terms of its greater power. Labor's actions are predicated upon service to the "community."

Four of the seven "attributive" propositions relative to labor's imagery of the power structure have been rejected. As hypothesized, labor perceived community decision makers as a relatively stable group. Contrary to expectations, they were perceived as requiring organizational approval and as resolving issues publicly. Comparing itself with business, as hypothesized, labor considered itself as exercising greater responsibility but as being less united than business. Also, contrary to the hypotheses formulated, labor perceived business to have greater stakes and interest in community participation. In sum, both groups agreed as to the consistency of community decision makers. Labor perceived them as requiring organizational approval, but business did not. Both groups attributed greater responsibility to themselves. They both perceived issues as being publicly resolved. Each saw the other group as being more united. Each agreed

that business had a greater interest and stake in community involvement.

Interaction Hypotheses: Labor Relationships with Business
and Other Community Organizations

Further convergence between labor-business imagery has been postulated in the so-called "interaction" hypotheses. It has been hypothesized that labor would perceive itself to be in essential agreement with business regarding community objectives and the existence of current community issues. It was also hypothesized that labor would assert that cooperation is needed between itself and business to achieve these community objectives. Finally, the proposition was formulated that labor would consider it important to participate in as many community organizations as possible.

Having listed what they considered to be important community issues, the labor respondents were then asked, "Would community representatives of management generally agree that these are the most important issues?" The results are presented in Table 31. Seven-tenths answered affirmatively, tending to confirm the hypothesis. Only about one-eighth perceived management disagreeing as to the importance of the issues which labor had listed. Again, the latter had listed parking accommodations, public transportation, and annexation to be the most pressing community issues. Business has listed metropolitan planning, parking, and downtown development.

The labor respondents were given a chance to list what they considered to be specific management issues. Table 32 categorizes these responses. The wide range and low frequencies for the various issues mentioned indicates a high degree of uncertainty. As can be seen, however, annexation, transportation, and parking are more frequently mentioned than any other issues, indicating that labor feels that business also attributes importance to these issues.

Two other questions were posed to the labor influentials, which although not directly relevant to the present hypothesis give added evidence concerning labor's perception of its power in community involvement. Table 34 categorizes the responses obtained from asking the respondents "Was or is organized labor in Wheelsburg consulted from the beginning on these community issues or not?" Two-fifths indicated that labor was not in at the initial stage of an issue, tending to confirm the recapitulations given by the business informants. Slightly more than one-fifth asserted that labor was in at the beginning, while the same proportion indicated that labor's sequential involvement depended upon the particular issue.

A still more general question was asked, "Is organized labor usually brought in from the beginning to make policy on broad community issues or not?" As Table 35 indicates, slightly more than one-half maintained that labor did not become involved in issue-resolution at the initial stages.

Only about one-fourth asserted that labor was consulted from the beginning. Again, labor is acknowledging its subordinate position in community decision making.

A second question used to test the proposition that labor would perceive itself in agreement with management as to the existence of issues and the holding of community objectives was the following: "What are the general differences if any in the community objectives of labor and management?" Table 33 shows that slightly more than half could ascertain no differences in objectives. Half of this same group saw only differences in means. Slightly more than one-eighth indicated that differences depended upon the issue. Of those mentioning specific differences, only "governmental objectives" and "tax policies" appear as significant items and these received infrequent mention. These data lend support to the proposition. The following are representative comments:

Basically, the objectives are about the same. The solutions of problems may differ slightly.

Labor is for everyone; it works for things that benefit the community, not for things that benefit one small group. Management leans towards those things that will help them and others that have a broad education and the necessities of life.

I don't think that we're too far apart. Maybe I'm thinking wrong. Labor wants a better community in which to live.

They vary. Labor would judge any program as to its effects on the lower income groups. Management retains its attitude of privilege.

It would appear that labor is hard pressed to discern basic differences between itself and business. The general tenor of responses indicated that perceived differences were essentially differences in motivation. Thus precise differences were not formulated even in the cases where tax policies or governmental objectives were mentioned. As shown above, references was usually made to business' sectarian motivation as opposed to labor's "common man" orientation. Both with regard to objectives and issues, labor's agreement with business is validated by the data. It may be recalled that labor acknowledged the importance of economic objectives in terms of its own program. At the same time, both business and labor attribute to each other primary economic motivation for the group's community involvement.

Business-Labor Cooperation

Labor's perception of the desirability of cooperation with business was elicited through the use of a number of questions. The labor respondents were first asked, "To what extent do you feel that organized labor can realize its community objectives without the help of management and other groups?" Over seven-tenths acknowledged that labor needed the assistance of business to attain its community objectives. Only two respondents voiced the opinion that labor was not in need of assistance from business. These results clearly support the author's hypothesis.

As a followup, the following question was posed: "In the long run will labor be better off to set up its own community services program independent of other groups in the community?" The respondents were virtually unanimous (ninetenths) in denying the feasibility of an independent labor program. This, of course, is not surprising in view of the responses to the question immediately above. In short, labor is dedicated to a program of general, community-wide involvement. Its own goals are identified with those of the community and for the attainment of both labor perceives the need and desirability of cooperation with other civic agencies.

Importance of Organizational Participation

Some indication of labor's perception of organizational participation in the community has already been revealed. Welfare organizations were considered to be labor's most important concern; labor generally feels that its participation has affected the policies of various organizations. The present proposition states that labor considers it important to participate in as many community organizations as possible. To indicate the degree to which labor felt its present participation was adequate, the respondents were asked, "Are there organizations or activities in the Wheelburg area in which you feel that labor should participate but does not?" Table 38 summarizes the responses given. As

indicated, almost half felt that labor's present participation was adequate. However, the remainder took the opposite view and listed various organizations and areas in which they felt labor participation was inadequate. The most frequently mentioned area was government. This is particularly significant in view of business-government participation in issue-resolution as revealed by the business informants. The other responses cover a wide range with only hospital boards and the Board of Water and Light receiving as many as four mentions. They do indicate perceived gaps in labor's community involvement on the part of labor influentials.

The respondents were then queried as to possible opposition to labor participation in these various areas and organizations. They were asked, "Is anybody opposing labor?" The results in Table 39 indicate that labor is uncertain of the existence of possible opposition, and if it is, the opposition cannot be clearly specified. Again, slightly less than one-half perceived no opposition. Those that did perceive opposition most frequently mentioned "business" groups and next in order the mayor and governmental bodies. The local newspaper received one mention as a source of labor opposition.

The author wrote in his master's thesis:

When pressed to name the "opposition" only about three-tenths of the respondents actually pointed to business groups as opposing their participation in community affairs. To be sure management groups were the only ones mentioned, for municipal agencies or officials were

considered "management" in the eyes of labor, as was brought out in numerous ways during the course of the interviews. As a matter of fact, local government agencies and commissions were mentioned frequently as opposing labor participation. These were seen as almost entirely staffed by business and industrial figures, appointed by the mayor. The difficulty of getting a labor representative on the parking authority was mentioned by a number of informants who resented its being "packed" with businessmen.⁴

Labor is clearly split with regard to the general level of satisfaction with its present program of community involvement. This is revealed in a dimly perceived source of opposition manifested in a business-government alliance. To probe further into the problem, the respondents were asked, "Are there organizations or types of organizations in which labor should not participate, including organizations in which it now has representation?" It was assumed that labor might evince a desire to curtail rather than expand its community participation. The results in Table 40 demonstrate rather conclusively that this is not the case. Almost three-quarters of the informants gave a negative reply to the question. Of those answering affirmatively, most frequent mention was given to business organizations such as the Chamber of Commerce and the National Association of Manufacturers. It might be added, somewhat parenthetically, that in neither of these organizations did labor have representation. The general conclusion that can be drawn from these

⁴Ibid., p. 57.

two queries is that labor desires to maintain its present level of community participation, and if possible, to increase it. It would seem that this conclusion is supportive of the proposition under investigation.

Finally, the respondents were asked, "Do you believe it is important or not important for organized labor to participate in as many community organizations as possible?" All but two voiced support of the widest range of community participation possible. The responses resound with such comments as:

Organized labor summarizes the thinking of the people. It cuts across many segments of the community. Labor can make its greatest contribution if the doors are kept open.

For the common good of the community, it is desirable and necessary for labor to participate. Labor must know what other organizations are doing. No organization should become sectarian in its views.

Wide participation for labor gives each side a better understanding of the other.

Labor makes up the largest segment of the population. It should have a voice in community affairs. Anything that happens in the community will affect labor so labor has to participate.

Thus, the widest participation is important to labor because it is both "right" and "functional" for labor to do so. In the first instance, labor is identified with the community. In the latter, labor participation better acquaints the group with other community agencies; this is necessary so that each group will retain its community orientation.

As was the case with business, each of the "interaction" hypotheses was confirmed. Labor, like business, perceived the two groups to be in accord with respect to issues and objectives. Both stressed the importance of mutual assistance and cooperation. Community-wide organizational participation was likewise considered to be important by both labor and business. Comparing the total imagery of the two groups, it has been shown that both groups viewed the power structure as being concerned with "non-economic" issues. Both groups perceived community participation as somewhat less important than political participation. With respect to the power structure, both groups attributed primary importance to participation in welfare organizations. With respect to "structural" imagery both labor and business perceived the latter as wielding the greater power. Most divergency was found in the two groups' "attributive" imagery. They agreed as to the invariability of community decision makers and that the mode of issue-resolution was "public." Labor, however, perceived these decision makers as requiring organizational approval, while business perceived them as acting autonomously. Viewing their respective positions in the power structure, business perceived itself to be more responsible but less united than labor and to have more interest and stakes in community participation. Labor viewed itself as being more responsible but less united than business. It agreed that business

has more stake and interest in community participation.

Given such labor imagery, it is again necessary to relate such perceptions to labor's actions through an analysis of the group's further perception of issue-resolution. Does labor's imagery of business domination "come through" or emerge in its historical recapitulations of issues or projects? Are labor tactics predicated upon a perceived lack of opposition? Does labor really wield the influence which it claims to wield? Is potential power-wielding on the part of labor inhibited by its imagery? Does labor in "reality" manifest the "cooperative" spirit revealed in the above imagery? In short, what is the relationship between labor's "definition of the situation" and its actions in the situation? The same questions can also be applied to business as the historical perceptions of the two groups are analyzed in the next chapter.

CHAPTER VI

BUSINESS AND LABOR PARTICIPATION IN ISSUE-RESOLUTION

Part One: Historical Reports of Community Influentials

To more accurately assess the objective power positions of business and labor and also to complement the study of group imagery as it relates to action, an attempt was made to ascertain the role of each group as it participated in the resolution of particular issues. An analysis of a group's participation in the decision-making processes involved in issue-resolution affords the opportunity to test the group's potential or reputed power. Accordingly, in the last part of the interview, the respondent was invited to discuss an issue of his own choosing or to select one from a list which the investigator had compiled on the basis of a sample drawn from a perusal of past editions of the local newspaper. The respondent was queried as to the individuals and organizations involved, judgments as to the position taken and influence wielded by the participants mentioned, and finally questions as to the techniques manifested by the various participants. Experience gained from the initial interviews led to the abandonment of strict adherence to the formal questions, since most

of the respondents tended to stray from the formal line of questioning and would give rambling accounts of various issues as they came to mind. As a result the desired information was not always elicited or was usually incomplete. However, in some cases the information obtained suggested new modes of analysis not previously considered by the investigator.

Summary of Data on Issues

Table 41 briefly summarizes the quantity and quality of the data procured from the business informants. Twenty-four of the respondents gave what might be called historical recapitulations of issues. Two of the twenty-four gave accounts of two issues. Fifteen respondents limited themselves to brief statements, usually pertaining to the perception of the general role played by particular organizations or individuals in the power structure, sometimes supplemented by a brief anecdote to support their generalizations. Table 41 also shows that only ten "types" of issues were related. As will be revealed in the following paragraphs, most of these were in reality what might be termed "projects" rather than issues, since there was little perception of conflict among participants as to the "end" to be achieved and only a minimum of perceived conflict as to the "means" to be used. Regarding business-labor relations, there was little, if any, perception of cleavage. As can be

TABLE 41

SUMMARY OF HISTORICAL DATA ON ISSUES OBTAINED FROM BUSINESS
AND LABOR

Issue	Number	
	Business	Labor
Respondents giving issue-resolution histories	24	23
Total histories given	26	23
Different histories (i.e. different types of issues mentioned)	10	6
Types of issues labor mentioned as participant	2	6
Types of issues business mentioned as a participant	10	6
Types of issues government mentioned as a participant	8	4

seen, labor was viewed as a participant in only two issues. Government, on the other hand, was viewed as a participant in eight of the ten issues. Here too, there was little perception of cleavage, but rather a general imagery of business-government "cooperation" which virtually without exception saw business as "winning its point." For this reason, the relatively high incidence of perceived government involvement does not mean that government wielded a great deal of community power. This point too will become clearer as the analysis proceeds.

Table 42 attempts to relate the types of issues mentioned and their frequency of mention with perception of actor involvement and frequency of mention. For example, thirteen historical resumés of the "hospital issue" were related. Business was included in all of the resumés, labor in six, and government in none. Four recapitulations of the "downtown development" issue were obtained; business was mentioned in each while labor and government were excluded from each. The only other issue in which labor rated a mention was the parking bond issue. Government was perceived as a participant in all issues except those of the "hospital" and "downtown development." In a gross sense, of the twenty-six recapitulations given, labor was included in seven while government was included in nine. Such figures give a clear indication of business' self-perceived power-wielding, even though the histories do not

reveal any "tests of strength" involving opposition between business and other institutional segments. For the most part, "issues" seen in oppositional terms involved internal splits among business itself and not between business and labor or business and government.

The nature of the issues mentioned again points to an imagery of business' social responsibility. With perhaps but one exception, "Sunday shopping," the issues were of a broad, community-wide nature. Particularly significant is the fact that one-third of the respondents felt disposed to give an account of the hospital expansion program and the role which business played in it. The next most frequently mentioned issue was downtown development in which apparently business was the only group involved. Both types of issues are of obvious importance to the whole community as are such problems as "annexation," "metropolitan planning," "airport facilities," and the others. The respondents were usually quick to point this out, by implication disclaiming any self-interest on the part of business. However, some exceptions will be noted, wherein an accusing finger was directed at a particular organization or individual for being "selfish." A degree of ambivalence was expected in view of some of the findings noted above which revealed business to be participating in community organizations for itself as well as for the community. Based upon the types of issues mentioned, however, the author is

TABLE 42

FREQUENCY OF ISSUES AND ACTOR PARTICIPATION MENTIONED BY
BUSINESS AND LABOR

Issue	Fre- quency	Times Labor Mentioned	Times Business Mentioned	Times Government Mentioned
<u>Business</u>				
Hospital expansion	13	6	13	0
Downtown develop- ment	4	0	4	0
Annexation	2	0	2	2
Metropolitan planning	1	0	1	1
Parking bond	1	1	1	1
Airport construc- tion	1	0	1	1
Street extension	1	0	1	1
Tri-county pro- posal	1	0	1	1
Sunday shopping	1	0	1	1
Location city hall	1	0	1	1
TOTAL	26	7	26	9
<u>Labor</u>				
Hospital expansion	9	9	9	0
Payroll tax	5	5	5	5
Parking bond	5	5	4	5

TABLE 42 - Continued

Issue	Fre- quency	Times Labor Mentioned	Times Business Mentioned	Times Government Mentioned
<u>Labor</u>				
Bus subsidy	2	2	2	2
Flouridation	1	1	1	0
Revision of city charter	1	1	1	1
TOTAL	23	23	23	13

led to conclude that business perceives the community power structure in terms of a "public welfare" model. This view usually obtained whether business was relating its own role in community participation or the role of labor or government. Thus business was not quick to attribute selfish motives to either government or labor as well as itself.

Before attempting a needed elaboration of this preliminary summarizing data, two outstanding observations are in order, both of which will be lent further support by the analysis to follow. The first observation is that the respondents apparently did not report "real" issues. Rather the execution of "projects" was reported in which there were no real contests of power between opposing groups. Certainly

on no issue, was business found to be opposing labor. Second, overwhelming influence was attributed to business in these various histories and little influence was attributed to both labor and government. Granted an image of power structure integration in which cooperation is the perceived mode of operation, it might appear that business' preponderant influence in reality renders this cooperation unnecessary. The paragraphs to follow relate in more detailed fashion such cooperation as was reported by the interviewees. We shall note the number of references to specific people named as participants in the various issues. More difficult is the task of presenting in a precise form the influence attributed to participants and the task of representing precisely the "techniques" of influence they used. Both tasks will be attempted with the verbal reports of the influentials themselves serving as the chief guidelines.

Community Influentials and Organizations

In constructing Table 43 an attempt was made to ascertain the role played by the various community influentials in the various types of issue-resolutions which were mentioned. The main purpose was to determine whether certain influentials were found participating in all issues or whether influentials varied from issue to issue. Is there a solid core among the influentials who take the lead in all community problems, or are they divided into

TABLE 43

FREQUENCY WITH WHICH INFLUENTIALS AND ORGANIZATIONS WERE
MENTIONED BY TYPE OF ISSUE

Issue Frequency	Frequency of Mention of Influentials	Frequency of Mention of Organizations
Hospital expansion (13)	Newsworthy (7), Car (4), Macey (4), Sale (3), Banker (2), Metal (2), Hearse, Wage, Local, Medick, Iron, Piston, Mine (1)	Chamber of Com- merce (7), <u>City</u> <u>Journal</u> (3), Perry Motors Corporation (2)
Downtown develop- ment (4)	Car (2), Newsworthy (1), Writ (1)	Chamber of Com- merce (4), <u>City</u> <u>Journal</u> (1), Uptown Business- men's Assoc. (1)
Annexation (2)	Acre (1)	<u>City Journal</u> (1)
Airport construc- tion (1)	Banker (1)	Chamber of Com- merce (1)
Street extension (1)	Brick (1), Dean (1)	Chamber of Com- merce (1)
Metropolitan plan- ing (1)	Risk (1), Piston (1)	Chamber of Com- merce (1)
Tri-County pro- posal (1)		Chamber of Com- merce (1)
Sunday shopping (1)	Bigsell (1)	
Location of city hall (1)	Lobby (1), Govern (1)	
Parking bond (1)	Govern (1), Wage (1)	Board of Realtors (1)

sub-groups of "specialists" whose influence is wielded only in particular kinds of community issues or projects? It will be recalled that the business influentials were asked to designate their ten top key leaders. The present analysis should provide a further check on the reliability of the choices of the individuals so designed. Table 43 provides the same cross-check on influential organizations previously mentioned by the informants. With respect to the naming of organizations, it should be mentioned that unless an organization was specifically mentioned it was not included in the tally. Similarly with regard to the naming of influentials, if a particular organization was named this in some cases would necessarily imply the involvement of certain influentials. These influentials were not included in the tally unless they were specifically mentioned by name.

An illustration should make this point clear. For example, if "labor" was mentioned as a participant, it was obvious that this meant that Wage, the labor influential was also a participant. However, this was only recorded as a mention for "labor" and not for Wage. Conversely, if Wage was mentioned and not "labor," this was recorded only as a tally for the individual Wage and not the organization "labor." This point is particularly important when viewing the total results, particularly as it concerns the mentioning of the Chamber of Commerce. Although the Chamber of

Commerce was not specifically mentioned in each issue-recapitulation, its involvement was implicit since those influentials mentioned were members of the Chamber of Commerce. This is an extremely important point to bear in mind, even though the Chamber garnered the highest number of mentions. The final tally is not wholly indicative of the pervasive influence of this organization.

Table 44 summarizes the detailed tallies of organizations and individuals given in Table 43. Table 44 presents the total mentions received by individuals and organizations and the total number of types of issues which these mentions covered. The results are informative, if not conclusive. Among the community influentials, the highest frequency of mention was given to Newsworthy, the local newspaper publisher. Car, the automobile plant executive, received the next highest number of mentions. In third place was Macey, a department store executive. At the bottom of the list were Govern, the mayor, and Wage, one of labor's representatives among the community influentials. Each of these individuals rated only two mentions apiece. As can be seen, the range of mentions is relatively small, going from Newsworthy's eight to Wage's and Govern's two. However, even this small distribution is consistent with the general imagery documented above, in which business accorded itself the leading position in the community power structure.

TABLE 44

TOTAL MENTIONS RECEIVED BY ORGANIZATIONS AND INFLUENTIALS
BY NUMBER AND TYPES OF ISSUES

	Mentions	Number and Type of Issues
<u>Organizations</u>		
Chamber of Commerce	14	5 (Hospital, downtown development, airport construction, metropolitan planning, tri-county proposal)
<u>City Journal</u>	3	3 (Hospital expansion, downtown development, annexation)
Perry Motors Corporation	2	1 (Hospital expansion)
Labor	2	2 (Parking bond, hospital expansion)
<u>Influentials</u>		
Newsworthy	8	2 (Hospital expansion, downtown development)
Car	6	2 (Hospital expansion, downtown development)
Macey	4	1 (Hospital expansion)
Banker	3	2 (Hospital expansion, airport construction)
Sale	3	1 (Hospital expansion)
Govern	2	2 (Location city hall, parking bond)
Wage	2	2 (Hospital, parking bond)

It will be recalled that Car, Dean, Newsworthy, Banker, School, Macey, Govern, Iron, Piston, and Writ represented the key influentials as chosen by the total list of informants themselves. Half of these influentials, namely Car, Newsworthy, Banker, Macey, and Govern make their appearance on the list of participants in issue-involvement. Somewhat surprising is the absence of Dean, the university president, who received the second highest number of votes among the key influentials. In reality he received one mention as a participant. However, comments made by a number of respondents indicate that Dean operates "behind the scenes" not of choice, but perhaps of necessity because of the heavy burden of his office. His role in community affairs apparently was often limited to the expression of a judgment or opinion, which in itself was sufficient to stimulate the initiation of a project or the resolution of an issue. It might be added that each of the key influentials received at least one mention as a participant, but these were not included in Table 44. In general, the overlap between the lists of influentials and participants lends some support to the community influentials' judgments as to their key power-wielders.

Table 44 only partially supports the influentials' notion that the same members of their group are represented on different issues; that the body of community decision-makers is a solidary "stable" group. For example, Car was

mentioned as a participant in the resolution of only two out of a possible ten issues. Newsworthy, who received more mentions than Car, received these mentions in reference to only two issues. In fact, five of the seven "participants" received mention in reference to only two issues. Notwithstanding these observations, it is quite clear that decision makers are drawn from the pool of community influentials. The data point to the existence of "specialists" among the business influentials. Issue-involvement appears to be selective among the group. Of course, it is extremely difficult to generalize in this regard due to the paucity of issues mentioned. The author realizes that the "full" or complete participation of the influentials was not obtained by his investigation. The data he did obtain, however, lead to the conclusion just offered. Yet even this conclusion must be qualified. Though there is some turnover of influentials from issue to issue, it is not definite that certain influentials are associated with only certain "types" of issues. For example, in viewing Table 44 it is difficult to maintain that Newsworthy concerns himself with only a particular type of issue. Newsworthy was mentioned in reference to hospital expansion and downtown development. In the former, raising money was the basic problem; in the latter setting up organizational machinery was the initial task. These two "problems" seemingly require different skills, and thereby different "specialties." In one sense,

both issues required publicity, which Newsworthy was able to supply through his newspaper. From the recapitulations which were given, however, it would seem that Newsworthy contributed organizational skills as well as publicity. With these facts in mind, the reader is left to his own judgment regarding Newsworthy's classification as a community "specialist." The same comments apply to Car who raised money for the hospital expansion program and was instrumental in setting up the organizational framework for "downtown development."

The same trend toward selectivity in issue-involvement is evident in an organizational sense, with the sole exception of the Chamber of Commerce which was directly or indirectly involved in all of them either through what might be called direct "formal" participation or "indirect" participation through individual members who serve as its informal representatives. Thus this organization's involvement in Table 44 is underestimated, wherein it is shown that the group participated in five types of issues. Even taking the distribution as it is, the diffuse power of the Chamber of Commerce is unmistakable. The organization received five times as many mentions as the next organization, the local newspaper! Only two other groups, labor and the automobile corporation, received more than one mention and they only received two each. Numerous agencies received only one specific mention and are not included in

the table. Conspicuous by its absence is the city council which received only one specific mention. The author should reiterate that these are mentions of specific organizations. Otherwise the data presented in this table might seem contradictory to the data presented in Table 41 in which it was shown that "government" was a participant in eight of the ten issues. The latter table was developed by considering the mention of both individuals and organizations and by looking at the total history which was obtained. Oftentimes the interview included references to "politicos" or politicians with no further elaboration. In some instances, no reference was made at all to governmental participation, although it was obvious from the nature of the issue that government had to be a participant. For example, one informant spoke of annexation without any direct or indirect reference to the role which government played, limiting himself exclusively to the part played by business.

When the influentials were asked to nominate the most powerful organizations in the city the top four, in order, were the Chamber of Commerce, the local newspaper, the automobile concern, and the labor council. This ranking coincides perfectly with that in Table 44. The preponderance of influence attributed to business associations is validated in terms of their perceived participation in issue-resolution. As one views the perceptions of issue-resolution, business power vis-a-vis labor and government

is strikingly portrayed. As will be revealed shortly, even those issues in which labor and government were involved found both agencies to be largely devoid of influence-wielding.

The writer is fully aware of the methodological hazards facing the investigator as he attempts to reconstruct the histories of various issue-resolutions. Dependence upon the verbal reports of informants in the present instance represents a formidable obstacle or short-coming. The nature of the present problem demands that such an undertaking be attempted. Actually it represents an attempt to compare the reputed power of the influentials with their "actual" power. There is one important qualification, however. The "actual" power wielded by the influentials in the resolution of the following issues is based upon their own perceptions and not those of the investigator. But again, a comparison of such historical perceptions with those structural images revealed above seems highly significant. Of concern is the discernible relationships between the two. In a broader sense, the question revolves around the effect which a group's imagery has upon its relationships in the power structure as these relationships are manifested in part by the group's tactics of issue-involvement. Since the most data was compiled on the so-called "hospital" issue, the author will present a brief recapitulation of its whole history for the purpose of illustrating the type of information which

was obtained. This information in turn will be used to document actor involvement as to mode and degree of influence-wielding. Such information regarding the other issues will be summarized in tabular form.

An Issue Analysis: The Hospital Project

Form and Miller suggest that a study of actual power based upon an analysis of decision making should attempt to construct what they call "tests of involvement."¹ Three such tests are formulated by the authors. The first one is called Involvement by Issue or Decision Saliency, in which an attempt is made to link influentials and groups to issues differentiated by their degree of saliency or importance. The more important the issue the more accurately the power of the actors can be gauged. The second test is called Involvement by Temporal Sequence in Issues of Relative Saliency. This test assumes that early involvement indicates greater power. The third test is Involvement by Sanctions. It attempts to ascertain the effectiveness of the sanctions that are applied by the various power contestants.

Due to the dearth of "real" issues uncovered by the author in his investigation, he cannot make full use of such tests. The data obtained do not seem adequate for

¹William H. Form and Delbert C. Miller, Industry and Community (New York: Harper and Brothers, 1960).

the construction of either test one or three. Regarding test one for example, in no instance was there a clear challenge to business authority considering "business" as a unit. In some instances there was revealed an internal split among business itself, when the influence of a specific business agency was challenged. In general, one would be forced to conclude that one issue was considered as important as any other. Similarly, for test three since there was no real challenge to business, there was little apparent use of sanctions. In view of the nature of the data, test two seems most applicable. Most of the information obtained was relative to the temporal sequence of involvement. Following this mode of analysis, the author is best able to document the relative power of business and labor in issue resolution.

The history of the hospital issue runs as follows: The board of one of the local hospitals had drawn up a proposed plan for expanding its facilities. One of the board members happened to be Newsworthy, publisher of the local newspaper. Newsworthy eventually agreed to give the plan publicity in his paper. It was generally agreed upon by the board that the financial backing of the community was needed, if the desired expansion was to be a success. This entailed the organization of some type of hospital "drive." A meeting was called at one of the local hotels, in which various influentials, including the then president

of the Chamber of Commerce, Mine, and Newsworthy attended. The proposed plan was presented at the meeting. Several doctors were in attendance who represented hospitals other than the one which had proposed expansion. They objected to holding a drive for only one hospital. Several spoke up for a local Catholic hospital. Two influentials, Macey and Iron put in a word for the local osteopathic hospital. Apparently a year and a half elapsed after this meeting before the project was resumed.

After this time lag a meeting was set up in the office of the City Journal at the behest of the Chamber of Commerce. In attendance were representatives from Perry Motors (including Car), Wheelsburg Motors, and the 3 hospitals, and, of course, Newsworthy. At this meeting an extremely important development occurred. Car said that he could not guarantee the financial support of Perry unless the osteopathic hospital was to be included in the drive, the reason being that many of his corporation's employees availed themselves of the services of this particular hospital. Apparently there was little if any opposition to this demand. The meeting was adjourned after making two important decisions. First, the drive was to include all three of the hospitals. Secondly, to organize the fund-raising a non-profit corporation was set up with Newsworthy as president and Macey as vice-president. Car wanted the incorporating process speeded up so that any contribution which Perry

might make could be used for tax deduction purposes, since the year was drawing to a close. This was accomplished and at a "kick-off" dinner Car presented Newsworthy with a check for \$750,000, which according to Newsworthy was to his complete surprise.

It will be noted that labor was not represented in this initial phase of the project. After the above had transpired, Al Barrett the secretary of the Chamber of Commerce contacted Wage, president of the CIO labor council, to enlist the union's support. Newsworthy called Local, the president of the AFL council. Apparently the need for rapid incorporation was used in both cases to pressure a verbal commitment of support from both labor leaders. This proved a source of later embarrassment and difficulty since in giving a verbal commitment the labor officials were bypassing regular union channels to which such matters were usually referred. As it turned out, the matter was ultimately thrashed out in respective council meetings of the two unions, but was never referred to the rank-and-file according to standard procedure. Newsworthy made personal appearances at the labor council meetings to "sell" the program. After lengthy debates, in which various union officials made the charge of "rail-roading" the labor groups agreed to support the program. The net result of ignoring the rank-and-file in this process also placed a heavy burden upon the union leaders themselves who had to explain to the

workers in the various plants the nature and purpose of the drive.

However, for its participation, the unions insisted that several demands be met. The chief of these was that labor be represented on the boards of the various hospitals. The Hospital Fund Committee which had been set up as part of the campaign agreed to meet this demand. Almost immediately, two of the hospital boards solicited labor representation. The third agreed to set up an advisory committee to its board in which labor could participate, saying that its board did not have members who represented any organized group.

For the edification of the reader, a sampling of the reports from which the above history was reconstructed, is in order. Among these were the following:

There was pressure for beds at Robin hospital. Robin decided that it was too small. It started plans to add beds on its own. Plans for a Robin hospital drive got underway. Someone talked to the Chamber of Commerce about it, and the Chamber suggested a joint drive. Representatives from the three local hospitals got together and organized a joint drive. Many groups were contacted, including labor.

Newsworthy was the big push. He had expansion plans all drawn up for Robin hospital, where he was serving on the board. We had the same idea for Osteo hospital. When I heard that Robin was going to have a drive, I called Mike Macey and told him the news. I told him to contact the St. Martin hospital. He's a Catholic. Macey contacted Newsworthy. We decided to join Newsworthy and Macey in a joint fund-raising campaign. Car told Newsworthy that Perry corporation wouldn't participate if Osteo hospital wasn't included.

Newsworthy, the most frequently mentioned individual, gave this version, which has been edited and abbreviated by the author:

I initiated the project at a board meeting of Robin hospital. I contacted Car, Ames, and others by letter explaining the need for such a project. Ames suggested a community-wide campaign so we formed a corporation. Car and Ames invited me to a surprise dinner at which Car gave the corporation a check for \$750,000. Letters were written to Wheelsburg Motors and other groups and we were pledged \$1,250,000 before the actual campaign got started. Then complaints came in from the labor unions. We explained the whole thing to them and they came along.

For purposes of making the desired analysis of this issue or project the following salient points should be noted. The emphasis of course will be on the particular roles played by business and labor. This analysis will serve as a model when considering the other issues as well. Business influence is in evidence from the inception of the project. It was a "business" representative who defined the "problem" and got hospital expansion accepted by other community groups as a problem. Business was totally responsible for organizing the fund-raising campaign. Business groups made the initial contributions to the campaign. Internally, one agency within business, wielded effective sanctions in the form of threats to withhold its support. Its demand was met as a result. All this transpired before labor entered the scene. Excluded from this initial stage of definition and organization, labor was then called upon for its financial support. It also wielded an effective

sanction in the form of a threat to withhold support until its "demands" were met.

In terms of sequence of involvement then, business wielded much the greater influence. In terms of sanctions, a power comparison is difficult to make. Business did not wield sanctions against labor. Labor did wield sanctions against business, which proved effective. Thus there was no real "power struggle." Both groups were "for" hospital expansion, but labor's apparent perception of its exclusion from the initial stage of the program, led it to attach conditions to its participation. In this instance, it had the power, based upon its financial resources, to see that these conditions were met. In brief, labor did manifest the ability to influence business. However, in a gross sense, the author must declare the power balance to be in business' favor.

Business evidenced greater influence in getting not only labor, but other community groups as well to agree that there was a problem and in enlisting their support to solve it. Business was obviously influential in the actual execution of the project, organizing the campaign during which time it "moved" other groups. These aspects entail "manifest" power on the part of business; in terms of ex post facto issue analysis, it is essentially illustrations of "manifest" power which the investigator must use in his comparison of inter-group influence. In this instance

business' latent or potential power was obviously transformed into "actual" power. To some degree, the same process was also true of labor, but in the author's opinion, to a much lesser extent.

This particular project serves to illustrate that labor's power potential, at this stage of development of its position in the power structure, is based primarily on its economic resources as was indicated in earlier chapters. Business' power potential as evidenced in this case has a much broader base in terms of its resources; its occupancy of key potential power positions in the community power structure being one of these. One can argue of course that this in itself is the result of the possession of other resources such as "talent," "status" or the like. Of importance in the present analysis, however, are the objective consequences of this fact which yield examples of power-wielding. Any quantitative judgments as to "greater" or "lesser" power-wielding on the part of particular groups is difficult to make when considering a particular situation. Yet it would seem that such discrete judgments are necessary if one is to make an over-all judgment regarding the power balance between two such institutions as business and labor. In the present issue analysis the author's judgments are based primarily on the temporal sequence of involvement as reconstructed from the respondents' reports, and to a much lesser degree on the apparent effectiveness of sanctions

since their use in most instances must necessarily be inferred by the investigator due to the lack of real issues which limited clear manifestations of same. (It should be noted that there was little disagreement between respondents regarding their reports of the same issue). Thus, it is somewhat easier for the investigator to discern the use of "negative" sanctions or penalties than it is to discern and portray to the reader the use of "positive" sanctions or rewards. The issues analyzed here see heavy use of the latter, but not the former. In the hospital issue under consideration, business made use primarily of "positive" sanctions in influencing other groups. Labor made use only of a "negative" sanction. Because of business' realizations of its will as measured by the "objective" results, its influencing of other agencies, and because of its earlier involvement, the author is led to attribute greater influence to business in the hospital project. This trend will carry through the other issues as the reader will see shortly. Unfortunately in the analysis of the other issues, labor was revealed as a participant in only one. This bald fact of itself strikingly documents business supremacy in the community power structure. The other most active participant was government, whose influence was also revealed to be minimal.

Other Issues

The analysis of the various issues is summarized in

Table 45. It includes the nature of the issue, the sequence of actor involvement in the issue, the nature of sanctions or techniques employed by the participants, and finally, a judgment as to the power-ranking of the various participants. Those issues reported more than once will be described briefly.

"Downtown development" was and continues to be a favorite project of local businessmen. Manifestly, the concern of all community elements, its initiation and implementation have not extended beyond the circle of community influentials if the following reports are any indication:

Car, while a member of the municipal parking commission, suggested that the city hire a group of planners. He was supported by the Uptown Businessmen's Association which was interested in the ultimate development of a good downtown shopping area. The idea of a proposed study was taken up by the Journal and given wide publicity by Newsworthy.

The idea was taken up by the Chamber of Commerce. Writ was president at the time. He appointed a special study committee with Jones as chairman, who in turn appointed sub-committees. The net result was the formation of the Downtown Development Corporation. It is currently trying to raise \$70,000.

Although technically born in a city agency, the reports obviously show that local government has virtually dropped out of the picture as far as the program of downtown development is concerned. The program although originally given expression in a government commission was the exclusive product of business thinking. One informant in answer to the question why the city didn't plan local

TABLE 45

ISSUE-RECAPITULATIONS REPORTED BY BUSINESS

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Downtown development-- Renovation of central business district of the city including possible construction of a mall	<ol style="list-style-type: none"> 1. Government, business-- Idea conceived in municipal parking commission, Car a member. 2. <u>City Journal</u> proposed a study. 3. Study Committee set up in Chamber of Commerce, Down- town Development Corporation formed by Chamber of Commerce. 	<ol style="list-style-type: none"> 1. Project defined by Car, business influ- ential on government body. 2. Project publicized by business influ- ential in his paper. 3. Organizational machinery set up by business agency.
Power-ranking		
<ol style="list-style-type: none"> 1. Business 2. Government 		

TABLE 45--Continued

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Annexation of school district to city	<ol style="list-style-type: none"> 1. Business, Government-- realtors, including Acre contacted "politicians" in the district concerned. 2. Referendum put on ballot for annexation and passed. 	<ol style="list-style-type: none"> 1. Realtors' discussion with politicians re- sulted in referendum being put on ballot. 2. Advertising campaign financed by realtors supporting referendum.
Metropolitan planning-- consideration of the establishment of a civic or governmental agency to handle prob- lems of annexation of outlying areas, the con- struction of new build- ings, etc.	<p>Power-ranking</p> <ol style="list-style-type: none"> 1. Business-Government <ol style="list-style-type: none"> 1. Business--idea conceived on highway committee of Chamber of Commerce. 2. Government--Committee formed by Chamber composed of a business and government representative from each political district in the city. <p>Power-ranking</p> <ol style="list-style-type: none"> 1. Business 2. Government 	<ol style="list-style-type: none"> 1. Project defined ex- clusively by business in Chamber of Commerce. 2. Government representa- tives brought into new Chamber of Commerce committee.

TABLE 45--Continued

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Improvement of airport terminal facilities	<ol style="list-style-type: none"> 1. Business--defined as problem by Chamber of Commerce. 2. Study group set up in Chamber of Commerce including city, state, and federal government representatives. 3. Improvements agreed upon and made. <p>Power-ranking</p> <ol style="list-style-type: none"> 1. Business 2. Government 	<ol style="list-style-type: none"> 1. Exclusive business definition of problem. 2. Government support and acceptance won through joint meetings.
Parking bond--proposed sale of bonds by the city to finance parking facilities construction.	<ol style="list-style-type: none"> 1. Government--bond sale proposed by city council. 2. Board of Realtors opposed to bond revenue. 3. Labor joined realtors resulting in defeat of proposal. <p>Power-ranking</p> <ol style="list-style-type: none"> 1. Business-Labor 2. Government 	<ol style="list-style-type: none"> 1. Business entrance through Board of Realtors on pretext of opposing higher taxes potentially resulting from bond financing. 2. Board contacted CIO enlisting support to fight "higher taxes."

TABLE 45--Continued

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Street extension--lengthening of downtown city street.	<ol style="list-style-type: none"> 1. Business--idea conceived by several downtown merchants. 2. Meeting held between businessmen, Dean, and several local politicians not acting in official capacity of government representatives. 3. Public meeting called to discuss project. 4. Final plan drawn up at private meeting between businessmen, project carried out. 	<ol style="list-style-type: none"> 1. "Public" and government brought in to support privately-conceived business project. 2. Project executed by business.
Power-ranking	<ol style="list-style-type: none"> 1. Business 2. Government 	

TABLE 45-Continued

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Tri-County--problem of im- proving and coordinating governmental services among a three county area.	<ol style="list-style-type: none"> 1. Business--"problem" defined at Chamber of Commerce meeting. 2. Government--county super- visors contacted by Chamber 3. Government machinery erected to deal with problem. 	<ol style="list-style-type: none"> 1. Dinner held by Cham- ber for county super- visors, existence of problem agreed upon. 2. Business withdrawal, tri-county commission set up.
	Power-ranking	
	<ol style="list-style-type: none"> 1. Business 2. Government 	

TABLE 45--Continued

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Sunday shopping--question of opening business establishments on Sunday.	<ol style="list-style-type: none"> 1. Local Council of Churches proposed banning of Sunday sales, big-small business split regarding proposal. Small business against proposal. 2. Various bills suggested to local city council, Bigsell acting as big business lobbyist suggested loopholes for "small" business, issue unresolved or pending. 	<ol style="list-style-type: none"> 1. Business involvement as response to churches' proposal. 2. Government involve- ment secured, business won its point of "watering down" original "strict" church proposal.
	Power-ranking Undetermined	

TABLE 45--Continued

Issue	Sequence of Involvement	Sanction-Technique of Involvement
Location city hall-- proposed shift of city hall.	<ol style="list-style-type: none"> 1. Government--mayor approached by outside business group wishing to construct hotel on site of present city hall. Business--Lobby, local hotel executive against sale. 2. Mayor, planning commission, Lobby, lined up against sale, city Council split. 3. 3/4 Council vote needed to over-ride planning commission was not obtained, sale vetoed. 	<ol style="list-style-type: none"> 1. Segmental business participation as response to perceived threat to local interests. 2. Internal business split reflected in government split, business influential on city council for sale, Lobby against.
Power-ranking	<ol style="list-style-type: none"> 1. Business 2. Government 	

development replied that there were many interests in the city's fringe areas, representing many votes, that did not wish to see such development concentrated in the downtown area. Many respondents expressed concern over the loss of business to suburban shopping areas. Government inactivity in this case had a "practical" basis.

Regarding annexation, some extremely interesting remarks were verbalized by the informants. These included such as the following:

We got the Sampson district in the city without too much difficulty. It didn't cost a lot of money. We contacted several of the politicians in the areas. I put in \$1400 and another realtor put in the same amount. The local fellows spent it where it would do the most good. Then we got the advertising campaign launched and they came in.

Another respondent gave a much more elaborate and insightful analysis of annexation in general. His report is worth quoting in more detail.

When we go into an area to consider school annexation possibilities, I usually go first to the Chamber of Commerce and ask their ideas on a city and the outlying area.

Now I know that Perry wants the Wilson district (where their forge plant is located) and the west side (where their jet plant is located) to be brought into Wheelsburg. Adman, their public relations man asked me years ago to pull in the Wilson District, not because they wanted the educational facilities, but because they wanted the fire protection of the Wheelsburg department. Since then they have worked out an arrangement to get the protection they need. But they were and are afraid to come out and say that this is what they want.

I know that Perry is behind an annexation study. They are willing to foot the bill in the guise of a Chamber of Commerce study. In Laurel they have come right out in favor of a study of the Laurel metropolitan district and they are paying for that study openly.

They are afraid of antagonizing the local populations in the area where they are located. This is a lot different than the situation years ago, when they pushed their weight around. Labor too has gone through the same stages, from pushing their weight around to being afraid to offend someone for fear of being told they have ulterior motives. They both now push the information approach. "Let's see what the facts are."

The above reports concerning annexation point to business influence, but not without important qualifications. In this instance, government is again the "influencee" and business the "influencer." Business' approach seems predicated on the assumption of potential opposition or at least as it perceives same. Such imagery results in a "cautious" approach bent at winning over the opposition which may be perceived as the government or the "public" through advertising campaigns or through more subtle study plans. Although the techniques may vary, the net result is usually the upholding of business' position. Yet it is interesting to witness the varied modes of influence-wielding employed by business, despite its proven success as a power group which can overcome the opposition, it still feels disposed to proceed with caution. As the latter informant remarked, this seems to represent a "new" tact on the part of business.

The informant who reported on the parking bond issue also made a number of general comments about the functioning of the power structure which merit repeating here. They are particularly enlightening as they pertain to the

relationship between local government and business.

We can work through city government only indirectly. For example, someone in the Negro district wants to move his tavern into a white district. He wants to follow his trade. Some on the city council are against this; they want Negroes to confine their drinking to the colored area. However, the proprietor has the right to serve the clientele he wants to. I lined up two or three people on the council and told them the story. They agreed to back it. Max Printer and Fred House gave their approval, because this fellow would place his tavern in an industrial area where there were no single homes. Also he would build a nice place that would furnish good taxes to the city. "You can't stop progress," said Fred. I had lunch with the two councilmen and told them to tell my story. We then hired an attorney to present the case to the council and he swung over two or three more votes, so we got the change of license through. You've got to work quietly on these kinds of things. People will say you are for the proposal only because you are interested in making the fee.

The planning commission in Wheelsburg is sad. It has no power whatsoever. Everything has to go through the council. There is no sense hiring professionals if they cannot make any decisions themselves. Politics always get involved. In the general bonding issue for parking, the idea was that every alderman would have a parking place in their district as a monument for what they had done for their area.

If the ten people I checked got behind a proposal they could put it across. The Community Chest gets together about thirty or forty people occasionally. Most of them are on your list. They ask this group what they want, and then they put it into effect. The trouble is that this group does not act together on things that are important for the city as a whole. They are really interested only in their plans and in some very general things such as the Community Chest. Government is really not important for them. This is why they let the small fry (small businessmen) handle government jobs. Most of them are incapable of handling the second largest business in Wheelsburg which runs into millions of dollars.

The Big Five (Perry, Remo, Wheelsburg Motors, John Plough, and Ferris Body) could if they want, put anything across in this community. But they don't. They are content to make their contributions to the Community Chest, but are not concerned with general vital

or governmental issues. Government could act on the downtown problem. They have all the power they need, but they are not handling the problem. They are letting the Downtown Development Council do the job they should be doing.

The informant is clearly conceding greater power to business in the community power structure. Yet it is not used efficiently to cope with community problems. As for the informant's other remarks, several comments are in order. There is more or less a tacit admission of the government's subservience to business interests. This, however, has not resulted in an unfavorable image of business. It is not looked upon as "interfering" with local government except for the purpose of protecting its own interests; this interference does not result in "unreasonable" demands. This image of business' studied "non-interference" in governmental affairs, stands in sharp contrast to previous imagery which viewed business' position as largely apathetic or lackadaisical regarding its relationship with government.

Summary of Group Participation in Issue Resolution

Summarizing business, labor, and government participation in the various issues a number of salient factors should be noted. These types of issues mentioned by the informants bear out a general conclusion which one infers from the imagery documented above. The "issues" were essentially "projects" which for the most part did not provoke contesting positions on the part of the participants.

The perceived power structure is conflict-free. In general, what conflict there was appeared to represent a "means" conflict rather than an "ends" conflict. For example, no group was against hospital expansion per se, a minimal amount of friction was generated over which groups were to benefit from the program and/or which groups were to participate in the program. Such an integrated power structure as was evidenced makes it difficult to cite examples of "raw" power-wielding from the historical recapitulations given. In terms of sequential involvement, business power is clearly established although such documentation rests upon the reports of the informants. In virtually each type of issue, business itself had defined the issue or became immediately involved therein in its resolution. Government, although appearing in eight of the ten issues obviously played a relatively minor role. Its involvement was usually secured by business to validate and legitimize an already defined project. Organized labor made an appearance in only two of the issues and then its involvement came at a rather late stage of the resolution process. On the basis of mere involvement, organized labor manifested little power. In terms of sequence of involvement, the judgment is hardly more favorable.

In terms of "techniques" of involvement, it was invariably business that got other groups to be involved merely by asking them to be a participant. In most instances,

the "other" group(s) represented government. Mere communication was usually sufficient to win support for business' "position." It was usually a position regarding the existence of a "problem" and its solution. The general lack of contesting positions made the use of other than verbal persuasive techniques on the part of business unnecessary. In perhaps in only one instance did business find itself confronted by a solid front of opposition; this was in the parking bond issue. Business, with the support of organized labor and the public vote, won its position. On this issue, it will be recalled, business itself was split into opposing camps. A degree of internal disunity was also in evidence on the "Sunday shopping" issue, but business itself did not appear to be in a contesting position with the church group. In essential agreement with the local church group, it can indeed be said to be winning its "position" that the Sunday ban should be applied with discretion. Finally, in regard to the location of the city hall, a business split was reflected in the government's position with the result that a certain business unit won its position and another unit lost its position. In sum, looking at the total number of issues, in no instance can it be said that "business" as a whole lost its position. The limited opposition encountered was overcome by winning the support of other groups, again through verbal techniques rather than the use of overt sanctions.

Other Reports

The responses of the fifteen respondents who gave no histories were limited to brief statements about the general functioning of the power structure and occasional remarks about particular individuals or groups. For the most part these comments run in the same vein as the histories related above and serve to reinforce business' self-perception of influence-wielding. Several are quoted.

Business supports churches by check, but not by attendance. People seek us because we help them when they're in trouble. [The informant was a clergyman.] They see the clergyman as being a potentially influential individual. Every Christmas I give talks on the meaning of the religious holidays. This way we gain a wide reputation.

The influentials on your list know each other well, but they represent varying personalities. There is no advance planning for the problems which arise in this community. Problems come into focus only when particular interests are affected. Then they send for an expert, after blaming each other for shortcomings. They want the expert to tell them what they should have known.

There is no scandal to arouse the people in this town. We need a crisis; there are no special problems. We can't stimulate the mayor . . . Government is largely neglected by businessmen; business delegates jobs to be done. It is impossible to get important business people to run for the city council . . . Dean operates behind the scenes locally. I talked to him about annexing East Wheelsburg to Wheelsburg. I've no doubt he is for it and will work for it, but not in public.

We rely on experienced individuals to carry out community projects. We usually go to the top of an organization and get its clearance if we want to use one of their men. We give the newer men first-hand experience by placing them directly on a project. We indoctrinate beforehand; it is usually worth the effort. There is a carry-over of personnel from one project to the next. It's a network of interpersonal relations.

Conclusions

It now remains to relate, if possible, the various historical perceptions of the informants with their previously obtained imagery to ascertain to what degree the actions of business are influenced or affected by its imagery of the power structure in which it is a participant. The general tenor of the historical perceptions appears to lend further validation to business' self-image of power and "responsibility." A rather fluid group of business actors dealt with "community" issues. The professed importance attached to participation in or cooperation with other community groups did reveal itself in the resumes' which were given, but to a limited degree. Cooperation was revealed mainly with government and much less so with labor. Business participation in other community agencies was scarcely a factor in the resolution of any issue. It is significant that this "cooperation" was revealed to be in the later stages of an issue or project. The perceived rapprochement with organized labor was realized, with qualifications, in those two issues in which labor made an appearance.

Briefly, business' techniques or actions revealed in community involvement perhaps could be summarized as follows: A rapidly-formed coalition of business units was usually developed for the purpose of defining an issue or project. In most cases, business deemed it necessary to secure the involvement of other community actors, one of

which was invariably the city government. Usually, cooperation was secured from other community groups, by merely "explaining" the issue. However, business itself usually continued to play the principal role in the actual execution of the project or the resolution of an issue.

The problem now becomes to relate this general mode of involvement or techniques with the structural images which business holds. Are these techniques a direct result of business' perceptions of "issues," "power," "responses of the other," and "techniques?" Is perception itself one of the bases of business' power-wielding in the community?

A review of business' perception of each of these elements is in order if the problem is to be clarified. Thus, with respect to "issues," it has been established that business perceives these to be community-wide and essentially "non-economic" in nature. It views community power in terms of "interest," economic stakes, responsibility, and "unity." It perceives the "responses of others" as essentially harmonizing or converging with its own position rather than opposing it. Finally, business perceives the techniques of power-wielding primarily in terms of "participation" in various community agencies.

For the most part, an assessment of the data collected, would seem to justify the conclusion that business' imagery of the power structure facilitates rather than impedes its power-wielding. Its techniques are affected

by the imagery which it holds and are generally "successful" as a result because the imagery itself represents what one might call a "correct" or valid definition of the power situation existing in the community. The mechanics of issue-resolution are generally anticipated by business. The point under consideration needs further elaboration, since several qualifications must be introduced.

In view of the historical recapitulations obtained, one must conclude that business power is most in evidence in its ability to win acceptance for its "definitions" of issues. This, in itself, does not represent a surprise finding. The more important question is "why" other groups accept the definitions. To say that acceptance is based upon the fact that business enjoys obvious status and prestige and/or power seems to beg the question. It is not enough to say that business wins acceptance because it has power. The important question to consider is how business' obvious power potential is transformed into manifest power in the act of winning acceptance. It will be recalled that business perceives issues to be "community-wide" in nature and it is clear that it wins acceptance for its issue-definitions in the concrete situation by retaining this "communal" orientation. Business is able to win acceptance from other community groups by pointing out the implications which a particular project or issue has for these groups.

An important theoretical issue arises at this point.

Does business' success in the winning of acceptance really represent an act of power? This again returns to the complex problem of the use of sanctions. It can be claimed that "true" power is manifest only in those situations wherein one has opposing groups and may judge the power of the groups concerned by noting the effectiveness of the sanctions which each applies. This position is necessarily holding to one important assumption with regard to sanctions, namely that sanctions are necessarily always "negative" in character. Following from this, the only valid measure of power is to note the effectiveness of these negative sanctions when applied.

In the data which were obtained there were few illustrations of the use of negative sanctions. Only in the hospital issue did several groups, including a business organization and the local labor organization, resort to the use of negative sanctions, these taking the form of a threat to withdraw economic support. The question becomes, does such a general finding with regard to the lack of use of negative sanctions, preclude the observation that business wielded power in those issues in which it did not resort to such negative sanctions? For example, in the airport project, is it correct to say that no "true" power was wielded by business, because after all, government was in basic agreement with business from the initial stages of the project? Since the data dealt more with projects

rather than issues, do these involve power-wielding?

We shall contend that power is also manifest through use of "positive" sanctions; it is through the use of some form of positive sanctions that business invariably won support for the project which it proposed. Part of these sanctions include the very "definitional mode" which was employed by business and which was careful to point out the benefits to be reaped by other groups if the proposed project was supported. It seems that the winning of such legitimation is itself a form of power. At one and the same time it is realized also that the very fact that business takes the pains to secure such legitimation may also be taken as a sign that business perceives itself as incapable of "going it alone," that is, it is an indication of the group's awareness of its own power limitations. Granted this assumption, it would still seem that business is confident that it can effectively use the power which it does have.

The use of positive sanctions also is in evidence in the later stages of project execution. Business was able to "move" other groups to aid in the carrying-out of the various projects. Business was invariably the influencing group rather than the influenced group. Of course, from the data obtained, it is extremely difficult to portray the various "forms" which such positive sanctions took. The various conclaves held between business and government

elements undoubtedly saw the former "selling" its plan of action which entailed "joint" participation, by showing that such cooperation was needed and would be rewarding to each party. The basic reward offered by business perhaps could best be described as a "sharing of credit" for the successful accomplishment of the particular project. Business' own reward in many instances was "prestige," for government the intangible reward of "sharing the credit" could often result in the more tangible reward of increased political strength. The use of such positive sanctions assumes greater importance when one views the lack of project-initiation and acceptance on the part of other community groups such as churches, the local labor organization, welfare agencies, or the government itself.

As business' imagery of "issues" affected its actions in the power structure so too did its view of "power" itself. For example, business actions always achieved a degree of unity which business perceived as a basis of community influence. However, labor was viewed as more "united" than was business. Related to this achievement of unity was business' perception of its economic stake in the community. One of the bases for the rapid assemblage of key influentials themselves was undoubtedly the perception of protecting these stakes in the resolution of "issues" defined to "outsiders" as being community-wide in nature. In short, among the business elements the business

orientation prevailed. In the latter stages of an issue or project when other groups were drawn in, a community orientation prevailed. Similarly, the technique of drawing in other community agencies could be traced in part at least to business' self-perception as a "responsible" power group, "interested" in the welfare of the community. Manifest in the actions of business and related to its imagery was the recognition of the need to legitimize its power by securing the involvement of other community agencies.

That business' actions are predicated upon an expectation of the favorable responses of "others" is evident as one views the relative "exclusiveness" of the first stage of an issue or project. The frequent absence of other community groups which are later presented with a "pre-packaged" issue provides mute testimony of confidence of acceptance. Of course, in such an instance as the hospital issue, the expected favorable response was not immediately forthcoming, as on the part of labor for example. However, as can be seen, such a case was the exception rather than the rule; business' confidence in the other's cooperation was usually not disappointed. That this confidence would affect the practiced exclusion seems quite clear.

Importance of Community-wide Participation Validated

Finally, one may conclude that business' perception of the techniques of power-wielding as revealed in the

importance which it attributed to "community-wide" participation was also manifested in its actions. Undoubtedly business' success in winning support of its position can largely be attributed to its multi-organizational participation in the community. Although manifestly by-passed in the initial stages of an issue, other community agencies were indirectly involved in the sense that the business influentials themselves were simultaneously members of these other groups. Again, the inter-locking directorate formed by the influentials often made it easy to win the support of various "non-partisan" agencies in the later stages of an issue. Although business could not be said to control government in the formal sense of having its representatives in key governmental positions, it was able to exercise control quite often through informal channels. Nominally, only three of the community influentials were in government, the mayor and two councilmen. The former had been a businessman, having operated a grocery store. The latter two currently headed their own business concerns. Officially, the city government is "non-partisan." Unofficially, the Republican ties of the present administration, which has been in power for over 15 years, are well known. The overwhelming choice of those business influentials who expressed their political allegiance was the Republican party. As a result, it was not surprising to learn that the mayor's long tenure in office was in no small measure

due to the rather consistent support which he has received from the majority of business influentials. However, it was evident from the remarks of several of the informants that business' ardor for the present administration was cooling. This fact, coupled with business' self-acknowledged apathy toward political participation, nearly resulted in the mayor's defeat in the election two years ago. In this election, a labor-backed candidate was defeated by a very slim majority.

With these facts in mind, business' "informal" control of city government is readily apparent. Where business acted in unison or concern on an issue or project, government entered the scene only in the later stages or in several instances was completely by-passed. This was the case in both the hospital and downtown development programs. Official government involvement in the first stage of an issue was realized only when the issue itself required government action for its resolution or was "political" in nature to begin with. In these instances, factions among the business influentials often resulted in factions among the government, as in the city hall and parking bond issues. Part of business' ability to put over projects with little or no governmental participation must be explained by the hesitancy or reluctance of either or both groups to endow a project with overt political overtones. Thus the government was not initially involved in the downtown

development program because the administration did not want to lose the support of outlying business interests. This fact raises the question of how much unanimity there is among business itself with respect to the program. In this study, "business" refers to the business influentials and there was no indication of a split among them on this particular issue. Whether or not business was split on a particular issue, in terms of business-government relations, the fact remains that the latter was invariably "responsive" to the former or at least a segment of the former. In conclusion, with regard to business' actions in these relations, or its actions in community involvement in general, it might be said that these were definitely influenced by business' underlying perceptions of the "situation." Business' "technique" of securing the involvement of other community groups, albeit it at the latter stages of issue-resolution, appears to be a direct consequence of the value and importance it attaches to community-wide participation.

Business actions vis-a-vis labor in the power structure represent a clear embodiment of pre-existing imagery. Business' imagery of its "responsible" or legitimized power-wielding actually results in little formal contact with organized labor. Labor's support was solicited and won in only two of ten issues. In both cases, labor's involvement was secured primarily through a portrayal of the economic consequences for labor. This was the technique

employed in both the hospital and parking bond issues. In the former, labor was asked to contribute its economic support for the success of the program; in the latter it was asked to support an educative or propaganda barrage in order to defeat the proposal. In the other issues an apparent perceived identity between business, community, and labor interests resulted in the complete exclusion of organized labor. In none of these instances was there any indication of a labor protest. From business' point of view the perceived agreement between itself and labor on the existence of community issues could be used to legitimize the latter's exclusion. In point of fact, labor's "needed cooperation" did not materialize. Furthermore, business did not expect and did not meet "unfavorable" responses from labor. Indeed, it did not meet any responses from labor unless it solicited a response. One might conjecture that business' tie-up of the power structure justified its confidence in the ability to wield power and perhaps blunted labor's enthusiasm for attempting to do so, at least in those areas where its potential economic and political strength were not telling factors. Where these factors were important, business utilized them to its own as well as labor's advantage.

In the majority of issues or projects in Wheelsburg, the power potential of business was realized while that of labor was not. Again, the bases of the power potential

of the two groups is considerably different. The ability of labor to move other groups is considerably less than that of its co-participant in community affairs. As has been revealed, labor influentials are not community influentials. For all practical purposes, community influentials are business influentials. Labor is effective only in those issues where it can marshal its own forces and this in itself is often a formidable task with labor not always being able to "deliver." Although nominally more "united" than its business counterpart, labor can rarely match in effectiveness the small coalitions of community influentials who initiate community projects and issues. The latter do not have the stigma of special-interest groups. The ability of these small business formations to influence other groups seems to rest in large part on the "non-partisan" posture which they assume. This is particularly true when the "other" group is not merely another business unit but represents another institution such as government or religion. Business influentials, being community influentials, are largely devoid of the partisan stigma which often attaches to the labor leader. In some instances, as in the present study, the business influential is seen playing a role in another institution such as government. All these statements, of course, merely represent a description of the structural advantages which business enjoys and which give it a greater power potential than labor along with the

greater ability to realize the potential. Labor "internally" perhaps is less united in fact than is business. "Externally" it has demonstrated a striking lack of ability to influence other groups or perhaps more accurately it has not revealed any significant attempts to wield power on its own.

In conclusion, business' imagery directed the transformation of its potential power into manifest power. Its actions seem a direct outgrowth of its assessments of the power structure. There was blanket and early involvement in all issues. Each of the issues required the resources possessed by business. These included not only economic, but the so-called "social" resources like "status," "responsibility," and "interest." The supportive involvement of other groups, which invariably responded favorably to business' position, was obtained. The whole mode of issue-resolution and involvement related by business influentials seemingly validates business' images of issues, other's responses, bases, and techniques as these relate to its own power-wielding in the local community.

Part II: Historical Reports of Labor Influentials

Table 41 briefly summarizes the outstanding characteristics of the data obtained from the labor influentials relative to their historical resumes of issue-resolution. Approximately two-thirds were able to give such recapitulations. The number, (23), is one less than the corresponding

number of business influentials who volunteered such summaries. However, where the business influentials mentioned ten "types" of issues, the labor leaders included only six types. Whereas the business informants saw labor as being involved in only two of its ten issues, labor saw itself in all of the issues it related. Also, labor saw business as being involved in all these issues. Business perceived government as an actor in eight of its ten issues, while labor perceived government as an actor in four of its six issues.

A tentative conclusion from the data in Table 41 would indicate that labor attributes power to itself as well as government and business in the power structure. While labor attributed power to business, business attributed little power to labor. A differential perception between the two groups is also revealed in labor's rather constricted range of types of issues when compared with business. This fact perhaps illustrates the general quality of labor's historical perceptions, which, as the following analysis will reveal, were much less rich and detailed. The average résumé lacked names of specific individuals and organizations and their sequence and mode of involvement. Even the precise role which labor played was not always clearly described. Part of the reason for this was undoubtedly due to the fact that many of the respondents were not directly involved in a particular issue either as labor representatives meeting

with the representatives of other community agencies or even to the extent of performing an inner-union role. For example, with respect to the hospital issue, only Wage and Local found themselves in the former role, while several of the respondents became involved in the issue only after being contacted through union channels by these two leaders. Then again, some respondents played neither role, with the result that their recapitulations were perhaps based primarily on second-hand information garnered from their "active" compatriots, their attendance at local labor council meetings, or any other number of "indirect" sources. "Knowledgeable" reports could hardly be expected from such informants. The importance of this fact for group imagery should be obvious. As the historical recapitulations were sketchy, even moreso were the comments of the sixteen respondents who did not relate such summaries. These ranged in nature from "I can't help on this question," to "I've been away too long" or to a one-sentence statement regarding a particular issue such as "Regarding the hospital expansion program, Mike Macey appeared at one of our labor council meetings and asked for our support." Considering the responses of all the respondents a tally of individuals and organizations is not presented as in the case of business informants, again because of the paucity of such detailed information volunteered by the labor interviewees. A number of quotations will be cited to illustrate the

general sketchiness of the historical recapitulations obtained.

Inter-group Divergency

An indication of divergency between labor and business imagery with respect to the groups' positions in the power structure is to be noted in the fact that labor listed four issues not included on the business list. Thus, pay roll tax, bus subsidy, flouridation, and revision of the city charter were not listed as issues by the business influentials. With the exception of the last issue, in each instance labor's position was upheld, but again it is difficult to document the "manifest" power wielded by labor because of the lack of crystallized opposition either on the part of business or government. For example, with respect to the bus subsidy issue, labor's position was clear; it was against subsidizing the local bus company. However, it is not possible to say that business or government was "for" such a subsidy. It is only possible to say that the bus company itself had proposed such a subsidy, a proposal which was debated by the city fathers and various business leaders and eventually turned down. Labor's anti-proposal campaign undoubtedly played a part in the final decision, but labor's degree of influence remains indeterminate. The same comments apply even to the pay roll tax, which was not wholeheartedly endorsed by either business

or government although apparently it was originally proposed in a government agency, the city council, at the behest of certain business representatives. The important factor in terms of labor's tactics in such issues, however, is the perceived opposition of business and government. In many instances it was obvious that the respondent perceived crystallized business or government opposition, although in reality such opposition did not really exist. Only on the question of revision of the city charter did there appear opposing positions taken by business and government on the one side and labor on the other. This issue was ultimately decided at the polls and labor's position was not supported by the public. It will be recalled that labor, with the support of the Real Estate Board, "won its point" against the sale of parking bonds through a general city election.

The two issues on which labor and business reported in common were the hospital and the parking bond issues. The hospital program was the most frequently mentioned issue by both groups. Thirteen business influentials reported on this issue, while nine labor influentials did likewise. The parking bond issue was reported by five labor leaders but only one business influential. With regard to the hospital project, the business reports were unanimous in citing labor as a relative late-comer into the decision-making process. On the other hand, three of the nine labor

respondents reporting on this issue, saw labor as being in "from the beginning." Again, lack of personal involvement and consequent "ignorance" would seemingly account for this "erroneous" imagery. As in the case of perceived opposition, this kind of imagery can have "real" consequences in terms of labor's tactics in the power structure alignment. A perception of power when in reality no power was manifested, can result in the inhibition of a group's power potential. More specifically, if labor is unaware of the early stages of issue-resolution it is unlikely to act in these early stages.

By virtue of the type of issues mentioned and labor's perception of its position being upheld with respect to these issues, (with the one exception noted), one must conclude that labor sees itself as more influential than does business. In the business recapitulations labor was assigned a relatively insignificant position. However, that labor itself concedes the greater power to business is also evident if one considers the sequence of actor involvement reported in the group's historical summaries. With the exception of the hospital issue, no report was given in which labor was seen as being involved in the initial stage of issue-definition or resolution. Using the sequence of involvement as a criterion of a group's influence, it could be said that labor perceived itself as less powerful than business. The informant usually saw

labor as being influential in the later stages of an issue, after labor's participation had been solicited by some other community agency. As in the case of business, documenting the group's "real" influence is extremely difficult because of the lack of conflict-producing issues which would have resulted in clearly opposing groups resorting to the use of negative sanctions. There is no clear illustration of labor being influential "on its own," of labor getting a group to accept its position on the basis of labor's resources alone. Labor invariably needed an ally, when it stood alone it risked defeat. Indeed, if the use of positive sanctions for the purpose of winning allies be used as a criterion of a group's power labor's historical perceptions, unlike those of business, revealed little evidence of the group's success. Business, as an initiating agent in issue-resolution, had no difficulty in winning allies. Labor, as a "follower" in the decision-making process was won as an ally. Finally, in no case did a labor informant perceive singular action by the group, another criterion of power, as was evident in business' perceptions of the downtown development project.

Whereas business revealed itself to be quite influential in its dealings with local government the latent tendency for labor to perceive a business-government coalition perhaps inhibited the group's attempts to influence the government directly and seemingly shifted its attention

more to governmental processes, namely city elections. Truly, political participation was revealed as being extremely important to labor, since in two of the six issues, a decision was made at the polls; these were the charter revision and parking bond issues. With respect to the payroll tax issue, there was a tendency for the respondents to credit labor with keeping the issue off the ballots. Regarding the bus subsidy issue, labor looked forward to putting the final decision up to the voters. The apparent reliance of labor on the electorate seems to be direct indication or reflection of its lack of influence with other formal agencies. Judging from the historical resumé's, of particular consequence was the dearth of labor representatives or supporters, especially on the various governmental units. It was considered a victory by labor when the mayor appointed Henry Hanson to the parking commission after the bond proposal was defeated at the polls. Previously mentioned was labor's unsuccessful attempt to put its own candidate into the mayor's office in the city election of two years ago.

Implicit in these summary observations with respect to the historical data obtained from the labor influentials is the general conclusion that an "objective" power ranking of labor and other groups on discrete issues, as was done with the business reports, does not seem possible or feasible in this instance. Admittedly, even with the

business summaries such a procedure was at best highly opinionated due to both the qualitative nature of the data which revealed rather subtle modes of influence-wielding in essentially "conflict-free" situations and to the consequent reliance on such limited criteria as sequence of involvement and issue-definition in order to rank a group's power on a particular issue. Attributing power to business in various issues was based primarily on the fact that the group ranked "high" using these criteria. Due to the reasons listed above, labor's precise role and attendant influence-wielding on specific issues is difficult to determine. From its own reports, it would not rank high on all criteria, despite the aforementioned tendency to report issues in which labor's position was upheld. This fact, coupled with the sketchiness of the reports, renders the utility of a power-ranking even more dubious. Accordingly, the author will tabularize by issue, only the sequence and mode of involvement and the reader can make his own power-rankings.

Summary of Comparisons

Considering the total set of issues mentioned by both labor and business, both groups listed business as a participant in all the issues. All told, there were fourteen types of issues listed, ten by business and four by labor. (The labor total does not include the hospital and parking bond issues which it mentioned as well as business.)

Both business and labor listed the latter as a participant on these two issues. Out of fourteen total issues, labor is seen as a participant in only six of them and four of them were issues mentioned only by labor. These data are summarized in Table 46. Whereas labor had listed parking, public transportation, and annexation as important issues in Wheelsburg it clearly saw the group "acting" on the first two, if not on the last issue. Business saw itself as acting on the "important" issues which it had listed, namely, metropolitan planning, traffic, and downtown development as well as annexation which labor had listed. Granting a degree of saliency to all of the issues mentioned, one can conclude that business is a more frequent as well as a more powerful participant in their resolution.

Labor's Report of Issues

The following table summarizes the labor reports in the same manner followed for business influentials in Table 45, except for the aforementioned deletion of a power-ranking. The author will consider individually each issue reported more than once, using in each case selected quotations from the informants. Table 47 which is self-explanatory, is based solely on the reports of the labor informants and illustrates the group's perceived mode of involvement in the resolution of issues reported.

TABLE 46

A COMPARISON OF BUSINESS AND LABOR VIEWS ON THEIR INVOLVEMENT IN LOCAL ISSUES

Issue	Labor Perception of Actor Involvement	Business Perception of Actor Involvement
Hospital expansion	Labor-Business	Labor-Business
Parking bond	Labor-Business	Labor-Business
Pay roll tax	Labor-Business	Issue not reported
Downtown devel- opment	Issue not reported	Business
Annexation	Issue not reported	Business
Bus subsidy	Labor-Business	Issue not reported
Flouridation	Labor-Business	Issue not reported
Revision of city charter	Labor-Business	Issue not reported
Metropolitan planning	Issue not reported	Business
Airport con- struction	Issue not reported	Business
Street ex- tension	Issue not reported	Business
Tri-county proposal	Issue not reported	Business
Sunday shopping	Issue not reported	Business
Location of city hall	Issue not reported	Business

TABLE 46--Continued

Issues reported in common: Hospital expansion,
parking bond

Issues reported only by labor: Pay roll tax, bus
subsidy, flouridation,
revision of city charter

Issues reported only by business: Downtown develop-
ment, annexation, metro-
politan planning, airport
construction, street
extension, tri-county pro-
posal, Sunday shopping,
location of city hall.

Labor mentioned as a participant in two issues by
business.

Business mentioned as a participant in six issues by
labor.

TABLE 47

LABOR'S RECAPITULATION OF ISSUES

Issue	Sequence of Involvement	Mode or Technique of Involvement
Hospital expansion-- Proposed drive for construction of additional hospital facilities.	<ol style="list-style-type: none"> 1. Business organization of fund drive. 2. Labor participation in fund-raising. 	<ol style="list-style-type: none"> 1. Wage called by Chamber of Commerce Sec'y., Barret. Barrett called by News-worthy. 2. Discussion of program at respective labor council meetings, labor support agreed upon.
Parking bond--proposed sale of bonds by the city to finance and build parking ramps	<ol style="list-style-type: none"> 1. Proposal made by parking commission, Macey a member. 2. Labor informed of proposal by Macey. Labor contacted by Board of Realtors to fight proposal. 	<ol style="list-style-type: none"> 1. Proposal initiated at behest of Chamber of Commerce and Uptown Businessmen's Assoc. Macey invited Benning to meeting of parking commission. Labor voiced opposition. 2. Proposal put on ballot and defeated after Real Estate Board and Labor campaign against it.

TABLE 47--Continued

Issue	Sequence of Involvement	Mode or Technique of Involvement
Pay roll tax--pay roll tax proposed.	<ol style="list-style-type: none"> 1. Proposed by alderman in city council. 2. Labor acquaintance with issue through publicity in <u>City Journal</u>. 	<ol style="list-style-type: none"> 1. Ccbb introduced resolution in council suggesting that tax question be put on ballot, proposal stated in <u>Journal</u>. 2. Labor Council sent letter to city council voicing opposition, proposal not placed on ballot.
Bus subsidy--private bus line requested government subsidization.	<ol style="list-style-type: none"> 1. Bus company request made to mayor and council. 2. Presumed labor acquaintance with issue through labor representatives in attendance at council meeting, labor voiced opposition at its own council meeting. 	<ol style="list-style-type: none"> 1. Committee appointed by mayor to study request. 2. Labor involvement through initiation of opposition to request, issue still pending.

TABLE 47--Continued

Issue	Sequence of Involvement	Mode or Technique of Involvement
Flouridation issue--putting of chlorine content into city water supply.	<ol style="list-style-type: none"> 1. Proposal made by dentists' association. 2. Labor invited by PTA to appoint representative to Flouridation Committee. 	<ol style="list-style-type: none"> 1. Flouridation Committee set up by PTA to study proposal. 2. Labor appointed representative to Committee. 3. Labor-PTA "defeated" proposal.
Revision of city charter--proposed reduction size of city council.	<ol style="list-style-type: none"> 1. Proposal made in city council, supported by Chamber of Commerce, Uptown Businessmen's Association, and <u>City Journal</u>. 2. Labor began campaign against revision. 	<p style="text-align: center;">-222-</p> <ol style="list-style-type: none"> 1. Widespread business campaign in support of city council proposal. 2. Labor involvement through campaign against revision. Issue placed on ballot in city election, proposal passed.

As to the hospital project, the investigator heard the following reports:

Labor was in from the first. Wage and others were invited to private meetings. There was considerable discussion in the various locals and the labor councils before labor agreed to support the drive. Management representatives made appearances at the union halls. It was Newsworthy's idea to have a united campaign which would include the three hospitals. He was president of the Robin board. Wage was invited to serve on the Hospital Fund Board which was formed at the beginning of the campaign. The drive wouldn't have been a success unless labor was behind it.

There was a letter to Wage asking him to join an initial committee meeting. Various people on the city council wondered why the Community Chest couldn't handle the problem. We were angry because labor didn't have representation on the boards of hospitals as had been promised.

The project was discussed at our council meetings. Management set up meetings with the various shop committees. Labor was right in from the beginning and was just as active as management. Certain management people living outside of Wheelsburg were afraid to express their anti-fund views.

Someone contacted the CIO Council. I was told at a council meeting to report the proposed campaign back to my local. Certain individual citizens were opposed to the campaign because they didn't know exactly how the money was to be spent. Labor decided to keep close tabs on the fund-raising because of this.

Almost totally lacking in these reports was any reference to the first stage of the issue in which the program was conceived and organized by business influentials. To some, the "first" stage of the project was marked by labor's acceptance of business' invitation to support the campaign. To others, even the particulars relating to labor's entrance into the program are unknown. Also largely ignored

by most informants was any reference to the difficulty encountered by both the union leaders and business leaders in selling the project to the lower echelon and the rank-and-file, a difficulty apparently traceable to a lack of knowledge as to the campaign's real objectives and labor's lack of representation on the hospital boards. Both of these factors were magnified when labor was presented with a ready-made program. The most "obvious" fact to the labor influentials, as revealed in their reports, was that labor was "in" the project and contributed heavily to its success. The role played by most informants with respect to the project was an intra-labor role in which information about the campaign was disseminated to the various locals. With the exception of Wage, Local, and possibly one or two others, none had direct contact with business influentials. For this reason, the lack of knowledgeable reports is understandable.

The parking bond issue was reported in the following ways:

Labor was contacted after the thing was all set up. Macey, who was on the parking authority, called me (Benning) and said that they were proposing a 5 million dollar bond sale to build ramps. It was put on the ballot at the next election. We sent a letter to the city council opposing the bond proposal. We advertised our stand in our newspaper and the opposition publicized their stand. The Uptown Businessmen's Association and the Chamber of Commerce sent out letters stating that the proposal would mean more business for the downtown area. Labor felt that parking facilities should be paid for from meter revenue. The Board of Realtors worked

with us and the proposal was defeated on the ballot. Labor wouldn't have been effective without the realtors.

The city council had expensive surveys made and then ignored them. Obligation bonds were put on the ballot. Labor opposed the sale of bonds as did the Board of Realtors and the proposal was defeated. After the election, the mayor requested that a labor representative be on the parking commission. Labor chose Hansen; he was acceptable to the city council.

Labor was not contacted when the bond proposal was suggested. We were opposed to it; parking should be a joint responsibility of the public and businessmen. We distributed a lot of union literature against the idea. The Wheelsburg Labor News published articles against the proposal.

With respect to this issue, labor was aware of its late entry into the resolution process and the important part played by the Board of Realtors. Labor's perceived effectiveness in this instance was the advertising campaign which apparently won public support at the polls. Clear-cut reasons for labor's stand were also revealed, which were not the same as those given by a business influential who reported on this issue. He reported that the opposition group was against higher taxes, whereas the labor informants spoke of parking as being a joint responsibility that could be paid for from meter revenue.

The pay roll issue was reported as follows:

Various city council members and industrial groups are for a pay roll tax. It's an inequitable tax that has more disadvantages than advantages for the community. The final decision will be made by popular vote. We're getting our views before the membership and community organizations through the Wheelsburg Labor News.

Cobb introduced the notion of a pay roll tax in the city council for political reasons. Our staff studied the tax and decided to oppose it. We sent a letter to the city council advising it of our opposition. The mayor was confronted by our committee; he said he opposed it. It's a dead issue for now.

Labor learned of Cobb's proposal through the City Journal. The tax was discussed in labor council meetings and a resolution was passed against it. Cobb is working undercover, but the proposal will be defeated in the long run because labor has the votes.

The tax proposal will be defeated. It's unconstitutional and the people in Wheelsburg are intelligent enough to know this. We will get the facts to our membership through our paper and by distributing literature.

In this issue, labor is not certain as to its opposition, but it is quite sure that the pay roll tax will not pass a popular vote. Up to this point, labor and others had been successful in keeping the proposal off the ballot. Apparently, the council member is seen as a front for certain unknown business groups. Again, the reasons for labor's stand are quite vague with the tax being labeled "unconstitutional" and "inequitable." As expressed by one informant, there is some indication that the city government as a whole is considered to be labor's ally on this particular issue.

Two informants spoke of the bus subsidy issue:

The bus company wants a subsidy. Another company has offered to take it over. The voters will decide and labor will bring out the voters. Transportation affects the working people. The labor council went on record against any subsidy. Wage and Local are working on it.

Bus transportation is important to all workers. I am only familiar with various discussions which have taken place. The mayor has appointed a committee to study the subsidy question. The problem has been discussed at our monthly council meetings. Labor is opposed to the subsidy which the company wants.

Again, labor's position is made clear, but the informants do not give precise reasons why the position is taken. Whereas parking was considered a "joint" responsibility of the public and businessmen, apparently the "public" should not subsidize a "private" bus concern. The brief reports given are based mainly on second-hand information obtained from discussions at labor council meetings. The informants were not able to crystallize labor's official position on the matter. The dual reference to transportation and its effects on the "working people" obviously hint at labor's aversion to a possible hike in bus fares or taxes which it sees as resulting from subsidization. Once again, labor expresses confidence in the "voters."

Conclusions

Labor's historical recollections generally tend to confirm its various images of the community power structure. In the issues related labor was perceived as influential in their resolution, but less so than business. Labor manifested social responsibility by being concerned with community-wide, non-partisan issues. Its professed influence in various community organizations did not reveal itself; what influence it did wield seemed dependent upon political processes and/or

alliances initiated by other community agencies. As a "trailer" in community participation that perceives itself to be in agreement with business as to community objectives, labor's professed desire for "cooperation" in issue-resolution could only be manifest in the later stages of the decision-making process. Its expressed need for aid in the attainment of community goals through increased organizational participation, coupled with its awareness of late entry into issue-resolution, was strikingly confirmed in its historical recapitulations. Because it perceived business' greater stakes, interest, unity, and consequent power in community involvement, labor directed its challenge to business through political channels. Exhibiting only a crude awareness, not only of the decision-making process itself, but of the range of issues as well (when compared to business), labor could hardly be expected to realize its power potential.

In short, labor's attempts at power-wielding in its community involvement and its actions or techniques in these attempts, seem directly related to its images of power, issues, responses, and techniques which this involvement entailed. For the present, labor's actions in the power structure invariably involve it in issues where business has the advantage. Business' pervasive influence in the network of organizations comprising the power structure, wherein many issues are resolved, affords labor little chance of success. This fact is acknowledged by labor which perceives

business' power as resting upon greater stakes, unity, and interest in community participation. Despite labor's avowal that the power structure is not a "closed" system and its implicit expectation of favorable responses from business to labor's community actions, labor's manifest actions do not indicate an acceptance but rather an acquiescence to the situation. Despite labor's claim of influence and lack of opposition to increased organizational participation, in actual issues, labor's tactics were directed at wielding influence not in the power structure itself, but in the political arena, where it could compensate for its lack of community power. In short, the original impression gained from labor was that the power structure was not unalterable, but its tactics in issues were not directed so much at an alteration of the structure as they were at a counterbalancing of its effects.

As a respondent to the actions of other groups rather than the initiator of action, labor's tactics were necessarily different from those of business. Indeed, this fact illustrates the power differential between the two groups. Labor, unlike business, in no instance defined an issue or project. It made its views known but not always felt with respect to issues defined by other groups which sometimes had requested a statement of labor's position and sometimes had not. In any event, labor's frequently belated entrances often meant that a solid core of opposition had already formed. In this

regard, it is important to note that labor's historical summaries dealt more specifically with valid issues, than did the resumes of business. But again, these did not generate intense conflicts, where genuine tests of strength between labor and business could be used to measure the power of the two groups. One could perhaps best characterize labor's role in the power structure as that of a watchdog, wherein the group would become involved in issues which it considered important. Sometimes involvement was at its own initiative; sometimes its participation was solicited. When labor's participation was solicited, it was usually by a potential ally. When labor "intruded" into an issue uninvited, it usually meant that labor could expect some opposition. One may speculate whether in its role as watchdog labor "missed" a number of the issues mentioned by the business influentials, or whether they were considered "unimportant" from labor's point of view. Judging from the combined reports of the two groups, business did not miss any issues, regardless of importance. On the other hand, the conclusion that labor was selective in its community involvement does not appear to be supported by the evidence, since the issues mentioned were all of a community-wide nature, with only the pay roll tax question being particularly crucial to organized labor.

Only in the hospital project, did labor's participation entail anything more than propagandizing a position.

Here labor's economic support was needed and solicited. This was the only issue in which labor took a "pro" position. On the other five issues labor propagandized its "anti" position, pointing almost to its role as a protest group. On these five issues labor's economic resources did not appear to be a telling factor in the ultimate decisions made. In the hospital project, labor could "get tough" by threatening to withdraw its support of the campaign. Labor's reliance on verbal persuasion, at least according to its own reports, had not been without success. Yet because labor's power potential does not include direct contact with most influential organizations, but is primarily "economic" in nature, the effectiveness of such techniques appears limited. Since labor is further removed from the "inside" of the decision-making process than business, it is most effective when it can make use of economic resources. In Rossi's terms, business has control over "prestigious interaction" as well as economic resources. Failing to find many opportunities to utilize its economic strength and not having "status" and/or representation in the organizations of the power structure, labor necessarily turns to the political realm to compensate for these factors. Of course, the opportunity for labor to validate its position at the polls does not always present itself. As was seen above, when it does, labor is not always victorious.

Labor Lethargy

It is somewhat perplexing to observe that despite labor's "correct" assessment and "positive" evaluation of the power structure and its avowed intention to increase its participation in this structure, that it is content to play the limited role which it does. Particularly striking is its lack of initiative in the whole process of issue-resolution. Essentially, labor is aware of its belated entrance into community decision making, yet its tactics are not geared to alter the situation, at least with respect to those issues that do not require a political mandate. However, in considering the other side of the picture, it should be recalled that labor placed more importance on political participation than community participation in terms of furthering its set of primary economic objectives. Although identifying its goals with those of the community and business as well, it would appear that labor is more concerned with political power than community power at the present time. As a result business' community power remains largely unchallenged, or at best is challenged only indirectly through labor's emphasis on community issues of a "political" nature.

CHAPTER VII

VARIATIONS IN GROUP IMAGERY

Inter-Group and Intra-Group Variation

In this chapter an attempt will be made to compare the imagery of labor and business both in terms of internal and external variation. A number of control factors were run against the responses obtained from each group separately. In addition, numerous runs were made simply comparing the responses of the two groups to various questions. The first procedure was obviously aimed at determining the possible existence of internal variations when controlling for a number of selected characteristics. The latter procedure aimed at determining the possible existence of "significant" external or between-group variations.

In view of the essential convergence between the two groups as was revealed in the testing of the various hypotheses above, external variation itself can scarcely be considered a "problem." In only three areas did the author find the two groups differing in their respective perceptions. First, labor perceived community decision makers as requiring organizational approval while business saw them as acting on their own. Second, labor perceived itself as the more responsible group while business, by

implication likewise perceived itself as more responsible. Finally, they disagreed on the question of unity, both perceiving the other as more united. Thus the more pertinent problem becomes the necessity of relating this limited inter-group divergency to whatever intra-group divergency or variation that exists. Essentially the problem focuses on a search for those factors which could be used to account for the latter. Given the existence of this inter-group divergency, and additional divergencies to be hypothesized, the author first wishes to consider the question of internal variation.

Variations in Responses as Bases for Hypotheses

The business influentials were split in their responses to six questions, a fact which facilitated analysis of internal variation within the group. A high degree of consensus characterized the distribution of responses to most of the questions, which in itself represents an important finding, and likewise renders a consideration of areas of "disagreement" extremely important. In order, the questions eliciting disagreement were those pertaining to: (1) the assessment of the importance of political participation for business, (2) a judgment as to the variability in composition of community decision makers, (3) a listing of influential organizations with either the inclusion or exclusion of labor from the list, (4) a judgment as to the

comparative "unity" of labor and business, (5) perceived "differences" between the two groups, and (6) a judgment as to the "selectivity" of labor's policy of community involvement. The author would formulate a series of hypotheses around these six questions.

Rationale

Undoubtedly, some of the divergent responses to these questions is attributable to the nature of the questions themselves, which are highly speculative and open to diverse interpretations.¹ This observation perhaps is applicable to other questions on the schedule, although to a lesser degree. It was deemed important to make the questions as "open-ended" as possible, permitting the respondent a great deal of leeway in his answers. By this procedure, it was felt that much could be learned about the possibly varied frames of reference operating behind the "manifest" imagery which was expressed. In view of the high degree of homogeneity verbalized by the informants, it is not necessarily incorrect to infer that essentially most questions

¹Of course, chance alone could account for some of the variation in responses. It is particularly important when a considerable number of tests of association are run, controlling for certain factors, and arbitrarily selecting a certain level of significance as indicating "significant" relationships. In the present case, only eighteen "runs" were made, using the .10 level.

were answered by the informants from the same frame of reference. This apparently was not the case with the six questions under consideration, different answers being given because different frames of reference were employed by the respondents.

The author realizes that his assumption may be incorrect. Thus a convergency of responses does not deny the possibility of the existence of different "reasons" for answering a particular question on the part of the interviewees; they may answer the same way, but for different reasons, or through different frames of reference. Conversely, a divergency of responses can result even though the "reasons" or the frames of reference are the same. For example, all business respondents may agree that business exercises greater social responsibility than labor, with some respondents equating responsibility with business contributions to the Community Chest, others thinking of responsibility in terms of the time spent by businessmen in various welfare organizations. Given disagreement on this question, theoretically it is possible for all respondents to be using the same criteria for assessing "responsibility," although it is more likely they are using different criteria. In the six questions under consideration, it may well be that different frames of reference are operating. One may speculate that this situation is a result, not only of the interpretive nature of the questions themselves, but also a

result of the influence of certain variables, which in effect "determine" the nature or quality of the respondent's frame of reference.

Several assumptions are made: First, we would argue that the more knowledgeable the informant is, the more "accurate" his perceptions should be. As a whole, the business respondents' perceptions of the power structure are assumed to be essentially "correct." Thus, the objective power situation finds business to be considerably more powerful than labor, and this fact is acknowledged by the business respondents. Second, it is assumed that the more knowledgeable informant "sees" or concedes more readily the objective power structure than the less knowledgeable informant. This implies that the less knowledgeable informant would tend to attribute greater influence to organized labor than it "really" has or has objectively demonstrated. There would be a concomitant tendency to perceive labor as a greater threat to business on the part of the less knowledgeable informant. Conversely, the more knowledgeable informant would not see in labor a great threat to business' power. A third assumption is that the more knowledgeable informant is more conversant with labor's community policy. Specifically, he should view labor's policy as selective or structured, while the less knowledgeable informant should view it as non-selective or unstructured.

Control Factors

The author would submit that the more knowledgeable informants include the "older" informants, the more "influential" respondents, and finally, those enjoying long or "high" tenure in their present occupational positions. As for "old" informants, they simply have had a longer time to observe, if not participate, in the power structure. In this instance, time alone should effect greater knowledgeableness. As for the "high" influentials, their greater participation in decision-making processes should make them more knowledgeable. Finally, those respondents with long positional tenure should be more knowledgeable also because of their greater chances for observation of and participation in the power structure.

Hypotheses

Employing these controls on the six questions in which the respondents evidenced disagreement the author would hypothesize that the older, the more influential, and the high tenure respondents would: (1) rank political participation as being of only average importance, (3) perceive labor as less united than business, (3) perceive labor as committing its resources on only specific community issues, (4) perceive no differences in the community objectives of labor and business, (5) perceive community decision makers as unchanging, and (6) omit labor from their listings of influential community organizations.

Relationships Among Control Variables

On the basis of age, the business informants were dichotomized into "old" and "young" categories with the former including all individuals born before 1900. Using "influence" as a control, the respondents were divided into "high" and "low" groups with the "high" group including all those business respondents who received six or more votes from their colleagues as one of the top ten "key" influentials in the community. Finally, using tenure of position as a control variable the business group was divided into "high" and "low" categories with the former including all those respondents who had been in their present positions 15 or more years.

The above procedure resulted in the following numerical breaks considering each control variable: age, twenty "old", nineteen "young;" influence, twenty "high," nineteen "low;" tenure in position, sixteen "low" and twenty-three "high." As with all of the runs made by the investigator the Chi-Square test was utilized, with a relationship being considered "significant" if the probability of the chi-square was .10 or lower.²

²The procedure for determining Chi-Square followed that described by G. Udney Yule and M. G. Kendall, An Introduction to the Theory of Statistics (13th edition, revised; London: Charles Griffin, 1948), pp. 413-433.

Each control was run against the other two in an effort to determine their degree of association. Chi-Square tests were converted into contingency coefficients to ascertain the degree of correlation among the controls. A decision was made to retain each control, if they were not correlated above .80 (corrected coefficient contingency).³ Tables 48 through 50 reveal that no pair of controls reached this level.

Table 48 indicates that high and low business influentials are almost evenly split between old and young age groups. Only a small difference is indicated, in which the imbalance finds slightly greater representation of young influentials among the high influence groups.

An expected tendency, revealed in Table 49, indicates a slight but positive relationship between age and tenure in position. The older respondents tend to exhibit a longer tenure in their positions than do the younger respondents.

No significant association is shown in Table 50 between degree of influence and tenure in position. However,

³The formula used for computing c was $c = \sqrt{\frac{X^2}{N + X^2}}$. The correction for c was $\bar{c} = \frac{c}{t_r t_c}$. Both formulas are taken from Thom C. McCormick, Elementary Social Statistics (New York: McGraw-Hill, 1941), pp. 206-207.

TABLE 48

DEGREE OF INFLUENCE OF COMMUNITY INFLUENTIALS BY AGE (IN PER CENT)

Influence	Age		Total
	Old	Young	
High	45	58	52
Low	55	42	48
TOTAL	100	100	100
Number of cases	20	19	39
$\chi^2 = .70 \quad p = .50-.30$			

TABLE 49

AGE OF COMMUNITY INFLUENTIALS BY TENURE IN POSITION (IN PER CENT)

Age	Tenure in Position		Total
	High	Low	
Old	59	41	52
Young	41	59	48
TOTAL	100	100	100
Number of cases	22	17	39
$\chi^2 = 1.2 \quad p = .30-.20$			

TABLE 50

DEGREE OF INFLUENCE OF COMMUNITY INFLUENTIALS BY TENURE IN POSITION (IN PER CENT)

Influence	Tenure in Position		Total
	High	Low	
High	45	59	52
Low	55	41	48
TOTAL	100	100	100
Number of cases	22	17	39
$\chi^2 = .70 \quad p = .50-.30$			

a slightly higher proportion of the low tenure group is ground among the high influentials. Apparently, high tenure does not guarantee one a high degree of reputed influence.

Age as a Control

Using age as a control, all but one of the hypotheses was rejected. As shown in Table 52, the younger business influentials tended to perceive labor as committing its resources on all important community issues, while the older influentials tended to perceive labor as choosing particular issues on which to commit its resources. This finding is open to a number of different interpretations. Assuming the older influentials to be more accurate in their perceptions, their responses to this question do not necessarily

TABLE 51

RANKING OF IMPORTANCE OF POLITICAL PARTICIPATION BY AGE OF
COMMUNITY INFLUENTIALS (IN PER CENT)

Ranking	Age		Total
	Old	Young	
Most important	50	32	41
Other	50	68	49
TOTAL	100	100	100
Number of cases	20	19	39

$$X^2 = 1.6 \quad p = 30-.20$$

Question: How would you rank the importance of political participation?

TABLE 52

ASSESSMENT OF LABOR SELECTIVITY IN COMMUNITY INVOLVEMENT BY
AGE OF COMMUNITY INFLUENTIALS (IN PER CENT)

Assessment	Age		Total
	Old	Young	
Labor non-selective	30	47	38
Labor selective	70	53	62
TOTAL	100	100	100
Number of cases	20	19	39

$$X^2 = 3.8 \quad p = < .05$$

Question: Does organized labor in Wheelsburg carefully choose what community issues it is ready to use its influence on, or does it commit its resources on any problem important to the community?

TABLE 53

RANKING OF LABOR AS AN INFLUENTIAL ORGANIZATION BY AGE OF
COMMUNITY INFLUENTIALS (IN PER CENT)

Ranking	Age		Total
	Old	Young	
Labor influential	25	47	36
Labor not influential	75	53	64
TOTAL	100	100	100
Number of cases	20	19	39

$$X^2 = 2.2 \quad p = .20-.10$$

Question: What organizations in Wheelsburg do you feel have most weight in getting things done, or in preventing some things from getting done in Wheelsburg?

indicate an unfavorable view of labor. Thus, it is debatable whether they are perceiving labor to be "selfish" in its community involvement, while the younger influentials are perceiving labor as being more "liberal" or non-selective in its issue-involvement. It may be that the older influentials perceive labor as having a definite policy toward community involvement, while the younger influentials see labor as lacking any community program. Again, neither age group or perhaps both age groups are using the dimensions suggested by the author in answering this question. Of course, the author's own assumption that age is positively correlated with knowledgeableness is itself open to question.

Degree of Influence as a Control

Using influence as a control variable, two of the six hypotheses were confirmed. These findings are presented in Tables 54 through 57. The "high" influentials perceived community decision makers as invariant, and management as more united than labor. Contrary to expectations, this group saw labor as committing its resources on all important community issues. In each of these instances, the respondent's degree of influence appeared to effect a more "realistic" view of the power structure. On the other hand, degree of influence effected no significant differences in the perception of inter-group differences, the ranking of political participation, and the ranking of labor as an influential organization. The more active involvement of high influentials within the inner circles of community decision makers probably accounts for the stability and unity attributed to them. Similarly, this could possibly account for their less critical and unexpected assessment of labor's policy of community involvement. Greater involvement in community decision making processes could result in a greater appreciation of labor's activity. With respect to the other three questions, knowledgeableness and cognition perhaps give way to interpretive value-judgements, thus accounting for the nil effect of degree of influence.

When compared with the findings using age as a control variable, the question of interpretation becomes more complex.

TABLE 54

RANKING OF IMPORTANCE OF POLITICAL PARTICIPATION BY INFLUENCE
LEVEL OF COMMUNITY INFLUENTIALS (IN PER CENT)

Ranking	Influence		Total
	High	Low	
Most important	35	47	41
Other	65	53	59
TOTAL	100	100	100
Number of Cases	20	19	39

$$x^2 = .61 \quad p = .50-.30$$

Question: How would you rank the importance of political participation?

TABLE 55

COMPARATIVE UNITY OF BUSINESS AND LABOR BY INFLUENCE LEVEL
OF COMMUNITY INFLUENTIALS (IN PER CENT)

Unity	Influence		Total
	High	Low	
Business equally or more united	60	32	47
Labor more united	40	68	53
TOTAL	100	100	100
Number of cases	20	19	39

$$x^2 = 3.2 \quad p = < .10$$

Question: Do you feel that organized labor in Wheelsburg is more united or less united than management in what it wants for the community?

TABLE 56

ASSESSMENT OF LABOR SELECTIVITY IN COMMUNITY INVOLVEMENT BY
INFLUENCE LEVEL OF COMMUNITY INFLUENTIALS (IN PER CENT)

Assessment	Influence		Total
	High	Low	
Labor non-selective	80	32	57
Labor selective	20	68	43
TOTAL	100	100	100
Number of cases	20	19	39

$$X^2 = 9.2 \quad p = < .01$$

Question: Does organized labor in Wheelsburg carefully choose what community issues it is ready to use its influence on, or does it commit its resources on any problem important to the community?

TABLE 57

PERCEPTION OF VARIABILITY AMONG COMMUNITY DECISION MAKERS BY
INFLUENCE LEVEL OF COMMUNITY INFLUENTIALS
(IN PER CENT)

Variability	Influence		Total
	High	Low	
No change	70	37	54
Change	30	63	46
TOTAL	100	100	100
Number of cases	20	19	39

$$X^2 = 4.2 \quad p = < .05$$

Question: In your judgment, do you feel that big community decisions in Wheelsburg tend to be made by the same small "crowd" of people working together, or do these people change according to the issue confronting the community?

Thus, it has been shown that the older respondents perceive labor as more selective in its community policy, while those of more influence view labor as non-selective. The apparent "discrepancy" poses a problem but since neither degree of influence nor age is consistently associated with "knowledgeableness" of the power structure, its "meaning" seems less significant than debatable. On the basis of these limited findings, it seems unwarranted to conclude that the older informant is less knowledgeable regarding labor than is the highly influential informant.

Tenure as a Control

When controlling for tenure in position, two of the six hypotheses were confirmed. Table 58 indicates that the high tenure respondents tended to rank political participation as being of only average importance. Similarly, Table 63 indicates that high tenure respondents tended to omit labor from their lists of influential community organizations. However, in one instance, as shown in Table 59, the rejection of the hypothesis served to indicate a relationship between tenure in position and perception of unity, but in the reverse of the direction hypothesized. Thus, those respondents with low tenure tended to perceive management as more united than did those respondents with high tenure.

As expected, those with high tenure tended to minimize labor's threat to business domination in the power structure.

TABLE 58

RANKING OF IMPORTANCE OF POLITICAL PARTICIPATION BY TENURE
IN POSITION OF COMMUNITY INFLUENTIALS (IN PER CENT)

Ranking	Tenure		Total
	High	Low	
Most important	27	59	41
Other	73	41	59
TOTAL	100	100	100
Number of cases	22	17	39

$$\chi^2 = 3.9 \quad p = < .05$$

Question: How would you rank the importance of political participation?

TABLE 59

COMPARATIVE UNITY OF BUSINESS AND LABOR BY TENURE OF POSITION
OF COMMUNITY INFLUENTIALS (IN PER CENT)

Unity	Tenure		Total
	High	Low	
Business equally or more united	30	63	44
Labor more united	70	37	56
TOTAL	100	100	100
Number of Cases	23	16	39

$$\chi^2 = 3.9 \quad p = < .05$$

Question: Do you feel that organized labor in Wheelsburg is more united or less united than management in what it wants for the community?

TABLE 60

ASSESSMENT OF LABOR SELECTIVITY IN COMMUNITY INVOLMENT BY
TENURE IN POSITIONS OF COMMUNITY INFLUENTIALS (IN PER
CENT)

Assessment	Tenure		Total
	High	Low	
Labor non-selective	50	65	57
Labor selective	50	35	43
TOTAL	100	100	100
Number of cases	22	17	39

$$x^2 = 1.1 \quad p = .30-.20$$

Question: Does organized labor in Wheelsburg carefully choose what community issues it is ready to use its influence on, or does it commit its resources on any problem important to the community?

TABLE 61

PERCEPTION OF DIFFERENCES IN COMMUNITY OBJECTIVES BETWEEN
BUSINESS AND LABOR BY TENURE IN POSITION OF COMMUNITY IN-
FLUENTIALS (IN PER CENT)

Differences	Tenure		Total
	High	Low	
Differences	50	71	59
No differences	50	29	41
TOTAL	100	100	100
Number of cases	22	17	39

$$x^2 = 1.7 \quad p = .20-.10$$

Question: What are the general differences, if any, in the community objectives, of labor and business?

TABLE 62

PERCEPTION OF VARIABILITY AMONG COMMUNITY DECISION MAKERS BY
TENURE IN POSITION OF COMMUNITY INFLUENTIALS (IN PER CENT)

Variability	Tenure		Total
	High	Low	
No change	46	71	57
Change	54	29	43
TOTAL	100	100	100
Number of cases	22	17	39

$$X^2 = 2.4 \quad p = .20-.10$$

Question: In your judgment, do you feel that big community decisions in Wheelsburg tend to be made by the same small "crowd" of people working together, or do these people change according to the issue confronting the community?

TABLE 63

RANKING OF LABOR AS AN INFLUENTIAL ORGANIZATION BY TENURE IN
POSITION OF COMMUNITY INFLUENTIALS (IN PER CENT)

Ranking	Tenure		Total
	High	Low	
Labor influential	18	65	38
Labor not influential	82	35	62
TOTAL	100	100	100
Number of cases	22	17	39

$$X^2 = 8.9 \quad p = < .01$$

Question: What organizations in Wheelsburg do you feel have most weight in getting things done, or in preventing some things from getting done in Wheelsburg?

Consequently, political participation was considered of only average importance, since it really was not needed to ward off this minimal threat. Also labor was not perceived as an influential organization. However, unexpectedly, those with high tenure perceived labor as more united than business. Possibly, "unity" in this instance was equated with organized labor's organizational structure with business perceived as having no equivalent to the local labor council. Another possible interpretation is that long tenure in a particular position serves to acquaint the incumbent with the many and diverse wants of other local businessmen, thus resulting in the image of business "disunity" when compared with organized labor.

Summary

Summarizing the internal variation of the business group, some divergency in responses was found between different age, influence, and tenure groups. Several of the findings support the original assumptions; others do not. Age accounted for the least variation, with older respondents perceiving labor's community policy to be selective. Higher influentials perceived community decision makers to be unchanging, management to be more united than labor, and labor to be non-selective in its community involvement. High tenure respondents ranked political participation as being of average importance, did not rank labor as an influential

organization, but did consider labor to be more united than business.

On two questions where two controls were operating, the respective distributions served to both confirm and to reject the hypotheses which were formulated. Thus with respect to the hypotheses relative to labor's policy of community involvement, both age and influence seemed to operate. However, while the hypothesis that the older informants would perceive labor as selective was accepted, the hypothesis that high influentials would perceive labor to be selective was rejected. Similarly, the hypothesis that the high tenure group would perceive business to be more united was rejected, while the hypothesis that the high influentials would perceive management to be more united was confirmed. On those questions where one control was operating, each of the hypotheses was sustained. As hypothesized, high influentials perceived community decision makers to be unchanging, and high tenure influentials ranked political participation of average importance, and did not rank labor as an influential organization. No control was operating on the question concerning inter-group differences. In sum, only five of the eighteen hypotheses were confirmed.

Labor's Internal Variation

The findings in the paragraphs to follow, relative to internal variations within the labor group, are taken

from the author's master's thesis. Three control factors were introduced: influence, union, position, and representation in community organizations. Quoting from the author's thesis:

With each factor except position, the sample was dichotomized. Influence categories were determined by the number of votes each respondent received from his colleagues. Those receiving eight or more were classified as having "high" influence, all others as "low," resulting in seventeen and twenty-two in their respective categories. With respect to organizational representation, the respondents were classified simply as officially representing labor in any community organization or not. Seventeen were representatives and twenty-two were not.

The sample was divided into three groups in terms of the union position held. International representatives, regional, legislative, and educational representatives were "high," as were labor representatives on the Community Chest and the head of the city CIO labor council. All presidents of locals (with the exception of two who headed the largest locals in the city and were classified as "high") were placed in the "median" category. Also included here was the editor of the Wheelsburg Labor News. All others, such as financial secretaries or business agents were classified as "low." This procedure resulted in eighteen "high," thirteen "medium," and eight "low."⁴

Hypotheses

Using these control factors, the author hypothesized that the more influential, the high position holders, and the representatives in community organizations would view

⁴Warren L. Sauer, "Labor's Image of its Place in Community Power Structure: An Exploratory Study," (unpublished M.A. thesis, Department of Sociology and Anthropology, Michigan State University, 1958), pp. 85-86.

the community power structure as less management-dominated than their counterparts.

With regard to management domination of the community power structure, two questions elicited responses supporting all but one of the various hypotheses offered. Asked to compare the relative influence of management and labor, the respondents attributed greater power to the former. Similarly, when asked to name a group of community leaders to sponsor a community project, the informants again perceived management superiority judged in terms of the preponderance of management names submitted. With respect to the specific hypotheses, less management power was perceived by organizational representatives and high influentials. In listing community leaders the high position holders included more labor names than did the median and low groups. This also was interpreted as the highs viewing the power structure as less management-dominated compared to those in lower union positions. However, the high position group also listed the name of John Newsworthy, newspaper publisher, more frequently than did the other two groups. This was interpreted as a view of high management-concentration of power on the part of the highs as compared to the median and low groups, a finding contrary to the original hypothesis.⁵

Tables 64, 65, 66, and 67, reproduced from the author's master's thesis, present the labor group's perception of power when controlling for influence, position, and organizational representation. As indicated above, with the one exception noted, less business power is perceived by those of high influence, of high position, and those representing labor in community organizations. The rationale behind the hypotheses that the informants in these categories would attribute less power to business than would the labor

⁵Ibid., pp. 95-96.

TABLE 64

POWER ATTRIBUTED TO MANAGEMENT BY LABOR ACCORDING TO ORGANIZATIONAL REPRESENTATION (IN PER CENT)

Perception of Power	Representation		Total
	Yes	No	
Greater power of management	67	90	81
Labor equal or more power	33	10	19
TOTAL	100	100	100
Number of cases	15	21	36

$$\chi^2 = 3.2 \quad p = .10-.05$$

Question: How would you compare the relative influence of management and labor in community affairs in Wheelsburg?

TABLE 65

POWER ATTRIBUTED TO MANAGEMENT BY LEVEL OF POSITION WITH THE UNION (IN PER CENT)

Perception of Power	Position			Total
	High	Medium	Low	
Concentrated management power-- John Newsorthy group	78	39	63	62
Diffuse management power-- other business spokesmen	22	61	37	38
TOTAL	100	100	100	100
Number of cases	18	13	8	39

$$\chi^2 = 4.9 \quad p = .10-.05$$

Question: If you were responsible for a major project, which was before the community that required decision by a group of leaders that nearly everyone would accept, which ten would you include on this list?

TABLE 66
POWER ATTRIBUTED TO MANAGEMENT BY LEVEL OF POSITION WITHIN
THE UNION (IN PER CENT)

Perception of Power	High	Position Medium	Low	Total
(Management power)--No labor name given	17	69	37	39
(Labor power)--Labor name given	83	31	63	61
TOTAL	100	100	100	100
Number of cases	18	13	8	39

$$X^2 = 8.8 \quad p = .02-.01$$

Question: If you were responsible for a major project which was before the community that required decision by a group of leaders that nearly everyone would accept, which ten would you include on this list?

TABLE 67
POWER ATTRIBUTED TO MANAGEMENT BY HIGH AND LOW INFLUENCE GROUPS
OF LABOR (IN PER CENT)

Reply	Influence Level High	Low	Total
(Management power)--No labor name given	18	55	39
(Labor power)--Labor name given	82	45	61
TOTAL	100	100	100
Number of cases	17	22	39

$$X^2 = 5.5 \quad p = .02-.01$$

Question: If you were responsible for a major project which was before the community that required decision by a group of leaders nearly everyone would accept, which ten would you include on this list?

informants of low influence, low position, and not representing labor in community organizations was essentially that the former would most likely include those individuals who have contact with and knowledge of the business group. With such greater contacts and knowledge with the business group and with greater influence within the ranks of labor itself, it was assumed that such individuals would tend to see business as less powerful than those individuals further "removed from the scene," so to speak.

This same rationale led to another set of hypotheses in which it was stated that the high influentials, high position-holders, and those representing labor in community organizations would tend to see labor as being "within" the power structure, while their respective counterparts would view labor as being a tangential association. In short, those in the former categories would tend to perceive less cleavage between labor and business than would those in the latter categories.

Cleavage was revealed in answer to two questions asked of the respondents. One concerned organizations or activities in which the respondent felt labor should participate, but in which it was currently inactive. The other concerned management-labor agreement as to what were the important community issues. In both questions, perception of cleavage was significantly associated with a particular control variable. The findings indicate that more cleavage was perceived by the high influential, the high position-holders, and the organizational representatives, contrary to the various hypotheses formulated.⁶

⁶Ibid., p. 91.

The findings relative to labor's perception of cleavage, when using the various controls, are presented in Tables 68, 69, and 70. The author attempted to explain the rejection of his "cleavage" hypotheses as follows:

It is quite possible that the reception given these groups in community organizations has resulted in their "realistic," albeit unfavorable, imagery. As new participants in community affairs, they have not been able to identify the interests of labor with those of other community groups, particularly when the other groups hold the balance of power and often times reject such an attempt by labor.⁷

The apparent paradox revealed in such findings, in which the high position-holder attributed less power to business, yet perceived more cleavage between labor and business was discussed:

One possible explanation is that their experiences in community activities have been such that they have emphasized management-labor differences, while at the same time reinforcing their image of labor's own power potential. Evidently, labor has not yet successfully penetrated the power structure to the point where the differences between it and other groups are simply those of degree rather than of kind. It is understandable that the divergencies between labor and management would be spotlighted as the former attempts to become a "working member" within the power structure. These differences would be particularly impressed upon those union leaders representing labor in the power structure.

The fact remains, however, that labor has enjoyed considerable success in at least entering the power structure, if its representation in various community organizations is any criterion by which to judge. Hence, a feeling of power could develop simply out of this fact. Whether labor's influentials feel that such participation is furthering labor's interests is another matter. As newcomers who have proven labor's power

⁷Ibid., p. 95.

TABLE 68

PERCEPTION OF LABOR-MANAGEMENT CLEAVAGE ACCORDING TO INFLUENCE
LEVEL OF LABOR INFLUENTIALS (IN PER CENT)

Perception	Influence Level		Total
	High	Low	
No cleavage	25	59	44
Cleavage	75	41	56
TOTAL	100	100	100
Number of cases	17	22	39

$$X^2 = 4.9 \quad p = .05-.02$$

Question: Are there organizations or activities in the
Wheelsburg area in which you feel labor should
participate but does not?

TABLE 69

LABOR-MANAGEMENT CLEAVAGE PERCEIVED BY LABOR INFLUENTIALS AC-
CORDING TO ORGANIZATIONAL REPRESENTATION (IN PER CENT)

Perception	Representation		Total
	Yes	No	
No cleavage	24	59	44
Cleavage	76	41	56
TOTAL	100	100	100
Number of cases	17	22	39

$$X^2 = 4.9 \quad p = .05-.02$$

Question: Are there organizations or activities in the
Wheelsburg area in which you feel labor should
participate but does not?

TABLE 70

CLEAVAGE PERCEIVED BETWEEN LABOR AND MANAGEMENT BY POSITION
WITHIN THE UNION (IN PER CENT)

Perception	High	Position Medium	Low	Total
No cleavage	56	100	75	75
Cleavage	44	-	25	25
TOTAL	100	100	100	100
Number of cases	16	12	8	36

$$\chi^2 = 7.0 \quad p = .05-.02$$

Question: Would community representatives of management generally agree that these are the most important issues?

by entering community organizations, the view may be held that labor's goals might best be achieved outside community ranks. This image could obtain even though the influentials express a desire to enter still more community organizations, for this obviously raises labor's prestige in the community and is thus not without benefit.

Lacking the skills of the upper echelon, the lower labor influentials see less cleavage, contrary to the hypothesis originally formulated. In brief, their lack of knowledge, apparently makes them less aware of labor-management differences. However, as was hypothesized, this contributed to their imagery of management domination in the power structure.⁸

Comparison of Labor's and Business' Internal Variation

A comparison of the respective internal variations of the two groups should help to explain the minimal amount

⁸Ibid., pp. 100-101.

of external or inter-group variation which exists. Very briefly, it appears that the internal variation which is manifest, in large measure, tends to negate potential inter-group variation. While high position and influence within labor result in perceptions which minimize inter-group power differentials, but maximize inter-group policy differences, the reverse is apparently true within the business group. In the latter, the respondents of high influence and high tenure maximize the power differential and minimize the "policy" differences. Conversely and perhaps somewhat ironically, the "lows" of the business group tend to converge in their imagery with the "highs" of the labor group, while the lows of the labor group tend to converge with the highs of the business group. Thus the "lows" of the business influentials like the "highs" of the labor influentials, tend to perceive less of a power differential between the two groups and more differences between the two groups in terms of their aims in community involvement. The "lows" of labor and the "highs" of business converge in their imagery, both perceiving a wide power differential, but seeing little policy difference.

The above observations are made more meaningful if the responses to specific questions are recalled. The business respondents of high influence emphasized business power by seeing business as more united than labor and by perceiving community decision makers as basically an unchanging

group. At the same time labor, presumably like business, was considered to be non-selective in its community involvement. In the same vein the "low" labor respondents, when asked to compare business and labor power invariably attributed greater power to the former. However, when asked about possible disagreement between labor and business regarding the importance of community issues, little divergence was perceived by the "low" labor respondents. On the other hand, "high" labor informants, compared labor's power favorably with that of business, but perceived more disagreement between the two groups regarding the importance of particular community issues. Likewise the "low" business informants tended to attribute greater power to labor (than their "high" business compatriots) by perceiving labor as more united than business and by attributing less stability to community decision makers. Correspondingly, the "low" business informants tended to perceive inter-group policy cleavage, with labor viewed as selective in its issue-involvement.

The perception of power equality but inter-group cleavage by the high labor influentials, converging as it does with the perceptions of the low business influentials, raises some interesting questions concerning labor's status- and power-seeking techniques. It may be that labor leaders in the higher echelon see labor as increasing its power by concentrating on inter-group differences rather than inter-group convergences in objectives. Organized labor acquired

economic power out of a conflict-situation, consequently the high labor influentials may choose or elect to win status and social power in the same manner. Competition with, rather than emulation of business influentials may be considered the most feasible modus operandi. Whether social power in this manner can be "usurped" is of course another question. Again the question revolves around the transformation of labor's economic strength into social power. As has previously been suggested, the objective observer both presently and in the past, must judge the Wheelsburg power structure to be essentially conflict-free. Very few issues have appeared and when they have, organized labor and business have rarely been found in direct opposition to each other. Given this situation, labor has been literally forced by circumstances to emulate business tactics. Thus it has been difficult to ascertain, just what power, if any, organized labor has or does wield in the community. Most issues in which labor has been involved have not afforded the group the opportunity to make use of its economic potential. For its part, labor generally has not tended to disrupt the status quo by being an innovator and by itself defining issues. Again, it has tended to "go along" with business.

In some respects, the situation is paradoxical. The high labor influentials while verbally expressing cleavage between labor and business, have in point of actual fact, done nothing about pressing for a resolution of these perceived

"differences." Ironically enough, this apathy on their part may be due to the fact that they also perceive less of a power imbalance between the two groups. Given this perception, the differences perceived may not be considered "crucial," since the power imbalance itself is not considered crucial. Then too, one cannot over-generalize with respect to this perception of cleavage since it was rather limited in scope. Thus, high labor influentials also stressed the desirability of "cooperation" with business.

As for the low business influentials, their views tend to run in the same direction as those of the high labor influentials, but for a different set of reasons. Perhaps the main reason for the views of the former group is their distance from the inner circles of community decision making which result in a tendency to perceive labor as more powerful than it really is. The actual power of business is not fully appreciated. Correspondingly, labor's "threat" results in this group emphasizing the importance of political participation and perceiving labor's policy of issue involvement as being "selfish" or selective, when compared with that of business.

Finally, the convergence between the high business influentials and the low labor influentials must be interpreted. Again, an awareness of the high business influentials of what the objective power situation really is probably accounts for their "accurate" perceptions. Thus,

management power is emphasized concurrently with a minimization of inter-group cleavage. Consequently, this group holds labor's policy to be non-selective, as business' presumably is. The low labor influentials hold similar views, not because of their knowledge, but precisely because of their lack of knowledge. Little is known of business-labor relationships in the power structure, still less is known of the functioning of the power structure. In brief, the power structure is perceived in only the grossest and sketchiest terms. Consequently, a stereotyped image of rather complete business domination is held with the attendant image of labor-business identity of interests with respect to most community issues.

Inter-Group Variation

Consistent or extensive inter-group divergency would seemingly be precluded by the above findings. Certainly, this is also the conclusion to be drawn from the empirical findings relative to the substantive hypotheses concerning business and labor imagery. Of all the hypotheses drawn up, only in the so-called "attributive" hypotheses was inter-group divergency postulated and in this set of hypotheses only two were tentatively accepted. A third hypothesis revealed divergency, but in the reverse of the direction hypothesized. Thus the expectation that each group would see the other as more united but also view itself as more socially

responsible have been tentatively accepted. The hypothesis that labor would view community decision makers as acting autonomously while business would view them as requiring organizational approval was rejected, but did reveal inter-group imagery divergence. The Chi-Square test will be used to analyze these inter-group divergences, as it will also be used in analyzing the hypothesized inter-group divergences which follow in the succeeding paragraphs.

Other Hypotheses re Inter-Group Variation

Although to a degree, both groups "correctly" define the objective power structure, in the sense of acknowledging the power differential which exists in business' favor, the findings do indicate that this broad convergency does not serve to over-ride differences in "meaning" which the two groups attribute to the situation. Broadly speaking, the power differential is interpreted in different ways by labor and business. To business, the power differential is accounted for by business' greater responsibility, interests, and stakes in community involvement. To labor, business' greater power is accounted for by the group's greater interest, stakes, and also its greater unity and to some degree, its perceived alliance with the governmental structure. Given these somewhat varying evaluations of the situation, the next question or problem is to relate these to the groups' past or future actions in terms of their stated objectives in community

participation. As economic power groups, both labor and business, tend to minimize their economic motivation or to define the power structure in "non-economic" terms. In terms of stated objectives, labor ranked community participation per se, a distant third behind its economic objectives. Neither group tends to define or perceive the community as an economic battleground. Both attest to the importance of political participation. Despite these essentially congruent perceptions, it would appear that labor as the less powerful of the two, both economically and "socially," would tend to have different priorities or areas of interest within the general sphere of community activities. The difference may be in degree as well as kind.

Assessment of Welfare Participation

In brief, some further divergency in imagery can be expected as a result of the power differential itself and the diverse interpretations given to it and differences in objectives between the two groups, particularly economic objectives. With respect to the latter, it is obvious that these should affect their respective actions in community participation. Thus while community participation is economically profitable for both organized labor and business, the "profit" motive is served by participation in different types of organization. Accordingly, this should be reflected in group imagery. It has already been established that

both groups consider participation in welfare organizations as more important than participation in any other type of community organization.

It is hypothesized that labor perceives participation in welfare organizations to be more important than does business. The minimal importance attached to community participation in general by organized labor is in part based upon its perceived unrelatedness to labor's primary economic objectives. Seemingly, participation in welfare organizations, would be perceived as being more directly related to these objectives. Compared with business, labor stands in greater need of welfare services. The apparently greater importance attached to community participation by business is perhaps because of the fact that much of this community participation is identified with participation in business organizations. Business, like labor, does not view community participation primarily as a vehicle for fostering specific economic objectives, however. The importance attached to participation in welfare organizations by business, unlike labor, is totally unrelated to the group's economic objectives and thus, should be of a somewhat lesser degree. The welfare concerns of business are more likely related to status reinforcement alone, while the welfare concerns of labor are both economically and "socially" beneficial, and hence are more "important." It is also in welfare organizations that labor can make excellent use of its economic power potential.

It was in the hospital expansion program that labor was able to wield sanctions and actually "influence" business.

In short, although neither group looks upon its community participation as being particularly profitable in an economic sense, the peculiar economic goals which each has should result in the placing of slightly different degrees of emphasis with respect to participation in welfare organizations. This segment of community organizations, presently controlled by business, perhaps bears the greatest potential for labor-business conflict. However, the "conflict" is over status rather than economic resources, which would tend to minimize its intensity.

Assessment of Political Participation

Since neither group has defined the existing power differential as due to business' monopoly or control over scarce "resources," political participation looms large in importance for both business and labor. Both groups have attributed importance to political participation. From business' point of view political activity is important for maintaining the differential. To date, it would appear that business could afford to be politically apathetic, because labor's challenges have been only intermittent and sporadic. With business perhaps expecting an increasing challenge by organized labor, political activity may be considered as one way of warding off this potential threat. Labor, on the



other hand, tends to account for business' power superiority, on the basis of business' "unholy alliance" with city government. For this reason, labor should consider political participation as more immediately important to change the power differential between itself and business. This is taken as a formal hypothesis.

Issue Priority

Labor's slightly greater economic-political orientation toward the power structure should be reflected in the relative emphases it places on certain community issues as compared to business. Between the two, parking, transportation, downtown development, and metropolitan-planning or annexation were listed as the most important issues facing Wheelburg today. Metropolitan planning and parking ranked as the two top issues according to business. To labor, parking and transportation were considered the most important issues. Labor, is in effect trying to accomplish two things through its community participation. First, it is, of course, trying to increase its social status and power. Secondly, it would win what economic benefits it can for its constituents. To accomplish the first aim, it should place considerable emphasis on issues in which it can make use of its economic strength or its self-perceived political strength. The *second* aim would seemingly require considerable emphasis on issues which have particularly important economic consequences

for the rank-and-file. Both parking and public transportation qualify as important to labor on each count. Given the above loosely formulated labor aims, downtown development and annexation are considered of lesser importance. Business should place greater emphasis on different types of issues because of its different status and economic requirements. Granted business' current high status, the group faces the constant problem of reinforcing this status. It must constantly reaffirm the imagery of responsibility. In addition, its economic goals are different from those of organized labor. The consequences of particular issues are more important to the business organization than are the consequences of other issues. Whereas labor is presumably concerned with the economic needs of the individual, business is more concerned with the economic needs of the organization. Accordingly, business considers annexation and parking of greater importance than downtown development and parking.

The four issues of metropolitan planning, transportation, parking, and downtown development represented issues on which the two groups evidenced most agreement as important community issues. The ranking for labor was parking, transportation, annexation, and downtown development. For business, the order was annexation, parking, downtown development, and transportation. Thus each of these issues is given a different ranking. Because of the different status and

economic needs of the two groups the author hypothesizes that:

(a) business considers annexation of greater importance than does labor; (b) business considers downtown development of greater importance than does labor; (c) labor considers parking of greater importance than does business; (d) labor considers transportation of greater importance than does business.

The problem of annexation appears to be of more pressing concern to business than to labor. The consequences of its resolution are much more directly related to the interests of various business organizations than to labor. Labor's interest in this case seems to be more related to its drive for status rather than economic gain and as a result the group should consider this issue as less important than business. For essentially the same reasons, downtown development should be considered more important by business than by labor. The issue is important to business in an economic sense and also, because it provides a status platform through which business can "prove" its sense of community responsibility. For labor, the issue is important, but again only or primarily for the latter reason. Although parking is important to both groups for status and economic reasons, the issue would seemingly be more crucial for labor. While business is perhaps viewed as the primary beneficiary of improved downtown parking facilities, making the issue of importance to business, the question of financing the project

is perhaps even considered of more importance by labor, since it may view itself as having to bear the burden of financing this "business" project. Also, the issue is a "political" one, and provides labor with an opportunity to challenge business' superior social power at the polls. Finally, transportation as an issue is perhaps of greater importance to labor because it has more direct economic consequences for the rank-and-file union members and also because any permanent solution seemingly requires a political mandate, again providing labor with an opportunity to make use of its organizational strength.

Assessment of Labor Power

Finally, it is hypothesized that organized labor attributes greater power to itself than business attributes to labor. While there is basic agreement between the two that business wields greater influence in the community than labor, there was discernible on labor's part a rather consistent tendency to perceive the power differential as less extensive than did business. This was particularly evident when the two groups offered their list of influential community organizations. Labor mentioned itself as an influential organization much more frequently than business listed labor. Basically, business is perceived as having greater influence because it has greater unity, interest, and stakes in community participation. Consequently, labor perceives the power

differential as being reduced if it increases its own unity and interest in community participation. Increased activity on its part is seen as leading to increased power. Perhaps the main reason for the present hypothesis is that labor tends on the whole to have a more limited or circumscribed view of the scope or range of the power structure in terms of the issues which it resolves. To begin with, labor's emphasis on its economic objectives led it to "de-emphasize" the importance of community participation. Being less powerful in and less knowledgeable of the local social structure, it tended to view its community participation primarily in terms of those issues in which it had been active, and, by so doing, would inevitably attribute relatively more influence to itself.

Business, on the other hand, with its greater local power, took a more comprehensive view of the issues which were resolved, listing some issues in which labor had played no part, either because of lack of interest or lack of awareness. It is not likely that the over-all result of this more knowledgeable and comprehensive perception would credit labor with as much influence as labor credits to itself by virtue of its correspondingly less knowledgeable and more restrictive perception. Thus business, while perhaps concurring with labor as to the latter's influence on particular issues, tends to see labor as completely inactive and non-influential on other issues.

Inter-group Variation: Social Responsibility

Table 71 offers support to the hypotheses that each group would perceive itself as exercising greater social responsibility vis-a-vis the other. In view of the nature of the question asked, the evidence offered is purely inferential. It was assumed that a positive image of the decision makers, if differing in degree of intensity between the two groups, could be used, albeit indirectly, to compare the groups' images of self-responsibility. Since both groups obviously viewed the decision makers primarily as businessmen, this meant that the business influentials were, in effect, viewing themselves. As can be seen in Table 71, they tended to attribute a greater degree of responsibility to community decision makers than did the labor influentials. Thus it may well be that each tended to view itself as exercising more responsibility than the other. Labor's less favorable perception of the power elite is taken as evidence that it views itself more favorably in comparison. Admittedly, the negative character of such "evidence" precludes any but the most tentative of conclusions. However, the comparative group evaluations of community decision makers do indicate considerable disparity between labor and business in their respective assessments of community leaders. Labor is obviously much more hesitant to attribute responsibility to them than is business. Aside from the basis of this hesitancy or reluctance, this image can have important consequences for

TABLE 71

PERCEPTION OF SOCIAL RESPONSIBILITY OF COMMUNITY DECISION MAKERS BY LABOR AND COMMUNITY INFLUENTIALS (IN PER CENT)

Perception	Labor	Business	Total
Decision makers have social responsibility	46	79	63
Decision makers lack social responsibility	54	21	37
TOTAL	100	100	100
Number of cases	39	39	78

$$\chi^2 = 9.2 \quad p = < .01$$

Question: Concerning the people who are primarily involved in making the big decisions in Wheelsburg, do you feel they have a broad sense of community responsibility, or are they more concerned with protecting or furthering their own particular interests?

future business-labor relationships in the locality. This perception is somewhat in conflict with labor's expressed desire to cooperate with business in the resolution of community issues. As labor seeks further penetration into the power structure, it appears to be ambivalent concerning the tactics it should employ. Labor would cooperate with business, yet is seemingly suspicious of business' motives. To date, labor's policy of cooperation has been only modestly successful in gaining social power. Whether labor will attempt to increase its own status in the future by "undermining"

the status of the other remains to be seen.

Unity

Table 72 offers further evidence to support the hypotheses that each group views the other as more united. Labor, however, is much more emphatic about business' unity than business is about its own unity. Apparently, business is less impressed with labor's manifest organizational unity than labor is with business' multi-organizational control of the power structure, control which gives the appearance of "unity." The greater unity attributed by each group to the other is particularly interesting in view of the fact that both perceive themselves to be in essential agreement regarding community objectives and community issues. Intra-group "disunity," whether real or fancied, could serve to inhibit inter-group cooperation. The latter could conceivably be made contingent upon getting one's own "house" in order. Also worthy of note is the link which labor makes between business' power and unity, whereas business although seeing labor as less powerful also sees the group as more united.

Decision Maker Autonomy

The hypotheses that business would view community decision makers as requiring organizational approval while labor would perceive them as acting autonomously is emphatically rejected by the data in Table 73. Exactly the reverse is indicated, with labor perceiving decision makers as

TABLE 72

PERCEPTION OF COMPARATIVE GROUP UNITY BY LABOR AND COMMUNITY INFLUENTIALS (IN PER CENT)

Perception	Business	Labor	Total
Management has greater unity	44	72	58
Labor has greater unity	56	28	42
TOTAL	100	100	100
Number of cases	39	39	78

$$X^2 = 5.5 \quad p = < .02$$

Question: Do you feel that organized labor in Wheelsburg is more united or less united than business in their goals of community participation?

TABLE 73

PERCEPTION OF DECISION MAKER AUTONOMY BY LABOR AND COMMUNITY INFLUENTIALS (IN PER CENT)

Perception	Business	Labor	Total
Organizational approval needed	31	74	53
Approval not needed	69	26	47
TOTAL	100	100	100
Number of cases	39	39	78

$$X^2 = 14.8 \quad p = < .01$$

Question: Is it your opinion that people who make the important community decisions in Wheelsburg can do this pretty much on their own, or do they have to get approval for their actions from the organizations to which they belong?

requiring organizational approval. In this instance, labor is projecting the procedures which its own representatives must follow unto community influentials in general. On the other hand, the expected business denial that community decision makers worked independently of their organizations did not materialize. Decision makers are socially responsible precisely because of the fact that they are not viewed as "business" representatives, but as "community" representatives. They perhaps are viewed in a somewhat less favorable light by labor because they are viewed as "tools" of business organizations.

Welfare Organizations

That welfare organizations are considered slightly more important by labor than by business is supported by Table 74. As hypothesized, labor does evince a greater interest in participation in welfare agencies than does business. This has been one sector of community endeavor in which labor has successfully made its economic strength felt. It is also an area where labor has in one sense, more to gain than business. A combination of these factors tends to lend slightly greater importance to this area of community activities for labor than for business.

Political Participation

Greater labor emphasis on political participation is indicated in Table 75, thus supporting the hypothesis.

TABLE 74

IMPORTANCE OF PARTICIPATION IN WELFARE ORGANIZATIONS BY LABOR AND COMMUNITY INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Welfare participation mentioned	49	74	62
Welfare participation not mentioned	51	26	38
TOTAL	100	100	100
Number of cases	39	39	78

$$X^2 = 5.4 \quad p = < .02$$

Question: Are there some organizations (or areas) of the community where you believe the participation of organized labor (business) is more important than other areas? What are they?

TABLE 75

IMPORTANCE OF POLITICAL PARTICIPATION INDICATED BY LABOR AND COMMUNITY INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Political participation mentioned	18	57	37
Political participation not mentioned	82	43	63
TOTAL	100	100	100
Number of cases	39	39	78

$$X^2 = 12.4 \quad p = < .01$$

Question: Are there some organizations (or areas) of the community where you believe the participation of organized labor (business) is more important than other areas? What are they?

Although of importance to both groups, labor tends to look to increased political activity as one way of reducing the present imbalance between itself and business. While business looks to political participation as one way of warding off labor's "challenge," it is considered of lesser importance by business since the group does not see labor as posing much of a challenge or threat at the present time.

Issues

Three of the four hypotheses relating to differential group emphases on particular issues are supported by the data presented in Tables 76, 77, 78, and 79. Table 76 indicates that labor does attribute greater importance to transportation. Table 77 likewise demonstrates that labor places somewhat greater emphasis on parking. Table 78 shows, on the other hand, that business places greater emphasis on annexation than does labor. Table 79, however, indicates no difference with respect to downtown development. These findings do indicate some group divergency in emphasis with respect to different issues. For example, labor apparently was much more concerned with public transportation than was business. Such varying emphases as were indicated may provide clues as to the present power differential between the two groups and the future actions which may affect this differential. The greater or lesser emphasis placed on particular issues can affect the potential conflict which

TABLE 76

IMPORTANCE OF "TRANSPORTATION" AS A COMMUNITY ISSUE BY COMMUNITY AND LABOR INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Transportation mentioned	10	47	28
Transportation not mentioned	90	53	72
TOTAL	100	100	100
Number of cases	39	39	78

$$x^2 = 11.7 \quad p = < .01$$

Question: What are some of the most important issues facing Wheelsburg today?

TABLE 77

IMPORTANCE OF "PARKING" AS A COMMUNITY ISSUE BY COMMUNITY AND LABOR INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Parking mentioned	41	67	54
Parking not mentioned	59	33	46
TOTAL	100	100	100
Number of cases	39	39	78

$$x^2 = 5.0 \quad p = .05$$

Question: What are some of the most important issues facing Wheelsburg today?

TABLE 78

IMPORTANCE OF "ANNEXATION" AS A COMMUNITY ISSUE BY COMMUNITY
AND LABOR INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Annexation mentioned	59	36	47
Annexation not mentioned	41	64	53
TOTAL	100	100	100
Number of cases	39	39	78

$$x^2 = 4.1 \quad p = < .05$$

Question: What are some of the most important issues facing
Wheelsburg today?

TABLE 79

IMPORTANCE OF "DOWNTOWN DEVELOPMENT" AS A COMMUNITY ISSUE BY
COMMUNITY AND LABOR INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Downtown development mentioned	31	21	26
Downtown development not mentioned	69	79	74
TOTAL	100	100	100
Number of cases	39	39	78

$$x^2 = 1.1 \quad p = .30-.20$$

Question: What are some of the most important issues facing
Wheelsburg today?

common involvement may generate. Emphasis on different issues would, of course, largely mitigate inter-group conflict as would differential emphasis on the same issues. The differential emphases indicated above might, in part at least, explain the lack of intense conflict between labor and business on the local scene.

Labor Power

Finally, Table 80 provides support to the hypothesis that labor perceives itself as more powerful than does business. Labor tends to rank itself as an influential organization in the community more often than business does. While conceding greater power to business, it is evident that labor does not view the differential as significant as business does. One receives the impression that another reason labor is not really "pushing" for a greater voice in community activities is simply because it is not very dissatisfied with progress it has made in the past. This feeling may be due not so much to its own lack of resources, but to its failure to make full use of them. Business, perhaps is seen as "ruling by default."

Business on the other hand tends to attribute somewhat lesser influence to labor since it perceives labor to be no more or less powerful than any of several separate business organizations. Also labor's lack of involvement on specific issues in which business participates may account

TABLE 80

POWER OF LABOR BY COMMUNITY AND LABOR INFLUENTIALS (IN PER CENT)

Assessment	Business	Labor	Total
Labor mentioned as an influential organization	38	72	55
Labor not mentioned as an influential organization	62	28	45
TOTAL	100	100	100
Number of cases	39	39	78

$$x^2 = 8.8 \quad p = < .01$$

Question: What organizations in Wheelsburg do you feel have most weight in getting things done, or in preventing some things from getting done in Wheelsburg?

for business' tendency to minimize labor's influence.

Conclusions

The analysis of inter-group variation has found the two groups varying slightly in their respective comparative assessments of such group characteristics as unity and social responsibility. Business perceived community decision makers as independent actors, while labor viewed them as organizational representatives. Labor was revealed as placing slightly more emphasis on political and welfare activities. The current issues of parking and transportation were likewise considered of greater importance by labor. Slightly greater

importance was attached to annexation by business. Finally, the two groups varied somewhat in their assessment of the inter-group power differential, with labor considering it to be of less magnitude than business.

The full implications of this external variation for both persistence and change in the existing power structure as they apply to future group actions are not readily discernible. This question will be considered more fully in the concluding chapter. The inter-group divergency is helpful in interpreting the past actions of the two groups as these are illustrative of changing patterns of relationships between business and labor in the community power structure. Up to now, organized labor's most "successful" area of penetration in the power structure has been in social welfare agencies like the Community Chest. It has enjoyed much less success in the political arena. Therefore, it is not surprising that the group's two main priorities would be in one area where they have enjoyed success and in another area where they would like to wield more influence. Its success in the former area is probably due to the full exploitation of its economic potential which it has used on occasion to wrest concessions from business with regard to policy-making decisions in agencies such as the Community Chest. Labor's self-perceived failure in the political realm it attributes to business' control of the local political structure, thereby enabling it to wield the greater influence in community

decision making. It would correct this situation by making use of its self-perceived political strength.

Business to date has weathered quite successfully the "challenge" of labor on both fronts. It has conceded a number of lower-level positions in various welfare organizations to labor personnel while retaining the top posts for its own representatives. While viewing itself as politically "apathetic," by its own admission business' candidates have been elected to the top city offices for years. This has inevitably led to business representatives also filling the numerous appointive positions. In other areas of the power structure, business' domination has been even more complete, with labor involvement totally lacking.

The relatively conflict-free relationships between the two groups is perhaps accounted for by a number of factors, but the above observations bring to light several outstanding ones. While the two groups have many common objectives in terms of community participation, they also have many objectives peculiar to their specific organizations. Given this situation plus organizational differences in internal structure, one could expect the groups to have different priorities in community participation as well as different techniques in their roles as community participants. As revealed above, certain issues are more important to one group than the other. In some instances, an issue may be of concern to only one group. Historically speaking, direct



labor-business opposition on any one issue, was virtually non-existent. The difference in the range or scope of interests between the two groups while obviously related to the uniqueness of group objectives is also in some measure an outgrowth of the difficulty which labor has in crystallizing its position on various issues. The community representatives of organized labor are at an inherent disadvantage because of the democratic procedures followed by their organization. Labor, in many instances, is forced into the role of a "watchdog" or follower because its representatives cannot offer a labor "position" without first consulting their rank-and-file constituency. And often-times, unless the issue is of a "bread-and-butter" nature, he can never formulate labor's position. Consequently, many issues are left to business' resolution by default.

Labor's orientation toward increased political activity seems to involve two alternative courses of action. In the past, it has tried both. First, it has attempted, without much success, to elect its own candidates to local city offices. This is one sure way of guaranteeing increased labor influence in community affairs. Secondly, it has attempted to deliver the labor vote on issues which have been submitted to the ballot for resolution. Its success in the latter course is also open to question. In either case labor's political unity has been found wanting. Yet the political process seems to offer labor the best opportunity

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for increasing its influence in the community power structure. Business, too, looks to increased political activity to retain its present power position. That business is most concerned with labor's threat in this area is not surprising, despite labor's past failures. At present, labor must find most of its allies at the polls. The government itself remains an ally of business.

A reshuffling of the alliance with government joining labor would most certainly effect the present power differential between business and labor. Labor's penetration into other areas or segments of the power structure business can afford, as witness the welfare sector. Business is still by far the more influential group in this area. It can less afford to relinquish its control of local city government, because of the consequences which it would have for the group's economic and "social" objectives. The loss of political influence would be much more costly to business.



CHAPTER VIII

CONCLUSIONS

The Problem and Relevant Findings

This investigation established as its primary objective the study of inter-group imagery as it related to group tactics in the community power structure. It is the relationship between various groups' tactics that engender a resultant power "structure." To more fully understand the actions of business and labor locally, it was deemed imperative to ascertain how these groups perceived the structure as a whole, their respective positions in it, and the positions of each other. Certainly the actions of a group in a situation are largely predicated upon its perception of that situation. The "objective" power structure, while obviously dependent upon the resources possessed by the various elements, is also contingent upon their perceptions of their own and the others' power potential. Such perceptions can either inhibit or foster the full use of this potential thereby having an effect on the emerging structure. Groups occupying different power positions in the community power structure, such as labor and business, presumably would converge and diverge at certain points in their perceptions of that



structure. Correspondingly, their actions or tactics would also converge and diverge at certain points. Behavior between groups would seemingly be based in part at least upon their images.

By objective means the investigator defined, as did the groups themselves, that business is more powerful than labor in the local community. The basis of the power disparity is variously interpreted by the two groups. Neither group sees the disparity as giving rise to a power struggle for the two groups would rather cooperate than contest.

The groups do cooperate when they come into contact, which apparently is rather infrequently. The historical analysis of past issues in Wheelsburg revealed only one instance in which it could be said that organized labor faced "organized business." In this case the issue was ultimately decided by the "public" at the polls with business' position being upheld by the electorate. Those issues reported by both groups revealed them to be invariably agreed in "principle" if not "methods." Other issues were mentioned by one group, but not the other. The same comments with respect to lack of conflict and diverse priorities could be applied to the groups' listing of current issues. With respect to the past or the present, the observer's judgement remains the same: business occupies the dominant position in the power structure. The reconstruction of the respective roles which both groups played in the resolution of past issues, while



admittedly a highly subjective undertaking, dependent as it was upon the perceptions of the groups themselves and the author's inferences from these perceptions, did indicate in a gross sense a power balance in business' favor. In view of this past action and present imagery a few tentative conclusions can be drawn concerning the relationships existing between group imagery and group action and thus also, between imagery as it affects the existing power structure.

Group Imagery and Action

These diverse group orientations crucial as they are, in turn are related to inter-group interaction from which a power structure emerges. It is much easier to describe the objective power situation than to explain it. It has been contended that the actual power which a group wields in the community is, in some measure, traceable to group imagery. This statement, in and of itself, is unprovable. However, even the mere description of such a relationship is a truly formidable undertaking since it at best can only be a subjective interpretation. The search for the bases of power and for evidence of "actual" power-wielding continues to occupy the sociologist and will, in all likelihood, continue to occupy him for some time to come. Group imagery of the power situation however, affects the actual power and can itself be a power resource or power liability, so to speak. At the least, group imagery conditions group actions.



Rossi lists such bases of power as control over wealth, mass media, solidary group, values, and prestigious interaction.¹ Again, Polsby in his concern for the study of "actual" power says that the power of an actor in a community situation is indicated by (and the author would add, dependent upon) his power bases, the techniques through which these bases are employed, the issues involved, and the responses of other actors.² Certainly, it is hoped, that to some degree, the present investigation has documented business' power along these different dimensions. In this regard, Rossi's criteria are easier to employ than Polsby's. The author's brief assessment of business' present position in the power structure revealed the group to indeed control prestigious interaction, mass media, and solidary groups. While this was primarily a study of reputed power, the author feels that his historical consideration of past community issues did reveal business as wielding "actual" power, granted the many methodological short-comings of such a procedure, chief of which was the dependence upon the verbal reports of the power-wielders themselves.

¹Peter H. Rossi, "The Study of Decision Making in the Local Community," mimeographed, August, 1957.

²Nelson W. Polsby, "The Sociology of Community Power: A Reassessment," Social Forces, 37 (March 1959), 232-236.

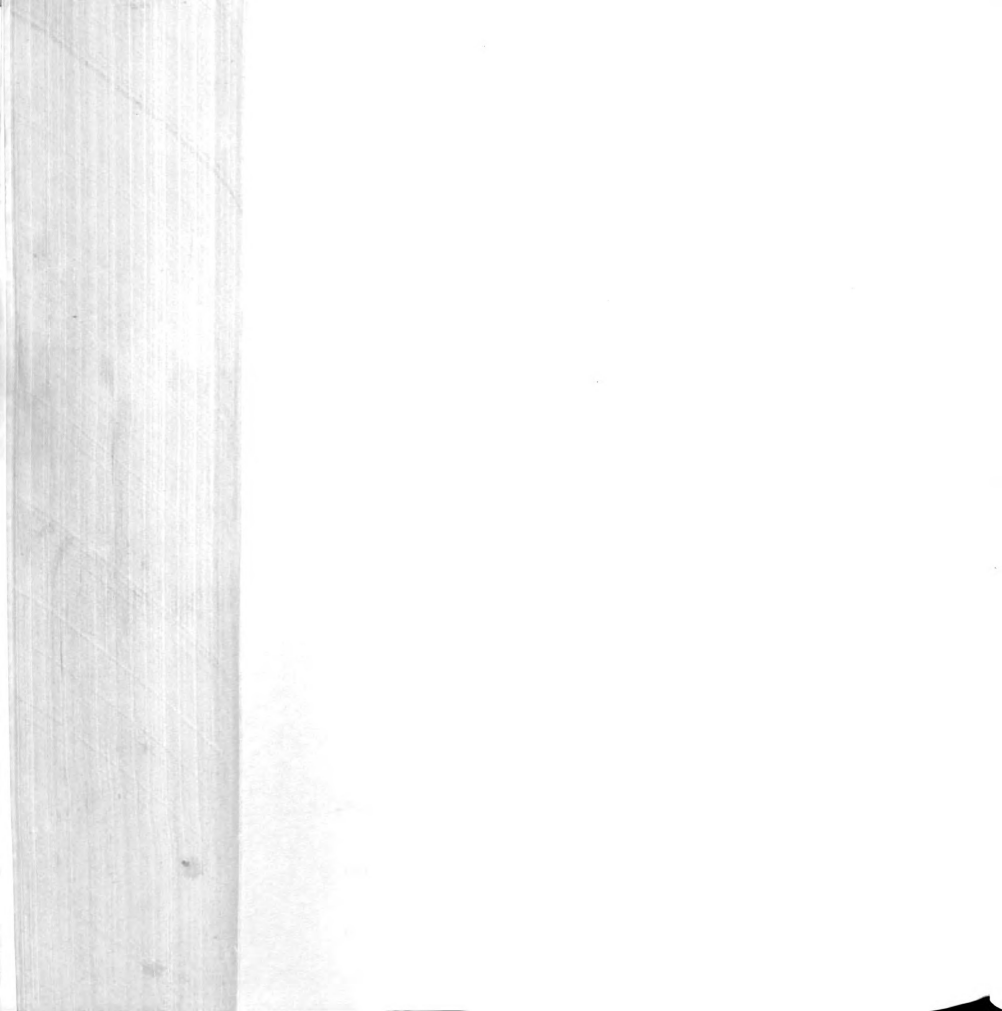
The aim of the author was to demonstrate that the manifest power of a group is dependent upon not only such "objective" factors as control of wealth, but also upon the subjective factor of group imagery. The existing power imbalance between business and labor is accounted for by both "types" of factors, since in one aspect, "control of wealth," labor would appear to have as much latent power as business. If one considers this to be the most important of the power bases, then the question again arises as to why the manifest power differential is as great as it is. To answer this question a recapitulation of group imagery is extremely helpful.

Although agreeing on community objectives, it was clear that business had more clearly specified these than had labor. Business' rather "liberal" involvement in a wide range of issues contrasted with labor's rather restricted involvement. Labor apparently perceived few reasons or few opportunities to wield or attempt to wield power. Community participation per se, was considered relatively unimportant in terms of its primary economic objectives. When labor did participate with business in the resolution of an issue it found itself in agreement with rather than opposition to business. Coupled with this diverse group imagery, which on the one hand facilitates group action and on the other inhibits it, is comparable diversity of imagery with regard to the bases of the power imbalance. The preoccupation of



the two groups with social responsibility serves to temper the actions of both groups, but moreso for labor. Since business is in a position to judge the responsibility of labor's as well as its own actions and defines power in terms of social responsibility, labor is at a further disadvantage as it attempts to reduce the power disparity. To labor, business' greater power is a matter of the group's greater interest. The lesser responsibility attributed to business influentials by labor is not a view held by other community groups, if one agrees that business has "control over values." Again, such a situation serves to inhibit labor actions which challenge business supremacy, thus leaving the structural relationships between the two groups unimpaired.

Labor's docile actions and deference to business on most community issues is also conditioned by the group's perception of a business-government alliance. Judging from the findings of this investigation this perception is not erroneous. While both groups attest to the importance of political participation, labor is more dependent on political action than is business, since the latter could invariably count on governmental support on most issues. Because of labor's failure to elect its candidates to office, political action to the group meant attempts to influence the electorate on issues which were decided at the polls. On those issues not decided on the ballot, labor's entrance into the decision-making process came invariably at a late stage



and was relatively unobtrusive, whereby it in reality validated a decision already made. Granted that many such issues may have been of little concern to labor, the group's general apathy is perhaps indicative of its imagery of the existing power structure which holds labor involvement in "non-labor" issues as affording few opportunities for the group to wield influence in view of the influence which business is perceived to have with the city government.

In other words, attempts at power-wielding are conditioned to a large degree by a group's perception of the expected responses of other groups. While business expects favorable responses from the local government, labor does not. Furthermore, on most issues business expects and usually gets a favorable response from labor. While labor manifestly claims agreement with business on most community issues and objectives, the "follower" role which it plays in issues leads one to believe that the group is dubious of the responses of business and other groups if labor were to attempt to initiate issues. Again imagery, acting as an inhibitor of group action, can serve to affect the manifest power structure which is observed.

Finally, a group's actions in the power structure are conditioned by its perceptions of the mechanics of issue-resolution. Labor influentials perceive their own lack of autonomy in community decision making and project the same lack of autonomy on business influentials. Whether or not



business influentials require organizational approval is unimportant, since in the decision-making process they do act autonomously in the sense of being able to speak for the organizations which they represent. Usually, the labor influentials do not enjoy this same privilege. Labor action and influence is thus inhibited.

Business' Power

Business representatives dominated the list of community influentials and the latter occupied potential power positions. The occupancy by business representatives of the top posts in "community" organizations (as well as their own organizations) was established. The dearth of labor representatives in various "community" organizations was likewise established. Finally, business' "actual" power, as revealed by the reconstruction of past issue-resolutions, found the group to be wielding predominant influence.

In the Weberian sense, business has class, status, and party power. Social or community power often requires one, two, or all three of these basic elements. Repeatedly, it has been argued that organized labor's lack of status, serves to circumscribe the group's power-wielding. It is of little explanatory value to point to labor's lack of status as accounting for the group's dearth of community or social power. In Wheelsburg, one can point to business' "reputation" or reputed power as evidence of its "status," but where does

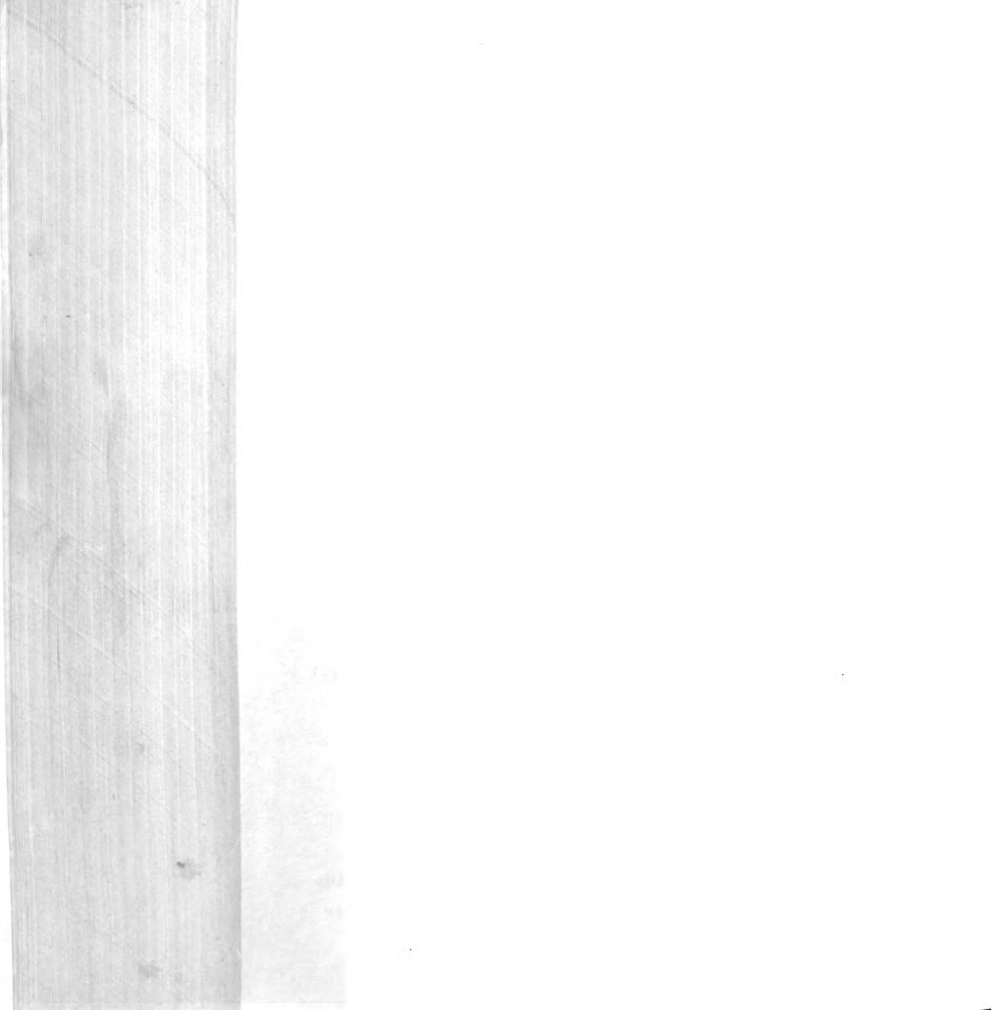


one go from this point? Thus one might further say that business' status is responsible for the group's representatives occupying the potential power positions, but again what does this tell us? These "facts" obviously account for business' "actual" power as witnessed by the observer in Wheelsburg, but they are descriptive, rather than explanatory in nature.

In the present study, the status disparity between labor and business was more or less taken for granted. The effect which this disparity would have on a group's social power potential, as manifested in the occupancy of socially powerful positions in the power structure was an important focus of this investigation. Not surprisingly, the status differential in business' favor was reflected in the group's considerable social power potential, judging from the positional analysis which was made. Approximately half of the labor influentials occupied no positions in community organizations. This gave rise to the question raised at several earlier points, as to the relationship between a group's economic power and its social power.

The Basis of Status: Stable Economic Power

To help answer this question, Weber's observation regarding status honor as being a matter of usurpation was utilized. Weber also suggests that the development of status by a particular group depends upon a stratified social order



given "stability" by an apparently permanent distribution of economic power. Given this prerequisite of stability, assuming that a group does have economic power, Weber attaches another condition to the development of status honor. The group must agree to develop its own life style and not merely imitate or emulate the style of life of another group. With these two conditions in mind, an examination of labor's position in the community and the group's drive for status becomes more intelligible or meaningful. Interpreted in this framework, particularly crucial are the group's actions and its images of its own and business' actions as well. The same mode of analysis is equally applicable to business. If status itself is a partial derivative of economic power, what clues are given in the group's perceptions relative to the question of status development? In brief, what does status "mean" to business and labor and how do these meanings condition or affect their actions and thus the power which they wield and the "structure" which results? Granted the economic power of both groups, why is business a group with status honor and social power in the community while labor is not?

As a case study of the evolving power relationships between labor and business, the Wheelsburg situation provides a specific illustration of a more general set of conditions that obtain between the two groups beyond any particular local setting. Very briefly, neither of Weber's "prerequisites" for the development of status are fully met in the case of



organized labor. Given the oft-times conflicting economic claims of the two groups, one could hardly expect a "stable" distribution of economic power. This of course acts to the detriment of labor, because in an historical sense, business had stable economic power before labor. It consequently did develop its own life style, through "agreed-upon communal action." To be sure, the present "unstable" distribution of economic power is of concern to both groups, but since business has historically enjoyed greater and more stable economic power than labor with a resulting accrual of status, the problem in some respects would appear more crucial for labor, assuming that such stability is a prerequisite for status acquisition. Labor could hardly be expected to concentrate on the development of its own life style, while being preoccupied with the balance of economic power between itself and business. By its own admission, labor attributes less importance to community participation than to the pursuance of its economic objectives. Granted that economic objectives are also paramount to business, the somewhat greater importance which it appears to attach to community participation is perhaps due to the very fact that its status in the community (itself based upon permanent economic power) can be utilized to further its economic objectives. Similarly, current business influence with local government makes "political participation" with its attendant economic advantages important to the group, but even moreso to labor,



which would use it to further re-distribute economic power.

Labor's imagery reflects the paradoxical situation which the group faces. Tactics appropriate in the economic realm, which have acquired power for organized labor are obviously not feasible in the wider realm of community affairs, or at least have not proved feasible to date. Ironically, to wield power labor finds itself in a situation in community affairs having to use these very same "inappropriate" or "militant" tactics. Organized labor won its present position in Wheelsburg and continues to maintain this position primarily on the basis of its economic strength. It is much more dependent upon economic strength than is business, which, enjoying "status," can afford to underplay its economic resources. Labor cannot wield power on the basis of prestige or status if it has none. Accordingly, two courses of action seemed to have been pursued simultaneously by labor, at least in Wheelsburg.

Labor's Pursuance of Status Hindered by its More Direct
Economic Concerns

In view of the findings of the present investigation, labor has had only limited success. Thus, on the community front, labor has on occasion reverted to its militant economic ways and at other times attempted to emulate the "velvet glove" tactics of its business counterpart. Since it sees itself pursuing "common" community objectives with business, judging from manifest expressions it would prefer to follow the



latter course. By and large "issues" in Wheelsburg have not demanded the "maled fist" approach on the part of labor, simply because on most issues the positions of labor and business either converge or labor is simply not concerned with the issue. On occasion, however, labor has taken a different position and has then attempted to wield power "on its own merits." In these instances, it has been forced to revert to a direct reliance on its economic strength, as in the hospital issue when it threatened to boycott the campaign, or has been forced to do battle at the polls, as in the parking bond issue. At this point, labor's actions in community involvement became somewhat self-defeating in terms of status-acquisition. As a group desirous of status, labor's primary emphasis on its economic objectives leads to involvement on "bread-and-butter" issues which often call forth actions readily labeled as "partisan" with the result that the group's status is impaired rather than enhanced.

That business can afford to underplay its economic goals in community participation or at least places them more subtly under the guise of community welfare is of inestimable advantage in terms of generating an image of social responsibility. The business influentials do not have a group of constituents to whom they must show the "tangible" results of their community participation. In many cases, community participation per se is considered "good business." The benefits of such participation although possibly less obvious

for the business organization are no less important. The labor influentials, on the other hand, must answer directly to their own organizations. Accordingly, their actions in community participation must be directly geared to the pursuance of economic objectives in most instances, wherein their notion of social responsibility becomes a partisan endeavor in the eyes of other community groups. The identification of group interests with those of the community is a concern of both business and labor, but moreso for labor. The easier identification which business can make is attributable to the "lesser" needs of its own constituency, which enable business influentials to be "communally" oriented.

Status Concern and Power-wielding

The intense desire of both groups that their actions be adjudged as socially responsible can, of course, have a powerful effect on the mode or character of community decision making. Given concern with different types of issues on the part of labor and business, the actions of the two groups can be geared to a "clearance" or an "acceptance" by other community groups. In the case of the actions of particular business units, this means essentially gaining the support of other business units. Labor's task of winning such acceptance from business or community influentials, for obvious reasons, is usually much more formidable. Business' task of winning public support for its actions is facilitated by

the fact that business influentials are community influentials. The labor influentials' sphere of influence is largely circumscribed within the labor organizations themselves. The inter-group concern for social responsibility would seemingly temper their respective actions in community issue-resolution. Their expressed desire to cooperate with each other is perhaps an outgrowth of this concern, but due to the power which it possesses, business has much less need of this cooperation than has labor.

It is obvious that the "clearance" procedure operating in the Wheelsburg power structure accounts for the groups' differential interpretations of the existing power disparity between labor and business. Not unexpectedly, business acknowledged it had greater power than labor. But again, to business this greater power was merely evidence of its greater sense of responsibility, its greater interest, and its greater stake in community affairs. Business saw itself as less united than labor, however. To the observer these represent reasons why business should have power or more power, not why it actually does have power. The equating of responsibility through intra-group clearance with power represents, in essence, a form of self-legitimation of the group's actual power-wielding. With this orientation, labor is perceived as lacking power because it lacks social responsibility and it lacks social responsibility because it is removed, for the most part, from the inner circle of

business influentials.

The situation represents a self-fulfilling prophecy. Labor concurs with business as to the latter group's greater interest and stake in community affairs, but takes less kindly to its exclusion from the main body of community decision makers by viewing this group as less socially responsible than labor itself. Labor's somewhat ambivalent orientation towards community participation at this point is readily apparent. Having rated community participation lowest on its priority list, by implication it would increase its "interest" in such participation and thereby reduce the power differential between itself and business. At the same time, however, it is not clear just what direction this greater interest should take, since labor also perceives itself to have less stake in community affairs. Since many of the issues resolved in the community are apparently of little concern to labor, a showing of greater interest might mean a desire to initiate issues on its own or to enter at an earlier stage those issues which are defined by the community influentials and are seen as crucial to labor's interests. The rather moderate tone expressed by the labor influentials, which gave little evidence of extreme dissatisfaction with the existing power arrangement, leads to the conclusion that labor would be content if it could move up its sequence of involvement in issues originated by the community influentials.

Limitations

As a study of community power, the findings of the present investigation are subject to important qualifications. Several community variables associated with Wheelsburg preclude the extension of the present conclusions, relative to business-labor imagery, to those local settings in which these same variables are not approximated. Thus, size, industrial and labor composition, and the local strategies of business and labor in community participation represent important variables to be controlled, if the present findings are to be properly assessed through needed comparative studies in the future. Moreover, the methodological procedures utilized demand further caution in interpreting the data. Primary reliance was placed on the subjective reports of selected business and labor representatives. As a result, no claim is made that the full power of either group has been determined, or that all elements in the power structure have been isolated.

Only a few of the many dimensions of power have been investigated. The precise relationship between group imagery and power awaits more intensive analysis. Similarly, the complex question of the bases of power awaits further study. Focusing on reputed power, this study did so at the expense of a detailed concern with actual power. While this investigation has provided some insight into labor and business orientations on a local level, the effect of such orientations in terms of future group actions must be determined by subsequent research.

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