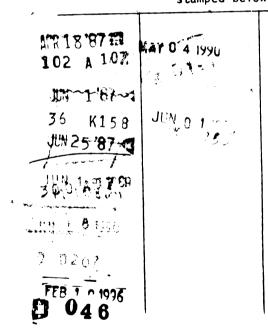


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# A STUDY OF THE RELATIONSHIP BETWEEN ORGANIZATIONAL CLIMATE, JOB SATISFACTION, AND EDUCATIONAL DISTRICT SIZE, AND THE DIFFERENCES IN THEIR PERCEPTION BY MALE ADMINISTRATORS AND TEACHERS IN SAUDI ARABIA

Ву

Ahmed Ali A. Ghonaim

### A DISSERTATION

Submitted to
Michigan State University
in partial fulfillment of the requirements
for the degree of

DOCTOR OF PHILOSOPHY

Department of Educational Administration

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1986

#### **ABSTRACT**

A STUDY OF THE RELATIONSHIP BETWEEN ORGANIZATIONAL CLIMATE,
JOB SATISFACTION, AND EDUCATIONAL DISTRICT SIZE, AND
THE DIFFERENCES IN THEIR PERCEPTION BY MALE
ADMINISTRATORS AND TEACHERS IN SAUDI ARABIA

By

#### Ahmed Ali A. Ghonaim

The purpose of this study was twofold: to examine the relationship between organizational climate, job satisfaction, school size, educational district size, and educational experience; and to discover the differences and similarities in perceptions of organizational climate and job satisfaction by male administrators and teachers in city public schools in Saudi Arabia, according to position level, school level, type of school building, school size, educational district size, educational experience, and educational level.

The population included administrators and teachers from elementary and secondary schools in eight cities. The sample was selected by using cluster sampling. A total of 527 potential respondents from a population of 5,435 were selected from 41 schools. A total of 448 (85%) completed and returned the questionnaires.

The Organizational Climate Description Questionnaire, the Teacher Job Satisfaction Questionnaire, and the Principal Job

Satisfaction Questionnaire were used to measure school climate and job satisfaction. Correlation analysis, analysis of variance, and Tukey's test were used in the analysis of data.

The results indicated that educational level and experience of administrators and teachers did not affect the perception of organizational climate. Educational district size was positively related to job satisfaction and organizational climate for administrators, and school size showed a negative relationship for teachers. Job satisfaction was positively related to thrust for administrators and teachers, negatively related to hindrance for administrators, and positively related to overall climate and esprit for teachers. Administrators perceived both job satisfaction and organizational climate as more positive than did teachers. Elementary administrators rated thrust higher than did secondary administrators, whereas elementary teachers rated job satisfaction and climate higher than did secondary teachers.

Further analysis indicated that bachelor's degree holders were less satisfied and teachers who had been teaching for more than 15 years were more satisfied in their jobs. Teachers in prefabricated school buildings rated job satisfaction and climate as more negative than those in either rented or nonrented schools.

Based on the findings, the researcher made recommendations for program implementation, for instrument construction, and for further research.

In the name of Allah the most merciful and the most beneficient

This dissertation is dedicated to my mother, Fatemah; my brothers, Mohammed and Anwar; my wife, Fawziah; and my children, Basim, Mohammed, and Hatheel.

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#### CHAPTER I

#### THE PROBLEM

## Introduction

The number of schools in Saudi Arabia has been increasing rapidly during the last decade. The number stood at 6,536 in the 1975-76 school year and almost doubled to 11,071 by 1979-80, with a total of 78,335 teachers and 20,957 administrators. This increase in the number of schools followed a corresponding increase in student enrollments and the need for different types of schools. Unfortunately, like many growing institutions, schools in Saudi Arabia have begun to experience the problems that are a part of the phenomenon of rapid growth. A number of well-qualified and experienced administrators and teachers have begun quitting their jobs for better prospects elsewhere.

In this regard, Assaf (1982) pointed out that "the profession of teaching is one of those which today appears to be less desirable among Saudi professionals to the extent that soon after they become teachers, many begin efforts to leave teaching seeking other jobs" (p. 1). He added that "during 1975-76 the number of male Saudi teachers in high schools was 239, of whom nearly 31% voluntarily left the profession" (University of Riyadh, 1977, p. 9). This loss becomes more striking when it is recognized that the percentage of administrators

who left their positions in 1976 was only 1.9% (University of Riyadh, 1977). This large exodus of teachers from the profession is not peculiar to Saudi Arabia.

Assaf (1982) found that

Economic, social and professional factors had the strongest influence on the teacher's decision to leave teaching. The differences between these factors were not notable. Specifically, those factors that appear to be of the greatest influence were: (a) little advancement opportunity, (b) income, (c) low social status and prestige, (d) heavy work load, (e) lack of involvement in program and policy making, and (f) the appreciation of the teacher's job by educational authorities, parents, students, and the public as a whole was not consistent with what they feel they deserve. (p. 134)

Some of the symptoms of teacher' and administrators' dissatisfaction are: Teachers and administrators do not feel satisfied with
treatment received at the hands of administrators; they expect to leave
for home early in the day; they do not wish to stay with other teachers
or administrators during break times; some feel that routine duties
interfere with their teaching and their administration; and some feel
that they are denied participation in decision making. Some schools in
Saudi Arabia do not provide an opportunity for interaction, cooperation, communication, and so on, between administrators and teachers, or
among the teachers themselves. Some administrators identify formal
organization as the reason for communication with teachers.

Hammad (1973) pointed out that

The most difficult problems facing the Saudi educational development include (1) excessively centralized administrative organization and the difficulty in adopting the traditional ways of learning to modern educational theories and techniques, an emphasis on quantitative expansion, which is unmatched by qualitative improvement that led to the growth of several educational authorities without enough coordination and cooperation among them. (pp. 89-90)

In addition, Abu-Baker (1982) identified many problems in the field of education in Saudi Arabia. One of them, as he pointed out, is centralization to the extent that principal decisions are made by the Ministry of Education. Further, Abu-Baker asserted, "In reviewing the literature most of the studies support labeling most of the Saudi schools with rigidity, centralization, custodialism, closedness and authoritarianism, and a formal relationship between principals and teachers" (p. 120).

Manule (1976) drew attention to the fact that

The relationship between principals and teachers can be described as reasonably satisfactory, but relatively formal in character, and the interaction among teachers in the schools located in low socioeconomic areas was limited when compared with the relationship among teachers in the schools located in higher socioeconomic areas. (p. 214)

The organizational climate affects the accomplishments of teachers and the achievements of students. Abu-Baker (1983) found that there was a small correlation between high school open climate and student alienation, but that the correlation was not statistically significant.

There was no significant relationship between high open climate and student alienation. Although alienation and its five dimensions showed no significant relationship to the openness of the school climate, three dimensions tended to be related to the school openness, but their correlations were small: isolation (r = .19, n.s.), powerlessness (r = -.16, n.s.), and meaninglessness (r = .16, n.s.). (p. 150)

This problem has also been experienced by many countries throughout the world. Anderson and Mark (1976) commented that "it is conventional wisdom that the profession of teaching is characterized by

large numbers of people who teach for a few years and then quit"

(p. 4). Most observers agree that this phenomenon is largely a result of dissatisfaction resulting from the organizational climate of schools. Chernay (1977) stated in this regard: "Dissatisfaction which is directed toward education may be frustration with social ills"

(p. 1).

Administrators and teachers occasionally change jobs because they are not satisfied with the organizational climate in the school, which varies from school to school. The importance of organizational climate has been explored by many writers. Halpin (1966) suggested that "anyone who visits more than a few schools notes quickly how schools differ from one another in their feel" (p. 1). Theodore and others (1978) and Halpin and Croft (1962) equated internal climate with an organizational "personality." Vutilaosunthorn (1975) stated that Argyris used the term "organizational climate" in a case study of a bank and defined the term as a "homeostatic state" of the formal, informal, and personality variables in an organization" (p. 17).

Anderson (1982) reviewed research on school climate and stated that Moos defined climate as a "composite of variables from four dimensions—ecology, social system, milieu, and culture." She also quoted Tagiuri's definition of organizational climate as "the total environment quality within an organization." Tagiuri included the three dimensions of social system, milieu, and culture, but said ecology is a narrow conception for organizational climate.

Anderson (1982) suggested that "climate probably serves as a mediating variable between the collective dimensions of the environment and individual student background and student outcomes. It must be treated both as dependent and independents variables" (p. 384). However, administrators and teachers tend to have different opinions about the organizational climate of the school. Monk (1980) found that teachers differed significantly on the disengagement, esprit, and thrust subtests of the Organizational Climate Description Questionnaire, and administrators had significant differences on the production emphasis subtest.

Administrators play a major role in determining a school's emotional climate. Sline (1981) pointed out that

a significant relationship exists between the behaviors of the principal and the climate of the school under actual and ideal conditions. The principal's behavior of aloofness and consideration influences the climate most significantly.

The difference between schools in accomplishing educational goals depends on the school climate, which is influenced by the administrators' relationship with teachers. Morton (1977) stated that

Principal leadership behavior focuses on the relationship between the teachers and the principal within the work environment. Teacher group behavior involves the interaction between teachers in both professional and social relationships and the individual teacher's perceptions of these situations. (pp. 1-2)

In addition, Likert (1976) asserted,

To establish cooperative relationships among the parties rather than to continue hostilities, the principle of supportive relationship is fundamental—trust and support lead to more complete and more accurate reception of problem-relevant communications. (p. 123)

Fox and others (1973) described school climate in terms of (a) goals for the school's learning program, (b) factors that comprise climate and determine its quality, (c) elements of the school's operation that contribute to a positive climate, and (d) basic human needs. They stated that no school organization can possess a wholesome climate without providing for the essential needs of its students and educators, such as physiological needs for involvement in learning, safety needs, achievement and recognition needs, and the need to maximize one's potential.

Job satisfaction is the level at which teachers and administrators feel their wants and needs are being fulfilled in their work in the school. Halpin (1966) defined satisfaction as "group members' attainment of conjoint satisfaction in respect to task accomplishment and social needs" (p. 192). However, the administrator's leadership and teacher group behavior influence a teacher's attitude toward professional and social-interpersonal relationships to achieve the goals of the school and to create a good climate in the school. The climate, or the atmosphere, affects the satisfaction of both administrators and teachers.

Finally, many researchers have found a statistically significant relationship between organizational climate and job satisfaction. Other researchers have found no such relationship. The present study is the first to deal with organizational climate, job satisfaction, experience, educational level, position level, school level, type of school building, school size, and educational district size in city

public schools in Saudi Arabia. One purpose of the research is to determine whether statistically significant relationships exist between organizational climate, job satisfaction, size of school, size of educational district, and years of experience in city public schools in Saudi Arabia. Another purpose is to determine if statistically significant differences exist between administrators' and teachers' perceptions of organizational climate and job satisfaction according to the aforementioned variables.

## A Brief Look at Education in Saudi Arabia

As shown by the Educational Statistics Book of Saudi Arabia (1983).

Islam dictates that learning is an obligation on every Muslim, man or woman. This obligation which gives education the status of a religious duty is the cornerstone of education in the Kingdom of Saudi Arabia. It is the foundation upon which the state builds its educational responsibilities, and in the light of which the citizen performs his duties towards himself, his community, and his religion. (p. 5)

Saudi Arabia pays great attention to education. General funds are spent and every possible effort it made to educate every citizen, whether old or young, male or female, whether residing in the cities, villages, or Bedouin settlements. The General Directorate for Education, established in 1924, was replaced by the Ministry of Education in 1953. The Ministry of Education is an official government agency, which controls and manages every aspect of education, providing boys' schools from kindergarten through high school; teacher training; special education for the blind, deaf, and mentally retarded; and adult literacy and continuing education.

The Ministry of Education is the official organization supervising the educational affairs of boys throughout the Kingdom of Saudi Arabia. It was established in the year 1953 for the purpose of planning and supervising a project aimed at the spread of general education<sup>n1</sup> (Al-Zaid, 1982, p. 28).

The Ministry has recently been reorganized to fulfill more effectively the tasks of educational development in the Kingdom (Educational Statistics Book, 1983). The Ministry of Education, which includes many specialized departments, is located in the capital city of Riyadh. The Kingdom is divided into educational districts, whose major objectives are to supervise education and to act as a liaison between the Ministry and the schools. The 1983 Educational Statistics Book stated that the Ministry had established 39 educational districts throughout the Kingdom to act as miniature ministries of education, administering and supervising education in each district. Table 1.1 shows the number of students, teaching staff, and schools in each district.

The educational district superintendent, appointed by the Ministry of Education, is assisted by a number of coordinators (see Figure 1.1). School principals are responsible for administering their own schools and have no contact with the Ministry of Education except through the educational district. The line of responsibility for education in Saudi Arabia is as follows: Minister of Education, Deputy Minister of Education, general directors, school district superintendents, directors of educational offices, school principals, and teachers. Table 1.2 shows summary statistics regarding the number of

<sup>&</sup>lt;sup>1</sup>In Saudi Arabia, general education includes the elementary, intermediate, and secondary stages of education.

Table 1.1.--Total number of schools, students, and teaching staff by educational district, 1984-85.a

Educational District	No. of Schools	No. of Students	No. of Teachers
Riyadh	449	130,777	7,750
Dammam	284	80,129	4,488
Ahsa	201	51,345	3,064
<b>J</b> eddah	279	101,478	4,862
Tayef	374	64,112	4,373
Makkah	217	<b>64,9</b> 70	3,548
Abha	318	42,349	3,235
Aflaj	47	3,857	374
Baha	<i>2</i> 31	22,313	2,056
Bisha	208	18,737	1,694
Tabak	144	21,034	1,346
Jouf	106	16,827	1,112
J1zan	280	33,166	2,680
Ha11	299	26,176	2,200
Hafral-Baten	60	9,686	575
Houta and Hariq	40	3,475	328
Kharj	79	14,940	1,010
Adwa dm 1	107	8,234	824
Dawassir Dava	60	5,460	4 15
Russ	119	10,311	901
Az-Z11f1	31	3,194	295
Sudiar Surat Obaida	82 159	6,343	595
Sabia	266	10,953	1,060 2,215
Sabia Surat Obaida	<b>9</b> 5	26,308 4,980	<b>597</b>
Surat Obaida Arar	79	12,451	758
Arar Afif	79 69	5,932	442
Ola	64	4,250	411
Ona1za	76	9,873	766
Buraidah	235	29,622	2,306
Qufoza	187	15,771	1,599
Laith	90	6,322	671
Mahayel Asser	195	14,008	1,391
Mekhhwah	104	7,641	788
Medina	288	53,308	3,454
Nairan	120	19,473	1,257
Namas	98	7,611	883
Washm	67	5,641	539
Yanbu	97	11,046	808
GRAND TOTAL	6,304	984,103	67,670

Source: Summary statistics on education provided in Ministry of Education Schools, 1984-85, Ministry of Education, Center for Statistical Data and Educational Documentation (statistics section), 1985.

<sup>&</sup>lt;sup>a</sup>This table includes elementary, middle, secondary, teacher training, and special education schools,

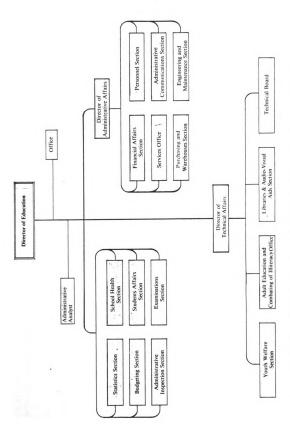


Figure 1.1: Ministry of Education educational district organizational plan.

Table 1.2.--Total number of classes, schools, full-time Saudi and non-Saudi staff, and Saudi and non-Saudi students, by stage and type of education, 1984-85.

		Students	ents	Tea	Teachers	Ass't.		
Stage/Type of Education	ıcation	Saudi	Non-Saudi	Saudi	Non-Saudi	Adminis- trators	Schools	Classes
General Education:	=,							
Kindergargen		914	:	39	7	Ξ	-	37
Elementary		586,982	101,188	28,819	16,587	564	4,413	34,802
lotermediate D	Day	157,809	26,433	5,743	9,204	2,014	1,201	7,321
	Evening	17,913	1,097	1	;	:	122	430
Secondary	Day	60,052	13,473	1,294	3,846	738	397	2,885
	Evening	6,229	236	;	;	;	65	211
Teacher training		9,997	130	393	925	282	78	538
Special education		2,072	492	416	443	288	28	340
Subtotal		841,968	143,049	36,704	31,012	3,897	6,305	46,564
Adult education		58,564	12,191	i	;	:	1,475	3,291
Grand total		900,532	155,240	36,704	31,012	3,897	7,780	49,855

Summary statistics on education provided in Ministry of Education schools, 1984-85, Ministry of Education, Center for Statistical Data and Educational Documentation (statis-tical section), Riyadh, 1985. Source:

Saudi and non-Saudi students, staff, and facilities according to stage and type of education. Table 1.3 shows the number of students and schools at all levels of education in 1982-83.

The General Presidency of Girls' Education is the official government agency that governs and manages education for females. The General Presidency was established in 1960.

Just as the Ministry of Education supervises the education of boys and attends to its responsibilities towards them, so does the Presidency of Girls Education in respect to girls. It is in charge of their education at all levels. (Al-Zaid, 1982, p. 31).

The objective of the development plan for girls' education is to provide female students with a sound education that will prepare them to participate in the social and cultural growth of Saudi Arabia.

Al-Zaid (1982) stated,

The purpose of educating girls is to bring them up in a proper Islamic way so as to perform their duty in life, be an ideal and successful housewife and a good mother with readiness to do things which suit their nature like teaching, nursing, and medical treatment. (p. 56)

Saudi Arabian general schools have six elementary-school levels or grades, beginning at age six; three intermediate-school levels; and three secondary-school levels. Boys and girls are taught in separate schools, according to the dictates of the Islamic religion. Table 1.3 shows the number of schools and students under the jurisdiction of the Ministry of Education and the Presidency of Girls Education in 1982-83.

In Saudi Arabia, schooling and textbooks are provided free to all citizens. The government's policy is to provide for all its citizens, as well as for the children of expatriate workers. In addition, the Ministry of Education pays a monthly allowance to students at

Table 1.3.--Number of schools and students under the Ministry of Education and the Presidency of Girls' Edudation, by level/type of education, 1982-83.

Type/level of Education	Ministry o	Ministry of Education	Presidency of (	Presidency of Girls' Education
14pe/ Level O Ladeaco	Schools	Students	Schools	Students
Kindergarten	2	1,134	66	5,260
General Education:				
Elementary	4,177	608,953	5,445	415,831
Intermediate	1,154	162,820	280	105,337
Secondary	1,154	162,820	280	105,337
Teacher Training:				
Intermediate	26	1,031	;	!
Secondary	77	5,292	98	5,494
Higher	14	4,942	Ξ	1,692
Special education	27	2,341	;	;
Adult education	1,667	70,720	1,366	53,230
Other types	;	1	12	1,198
Higher education	1	;	Ξ	9,029
Total	7,493	923,097	418,4	006, 449

Statistics on Education in the Kingdom of Saudi Arabia, 1982-83 (Riyadh: Ministry of Education Data Center, 1983. Source:

certain stages of study and also pays for teacher training. Table 1.4 shows the annual budget of the Ministry of Education from 1981-82 through 1984-85, which illustrates the increased expenditures for education throughout the Kingdom from 1981-82 through 1984-85.

Table 1.4.—Annual budget of the Ministry of Education, 1981-82 through 1984-85 (in million riyals).

Chapter	1981-82	1982-83	1983-84	1984-85
1	5,865	7,608	7,676	7,827
2	1,474	1,571	1,441	1,460
3	71	94	100	100
4	2,508	4,036	2,151	2,205
Total	9,918	13,309	11,368	11,592

Source: Summary statistics on education provided in Ministry of Education Schools, 1984-85, Ministry of Education, Center for Statistical Data and Educational Documentation (statistics section), 1985.

According to the 1982-83 Educational Statistics Book for Saudi Arabia, various types of education are provided under other educational authorities, such as religious institutes, the Ministry of Defense, and the Ministry of Higher Education. The Ministry of Higher Education is the official government agency in charge of all matters pertaining to higher education in the country. In addition, there are private schools. According by Abu-Baker (1982),

Quantitative expansion and academic diversification are the most important features of Saudi educational development. There are

<sup>&</sup>lt;sup>a</sup>At the time of this study, 3.65 riyals = \$1.00.

huge increases in educational facilities in the form of school buildings, classrooms, equipment, and services. These increases have led to a tremendous growth in the number of students at all levels of education. Also, the number of students who are studying abroad is growing. There are more than 20,000 students in foreign universities with 11,022 of them in the United States (8,552 males and 4,70 females). These students are under the supervision of the Saudi Arabian Educational Mission to the United States, which has a budget for 1980 of approximately 500,000,000 riyals or \$200,000,000). (p. 17)

#### Purpose of the Study

The researcher had two purposes for conducting this study. The first was to determine whether there is a relationship between organizational climate, job satisfaction, system level (school size and educational district size), and a personal variable (total years of educational experience). The second purpose was to discover whether there was any difference in the perceptions of organizational climate, job satisfaction, system level (position level, school level, type of school building, school size, and educational district size), and personal variables (total years of educational experience and educational level) held by male administrators and male teachers in the city public schools in Saudi Arabia. In this study, organizational climate was defined as a combination of administrator leadership behavior, teacher group behavior, and the two groups' feelings of job satisfaction.

## Importance of the Study

The research might be influential if relationships are found between organizational climate, job satisfaction, system-level variables, and experience, and if differences are found between

organizational climate and job satisfaction according to the systemlevel and personal variables. If the relationships and differences are
found to be positive, a favorable organizational climate can be fostered in schools to make teaching more satisfying. In turn, satisfied
teachers will remain in the teaching profession and continue to contribute to children's education. Removing the hurdles that create job
dissatisfaction, creating a good organizational climate in the school,
helping administrators and teachers become more satisfied with their
work, improving the human organization in schools, and developing
better city public schools might become long-term goals of the Saudi
educational system as a result of this research.

Finally, it is hoped that this study will provide information that teachers, administrators, and supervisors can use to improve the climate in their schools and thus become more satisfied with their work. In summary, it is apparent that an investigation of the relationships between organizational climate and job satisfaction, according to system-level and personal variables, can make a valuable contribution to the Saudi Arabian educational system.

#### Research Questions

The purpose of this study was to determine whether a relation—
ship exists between job satisfaction, organizational climate, and
system—level and personal variables, as perceived by school personnel
(teachers and administrators) in the city public schools of Saudi
Arabia. Another purpose was to determine whether any differences exist

between organizational climate and job satisfaction, according to system-level and personal variables. The following general questions were posed to guide the collection of data in this study:

- Does a statistically significant relationship exist between organizational climate and job satisfaction, as perceived by male city public school administrators and teachers?
- 2. Does a statistically significant relationship exist between organizational climate, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?
- 3. Does a statistically significant relationship exist between job satisfaction, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?
- 4. Do any statistically significant differences exist between organizational climate, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?
- 5. Do any statistically significant differences exist between job satisfaction, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?

#### <u>Hypotheses</u>

In general, the hypotheses relate to elementary and secondary schools in Saudi Arabia. It was hypothesized that: The more positively school personnel (administrators and teachers) perceive the organizational climate of their schools, the more satisfied they are with their jobs. Also, the more experience these school personnel have, the more satisfied they will be with their jobs, and the more they will perceive an open school climate. School personnel in small

schools, small educational districts, and nonrented schools will be more satisfied with their jobs and will perceive an open school climate. Also, the more education they have, the more satisfied they will be with their jobs and the more they will perceive an open school climate. To answer the research questions stated above, the following general hypotheses were tested:

<u>Hypothesis 1</u>: There is a statistically significant relationship between organizational climate and job satisfaction, as perceived by male city public school administrators and teachers.

<u>Hypothesis la:</u> There is a statistically significant relationship between organizational climate and job satisfaction, as perceived by male administrators.

<u>Hypothesis lb</u>: There is a statistically significant relationship between organizational climate and job satisfaction, as perceived by male teachers.

<u>Hypothesis 2</u>: There is a statistically significant relationship between organizational climate, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size.

<u>Hypothesis 2a</u>: There is a statistically significant relation ship between organizational climate, as perceived by male administrators and teachers, and educational experience.

<u>Hypothesis 2b</u>: There is a statistically significant relation ship between organizational climate, as perceived by male administrators and teachers, and school size.

<u>Hypothesis 2c</u>: There is a statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and educational district size.

<u>Hypothesis 3</u>: There is a statistically significant relationship between job satisfaction, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size.

<u>Hypothesis 3a</u>: There is a statistically significant relation ship between job satisfaction, as perceived by male administrators and teachers, and educational experience. <u>Hypothesis 3b</u>: There is a statistically significant relation ship between job satisfaction, as perceived by male administrators and teachers, and school size.

<u>Hypothesis 3c</u>: There is a statistically significant relation ship between job satisfaction, as perceived by male administrators and teachers, and educational district size.

Hypothesis 4: There are statistically significant differences with respect to organizational climate, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size.

<u>Hypothesis 4a</u>: There is a statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to position level and school level.

<u>Hypothesis 4b</u>: There is a statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational level.

<u>Hypothesis 4c</u>: There is a statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational experience.

<u>Hypothesis 4d</u>: There is a statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to type of school building.

<u>Hypothesis 4e</u>: There is a statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to school size.

<u>Hypothesis 4f</u>: There is a statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational district size.

<u>Hypothesis 5</u>: There are statistically significant differences with respect to job satisfaction, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size.

<u>Hypothesis 5a</u>: There is a statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to position level and school level.

<u>Hypothesis 5b</u>: There is a statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational level.

<u>Hypothesis 5c</u>: There is a statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational experience.

<u>Hypothesis 5d</u>: There is a statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to type of school building.

<u>Hypothesis 5e</u>: There is a statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to school size.

<u>Hypothesis 5f</u>: There is a statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational district size.

### **Assumptions**

The researcher made the following assumptions in conducting the study:

- 1. It was assumed that satisfaction in the teaching profession is usually influenced by one or more of the organizational-climate variables.
- 2. It was assumed that the two scales used in this study to measure job satisfaction and organizational climate would yield descriptions of job satisfaction and organizational climate.
- 3. It was assumed that the respondents would answer the questions in a manner congruent with their beliefs.

### Limitation and Delimitation

A possible methodological limitation of this study was the degree of confidence that could be placed in the respondents' answers. It was assumed, however, that respondents answered the questionnaire items honestly. The study sample was delimited to male administrators and teachers in city elementary and secondary schools in Saudi Arabia.

# Generalizability of the Findings

The findings of this study may be generalized to all Saudi public schools in cities with populations of 30,000 or more. Since the principals and teachers in the sample were employed in elementary and secondary schools under the jurisdiction of the Ministry of Education, it is conceivable that the study findings will hold true for all teachers and principals hired by the Ministry as they are all subject to the same regulations. The findings may also be generalizable to male teachers and principals in religious schools, institutions of physical education, vocational and technical schools, educational institutes, and special education schools. The study findings might also be generalizable to female principals and teachers in city public schools because they are subject to the same regulations as their male counterparts.

#### Definitions of Terms

The following terms are defined in the context in which they are used in this study.

Administrator: An appointed leader in the elementary or secondary school organization, who is a full-time employee of the Saudi Arabian Ministry of Education; i.e., a principal or an assistant principal.

<u>Teacher</u>: For the purposes of this study, the professional staff member assigned to elementary and secondary school teaching duties.

<u>School</u>: The unit of analysis for this study; includes the principal, assistant principal, and teachers in the elementary and secondary school buildings within a school district.

Secondary education: For the purpose of this study, the period of education planned especially for boys approximately 13 to 18 years of age (grades 7 through 12). Secondary education in Saudi Arabia is sponsored and administered by the Ministry of Education (Assaf, 1982).

<u>Elementary school</u>: For the purpose of this study, the period of education provided especially for boys approximately 7 through 12 years of age (grades 1 through 6). In Saudi Arabia, elementary education is also sponsored and administered by the Ministry of Education.

City: A town with a population of 30,000 or more, as described in the Statistical Index of Saudi Arabia.

Organizational climate: A summary description of the general environment of the school system, which administrators and teachers can use to identify their feelings relative to the organization of the school. In this study, two subscales of the Organizational Climate Description Questionnaire were used to measure organizational climate.

These subscales were: (a) administrator leadership behavior and (b) teacher group behavior.

- 1. Administrator leadership behavior focuses on "the relationship between the teacher and the administrator within the work environment" (Halpin & Croft, 1962, p. 1). Leadership behavior includes the following four subsets:
- a. Aloofness, which refers to administrator behavior characterized as formal and impersonal, guided by rules and policies rather than by informal, face-to-face dealings with teachers. Such behavior is universal rather than particular, nomothetic rather than indiosyncratic. To maintain this style, the administrator keeps himself at a distance from his staff, at least emotionally.
- b. <u>Production emphasis</u>, which refers to administrator behavior characterized by close supervision of the staff. Such an administrator is highly directive and plays the role of a "straw boss." His communication tends to be unidirectional, and he is not sensitive to feedback from the staff.
- c. <u>Thrust</u>, which refers to administrator behavior characterized by an evident effort to "move the organization." Such behavior is marked not so much by close supervision as by the administrator's attempt to motivate teachers by setting an example; he does not ask teachers to give any more of themselves than he willingly gives of himself. Teachers view his behavior favorably, even though it is strictly task oriented.

- d. <u>Consideration</u>, which refers to administrator behavior characterized by an inclination to treat teachers humanely, trying to do a little something extra for them in human terms.
- 2. Teacher group behavior: An action that "involves the interaction between teachers in both professional and social relationships and the individual teacher's perceptions of these situations" (Morton, 1977). This also includes four subsets:
- a. <u>Disengagement</u>, which refers to the teacher's tendency not to be "with it." Disengagement describes one who is going through the motions, but who is not in gear with respect to the task at hand. This subset focuses on the teacher's behavior in a task-oriented situation.
- b. <u>Hindrance</u>, which refers to the teacher's feeling that the administrator burdens him with routine duties, committee demands, and other requirements the teacher construes as unnecessary "busy work."

  The teacher perceives that the administrator is hindering rather than facilitating his work.
- c. <u>Esprit</u>, which refers to the teacher's feeling that his social needs are being satisfied and that he is enjoying a sense of accomplishment in the job.
- d. <u>Intimacy</u>, which refers to the teacher's enjoyment of friendly social relations with the other teachers. This dimension describes a social need for satisfaction, which is not necessarily associated with accomplishment.

The Job Satisfaction Scale: This measure was divided into two instruments, the Teacher Job Satisfaction Questionnaire, developed by

Lester (1983), and the Principal Job Satisfaction Questionnaire, adapted by this researcher. Each questionnaire includes 71 items and 11 subscales.

a. <u>Satisfaction</u> refers to an individual's positive appraisal of the elements of his work situation examined in this study, as well as the individual's attainment of conjoint satisfaction with respect to task accomplishment and social needs.

b. <u>Dissatisfaction</u> refers to an individual's negative appraisal of his work, as well as his conjoint dissatisfaction with respect to task accomplishment and social needs.

Lester (1983) defined the factors of job satisfaction as follows:

Supervision The task-oriented behavior of the immediate

supervisor.

Colleagues The work group, as well as social interac-

tion among fellow workers.

Working conditions The work environment and aspects of the

physical environment.

Pay Annual income.

Responsibility The opportunity to be accountable for one's

own work and to take part in policy or

decision-making activities.

Work itself The tasks related to the job. Includes the

freedom to institute innovative materials and to use one's skills and abilities in designing one's work, as well as the freedom to experiment and to influence or con-

trol what happens in the job.

Advancement The opportunity for promotion.

Security The school's policies regarding tenure,

seniority, layoffs, pension, retirement,

and dismissal.

Recognition Some act of notice, blame, praise, or

criticism.

Reward In the present study, reward denotes an

intrinsic and/or extrinsic reward to praise a worker or to motivate him to work hard.

Workload In the present study, workload refers to

hours of teaching and other duties and activities, such as preparation for class.

Open climate: Open climate is marked by functional flexibility; actions of group members emerge freely and without constraint. It
is marked by high levels of esprit and thrust, as well as low disengagement.

<u>Closed climate</u>: Closed climate is characterized by functional rigidity. It is marked by low levels of esprit and thrust, as well as by high disengagement. In a closed climate, group members obtain low satisfaction in terms of accomplishment and social needs.

Experience: One of the variables used in this study, which has two aspects: (a) years of experience in education and (b) years of experience at a particular school.

School size: One of the variables used in this study, which refers to the number of students in the respondent's school.

Educational district size. One of the variables used in this study, which refers to the territorial size of the respondent's school district, as well as the number of teachers employed by the district.

Type of school building: One of the variables used in this study, which refers to whether the respondent's school is rented or

nonrented. A nonrented school is one that has been built by the Ministry of Education, whereas a rented school is housing that has been rented for use as a school building. Prefabricated school is another category of school-building type.

### Organization of the Study

Chapter II contains a review of pertinent literature. Included is a discussion of job satisfaction and motivation, characteristics of job satisfaction, organizational climate, and the relationship between organizational climate and job satisfaction. System-level and personal variables, the Organizational Climate Description Questionnaire, and the Job Satisfaction Questionnaire are also considered.

The research design and procedures are explained in Chapter III. Chapter IV contains the results of the data analysis undertaken in this study. A summary of the investigation, findings, conclusions, and recommendations are included in Chapter V.

#### CHAPTER II

#### REVIEW OF THE LITERATURE

#### Introduction

The purpose of this study was to determine whether a relation-ship exists between organizational climate, job satisfaction, system-level variables (school size and educational district size) and personal variables (total years of educational experience and educational level), as perceived by male city public school administrators and teachers in Saudi Arabia. A further purpose was to discover whether any differences exist between administrators' and teachers' perceptions of organizational climate and job satisfaction, as related to system-level variables (position level, school level, type of school building, school size, and educational district size) and personal variables (total years of experience in education and educational level).

Several articles and research investigations have dealt with the topic under investigation. This chapter contains a review of related research in the following areas, which comprise the subsections of the chapter: (1) job satisfaction and motivation, including definitions of and theories related to job satisfaction; (2) organizational climate, including definitions of climate, theories related to climate, and factors that affect organizational climate; (3) organizational climate and job satisfaction; (4) system-level variables (position,

school level, type of school building, school size, and educational district size); (5) personal variables (experience and educational level); (6) the Organizational Climate Description Questionnaire; and (7) the Job Satisfaction Questionnaires.

### Job Satisfaction and Motivation

The earliest study of attitude as a determinant of why workers behave in various ways (rather than most mechanistic explanations) was done by Taylor. His findings were confirmed in a Hawthorne study, which determined that workers have minds and that "the appraisals they make of their work situation affect their reactions to it" (Locke, 1956, p. 1299). Locke defined job satisfaction as "a pleasurable or positive emotional state resulting from the approval of one's job or job experiences" (p. 1300).

Lawler (1973) defined satisfaction as people's affective reactions to particular aspects of their job, and described overall job satisfaction as "a person's affective reaction to his work role" (p. 64). Argyris (1972) observed that "facets such as supervisory style may be so dissatisfying that they can cause an intrinsically satisfied employee to leave an organization" (in Friesen, 1983, p. 37). But Proters (1968) defined satisfaction as "the difference between what a person thinks he should receive and what he feels he actually does receive." This is similar to what Locke saw as job satisfaction and dissatisfaction: a function of the perceived relationship between what one wants from one's job and what one perceives it is offering" (in Friesen et al., 1983, p. 37).

Theodore (1975) listed various definitions of job satisfaction, as defined by other authors. For example, Vroom equated job satisfaction with how attractive the job is to an employee. Dalton and Lawrence indicated that job satisfaction is a reward obtained when an individual can exert self-control over the major elements of his work. Likewise, Converse suggested that "each individual is involved in an attempt to gain control over the major elements in his work environment." Schaffer found that "job satisfaction will vary directly with the extent that those needs of an individual which can be satisfied are actually satisfied" (p. 299). Hoppock (1935) defined job satisfaction as "any combination of psychological, physiological, and environmental circumstances that cause a person truthfully so say 'I am happy with my job!" (p. 47).

Lester (1983) cited a number of definitions of job satisfaction that have been given by other authors. For example, Beer (1964) defined job satisfaction as the attitude of the employee toward the company, the job, fellow workers, and other aspects of the work situation. Hage (1965) stated that job satisfaction is the extent to which members of an organization are satisfied with their working conditions. He defined teachers' job satisfaction as the extent to which their perceived needs are met in the educational environment. Smith, Kendall, and Hulin (1969) viewed job satisfaction as the affective responses or the feelings of a person about his/her job. In addition, Lester (1983) stated that

definitions of job satisfaction generally fall into four categories: (a) satisfaction with specific aspects of the job, (b) the achievement of goals, (c) the needs of the employee, and (d) the attitudes or feelings of the employee. (p. 26)

The definitions of job satisfaction and dissatisfaction for the present study were derived partially from Locke (1970), with their duality attributable to Herzberg's two-factor theory of job satisfaction. The definition of job satisfaction was derived partially from Halpin (1966): "Satisfaction: the group member's attainment of conjoint satisfaction in respect to task accomplishment and social needs" (p. 192).

Herzberg, Mausner, and Synderman (1959) conducted a study with 203 engineers and accountants by using the critical-incidents procedure, which included asking every person interviewed to describe events experienced at his/her work. Their findings indicated that such job-content components as work, promotion, recognition, and responsibility were sources of satisfaction or motivators. Conversely, such job-context components as supervision, company policies, interpersonal dimensions, and salary were sources of job dissatisfaction.

But in an analysis of job satisfaction and dissatisfaction of faculty members in four New York institutions of higher education,

Avakian (1971) found that significantly more faculty members emphasized job-content factors relative to satisfaction and job-context factors relative to dissatisfaction than those who did not.

Onouha (1980) studied job satisfaction of university faculty in physical and occupational therapy programs in 11 Canadian universities, using Herzberg's theory. He concluded that such motivators as

recognition, achievement, and work content were sources of job satisfaction, while such hygiene factors as context of work policies and administration and interpersonal relationships with peers were sources of dissatisfaction. Pugh (1971) defined hygiene factors as follows:

The dissatisfier factors essentially describe the environment and serve primarily to prevent job dissatisfaction. While having little effect on positive job attitudes, they have been named the hygiene factors. (p. 327)

Sergiovanni (1967) found that

Many factors which accounted for high job feelings of teachers and many of the factors which accounted for low job feelings of teachers were mutually exclusive—the first—level factors which appeared significantly as highs were recognition, achievement and responsibility. The first—level factors which appeared significantly as lows were interpersonal relations, supervision, school policy, and administration and personal life. Achievement and recognition were the second—level factors which appeared significantly as highs. Feelings of unfairness and low status were the only second—level factors which appeared significantly as lows. (pp. 74-75)

Hassan (1984) conducted a similar study of personal and job facets as determinants of job satisfaction for public senior high school teachers in Pennsylvania using the Perceived Equity Scale. He found that the most important predictors of teachers' feelings of job satisfaction were salary, the amount of help received from superiors, and the amount of input teachers had in decision making. The least important predictors of job satisfaction were the opportunity for promotion and the degree of fairness of work load. School location was found to have no relationship to job satisfaction.

In his study of job satisfaction among the staff at Umm A1-Qura University in Makkah, Saudi Arabia, Ageel's (1982) results conflicted

with those of Herzberg. That is, he found content factors were primarily related to dissatisfaction and context factors to satisfaction, whereas Herzberg found that motivators were mostly job content factors and that hygiene factors were mainly related to job context. Specifically, Ageel's findings showed that highly significant differences existed between the relative importance and level of job satisfaction. His respondents were most satisfied with their supervisors and colleagues, followed by the work itself, promotion, and pay. Statistically significant differences were found between university employees from Saudi Arabia and those from other countries. No statistically significant differences were found between Saudis who had received their highest degree within or outside Saudi Arabia. In addition, significant differences were found between Saudi faculty and administrators regarding job satisfaction. Faculty were significantly more satisfied with promotion than were administrators. Those who held Ph.D.'s were more satisfied with their salary than those who held M.A.'s. Significant differences were also found between background and promotion as perceived by Saudi professors, whereas no significant differences existed with regard to other aspects of job satisfaction. Professors who held doctorates were more satisfied than those with master's degrees. Ageel found that the primary factors attracting staff members to their current position were salary and fringe benefits (housing), contract conditions, and the religious factor (Umm Al-Qura University is located in the holy city of Makkah).

Of special interest to Ageel was the finding that factors causing employees to seek other employment were content rather than context factors—lack of appreciation, depression, ineffectiveness, subordinates, and lack of possibility to build a reputation—as well as two classified as hygiene factors (centralization and lack of resources). He also found that aspects of the job that provided satisfaction were facilities, academic resources, rewards, decentralization, and supervisor (context factors), as well as possibility to build a reputation, appreciation, and professional responsibilities (content factors).

Maslow developed the Need Hierarchy Model in 1954. Miskel (1982) reported that

Maslow's theory of an internal hierarchy proposes five levels of needs. Physiological needs are the basic biological functions of the human organism. Safety and security needs, the second level, relate to a desire for a peaceful, smoothly run, stable society. Belonging, love, and social needs comprise the third level. The fourth level, esteem needs, contains the desire for high regard by others. Achievement, competence, status, and recognition satisfy this need level. Finally, self-actualization is the highest level. (p. 70)

McClelland and Atkinson (1968) found "three intrinsic motives important in determining work-related behavior: (1) affiliation (belongingness, acceptance, social interactions), (2) power (control, authority, influences), and (3) achievement (accomplishment, success, in competition)" (in Ronald, 1983, p. 136). In addition, Miskel (1982) stated that "in education extrinsic outcomes may include recognition, money, promotion, harassment, high-ability students, and well-behaved

students while intrinsic outcomes may be feelings of accomplishment and achievement<sup>n</sup> (p. 68).

Lester (1983) reviewed several theories related to job satisfaction and attempted to provide a context for understanding job satisfaction. She described these theories as follows:

Fulfillment theory views job satisfaction as the degree to which a job provides the employee with outcomes that are valued by the employee (Schaffer, 1953). Another approach, based upon discrepancy theory, views job satisfaction as the difference between actual rewards and expected rewards (Locke, 1969). A third approach, based upon equity theory, views job satisfaction as a ratio between what the employee puts into the job and what he/she receives from it (Adams 1963). (p. 9)

Vroom's (1964) expectancy theory maintains that it is central to an individual's belief that one will reach a given level of performance in attaining a goal. However, the theory builds on this assumption with the concepts of valence, expectancy, and instrumentality. As Miskel (1982) pointed out,

Valence refers to the perceived positive or negative worth or attractiveness of potential outcomes, rewards or incentives for working in an organization. Expectancy refers to the subjective probability that a given effort will yield a specified performance level. Instrumentality refers to the perceived probability that an incentive with a valence will be forthcoming after a given level of performance or achievement. (p. 73)

A recent theory of work motivation is the job characteristics model described by Hackman and Oldham in 1976. This model is based on three concepts: (1) experienced meaningfulness of the work, (2) experienced responsibility, and (3) knowledge of results. Miskel (1982) stated that

Experienced meaningfulness of the work is the degree to which the individual experiences the job as being valuable and worthwhile. The concept is experienced responsibility for work outcomes or the

degree to which the individual feels personally accountable for the results of the work he or she performs. And the third concept, knowledge of results, or feedback, is the degree to which the individual knows and understands on a continuous basis how effectively he or she is performing the job. (p. 73)

The Existence, Relatedness, and Growth Theory (ERG) was conceived by Alderfer (1972). This theory assumes the empirical validity of Maslow's Hierarchy of Needs Theory and depends on three concepts:
"Existence needs can be satisfied by objects; in the work setting, existence needs can be met by pay, fringe benefits, and pleasant environment" (Hoy & Miskel, 1982, p. 143). "Relatedness needs are satisfied by the mutual sharing of thoughts and feeling with significant others, such as family members, superiors, co-workers, subordinates, friends and enemies; the satisfaction of relatedness need is a cooperative process" (Hoy & Miskel, 1982, p. 144). Alderfer stated that "the exchange or expression of anger and hostility is a very important part of meaningful interpersonal relationships" (Hoy & Miskel, 1982, p. 144). Growth needs are satisfied when the individual uses his capacities in problem solving.

In a study of teacher job satisfaction in Kuwait, Askar (1981) found that feelings of inadequacy and unfairly determined economic returns exist among teachers. The school environment is not conductive to the teacher's professional growth; society's perception of teaching is below teachers' expectations. In a study she conducted on the job satisfaction of elementary school principals, Surhidda (1983) found that there was no statistically significant relationship between principals' ages and their ratings and overall job satisfaction.

Likewise, no significant relationship existed between the number of years served as principal and the ratings of subjects and their overall job satisfaction. The principals identifying themselves as satisfied showed no association between their salaries and their levels of job satisfaction. Overall, principals responded that they were satisfied with their jobs and their salaries. The group of principals identifying themselves as dissatisfied was too small a sample on which to conduct a meaningful analysis with respect to the salary variable.

Sonpon (1983) analyzed perceived sources of job satisfaction among teachers in the Monrovia consolidated school system, a public school district in Liberia. He found that

Teachers are more satisfied than dissatisfied with teaching. Elementary teachers are more satisfied than any other teacher group. Teachers are satisfied with student-teacher relations [and] parent-teacher relations. They are dissatisfied with salary, pay time, pay process, instructional materials, physical facilities, professional growth, large classes, work load, demands and other responsibilities.

Birmingham (1984) studied job satisfaction and burnout among teachers in Minnesota, using the Minnesota Satisfaction Questionnaire.

She found that

The general level of job satisfaction among Minnesota teachers was rather low. Fifty-eight percent of all teachers were dissatisfied with teaching, 33% were satisfied, and 9% were highly satisfied. Teachers were most satisfied with social service, creativity, variety, and ability utilization. They were dissatisfied with advancement, compensation, company policies and practices, and recognition. Teachers over 55 years of age and under 25 were the most satisfied. The highest level of emotional exhaustion was experienced by 35-44 year olds. Females were more satisfied than males. Men experienced more frequent feelings of depersonalization and lack of personal accomplishment. Elementary teachers were more satisfied than their secondary colleagues. Eighty-one percent of middle or junior high school teachers were dissatisfied.

In 1981, Philips analyzed the relationship between job satisfaction of assistant principals in the Gwinnett (Georgia) County Public School System with their perceptions of the principals' leadership behavior. His findings were as follows:

(1) The job satisfaction of assistant principals... is related to the perceived leadership behavior of the principals; (2) the job satisfaction of ... assistant principals is related to the perceived leadership behavior of the principal when the effects of the assistant's race, experience in education, level of education, size of school, and years of experience as assistant principals are controlled; and (3) the job satisfaction of [the] assistant principal is related to the perceived leadership behavior of the principal when the effects of the assistant principal's race is partialled out of his perceived leadership behavior.

A study of elementary school secretaries' job satisfaction was carried out by Chirco (1981) using the Job Description Index (JDI). He found that

Overall satisfaction with work and supervision was moderate to high while satisfaction with pay and promotion was low. Little relationship existed between work and inservice; pay and age, and importance of salary; promotion and inservice as well as education.

Lester (1983) developed the Instrument to Measure Teacher Job Satisfaction, using the Teacher Job Satisfaction Questionnaire (TJSO). Nine factors she examined were supervision, colleagues, work conditions, pay, responsibility, work itself, advancement, security, and recognition. She classified job satisfaction by sampling procedure into location, school district size, county, and so on. Lester's major analysis concerned the similarities and differences among elementary, junior high school, and senior high school teachers on all nine factors.

Lester found significant differences between groups on the following dimensions:

- 1. Based on location (urban, suburban, and rural). Her results indicated significant differences (at the .05 level) among groups on supervision, working conditions, pay, work itself, and advancement. Teachers from suburban districts were more satisfied than were those from urban districts, except on the lack-of-supervision factor.
- 2. Based on the size of school. Significant differences existed between teachers from small and large districts only on the pay factor; teachers from small districts were more satisfied on this factor than were those from large districts.
- 3. Based on the county variable. Teachers from different counties differed significantly on the factors of working conditions, pay, and work itself.
- 4. Based on school level (elementary, junior high, and senior high school). Significant differences between groups existed on the factors of working condition, pay, work itself, supervision, responsibility, and colleagues. Elementary teachers were significantly more satisfied than senior high school teachers on all of the factors except supervision.

Overall, Lester found that statistically significant differences existed among teachers from eight school districts regarding the factors of supervision, work itself, pay, and working conditions.

Tice (1981) investigated teacher job satisfaction and personal need for control by principals and teachers. According to his findings, teachers with low control scores had higher job satisfaction scores than did teachers with high control scores when both groups of teachers had a principal with a high control score.

Friesen and others (1983) studied job satisfaction among a stratified random of school principals, using a questionnaire based on Herzberg's theory. They found that:

- 1. Principals with 20 or more years of experience chose hygiene factors considerably more frequently as contributing to job satisfaction than did their counterparts with less experience.
- 2. Male principals chose hygiene factors more frequently as sources of dissatisfaction than did the female principals.
- 3. Principals in city schools chose hygiene factors less frequently as sources of dissatisfaction than did principals from town and rural schools. Similarly, principals of large schools (40 or more teachers) chose hygiene factors less frequently as sources of dissatisfaction than did principals of smaller schools. (p. 47)

These researchers also found that principals identified student attitudes and performance and the attitudes of society as dissatisfiers, but these findings were not apparent in Herzberg's study. However, the major difference between this study and Herzberg's is that the latter found that work itself was a major source of satisfaction, whereas Friesen et al. found that work was a source of dissatisfaction.

However, several researchers have criticized Herzberg's theory. According to Vroom (1964), one major criticism of Herzberg's theory is that it is method-bound. King (in Miskel, 1983) stated that lack of clarity in the formulation of the theory itself leads to varying interpretations. In addition, Yebuda and Krausz (1983) stated,

"Herzberg's theory does not clearly differentiate motivation from satisfaction, and that may be the major source of varying interpretations and different empirical findings relative to the two-factor theory" (p. 222).

Miskel (1982) argued that motivation theories need the hierarchy model, two-factor theory expectancy, goals, and so on. Those theories have an effect on job satisfaction and dissatisfaction. The goal is what an individual is consciously trying to achieve in terms of the environment, which helps the individual to reach and to achieve. "It becomes necessary to judge elements in the environment to determine which actions will enhance the individual's well-being" (p.77).

With regard to the relationship between job satisfaction and work load, Stinnett (1970) pointed out that "nearly all investigations of subjective reactions of teachers who have left the profession reveal excessive work load as one of the most important reasons for the decision" (p. 7). Hassan (1984) investigated work load as one factor of job satisfaction. He found that the least important predictors for job satisfaction were the opportunity for promotion and the degree of fairness of work load, whereas the most important predictors for teachers' feelings of job satisfaction were the amount of pay offered by the job. Vroom (1964) studied six characteristics of job satisfaction and found that hours of work was a factor that affected job satisfaction.

Coughlan (1971) developed a questionnaire to measure teacher attitude. One of the 13 factors he identified as affecting teacher attitude was work load. Andrisani (1978) discussed intrinsic and

extrinsic aspects of job satisfaction. He found that one of the extrinsic aspects is hours of work. In other studies of job satisfaction, Dillon (1978) and Knight (1978) identified the factors that influence the decision to leave a job as long hours and preparation for teaching.

Several researchers have dealt with the reward factor and its relationship to job satisfaction. Specter and others (1975) used reward as one factor in their Perceived Equity Scale (PES) to measure whether an individual feels equitably compensated in his job. Ageel (1982) found reward to be one aspect of the job that gave satisfaction. He stated.

Among the first eight factors named, five are context factors, namely facilities, academic resources, rewards, decentralization, and supervisor, while three, namely possibility to build a reputation, appreciation and professional responsibilities, are content factors. (p. 86)

Miskel (1982) stated that "extrinsic rewards are those provided by the organization or other people" (p. 68). Doll (1983) pointed out that

motivation is seen as a function of the individual's perceiving that if he or she improves in performance, rewards will be forthcoming. The rewards have to be individualized to accord with the individual's personal goals, which should also accord with goals of institutions. (p. 239)

For Pugh (1971), rewards do not generally tend to relate to achievement. However, Porter and Lawler (1968) discussed the relationship between job satisfaction and performance, which leads to job satisfaction. They stated, "Good performance may lead to rewards, which in turn lead to satisfaction" (p. 23). Charles (1979) asserted

that "Rewards are more powerful than punishments; therefore, managers should emphasize 'reinforcers' rather than demotivators" (p. 111).

Deci et al. (1980) noted that "several recent studies have revealed that rewarding people for doing an interesting activity tends to undermine their intrinsic motivation for the activity and impair their performance of it" (p. 430). In addition, they added that "token economies, monetary rewards, the avoidance of punishment, desired prizes, close supervision, and time deadlines have all led to decreases in intrinsic motivation" (p. 431).

## Organizational Climate

Numerous writers have offered definitions of organizational climate and have attempted to describe its variables and characteristics. Tagiuri and Litwin (1968) defined organizational climate as "a relatively enduring quality of the internal environment of an organization that is experienced by its members, influences their behavior, and is described in terms of the values of particular sets of characteristics of the organization" (p. 27). Argyris (1958) defined organizational climate as a "homeostatic state" of the formal, informal and personality variables in an organization. In 1955, Cornell used the term in discussing socially perceptive administration. He defined organizational climate as a delicate blending of interpretations (or perceptions) by persons in the organization of their jobs or roles in relationship to others, and their interpretations of the roles of others in the organization (in Laosunthorn, 1975).

Lawrence and Allen (1974) described seven variables of organizational climate as task structure, reward, relationship, decision centralization, achievement emphasis, training, and development emphasis. Similarly, Campbell (in James & Jones, 1974) identified the dimensions of organizational climate as individual autonomy, the degree of structure, reward orientation, consideration, warmth, and support. In addition, House and Riszo (1972) included such factors of organizational climate as initiating, consideration, tolerance, freedom, production emphasis, and productivity.

Likert (1976) related Theories X and Y, stated by McGregor in 1966, to the concept of organizational climate. According to Theory X, people are basically slothful and bad. Most people hate work and its related responsibilities, and they must be highly controlled and threatened because leaders lack confidence and trust in others. They believe that people under them are lazy, unreliable, and so on. However, under Theory Y, it is assumed that leaders have a high level of confidence in their subordinates abilities and judgment; trust, faith, and so on, characterize Theory Y, as does the concept that people are fundamentally and inherently decent and trustworthy.

Adams (1965) suggested that "job satisfaction is determined directly by an employee's perceived input-outcome ratio. It may be reasonably argued that the determinants of the perceived organization climate may be equated with the outcome" (in Schwartz et al., 1975, p. 299).

Schools differ in terms of achievement goals that lead to the satisfaction of teachers and principals. Several studies have dealt with organizational climate in schools, including one by Halpin and Croft (1962). They described the organizational climate of the school as the school's "feel" or "personality." These researchers designated six types of organizational climate: open climate, autonomous climate, controlled climate, familiar climate, paternal climate, and closed climate. They defined an open climate as one that is marked by high scores on esprit and thrust and low scores on disengagement and hindrance. In an open climate principals and teachers are genuine in their behavior and work well together; both emerge freely, their behavfor is authentic, and they have friendly relationships. The principal helps the teachers; he is flexible and does not do all the work by himself because he is able to let appropriate leadership acts emerge from the teachers (Halpin, 1966). However, the main characteristic that describes open climate is the "authenticity" of the behavior of all group members.

The autonomous climate leads to a high degree of esprit, and intimate and low disengagement. The leader exerts little control over the group members. Teachers' morale is high, but not as high as in the open climate (Halpin, 1966).

The controlled climate is described as having high esprit; everyone works hard, and there is some time for friendly relationships with other members. Halpin and Croft (1962) classified controlled climate as more open than closed because it is described by high

morale. Also, this climate evidences high hindrance, which includes routine duties, busy work, and so on. Little flexibility exists within the organization that has a controlled climate; everything is done the principal's way, and there is low consideration. The principal does not try to satisfy the group's social needs. Some responsibility is given to each of the members, and they work hard (Halpin, 1966).

In the familiar climate, friendly relationships exist between principal and teachers; thus social-needs satisfaction is extremely high. The familiar climate is characterized by high disengagement and low hindrance because the principal does not bother teachers with routine duties; he makes everything easy for them. High intimacy, high consideration, average esprit, low aloofness, and low production are also qualities of the familiar climate.

The paternal climate is characterized by high disengagement and low hindrance; the principal works by himself and does not have the ability to control teachers. He personally oversees schedules and class changes. In the paternal climate there is low intimacy, low esprit, and an average degree of thrust. The principal's consideration seems to be seductive rather than genuine. This climate tends to be a closed one (Halpin, 1966).

The closed climate is marked by low scores in esprit and thrust and high scores in disengagement and hindrance. In the closed climate there are many routine duties, little satisfaction, unnecessary busy work, closed supervision, formality, lack of consideration for teachers, and an unwillingness to provide a dynamic personality. Such a

climate produces teacher frustration. Both principals and teachers lack genuineness and authenticity (Halpin, 1966).

Several researchers have used the Organizational Climate Description Questionnaire (OCDQ) developed by Halpin and Croft. The relationship of the principal's role as instructional leader and the organizational climate of schools was investigated by Kinzer (1983). Using the OCDQ and the Instructional Leadership Role Questionnaire with 15 elementary school principals and 150 teachers, Kinzer found significant differences between two sets of schools on three dimensions: aloofness, consideration, and disengagement. Schools exhibiting low role conflict had significantly higher aloofness and consideration scores than did schools exhibiting high role conflict. Conversely, schools with high conflict had significantly higher disengagement scores than schools with low role conflict. However, no statistically significant difference (at the .05 level) was revealed between lowand high-conflict schools in terms of production emphasis, thrust, hindrance, esprit, or intimacy.

Chinatangul (1979) administered the OCDQ to a sample of 20 secondary school principals and 200 teachers in Bangkok, Thailand. He found that no significant difference existed between principals and teachers in terms of their perceptions of hindrance, intimacy, and aloofness. Neither were teachers in large and small secondary schools found to differ in their perceptions of disengagement, hindrance, esprit, intimacy, aloofness, production emphasis, or consideration.

Likewise, principals of large and small schools did not differ in their perceptions of any of the eight subsets.

Sline (1981) administered the OCDQ in nine elementary schools located in two suburban towns. She found that a significant relation—ship existed between the principals' behaviors and the climate of the school under actual and ideal conditions. The principal's aloofness and consideration influenced the climate most significantly. Sline also found a significant difference between teachers' perceptions of the behaviors of the principal with regard to aloofness and consideration. Using the same instrument with elementary school principals and teachers, Monk (1980) noted "a significant difference in the disengagement, esprit, and thrust subtests of the OCDQ; principals had significant differences on the production emphasis." He also discovered a relationship between openness and consideration.

A study of the relationship between high school open climate and student alienation in the Western Province of Saudi Arabia was carried out by Abu-Baker (1983). He used the OCDQ and the Pupil Attitude Questionnaire (PAQ) with a sample of 717 students and 290 teachers and administrators in 12 schools. The researcher found no significant relationship between the high school open climate and student alienation, but there was a small correlation regarding school openness. Abu-Baker was the first to investigate the complex subject of organizational climate in Saudi Arabian schools. Unknown factors and some research problems, including a small school sample, may have influenced his findings.

According to Abu-Baker, Clark (1977)

identified eight general climatic factors that largely determine the quality of the school climate, where quality of the climate results from the interactions of the school's program, process, and physical conditions. Positive schools have strong evidence of respect, trust, high morale, opportunities for input, continuous academic and social growth, cohesiveness, school renewal, and caring. (in Abu-Baker, 1982, pp. 117-18)

Dachanuluknukul (1976) used the OCDQ in an attempt to determine the extent to which elementary schools in Sukkothai Province in Thailand reflected an open or closed organizational climate. He found that the schools in this province tended to be more closed than open. The principals perceived the school climate to be more open than did the teachers. Teachers in schools with enrollments of 300 or fewer perceived the school climate to be more open than did teachers in schools with enrollments of more than 300 students. When the school size increased, the climate was more likely to be closed.

Wiggins (1972) investigated the behavioral characteristics of elementary school principals as they relate to school climate. He collected data on 31 randomly selected elementary schools and the behavioral characteristics of their principals. Wiggins found a significant relationship between the principal's interpersonal orientation and the school climate, which remained stable over a period of eight months. As the length of the principal's incumbency increased, the level of significance of the relationship between his behavioral characteristics and school climate increased.

The relationship between principals' communication behavior and organizational climate was investigated by Dugan in 1967. He

discovered a statistically significant relationship between organizational climate and principals' communication behavior. He also found that teachers in open school climates tended to rate their administrators as more satisfactory communicators.

Cooperation is an important factor that affects the organizational climate. On this subject, Likert (1976) noted that

Cooperation achieves better results than does competition—cooperation is a more socially evolved and effective way to harness the desire to achieve and maintain a sense of personal worth and importance than is competition. Cooperation usually involves more complex forms of interaction than does competition, and requires more learning and more skill on the part of those who seek to use it. (p. 281)

Likewise, Perrrow (1979) stated that "cooperation is the essence of organizations."

Another important aspect of organizational climate is loyalty. Covato (1979) investigated teacher loyalty as measured by the Loyalty Questionnaire in relation to the OCDQ. He administered the instruments to 52 principals and 1,051 teachers in 76 public elementary schools in southwestern Pennsylvania. Covato found that teachers' loyalty to the principal is positively related to (1) the openness of the school climate and (2) the satisfaction teachers feel with regard to their task achievement and social needs (high esprit).

A number of aspects of discipline have been found to be related to the organizational climate of schools. Nwankwo (1979) administered the OCDQ to 400 teachers in 40 secondary schools in Nigeria. He found that school discipline was associated with climate type: good discipline was associated with open climates, whereas poor discipline was

associated with closed climates. Similarly, Wynne (1980) found that climate is correlated with discipline/rules, student attitudes, activities, and staff attitudes (in Anderson, 1982).

Manufe (1976) investigated teachers' and principals' perceptions of the organizational climate in selected schools in Riyadh,
Saudi Arabia. He administered the OCDQ to 422 teachers and 55 principals from 55 elementary and intermediate schools for boys and girls.
Manufe's findings indicated that:

- 1. Teachers and principals tended to perceive school climates similarly. The differences that were found indicated that principals tended to perceive the climate as being more open than the teachers did.
- 2. Staff members in boys' schools tended to view climates as more open than did staff members in girls' schools.
- 3. The type of education, the type of school building, and school location were found to be factors that contributed to the openness of schools in Riyadh. Boys' schools were relatively more open than girls' schools. Nonrented schools were more open than rented schools. Schools that were located in high socioeconomic areas were more open than those located in low socioeconomic areas.

Further, Manuie described the relationship between principals and teachers as being reasonably satisfactory but relatively formal. Interactions among teachers in schools located in low socioeconomic areas were limited when compared with the relationships among teachers in schools located in higher socioeconomic areas.

Mursi (1977) emphasized the importance of providing a positive climate within the school. He said that teachers will like their work better and be more active if a positive school climate is provided.

This climate can be provided by treating the teachers with friendliness and respect and by appreciating their work.

Hoy and Miskel (1982) criticized Halpin and Croft's designation of six climate categories. They noted that Brown used the OCDQ with a sample from 81 elementary schools in Minnesota and identified eight, not six, distinct climates along the open-closed continuum. Also, Watkins found general weakness in the middle climate types. Andrews concluded that eight dimensions of the OCDQ possess good construct validity, but the designation of discrete climate categories adds nothing to the meaning (Hoy & Miskel, 1982).

Halpin and Croft (1962) used the prototypic profile method with their sample of 71 elementary schools in the original study. They administered the OCDQ to this population to measure the climate in the schools. The OCDQ includes eight dimensions and is divided into two subscales: (1) leadership behavior, which includes aloofness, production, thrust, and consideration; and (2) teacher group behavior subscales, such as disengagement, hindrance, esprit, and intimacy. The present study used this same instrument to measure the climate in city public schools in Saudi Arabia. Other researchers have used different instruments to measure climate. Halpin and Croft chose the ODCQ to determine the important characteristics of each climate, to emphasize

whether the six discrete climates were recognizable, and to assess the dimensions of leadership behavior and teacher group behavior.

Likert (1976) developed a theory related to the organization of public schools. His organizational types are divided into four categories: System 1--exploitive-authoritative, System 2--benevolentauthoritative, System 3--consultive, and System 4--participative. His measure includes eight characteristics based on leadership process, communication, interaction, influence process, motivational forces, decision-making process, goal setting, control process, and performance These eight characteristics can be used to map a profile of the organization of the public school and to place it on a continuum from System 1 to System 4 (exploitive-authoritative to participative). System 1 is described by a little confidence and trust on the part of the principal and teachers, a little supportive behavior; teachers can be motivated by threats. Hostility and dissatisfaction pervade the organization, and there is one-way communication. Decisions are made by the administrator, and interaction between administrator and teachers is limited. Control is concentrated at the top, and performance of the goals is low. However, management is guided by the Theory X assumption. In contrast, System 4 is the opposite of System 1. It is described by two-way communication: interpersonal relationships are friendly and cooperative. There is group loyalty, responsibility, and extremely high performance goals, as well as high trust and confidence. Management is guided by Theory Y. Likert called this measure Profile of Organizational Characteristics (POC).

Halpin and Croft's study and Likert's research were similar. Hall (1972) compared Likert's measure of climate with that of Halpin and Croft. His results indicated that the two instruments are similar, with a positive correlation of 0.59, indicating the more open the climate the more participative the system. All of the schools classified as open using the ODCQ were either System 3 or System 4 schools, but closed climates were not necessarily System 1 or System 2. Both were associated with the social-standards component of climate.

In 1967, Willower and Hoy developed another organizational-climate measure, which is called the Pupil-Control Ideology (PCI) instrument. This scale is based on the custodial and humanistic types of climate. Custodial schools are traditional ones, which are rigid and highly controlled. A custodial orientation leads to an autocratic atmosphere with one-way communication; students must accept the decisions of their teachers without question. Teachers do not attempt to understand student behavior. In contrast, in the humanistic schools students learn through cooperative interaction and experience. A humanistic orientation leads to a democratic atmosphere with open channels of two-way communication between pupils and teachers.

Using the Teacher Authenticity Scale (TAS), the OCDQ, and the PCI, Hoy (1983) measured the organizational climate of 42 elementary schools. He found that leader authenticity of principals was significantly related to openness in organizational climate and to humanism in pupil-control ideology. His results supported his assumption that

leader authenticity is important in developing the organizational climate of elementary schools.

Stern (1970) developed another scale, the Organizational Climate Index (OCI), to measure organizational climate. He divided organizational climate into two categories: (1) development press, which includes five factors—intellectual climate, achievement standard, practicalness, supportiveness, and orderliness; and (2) control press. Stern found that the more open the organizational climate, the more low control press and high development press; conversely, the more closed the climate, the more high control press and low development press.

Fox et al. (1973) developed the School Climate Profile (SCP) to measure organizational climate. Their purpose was to provide a convenient means of assessing the school's climate factors and determinants so that initial decisions could be made to improve school projects. The SCP included eight factors, which comprise the school's climate and determine its quality; these factors are respect, trust, high morale, opportunity for input, continuous academic and social growth, cohesiveness, school renewal, and caring. The instrument has a continuum scale that is divided into two parts: what is and what should be. The profile is used to find the mean on each climate factor, to find which factor determinants are lowest on the scale and which are highest, and where the discrepancy between what is and what should be is the largest.

Litwin and Stringer (1968) developed the Climate Questionnaire (CQ) to measure school climate. This questionnaire includes nine

subscales: structure, responsibility, reward, risk, warmth, support, standards, conflict, and identity.

Anderson (1982) reviewed several instruments designed to measure organizational climate. The High School Characteristics Index was developed by Stern (1961). It formed the basis for student and teacher questionnaires developed by McDill and Rigsby (1970). instrument includes two dimensions: (1) the social system dimension, which includes strong environmental control; and (2) the cultural dimension, which includes strong intellectual orientation, school activities, and negative attitude toward environment. Sinclair (1970) developed the Elementary School Environment Survey, which uses student perceptions of teacher and peer values and attitudes, to develop profiles of schools. This instrument includes only the cultural dimension, such as practicality, community awareness, propriety, and scholarship. By using this instrument with a sample of students in 30 elementary schools in one district, Morocco (1978) found that small schools were higher than large schools on dimensions of community and awareness but did not differ on other factors.

The School Survey was developed by Coughlan (1970) to measure teachers' satisfaction with the working environment. This instrument includes (1) the ecology dimension, which consists of such variables as building and facilities, equipment, financial incentives, and special services; and (2) the social system dimension, which consists of administrative practices, work load, school-community relations, supervisory

relations, performance and development, and voice in educational programs.

My School Inventory was developed by Elliott and Walberg in 1979. This instrument includes three dimensions: (1) the milieu dimension, which is composed of satisfaction; (2) the social dimension, which includes friction, competitiveness, and cohesiveness; and (3) the aculture dimension, which includes the difficulty variable. This instrument was developed for use with elementary school students and has been used in many studies of school climate.

Epstein and McPartland (1976) developed the Quality of School Life (QSL) instrument, which has been applied to elementary, middle, and high school students. The QSL includes three dimensions: (1) milieu, which includes a satisfaction variable; (2) social system, which includes a reaction to teachers variable, and (3) culture, which includes a commitment to classwork variable (Anderson, 1982).

Despite the availability of a vast number of instruments to measure organizational climate, the present researcher decided the OCDQ is most appropriate for this study because of the centralized nature of the Saudi Arabian school system. Another reason for using the OCDQ in the present study is that a number of researchers have used this instrument in Saudi schools, as well as in the school systems of other countries.

# Organizational Climate and Job Satisfaction

Several authors have written about the relationship of organizational climate to job satisfaction. Baklien (1980) studied job

performance and satisfaction as a function of job characteristics and organizational climate in eight Tanzanian organizations: three higher education institutions and five production firms. He found that the satisfaction/performance relationship did not increase with increasing amounts of job characteristics in the organizational climate, but it did increase with increasing educational and position levels. Employees in higher education institutions had a tendency to experience higher job satisfaction than did employees in production firms. There were no interaction effects of job characteristics and the organizational climate on job satisfaction or job performance. Baklien found that the higher the job characteristics and the organizational climate, the higher level of employee satisfaction. He also found the strongest causal direction was from job performance to job satisfaction, rather than from satisfaction to performance.

In another study of the relationship between organizational climate and job satisfaction, Theodore and others (1975) discovered "the apparent desire of managers to have more pressure from their immediate superiors than they actually perceived in their own organizations" (p. 304).

A study of the leadership styles of school principals as predictors of organizational climate and teacher job satisfaction was conducted by Burk (1982). No statistically significant relationship was found between leadership style and climate, or between leadership and satisfaction. Teachers perceived the school climates to be more closed than open. The teachers were satisfied with their work,

supervisors, and co-workers but were less satisfied with their pay; the openness of the building climate was correlated with higher satisfaction scores.

Moore (1982) studied the relationships between gender, organizational climate, and completion of a comprehensive adult continuing education course to the job satisfaction of the individual. His results indicated that workers in more democratic environments were more satisfied than workers in autocratic surroundings. In the "people" category, attenders were more satisfied than nonattenders; males were more satisfied than females in autocratic environments. In terms of pay, nonattender males were more satisfied than nonattender females; in autocratic environments, nonattenders were more satisfied than attenders. Concerning supervision, males were more satisfied than females; male attenders were more satisfied than male nonattenders in democratic environments. In terms of promotion, females were more satisfied than males in autocratic environments.

Madonia (1983) analyzed the relationship between superintendents' satisfaction with principals' leadership behavior and organizational climate. He used the Leadership Behavior Description

Questionnaire to measure the principals' and superintendents' leadership behavior and the OCDQ to measure the organizational climate in the schools. Madonia found that

A superintendent of a given district and a randomly selected principal will have the same leadership style. The superintendent's level of satisfaction with the principal is positively related to the congruency of the leadership styles of the superintendent and principal. There is a positive relationship between

the organizational climate and the superintendent's level of satisfaction with his/her principal. There is a positive relation—ship between the climate in a school building and the principal's leadership style, and finally there is a positive relationship among the organizational climate, the leadership style of the principal and superintendent, and the superintendent's satisfaction with the principal's administrative style.

Sargeant (1967) administered the OCDQ to 33 principals and 1,024 teachers in secondary schools in an urban area of Minnesota. He found that staff position, teacher satisfaction, and perceived school effectiveness are associated with differences in climate type, but school department, size, and community are not. The principal's personality was related to some climate dimensions but not to climate type.

### System-Level Variables

#### Position Level

Several studies have dealt with the relationship between position level and organizational climate. Chinatangul (1979) found that no significant difference existed between the perceptions of principals and teachers on hindrance, intimacy, and aloofness. Sline (1981) administered the OCDQ in nine elementary schools in two suburban towns. She found that there was a significant difference in teachers' perceptions of the behaviors of the principal with regard to aloofness and consideration. Also using the OCDQ with elementary school teachers and principals, Monk (1980) found that significant differences existed in perceptions of disengagement, esprit, and thrust.

In his study, Manuie (1976) investigated teachers' and principals' perceptions of the organizational climate in selected schools in

Riyadh, Saudi Arabia. His findings indicated that teachers and principals tended to perceive school climate similarly. The differences that were found indicated that principals tended to perceive the climate as being more open than did teachers.

Since position has been found to be an important factor in relation to organizational climate, it was included in the present study of differences between job satisfaction and organizational climate as related to system-level variables, including position.

#### School Level

Several investigators have found school level to be a factor related to organizational climate. Birmingham (1984) found that elementary teachers were more satisfied than their secondary school counterparts. In a study of job satisfaction in a public school district in Liberia, Sonpon (1983) found that elementary teachers were more satisfied than any other teacher group. Also, Lester (1983) found that significant differences existed between elementary, junior high, and senior high school teachers on the factors of working conditions, pay, work itself, supervision, responsibility, and colleagues. Elementary school teachers were more satisfied than senior high teachers on all the factors except supervision. Also, Lester stated that the National Education Association in 1982 found that elementary school teachers were the most satisfied and that senior high school teachers were the most dissatisfied.

Since school level has been found to relate significantly to organizational climate, this factor, too, was examined in the present study to determine if there were differences in job satisfaction and organizational climate as related to school level in the sampled schools.

#### Type of School Building

Very few studies have dealt with this factor. Manuie (1976) found that type of education, type of school building, and location of the school contributed to the openness of schools in Riyadh, Saudi Arabia. Specifically, he found that nonrented schools were more open than rented schools. This factor was also measured in the present study, in terms of its effect on organizational climate. Three types of school buildings were examined: rented, nonrented, and prefabricated.

### School Size

Several researchers have studied school size and its relation—ship to organizational climate. Using the OCDO, Flagg (1964) found that larger schools tended to be more closed than smaller ones. Similarly, Morocco (1978) found that students perceived smaller elementary schools as being friendlier and more cohesive. Dachanuluknukul (1976), too, found that teachers in elementary schools with smaller enrollments perceived the school climate to be more open than did teachers in

elementary schools with larger enrollments. Based on interviews with 41 teachers and 90 students, Duke and Perry (1978) found that good school discipline is correlated with small school size.

The present researcher also examined the relationship between school size, job satisfaction, and organizational climate.

# Educational District Size

Streshly (1972) studied the relationship between school district size and administrative staff morale, using the OCDQ. His findings showed that, in terms of quality of perceived organizational climate, small school districts' administrative staffs had significantly (alpha = .05) more open organizational climates than did the staffs of large districts, which had more closed climates. In terms of professional aspirations, Streshly found that administrative staff members in small educational districts had higher professional aspirations than those in large districts.

Lester (1983) found that a significant difference existed between teachers in small and large school districts only on the pay factor. Teachers in small districts were more satisfied with their pay than were teachers in large districts. She also cited a National Education Education study that found teachers in small districts to be more satisfied, overall, than those in large districts.

Al-Sallom (1974) investigated the relationship between school district size (defined in terms of number of schools, teachers, and students) and administrative practices in Saudi Arabian schools. His findings indicated that the smaller the school district, the more

administrative power and accountability were evidenced. The smaller the educational district, the more qualified the superintendents and supervisory officers, and vice versa. Al-Sallom also detected a relationship between the sizes of Saudi school districts and the administrative and supervisory services provided to the schools in the district. The smaller the school district, the greater the scope of administrative and supervisory services provided by the school district superintendent's office to the schools.

Because educational district size has been found to be significantly related to job satisfaction, the researcher included this factor in the present study, in an attempt to determine the effect of school district size (measured in terms of teachers in the district) on job satisfaction in Saudi Arabia.

#### Personal Variables

#### Experience

Minor (1983) found no significant relationship between the number of years served as principal and subjects' ratings of their overall job satisfaction. Philips (1981) found that job satisfaction of assistant principals was related to the perceived leadership behavior of the principal when the effects of the assistant's race, experience in education, level of education, size of school, and years of experience as assistant principal were controlled. Friesen et al. (1983) found that principals with 20 or more years of experience chose

hygiene factors as contributing to job satisfaction considerably more than did their counterparts with less experience.

In another study, Kalis (1980) found that experience was negatively related to organizational climate. He wrote, "The results of the study appear to show a steady increase in negative feelings and perceptions of the school climate with increase of teaching experience" (p. 96). In a survey of 1,134 teachers in 20 secondary schools in the Twin Cities area of Minnesota, Kimpston and Sonnabend (in Anderson, 1982) found that climate was related to staff characteristics with women, principals, older staff, more experienced staff, and more educated staff.

Since experience is an important characteristic of organizational climate, that factor was included in the present study, in terms of total years of experience in education.

### Educational Level

In a study of job satisfaction among staff members at Umm Al-Qura University in Makkah, Saudi Arabia, Ageel (1982) found that professors who held a Ph.D. were more satisfied with their salaries than were those who held a master's degree. Philips (1981) discovered that the job satisfaction of assistant principals in Gwinnett County, Georgia, was related to the perceived leadership behavior of the principal when the assistant's race, experience in education, and educational level were controlled.

## The Organizational Climate Description Questionnaire

The OCDQ, a 64-item instrument developed by Halpin and Croft in 1962, contains eight dimensions divided into two subscales: leadership behavior and teacher group behavior. Thomas and Slater (1972) said that the OCDQ has proven to be one of the most popular instruments in research in educational administration. Borich and Madden (in Abu-Baker, 1983) pointed out that although the OCDQ was designed to assess the organizational climate of elementary schools, its content appears appropriate for use in secondary schools, as well. Carver and Sergiovanni (1969) stated, "our use of the OCDQ in secondary schools was based on work by Andrews, who concluded that it was as valid for secondary as for elementary schools. However, they added that "the complex nature of secondary schools mitigates against valid perceptions of climate when the school exceeds 25 to 30 teachers" (pp. 78-79). Hoy (1972), however, asserted that the OCDQ does not reasonably measure the climate in large secondary schools."

In assessing the OCDQ as a research tool, Martins (in Abu-Baker, 1983), he enumerated the following points of concern: (1) the degree of staff participation necessary for reliable results, (2) the apparent weaknesses in the middle classifications on the climate continuum previously recognized by Halpin, (3) the questionable validity of the instrument for use with large secondary schools, and (4) the question of proper correlation procedures for establishing relationships between global climate ratings and other variables. He added that the apparent sensitivity of the OCDQ, as indicated by its

reflection of differences in perceptions of staff members within a given school situation, indicated to him that the OCDQ was a most promising research tool and has opened new directions in the study of school organizations.

Hoy (1972) said that one of the limitations of the Halpin and Croft conceptualizations of school climate is that it neglects the student and is restricted to the social interactions that take place between teachers and principals. Halpin and Croft themselves reported that they had been concerned primarily with the internal climate of an organization, its "personality," and had neglected the external dimensions of organizational climate. Finally, Hoy and Miskel (1982) asserted that

the OCDQ seems to be a useful device for charting school climate in terms of teacher—teacher and teacher—principal relationships. The eight subtests constitute what appear to be valid and reliable measures of school climate. (p. 192)

In terms of the OCDQ's reliability, Halpin and Croft stated that the split-half coefficient of reliability, corrected by the Spearman-Brown formula, for the eight OCDU subscales is as follows: Disengagement, .73; Hindrance, .68; Esprit, .75; Intimacy, .60; Aloofness, .26; Production Emphasis, .55; Thrust, .84; and Consideration, .59.

## The Job Satisfaction Questionnaires

#### Teacher Job Satisfaction Questionnaire

In the present study, teacher job satisfaction was measured by means of the Teacher Job Satisfaction Questionnaire (TJSQ), developed

by Lester (1983). The questionnaire contains 66 items measuring teacher job satisfaction on nine factors: Supervision, Colleagues, Work Conditions, Pay, Responsibility, Work Itself, Advancement, Security, and Recognition.

The TJSQ has been found to be a reliable research instrument.

According to Lester (1983),

The internal consistency of the TJSQ was determined through computation of an alpha coefficient (Cronbach, 1951). The reliability coefficient was calculated for the total score as well as for each scale. Data were cross-validated using a split-sample technique. (p. 51)

Upon completion of the final factor solution, tests of reliability were run for each factor. The total scale alpha coefficient for the sample... was .93. The alpha coefficient for each factor was: Supervision .92, Colleagues .82, Working Condition .83, Pay .80, Responsibility .73, Work Itself .82, Advancement .81, Security .71, and Recognition .74. (pp. 80-81)

Concerning the validity of the TJSQ, Lester noted,

To ensure validity, a representative sample of items was generated from the literature on job satisfaction. The content of the instrument was examined by several experts, and a plan and procedure for the construction of the instrument were evaluated in terms of (a) instructions, (b) ordering of items, and (c) selection of items. . . . (p. 53)

Content validation was accomplished through a Q-sort... Statements with less than 80% agreement were either rewritten or rejected. Some items were eliminated on the basis of length, intelligibility, and redundancy. Thus a representative sample of items was developed, generating an initial item pool of 120 items. (p. 48)

# The Principal Job Satisfaction Questionnaire

In the present study, principal job satisfaction was measured by means of the Principal Job Satisfaction Questionnaire (PJSQ), which the researcher adapted for this study. The PJSQ contains 71 items measuring principal satisfaction on 11 factors: Supervision,

Colleagues, Working Condition, Pay, Responsibility, Work Itself,
Advancement, Security, Recognition, Work Load, and Reward. The total
alpha coefficient for the pilot test sample (N = 8) was .8493. For a
more detailed discussion of the PJSQ, see the Research Instruments
section of Chapter III.

#### Chapter Summary

Several instruments have been developed to measure organizational climate and job satisfaction and to determine the factors that relate to school climate and job satisfaction. In general, researchers using these instruments have done so in an attempt to create a good organizational climate and/or to improve the existing one and to help administrators and teachers become more satisfied with their work.

Several investigators have found the Organizational Climate Description Questionnaire to be a useful tool in measuring organizational climate.

The researchers whose studies were reviewed in this chapter found significant correlations and differences between job satisfaction and organizational climate, as related to the type of job, school level, experience, type of school building, school size, and educational district size. These factors have been considered important in contributing to the organizational climate and job satisfaction.

The information included in the literature review had a bearing on school climate and administrators' and teachers' satisfaction in general, and on the Saudi situation in particular.

#### CHAPTER III

#### RESEARCH DESIGN AND PROCEDURES

### Introduction

Presented in this chapter are the survey design, a description of the population and the sampling procedures, a discussion of the research instruments used in the research, an explanation of the data-collection techniques employed in the investigation, and a discussion of the procedures used in analyzing the data.

## Survey Design

Survey research was chosen as the appropriate method for this study. This method is used to describe characteristics and subpopulations numerically by using large samples to describe organizational climate and job satisfaction as perceived by administrators and teachers in city schools. Organizational climate was further broken down into two subscales. The writer examined four dependent variables of administrators' leadership behavior: aloofness, production emphasis, thrust, and consideration. Also, teachers' group behavior was broken down into four dependent variables: disengagement, hindrance, esprit, and intimacy. However, both administrators and teachers responded to items concerning eight variables for both subscales. Eleven dependent variables of job satisfaction were considered for

administrators and 11 for teachers: supervision, colleagues, working conditions, pay, responsibility, work itself, advancement, security, recognition, work load, and reward.

The survey research method was used to determine whether any statistically significant differences existed between organizational climate and job satisfaction as related to the system-level variables and the personal variables. These variables were measured by the Organizational Climate Description Questionnaire (Halpin & Croft, 1966), the Teacher Job Satisfaction Questionnaire (Lester, 1983), and the Principal Job Satisfaction Questionnaire, which was adapted by the researcher.

Specifically, the survey design employed in this study was the cross-sectional survey design because the data were collected at only one time. According to Babbie (1973), "in a cross-sectional survey, data are collected at one point in time from a sample selected to describe some larger population throughout time" (p. 62). "In the cross-sectional survey, standardized information is collected from a sample drawn from a predetermined population" (Borg, 1979, p. 285). Because of time constraints, the researcher could not collect data at different times. Therefore, the cross-sectional design was more appropriate for this investigation than a longitudinal survey would have been.

The research questions posed in this study were related to causal hypotheses. The general question concerned the relationship between job satisfaction and organizational climate. Experience,

educational level, position level, school level, type of school building, school size, and educational district size were also examined as variables that might affect job satisfaction and organizational climate. Teachers and administrators were grouped according to school level (elementary or secondary school) to investigate whether certain relationships differ according to the level of school. Babbie (1973) stated, "Cross-sectional survey can be used not only for purposes of description but also for the determination of relationships between variables at the time of study" (p. 62). The present study was designed to explore the factors contributing to job satisfaction and affecting the organizational climate. The cross-sectional method was useful for exploring relationships between the variables examined in this study.

#### The Population

"Population is the theoretically specified aggregation of survey elements, and survey population is that aggregation of elements from which the survey sample is actually selected" (Babbie, 1973, p. 79). The population for this study comprised only male Saudi administrators and teachers in city public schools in Saudi Arabia. There were no non-Saudi administrators in elementary or secondary schools, and there were more Saudi (60.5%) than non-Saudi teachers (39.4%) in elementary schools. As for secondary schools, the number of non-Saudi teachers (69.1%) was more than twice that of Saudi teachers (30.9%). Specifically, the study population and subpopulations were as follows:

## 1. Population:

- a. City public school administrators
- b. City public school teachers

## 2. Subpopulations:

- a. City public secondary school principals and assistants
- b. City public elementary school principals and assistants
- c. City public secondary school teachers
- d. City public elementary school teachers

## Sampling Procedures

### Cluster Sampling

"The objective of a sample survey is to make an inference about the population of interest based on information in a sample" (Scheaffer, Mendenhall, & Ott, 1979, p. 31). The objective of this study was to draw inferences about organizational climate and job satisfaction as perceived by administrators and teachers in city public schools in Saudi Arabia. Cluster sampling was employed to obtain a representative sample of city school administrators and teachers from both elementary and secondary schools.

Scheaffer et al. defined cluster sampling as "a simple random sample in which each sampling unit is a collection or cluster of elements" (p. 141). Cluster sampling was appropriate for this study for the following reasons:

l. It was difficult to compile a complete list of teachers and administrators in the eight cities included in the study. It was more convenient to make a list of the schools in those cities. Therefore,

cluster sampling was more appropriate than stratified or random sampling.

- 2. The schools examined in this study were quite far from each other. Cluster sampling saved travel time and expense because the researcher was able to select eight cities at random from which to draw the sample, thereby necessitating visits to fewer schools than with the stratified or random sampling method.
- 3. Since all of the administrators in the sample schools were to be selected, cluster sampling was appropriate for this selection.

### Selection of the Sample

Saudi Arabia has 16 cities (Saudi Arabia, 1980). The researcher selected eight cities as study sites, by using a table of random numbers. The cities selected through this procedure were Jeddah, Medina, Dammam, Tabbuk, Buraidah, Najran, Hail, and Abha. Two lists of schools in these cities were prepared: one of elementary schools and one of secondary schools (middle and high schools). Twenty schools were selected at random from the list of secondary schools, and 21 elementary schools were selected at random from the list of elementary schools. The number of schools selected depended on the number of Saudi teachers in each educational district (city).

Saudi respondents were then selected from each of the schools included in the study. Eighty-four male administrators were selected (40 from elementary schools and 44 from secondary schools). In addition, 188 male secondary school teachers and 255 male elementary school teachers were selected for the sample.

### Research Instruments

This study was undertaken to measure organizational climate and job satisfaction and the effect on them of such variables as respondent's experience, position, school level, educational level, type of building, school size, and educational district size.

# The Organizational Climate Description Questionnaire

Organizational climate was measured by the Organizational Climate Description Questionnaire (OCDQ), which was developed by Haplin and Croft in 1966. The original questionnaire contained 64 items for both administrators and teachers and included eight variables: aloofness (9 items), production emphasis (7 items), thrust (9 items), consideration (6 items), disengagement (10 items), hindrance (6 items), esprit (10 items), and intimacy (7 items). Respondents answer OCDQ items according to a five-point scale, ranging from Never Occurs to Very Frequently Occurs.

The OCDQ has been found to be reliable and valid, as discussed in Chapter II of this dissertation. The researcher adopted the OCDQ for use in this study after pilot testing it with eight elementary and secondary principals and assistant principals. These individuals were not included in the study sample. The pilot test participants offered comments and suggestions on the test items, and the researcher revised some items accordingly.

Next, the researcher submitted the OCDQ to a research consultant from the Office of Research Consultation in the College of

Education at Michigan State University. Next, the researcher's dissertation committee chairman and other members of the committee critically evaluated the revised OCDQ and finally approved it for administration to the study participants.

The researcher deleted six items from the original questionnaire because they were not clear or did not pertain to circumstances
in Saudi Arabia, which has a centralized system of education. In
addition, the researcher reconstructed eight items pertaining to
intimacy into 16 questions that would be relevant to Saudi and nonSaudi teachers. Thus he was able to measure intimacy in terms of the
strength of the social relationship among Saudi teachers and among nonSaudi teachers, as well as between Saudi and non-Saudi teachers.
Responses of teachers from schools with more than 25% Saudi teachers
as compared to non-Saudi teachers, and vice versa, were used in this
analysis of the intimacy factor.

The final version of the OCDQ used in this study comprised 67 items for both administrators and teachers and included eight variables: aloofness (8 items), production emphasis (7 items), thrust (7 items), consideration (6 items), disengagement (13 items), hindrance (5 items), esprit (9 items), and intimacy (12 items). Administrators and teachers were asked to give their feelings about the climate in the school relating to their job satisfaction, based on a five-point instead of a four-point scale as in the original instrument. The response choices were: NON = Never Occurs, RO = Rarely Occurs,

SO = Sometimes Occurs, OO = Often Occurs, and VFO = Very Frequently Occurs.

Ten days after administering the OCDQ to the eight pilot test participants, the researcher asked the same eight respondents to take the revised OCDQ, to obtain a correlation coefficient between the two sets of responses. After the final revision, the reliability coefficient for the OCDQ was .8934; the researcher believed that this indicated good reliability for measuring organizational climate in city public schools in Saudi Arabia.

# The Teacher Job Satisfaction Questionnaire

The Teacher Job Satisfaction Questionnaire (TJSQ), developed by Lester in 1983, was used to measure the job satisfaction of teachers in this study. Her original instrument comprised 66 items concerning nine variables: supervision (14 items), colleagues (10 items), working conditions (7 items), pay (7 items), responsibility (8 items), work itself (9 items), advancement (5 items), security (3 items), and recognition (3 items). Respondents answered each question in terms of their level of satisfaction with that item, using the following five-point Likert-type scale: Strongly Agree, Agree, Neutral (neither agree nor disagree), Disagree, and Strongly Disagree. The reliability and validity of the TJSQ were discussed in Chapter II of this dissertation.

In adapting the TJSQ for the present study, the researcher deleted three items, Item 26 (concerning working conditions) and Items 57 and 65 (concerning the pay factor), which were not relevant to

the Saudi Arabian educational system. The researcher developed and added two additional variables, comprising eight items (workload--5 items and reward--3 items), because these two factors are very important to teacher job satisfaction in Saudi schools. Thus the revised TJSQ used in this study contained 71 items.

# The Principal Job Satisfaction Questionnaire

The third instrument used in this study was the Principal Job Satisfaction Questionnaire (PJSQ), which the researcher adapted from the TJSQ to pertain specifically to principals and assistant principals. In a pilot test, the researcher administered the first version of the PJSQ to eight male principals and assistant principals from elementary and secondary schools in Saudi Arabia. These respondents were not part of the study sample. As a result of their comments and suggestions, the researcher corrected defects in the questionnaire. The revised PJSQ was submitted to a research consultant from the Office of Research Consultation in the College of Education at Michigan State University. After being approved by the research consultant, the final version of the PJSQ was approved by the researcher's advisory committee.

The final version of the PJSQ contained 71 items similar to those contained in the TJSQ but adapted to administrators (principals and assistant principals). The 11 variables addressed in the PJSQ are as follows: supervision (14 items), colleagues (10 items), working conditions (6 items), pay (5 items), responsibility (8 items), work

itself (9 items), advancement (5 items), security (3 items), recognition (3 items), work load (5 items), and reward (3 items).

Administrators rated their level of satisfaction with each item using the following five-point Likert-type scale: Strongly Agree, Agree, Neutral (neither agree nor disagree), Disagree, and Strongly Disagree.

Ten days after taking the first version of the PJSQ, the same eight pilot-test participants were asked to respond to the revised PJSQ so that a correlation coefficient between the two sets of responses could be obtained. The total alpha coefficient for the PJSQ was .8493. This procedure was followed with both the OCDQ and the PJSQ to ensure that the items were clear and comprehensive and that they would elicit the data required for the study.

# <u>Translation of the Instruments</u> Into Arabic

Because the respondents for this study were living in Saudi Arabia and spoke Arabic, the researcher translated the three instruments used in this study (the OCDQ, the TJSQ, and the PJSQ) and their corresponding cover letters from English into Arabic. To determine the accuracy of the translation, both the English and the Arabic questionnaires were submitted for review to the instructor of Arabic at Michigan State University. He certified the researcher's Arabic translation of the questionnaire to be accurate. (See Appendix A.)

#### Data Collection

A letter signed by the chairman of the Department of Educational Administration and Planning in the College of Education of King Abdul Aziz University at Medina Munnawwra was sent to the dean of the College of Education at Medina Munnawwra to explain the purpose of the study and the importance placed on study participants. Based on this letter, the dean of the College of Education sent a letter to the Assistant Minister of Education to obtain permission to conduct the study. Together with the questionnaire, letters signed by the Assistant Minister of Education were sent to the directors of each educational district; a copy of this letter was sent to the principal of each school included in the study.

A second letter, signed by the dean of the College of Education at Medina Munnawwra, explained the importance given to participants of the study (see Appendix B). A third letter, signed by the researcher, assured respondents that the information they provided would be kept confidential.

The researcher himself collected the data for the study. He personally delivered the questionnaires to the respondents and collected them three days later. Through this personal contact, he was able to clarify any doubts regarding the objectives of the questionnaire, and such contact also helped him achieve a high rate of return of completed questionnaires. Each member of the sample was given a questionnaire with a cover letter explaining the purposes of the study and assuring them that individual responses would be kept confidential. Participants were assured that the researcher would destroy the returned questionnaires after the responses were tabulated, to ensure confidentiality.

Most of the principals and assistant principals in the schools included in the study, as well as the educational directors in each educational district, cooperated fully with the researcher throughout the project. This cooperation was made possible through the assistance of the Ministry of Education. (See Appendix B.)

Data were collected during fall term, from September through December 1985, because this amount of time allowed administrators and teachers to provide accurate information. The researcher scored the questionnaires upon returning to the United States. Demographic data and rating scores were recorded on separate sheets before individual questionnaires were destroyed.

The researcher administered the questionnaires to a total of 527 sample members. Of that number, 448 (85%) individuals returned completed questionnaires. Forty-five (9%) individuals refused to participate in the study, 5 (1%) indicated they would have participated but personal problems prevented their taking part, and 30 (5%) of the returned questionnaires were unusable. The breakdown of respondents who returned completed questionnaires was as follows: 43 (97.7%) secondary school administrators, 39 (97.5%) elementary school administrators, 143 (76.1%) secondary school teachers, and 223 (87.4%) secondary school teachers. (See Tables 3.1 and 3.2.)

#### Data Analysis

After the data had been collected, the researcher coded the data on forms and punched them onto computer cards at the Scoring

Table 3.1.--Distribution of the sample according to city, position level, school level, and response rate.

Çİİ	No. of	No. of Schools	No. of Adm	No. of Administrators	No. of	No. of Teachers	No. of	No. of Unusable/	\$ of Total
	Secondary	Secondary Elementary	Secondary	Secondary Elementary	Secondary	Secondary Elementary	Quest.	Unreturned Quest,	Response
Jeddah	<b>~</b>	9	71	13	52	811	176	22	33%
Medina	<b>m</b>	~	9	9	84	37	11	20	15
Dammam	7	2	-3	4	11	71	25	71	\$
Tabuk	7	2	-3	-7	7	7	891	-	3
Buraidah	2	2	<b>.</b>	<b>m</b>	11	31	42	2	<b>6</b> 0
Najran	7	•	4	7	9	7	21	:	<b>.</b>
Hail	7	_	<b>.</b> 7	2	23	19	43	5	<b>6</b> 0
Abha	2	2	3	-7	18	25	94	3	6
Total	50	12	44	04	188	255	844	78	85\$

Table 3.2.--Number of questionnaires distributed, usable returned questionnaires, and response rate, by position level and school level.

Respondent Group	Number of Questionnaires Distributed	Number of Usable Returned Questionnaires	Response Rate (%)
Secondary school administrators	77	43	97.78
Elementary school administrators	0 17	39	97.5
Secondary school teachers	188	143	1.9/
Elementary school teachers	255	223	87.42

Overall response rate = 852.

Center at Michigan State University. The punched cards were then sent to Michigan State's Computer Center for analysis using the Statistical Package for the Social Sciences (SPSS) (Nie et al., 1976).

The data analysis comprised four stages. The first stage was to describe the data. There were eight subscales for organizational climate and ll subscales for job satisfaction. In addition, there were four groups of respondents: elementary school administrators, secondary school administrators, elementary school teachers, and secondary school teachers.

The second stage of data analysis included testing the hypotheses regarding relationships and differences between respondents' perceptions. The researcher sought to determine which subscale(s) of organizational climate was(were) related to which subscale(s) of job satisfaction for each hypothesized situation. Also, a correlation matrix was used for experience, school size, and educational district size, to determine whether these variables were related to organizational climate and job satisfaction. A significance level of alpha = .05 was established for all tests. Analysis of variance (ANOVA) was used to determine whether statistically significant differences existed between subgroup means in terms of type of job, school level, educational level, years of experience, type of building, school size, and educational district size, as related to organizational climate and job satisfaction. Tukey post hoc analyses were performed to detect pairwise differences between subgroup means when previous comparisons showed significant differences for particular variables.

For each group of respondents, a table of means was calculated for each of the subscales of organizational climate and job satisfaction, together with their standard deviations. The measures of job satisfaction and organizational climate were the averages across all subscales of job satisfaction and organizational climate, respectively.

In the third part of the data analysis, the researcher analyzed respondents' answers to the open-ended questions regarding their opinions about factors that affect organizational climate and job satisfaction, as well as their assessment of the quality of the questionnaires. The researcher made brief observations concerning teachers' and administrators behavior with respect to organizational climate and job satisfaction in the school, as the fourth part of the data analysis.

# <u>Subgrouping Respondents According to</u> <u>System-Level and Personal-Level Variables</u>

To carry out the analyses concerning the relationship between organizational climate and job satisfaction according to selected system— and position—level variables, the following categories were used:

<u>Position</u> was a discrete variable. Sample members were classified into two position levels: teacher and administrator.

Level of school was also a discrete variable. Sample members were from two school levels: elementary and secondary.

Educational district size was a continuous variable. It was measured in terms of the number of teachers in the school district.

Respondents were categorized into four subgroups for analysis purposes:

small districts (1,999 or fewer teachers), median districts (2,000-299 teachers), large districts (3,000-3,999 teachers), and larger districts (4,000 or more teachers).

School size was a continuous variable. School size indicated the number of students in the school. Teachers were divided into the following four subgroups, according to the enrollment of the schools in which they taught: small schools (399 or fewer students), median schools (400-699 students), large schools (700-999 students), and larger schools (1,000 or more students). For administrators, the larger school category was not used as a subgroup because there were only six administrators from that category.

Experience was a discrete variable and was measured by the number of years in education. Administrators and teachers were divided into five subgroups, based on educational experience: 1-5 years, 6-10 years, 11-15 years, 16-20 years, and 21 or more years.

Educational level was treated as a discrete variable. Respondents were divided into four subgroups, based on their educational level: upgrading center, secondary teacher training institute, junior college, and bachelor's diploma.

Type of school building was a discrete variable. Respondents were divided into the following three subgroups, depending on the type of school in which they worked: nonrented school, rented school, and prefabricated school.

## Scoring of Responses to the OCDO

Participants responded to each item on the OCDQ using a fivepoint Likert-type scale. Responses to "favorable" items had the following values:

5 = Very Frequently Occurs

4 = Often Occurs

3 = Sometimes Occurs

2 = Rarely Occurs

1 = Never Occurs

Scores for items stated negatively in the instrument were reversed. For each subscale, the average score over the number of items in the subscale was computed; this score was then treated as a continuous variable. Average scores could vary from 1.0 to 5.0.

# Scoring of Responses to the Job Satisfaction Questionnaires

Participants responded to the Job Satisfaction Questionnaire items using a five-point Likert-type scale ranging from Strongly Agree to Strongly Disagree. Points were assigned to responses to "positive" or favorable items as follows:

5 = Strongly Agree

4 = Agree

3 = Neither Agree Nor Disagree

2 = Disagree

1 = Strongly Disagree

For negative (unfavorable) items, the scoring system was reversed.

Thus a low score indicates low job satisfaction, and a high score denoted high satisfaction. Again, the outcome for each subscale was the distribution of the scores over the number of items in the subscale. Average scores could vary from 1.0 to 5.0. It was assumed that

the average score was continuous since it reflected the degree of job satisfaction as perceived by school personnel, and that the average would tend to become more continuous than the individual response for each item.

# Chapter Summary

The research design and procedures followed in conducting the study were explained in this chapter. Included were a discussion of the sample-selection process, a description of the research instruments and how they were adapted for use in this study, and an explanation of the data-collection and data-analysis techniques.

Chapter V contains the results of the data analysis and a discussion of the results of the study. The researcher also explains the statistical procedures used to test the hypotheses.

#### CHAPTER IV

#### DATA ANALYSIS

#### Introduction

This study was conducted to answer the following key research questions, as presented in Chapter I.

- 1. Does a statistically significant relationship exist between organizational climate and job satisfaction, as perceived by male city public school administrators and teachers?
- 2. Does a statistically significant relationship exist between organizational climate, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?
- 3. Does a statistically significant relationship exist between job satisfaction, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?
- 4. Do any statistically significant differences exist between organizational climate, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?
- 5. Do any statistically significant differences exist between job satisfaction, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?

In this chapter, results are presented in three sections. The first section contains a discussion of the respondents' demographic characteristics. The second section contains the results of the

statistical testing of hypotheses based on the research questions.

An analysis of responses to the open-ended questions and respondents' opinions of the questionnaires are presented in the third section.

Finally, a brief observation of teachers and administrators in the sample, in terms of their behavior with respect to organizational climate and job satisfaction, is presented in the fourth section.

# Demographic Data

The first part of the questionnaire contained several items designed to determine the demographic characteristics of the respondents. These characteristics included respondent's position, school level, years of experience in educational services, educational level, type of school building, school size, and educational district size. The sample for this study comprised male elementary and secondary school administrators and teachers selected from 41 schools in eight educational districts in Saudi Arabia. The total of 448 respondents included 39 elementary school administrators, 43 secondary school administrators, 223 elementary school teachers, and 143 secondary school teachers. The proportions of the sample selected from each educational district as compared to the total number of Saudi teachers in the district are shown in Table 4.1. The average percentage of sample was 9%.

Table 4.1.—Proportions of the sample selected from all educational districts included in this study.

District	No. of Saudi Teachers	Sample Size	Percent
Jeddah	2,287	176	8%
Medina	1,280	<b>7</b> 7	6
Dammam	308	25	8
Tabuk	94	18	19
Buraidah	745	42	6
Najran	34	21	62
Ha11	483	43	9
Abha	224	46	20
Total	5,435	448	9

Table 4.2 shows the distributions of respondents according to educational district, educational experience, educational level, Saudi and non-Saudi teachers, and type of school building. Of the 448 total respondents, 176 (39.3%) were selected from Jeddah District. Only 18 (4%) respondents were selected from Tabbuk District. The number of respondents from other educational districts ranged from 21 to 77.

As for educational experience, administrators had more years of service (means for elementary— and secondary school administrators were 17.4 and 15.1 years, respectively) than did the teachers (means for elementary and secondary school teachers were 11.2 and 7.0 years, respectively). Table 4.2 also indicates that most of the secondary school teachers had fewer service years as compared to other subgroups

Table 4.2.--Demographic data of the respondents.

,	Elementary Administrators	Secondary Administrators	Elementary Teachers	Secondary Teachers	Total
		EDUCATIONAL DI	DISTRICT		
Jeddah Medina Dammam Tabbuk Buraidah Najran Haif	13 ( 33.3%) 6 ( 15.4%) 3 ( 7.7%) 4 ( 10.3%) 2 ( 5.1%) 4 ( 10.3%)	14 ( 32.6%) 6 ( 14.0%) 4 ( 9.3%) 4 ( 9.3%) 4 ( 9.3%) 4 ( 9.3%) 6 ( 9.3%) 7 ( 9.3%)	106 ( 47.5%) 29 ( 13.0%) 12 ( 5.4%) 5 ( 2.2%) 7 ( 3.1%) 16 ( 7.2%) 23 ( 10.3%)	43 ( 30.1%) 36 ( 25.2%) 6 ( 4.2%) 5 ( 3.5%) 10 ( 7.0%) 6 ( 4.2%) 21 ( 14.7%) 16 ( 11.2%)	176 ( 39.3%) 77 ( 17.2%) 25 ( 5.6%) 18 ( 4.0%) 42 ( 9.4%) 21 ( 4.7%) 43 ( 9.6%) 46 ( 10.2%)
Total	39 (100.0%)	43 (100.0%) EDUCATIONAL EXP	223 (100.0%) EXPERIENCE	143 (100.0%)	448 (100.0%)
1- 5 yeárs 6-10 years 11-15 years 16-20 years 20-37 years Total	1 ( 2.6%) 4 ( 10.3%) 14 ( 35.9%) 6 ( 15.4%) 14 ( 35.8%) 39 (100.0%)	3 ( 7.0%) 9 ( 20.9%) 12 ( 27.9%) 9 ( 20.9%) 10 ( 23.3%) 43 (100.0%)	45 ( 21.0%) 60 ( 28.0%) 59 ( 27.6%) 28 ( 13.1%) 22 ( 10.3%) 214 (100.0%)	69 ( 49.6%) 34 ( 24.5%) 26 ( 18.7%) 8 ( 5.8%) 2 ( 1.4%) 139 (100.0%)	118 ( 27.1%) 107 ( 24.6%) 111 ( 25.5%) 51 ( 11.7%) 46 ( 11.1%) 435 (100.0%)

Table 4.2.--Continued.

	Elementary Administrators	Secondary Administrators	Elementary Teachers	Secondary Teachers	Total
		EDUCATIONAL LEVE	LEVEL		
Up-grading Secondary inst	-	2 ( 4.7%)	37 ( 17.1%)	4 ( 2.8%)	
Junior college B.A.	11 ( 28.2%) 8 ( 20.5%)	1 ( 2.3%) 40 ( 93.0%)	42 (19.4%) 16 (7.4%)	17 (12.0%) 121 (85.2%)	71 (16.1%)
Total	39 (100.0%)	43 (100.0%)	216 (100.0%)	142 (100.0%)	440 (100.0%)
		TYPE OF SCHOOL BUILDING	BUILDING		
Nonrented Rented	21 (53.8%) 15 (38.5%)	32 ( 74.4%) 6 ( 14.0%)	118 ( 52.9%) 88 ( 39.5%)	85 ( 59.4%) 38 ( 26.6%)	256 ( 57.1%) 147 ( 32.8%)
Prefabricated	3 (7.7%)	· ~	17 ( 7.6%)	~	$\sim$
Total	39 (100.0%)	43 (100.0%)	223 (100.0%)	143 (100.0%)	448 (100.0%)

of respondents. As a whole, most of the respondents (77%) had served fewer than 15 years in educational services.

As shown in Table 4.2, the educational levels of elementary school administrators were evenly distributed among the four levels of academic or professional qualifications: the up-grading, secondary institute, junior college, and B.A. degree. As for secondary school administrators, a majority of them (93%) held college degrees. The distribution of elementary school teachers by qualifications indicated that their qualifications ranged from up-grading to college diplomas; 56% held secondary institute diplomas. A majority of the secondary school teachers (85.2%) were college graduates.

The types of schools were classified into nonrented, rented, and prefabricated schools. Of the 41 schools included in this study, 27 were nonrented schools (12 elementary, 15 secondary), 10 were rented schools (7 elementary, 3 secondary), and 4 were prefabricated schools (2 elementary, 2 secondary). The distribution of respondents according to the type of building in which they were working shows that more than one-half of them (57.1%) were in nonrented schools, 32.8% of them were in rented schools, and 10.1% of them were in prefabricated school buildings (Table 4.2).

The distribution of schools as presented in Table 4.3 shows that almost one-half of the schools (48.8%) included in the sample were of medium size. There were only 7.3% larger schools in the sample.

Table 4.3.—Distribution of schools in the sample according to school size (measured in number of students).

No. of Students	Elementary	Secondary	Total
Below 399 (small)	6 ( 28.6%)	5 ( 25%)	11 ( 26.8%)
400-699 (medium)	12 ( 57.1%)	8 ( 40%)	20 ( 48.8%)
700-999 (large)	1 ( 4.8%)	6 (30%)	7 ( 17.1%)
Over 1,000 (larger)	2 ( 9.5%)	1 ( 5%)	3 ( 7.3%)
Total	21 (100.0%)	20 (100%)	41 (100.0%)

The demographic data on respondents' ages and marital status indicated that a majority of them (85%) were married. Their ages ranged from 19 to 58 years, with a mean of 32.6 years and a median of 31.8 years.

#### Results of Hypothesis Tests

This section contains the results of the null hypothesis tests, which were carried out to determine whether there were significant relationships between organizational climate and job satisfaction and between organizational climate, job satisfaction, and educational experience, school size, and educational district size. An attempt was also made to determine if statistically significant differences existed between organizational climate and job satisfaction, according to respondents' position level, school level, educational level, educational experience, type of school building, school size, and educational district size. In the following pages, the hypotheses are

restated in null form, followed by the results of testing each hypothesis.

## Organizational Climate and Job Satisfaction (Administrators)

<u>Ho la:</u> There is no statistically significant relationship between organizational climate and job satisfaction, as perceived by male administrators.

Table 4.4 presents the results of the correlation analysis between organizational climate and job satisfaction for administrators. The results showed that a significant relationship existed between overall organizational climate and work itself; between thrust, overall satisfaction, advancement, supervision, and responsibility; and between disengagement, work itself, and colleagues. The results also indicated that a significant relationship existed between esprit and responsibility and between hindrance, overall satisfaction, advancement, supervision, and colleagues.

## Organizational Climate and Job Satisfaction (Teachers)

<u>Ho lb</u>: There is no statistically significant relationship between organizational climate and job satisfaction, as perceived by male teachers.

Table 4.5 presents the results of the correlation analysis between organizational climate and job satisfaction for teachers. The

Table 4.4.--Pearson correlation coefficients and levels of significance for the relationship between organizational climate and job satisfaction (administrators).

	Overall Climate	Thrust	Disengagement	Esprit	Hindrance
Subscale	ď	d L	r p	r p	гр
Overall satisfaction	.140 (.105)	.250 (.012)*	088 (.215)	.023 (.418)	280 (.005)**
Advancement	(140.) 741.	.298 (.003)**	152 (.087)	.017 (.062)	212 (.023)*
Supervision	.089 (.232)	.218 (.025)*	(176 (.057)	(860.) 441.	210 (.029)*
Payment	(162.) 290.	.075 (.252)	(051.) 911.	(564.) 100.	036 (.375)
Recognition	.114 (.154)	.123 (.136)	(101.) 141.	.106 (.172)	.040 (.361)
Responsibility	(180.) 951.	.333 (.001)***	177 (.056	.342 (.001)***	(080') 251'
Work load	.155 (.082)	(241.) 611.	(412.) 680.	.036 (.374)	.073 (.257)
Work itself	290 (.004)**	.126 (.129)	.306 (.003)**	.387 (.060)	(924') 120'
Colleagues	.144 (.099)	.173 (.060)	307 (.003)**	.082 (.233)	336 (.001)***
Reward	(660') 541'	118 (.145)	(051.) 511.	.326 (.060)	033 (.354)
Working conditions	.036 (.373)	.133 (.117)	.008 (.473)	.007 (.473)	.142 (.101)
Security	.092 (.206)	.020 (.428)	(161.) 860.	(161.) 860.	(73.) (25)

\*Significant at the .05 level.

\*\*Significant at the .01 level.

\*\*\*Significant at the .001 level.

Table 4.5.--Pearson correlation coefficients and levels of significance for the relationship between organizational climate and job satisfaction (teachers).

	Overall Climate	Thrust	Disengagement	Esprit	Hindrance
Subscale	гр	r p	r P	гр	d L
Overall satisfaction	.134 (.005)**	.226 (.001)***	093 (.038)*	.287 (.001)***	(180.) £70
Advancement	.147 (.002)**	.120 (.011)*	039 (.228)	.147 (.002)**	033 (.265)
Supervision	.180 (.001)***	.346 (.001)***	028 (.256)	.274 (.001)***	.024 (.321)
Payment	(781.) 750.	.013 (.399)	.034 (.261)	.034 (.261)	(194.) 600.
Recognition	.234 (.001)***	***(100.) 591.	184 (.001)***	.082 (.060)	*(110.) 611
Responsibility	***(100.) 861.	.231 (.001)***	014 (.392)	.319 (.001)***	(944.) 700.
Work load	***(100.) 691.	.096 (.033)*	073 (.083)	.204 (.001)***	(214.) 110.
Work itself	136 (.005)**	059 (.130)	.188 (.001)***	010 (.426)	.146 (.003) **
Colleagues	(690.) 8/0.	.135 (.005)**	071 (.068)	.151 (.002)**	.033 (.262)
Reward	245 (.001)***	085 (.052)	263 (.001)***	**(*00.) 981.	132 (.006)**
Working conditions	.260 (.001)***	.236 (.001)***	057 (.137)	.213 (.001)***	072 (.086)
Security	.002 (.487)	046 (.197)	014 (.398)	014 (.398)	.008 (.437)

\*Significant at the .05 level.

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

results showed that a statistically significant relationship existed between overall climate, overall satisfaction, advancement, supervision, recognition, responsibility, work load, work itself, reward, and working conditions. The results also indicated that a significant relationship existed between thrust, overall satisfaction, advancement, supervision, recognition, responsibility, work load, colleagues, and working conditions; between disengagement, overall satisfaction, recognition, work itself, and reward; between esprit, overall satisfaction, advancement, supervision, responsibility, work load, colleagues, reward, and working conditions; and between hindrance, work itself, recognition, and reward. In general, these results revealed that, for teachers, the more positive the school climate, the more their satisfaction.

## Organizational Climate and Educational Experience

<u>Ho 2a</u>: There is no statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and educational experience.

Table 4.6 presents the results of the correlation analysis between overall organizational climate and its subscales, and years of experience in education. The relationships between intimacy and esprit and years of experience in education were found to be significant for administrators, whereas the relationship between esprit and years of experience in education was found to be significant for teachers. The results revealed that, for administrators, the more experience the higher the intimacy and esprit; and for teachers, the more experience

the more esprit. Both administrators and teachers who had more experience in education tended to perceive the school climate as being more open than did administrators and teachers who had less experience in education.

Table 4.6.—Pearson correlation coefficients and levels of significance for the relationship between organizational climate and years of experience in education.

Oncord-o44.0001	A	dminist	rators		Teacl	ners
Organizational Climate	N	r	Р	N	r	P
Overall climate	82	.162	(.073)	353	.498	(.175)
Intimacy	82	.251	(.011)*	353	000	(.498)
Thrust	82	.052	(.322)	353	.000	(.497)
Disengagement	82	022	(.421)	353	060	(.130)
Consideration	82	052	(.322)	353	.034	(.260)
Esprit	82	.208	(.030)*	353	. 138	(.005)**
Aloofness	82	.101	(.184)	353	.065	(.110)
Hindrance	82	038	(.368)	353	007	(.445)
Production	82	077	(.245)	353		(.241)

<sup>\*</sup>Significant at the .05 level.

## Job Satisfaction and Educational Experience

<u>Ho 3a</u>: There is no statistically significant relationship between job satisfaction, as perceived by male administrators and teachers, and educational experience.

Table 4.7 presents the results of the correlation analysis between overall job satisfaction and its subscales and years of experience in education. The relationships between years of experience

<sup>\*\*</sup>Significant at the .01 level.

in education and overall job satisfaction, reward, and working conditions were found to be significant for administrators, whereas the relationships between years of experience in education and payment and working conditions were found to be significant for teachers. The results revealed that, for administrators, the more experience the higher the overall job satisfaction and satisfaction with working conditions, and dissatisfaction with reward. Also, for teachers, the more the experience the higher the satisfaction with payment and working conditions.

Table 4.7.—Pearson correlation coefficients and levels of significance for the relationship between job satisfaction and years of experience in education.

Joh Coddofooddon	A	dminist	rators		Teacl	ners
Job Satisfaction	N	r	P	N	r	Р
Job satisfaction	82	.224	(.021)*	353	.069	(.099)
Advancement	82	.042	(.353)	353	.070	(.093)
Supervision	82	.109	(.165)	353	.051	(.159)
Payment	82	. 138	(.107)	3 5 3	. 160	(.001)**
Recognition	82	.116	(.150)	353	.001	(.498)
Responsibility	82	. 126	(.130)	353	.042	(.216)
Work load	82	.148	(.092)	353	.044	(.204)
Work itself	82	. 167	(.067)	353	061	(.126)
Colleagues	82	.011	(.160)	353	081	(.064)
Reward	82	220	(.024)*	353	.027	(.306)
Working conditions	82	.303	(.003)**	353		(.005)**
Security	82	.079	(.241)	353		(.332)

<sup>\*</sup>Significant at the .05 level.

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

## Organizational Climate and School Size

<u>Ho 2b</u>: There is no statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and school size.

Table 4.8 presents the results of the correlation analysis between overall organizational climate and its subscales and school size. The relationships between school size and overall organizational climate, intimacy, thrust, and esprit were found to be significant for teachers. However, the relationships between school size and overall organizational climate and its subscales were not significant for administrators. The results also revealed that, for teachers, the smaller the school the higher the positive climate, intimacy, thrust, and esprit. These results indicated that the smaller schools tended to be more open than the larger schools, as perceived by teachers. For administrators, the smaller schools tended to have a more positive climate than did larger schools, but the relationship was not statistically significant.

Table 4.8.—Pearson correlation coefficients and levels of significance for the relationship between organizational climate and school size.

	A	dminist	rators		Teac	hers
Organizational Climate	N	r	P	N	r	Р
Organiz. climate	82	036	(.373)	366	227	(.001)**
Intimacy	82	016	(.443)	366	126	(**(800.)
Thrust	82	023	(.418)	366	155	(.001)***
Disengagement	82	.016	(.445)	366	.051	(.164)
Consideration	82	037	(.370)	366	053	(.158)
Esprit	82	.028	(.401)	366	205	(.001)**
Aloofness	82	.031	(.391)	366	001	(.499)
Hindrance	82	.026	(.407)	366	.044	(.201)
Production emphasis	82	090	(.212)	366	025	(.314)

<sup>\*</sup>Significant at the .05 level.

#### Job Satisfaction and School Size

<u>Ho 3b</u>: There is no statistically significant relationship between job satisfaction, as perceived by male administrators and teachers, and school size.

Table 4.9 presents the results of the correlation analysis between school size and overall job satisfaction and its subscales. The relationship between school size and reward was found to be significant for administrators, while the relationships between school size and recognition, responsibility, and working conditions were found to be significant for teachers. The results revealed that, for administrators, the smaller the school the higher the satisfaction with reward. For teachers, however, the smaller the school the higher

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

the satisfaction with recognition, responsibility, and working conditions. For administrators and teachers, the smaller the school the more the overall job satisfaction, but this relationship was not statistically significant.

Table 4.9.—Pearson correlation coefficients and levels of significance for the relationship between job satisfaction and school size.

lob Coddefooddon	A	dminist	rators		Teacl	hers
Job Satisfaction	N	r	Р	N	r	Р
Job satisfaction	82	016	(.443)	366	045	(.193)
Advancement	82	016	(.443)	366	007	(.448)
Supervision	82	.008	(.470)	366	018	(.369)
Payment	82	058	(.302)	366	.001	(.495)
Recognition	82	088	(.216)	366	086	(.049)*
Responsibility	82	051	(.325)	366	141	(.004)**
Work load	82	.075	(.252)	366	033	(.267)
Work itself	82	.117	(.148)	366	.023	(.329)
Colleagues	82	084	(.226)	366	017	(.375)
Reward	82	208	(.030)*	366	058	(.135)
Working conditions	82	.042	(.325)	366	112	(.016)*
Security	82	.077	(.245)	366	.083	(.057)

<sup>\*</sup>Significant at the .05 level.

## Organizational Climate and Educational District Size

<u>Ho 2c</u>: There is no statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and educational district size.

Table 4.10 presents the results of the correlation analysis between educational district size and organizational climate and its

<sup>\*\*</sup>Significant at the .01 level.

Table 4.10.—Pearson correlation coefficients and levels of significance for the relationship between organizational climate and educational district size.

0	A	dminist	rators		Teach	ners
Organizational Climate	N	r	р	N	r	Р
Organiz. climate	82	.092	(.206)	366	034	(.257)
Intimacy	82	.310	(.002)**	366	.029	(.290)
Thrust	82	.012	(.459)	366	075	(.077)
Disengagement	<b>8</b> 2	.098	(.194)	366	.012	(.409)
Consideration	82	.303	(.003)**	366	.040	(.223)
Esprit	82	030	(.394)	366	016	(.378)
Aloofness	82	.038	(.366)	<b>36</b> 6	.025	(.315)
Hindrance	82	. 142	(.102)	366	.080	(.065)
Production emphasis	82	097	(.194)	366	023	(.331)

<sup>\*</sup>Significant at the .05 level.

subscales. The relationships between educational district size and intimacy and consideration were found to be significant for administrators. However, the relationships between educational district size and the overall organizational climate and its subscales were found not to be significant for teachers. The results also revealed that, for administrators, the larger the educational district, the higher the intimacy and consideration. Similarly, for hindrance, although the relationship was not significant, the results showed a positive relationship with educational district size, which indicates that the larger the educational district, the higher the hindrance. Also, the results revealed that the smaller the educational district the higher the positive climate, although that relationship was not significant.

<sup>\*\*</sup>Significant at the .01 level.

For teachers, the small educational districts tended to have more open climates than the larger districts, but the relationship was not significant.

## Job Satisfaction and Educational District Size

<u>Ho 3c</u>: There is no statistically significant relationship between job satisfaction, as perceived by male administrators and teachers, and educational district size.

Table 4.11 presents the results of the correlation analysis between educational district size and job satisfaction and its subscales. The relationships between educational district size and overall job satisfaction, supervision, recognition, and work itself were found to be significant for administrators. However, the relationships between educational district size and overall job satisfaction and its subscales were not statistically significant for teachers. The results also revealed that, for administrators, the larger the educational district the higher the overall job satisfaction and the satisfaction with supervision, recognition, and work itself. For teachers, the smaller the educational district the more the overall job satisfaction, although this relationship was not statistically significant.

Table 4.11.—Pearson correlation coefficients and levels of significance for the relationship between job satisfaction and educational district size.

lah Caddafaaddaa	A	dminist	rators		Teach	ners
Job Satisfaction	N	r	Р	N	r	Р
Job satisfaction	82	.216	(.026)*	366	004	(.472)
Advancement	82	055	(.310)	366	.013	(.406)
Supervision	82	.258	<b>**</b> (010.)	366	.033	(.266)
Payment	82	.033	(.383)	366	.081	(.060)
Recognition	82	.224	(.021)*	366	.030	(.282)
Responsibility	82	079	(.241)	366	082	(.059)
Work load	82	.020	(.428)	366	028	(.297)
Work 1tself	82	.238	(.016)*	366	066	(.102)
Colleagues	82	.176	(.157)	366	021	(.342)
Reward	82	149	(.091)	366	.029	(.290)
Working conditions	82	.116	(.149)	366	015	(.384)
Security	82	.078	(.241)	366	.053	(.155)

<sup>\*</sup>Significant at the .05 level.

#### Organizational Climate, Position Level, and School Level

<u>Ho 4a</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to position level and school level.

Table 4.12 presents the results of the analysis of variance (ANOVA) of organizational climate and its subscales according to the respondents' position and school levels. The results indicated that overall organizational climate, thrust, consideration, and production emphasis were related to respondents' position. Thrust was found to be related to administrators' school level, whereas overall organizational

<sup>\*\*</sup>Significant at the .01 level.

climate, and disengagement were related to teachers' school level.

Table 4.12.—Results of ANOVA of the perception of organizational climate according to position level and school level.

0.1003		on Level /Teacher)		l Level		l Level chers)
Subscale	F	Р	F	p	F	Р
Overall organiza-						
tional climate	7.796	(.006)**	1.224	(.268)	5.834	(.016)*
Intimacy	1.630	(.202)	.011	(.918)	.014	(.904)
Thrust	12.777	(.004)**	4.299	(.041)*	.315	(.575)
Disengagement	2.060	(.152)	. 176	(.676)	16.893	(.001)**
Consideration	17.650	(.001)***	1.533	(.219)	2.867	(.091)
Esprit	2.127	(.172)	.886	(.349)	3.345	(.068)
Aloofness	.484	(.487)	.038	(.846)	.995	(.319)
Hindrance	.032	(.858)	.973	(.3237)	.332	(.565)
Production		(.028)*		(.717)		(.068)

<sup>\*</sup>Significant at the .05 level.

The subgroup means for significant comparisons are shown in the following tables. The figures in Table 4.13 indicate that statistically significant differences were found between administrators and teachers and among teachers in their perceptions of overall organizational climate. The subgroup means shown in Table 4.13 indicate that, in general, administrators perceived the overall organizational climate as more positive than did teachers. As for school level, elementary

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

teachers perceived the overall organizational climate as more positive than did secondary teachers. The results revealed that administrators tended to perceive the school climate as more open than did teachers. Similarly, elementary teachers tended to perceive the school climate as more open than did secondary teachers.

Table 4.13.—Subgroup means, standard deviations, and significance levels for organizational climate.

Comparison	N	Mean	S.D.	F	Р	S1g.
Administrators Teachers	82 366	3.245 3.171	.207 .219	7.796	.006	**
Elementary teachers Secondary teachers	223 143	3.193 3.136	.210 .229	5.834	.016	*

The results shown in Table 4.14 indicate that statistically significant differences were found between administrators and teachers and between elementary and secondary administrators on their perceptions of thrust. As shown in the table, the subgroup means for thrust indicated that administrators' rating of thrust was significantly higher than that of teachers and that elementary administrators rated thrust significantly higher than did secondary administrators.

As shown in Table 4.15, statistically significant differences were found between elementary and secondary teachers in their perceptions of disengagement. The subgroup means for disengagement indicated

that secondary teachers rated disengagement significantly higher than did elementary teachers.

Table 4.14.—Subgroup means, standard deviations, and significance levels for thrust.

Compartson	N	Mean	S.D.	F	р	Sig.
Administrators Teachers	82 366	4.157 3.845	.532 .749	12.777	.004	**
Elementary administrators Secondary administrators	39 43	4.282 4.043	.515 .527	4.299	.041	*

Table 4.15.—Subgroup means, standard deviations, and significance level for disengagement.

Comparison	N	Mean	S.D.	F	Р	Sig.
Elementary teachers Secondary teachers	223 143	2.077 2.301	.521 .493	16.893	.001	***

Table 4.16 shows that statistically significant differences were found between administrators and teachers in their perceptions of consideration. The subgroup means of consideration indicated that administrators rated consideration significantly higher than did teachers.

As shown in Table 4.17, statistically significant differences were found between administrators and teachers in their perceptions of

production emphasis. The subgroup means indicated that administrators rated production emphasis significantly higher than did teachers.

Table 4.16.—Subgroup means, standard deviations, and significance level for consideration.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators Teachers	82 366	3.701 3.262	.714 .884	17.650	.001	***

Table 4.17.—Subgroup means, standard deviations, and significance level for production emphasis.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators Teachers	82 366	3.721 3.557	.509 .631	4.874	.028	*

# Job Satisfaction and Position Level and School Level

<u>Ho 5a</u> There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to position level and school level.

Table 4.18 contains the results of the analysis of variance (ANOVA) of job satisfaction and its subscales according to respondents' position and school levels. The findings indicated that advancement, work load, work itself, and reward were significantly related to the respondent's position. Overall job satisfaction, advancement, supervision, work load, work itself, and reward were significantly related to

teachers' school level; no statistically significant differences were found concerning administrators' school level. Administrators were more satisfied with their jobs than were teachers.

Table 4.18.—Results of ANOVA of the perception of job satisfaction according to position level and school level.

	Position Level (Admin./Teacher)			l Level	School Level (Teachers)	
Subscale	F	Р	F	P	F	Р
Overall job				-		
satisfaction	.006	(.939)	.829	(.365)	7.082	(.008)**
Advancement	11.459	(.001)***	1.375	(.244)	5.288	(.022)*
Supervision	2.897	(.089)	.029	(.865)	9.877	(.002)**
Payment	1.570	(.211)	.642	(.425)	2.930	(.088)
Recognition	.053	(.818)	2.260	(.137)	.820	(.774)
Responsibility	3.531	(.061)	.072	(.789)	2.136	(.145)
Work load	40.184	(.000)***	.937	(.336)	33.364	(.000)**
Work itself	9.639	(.002)**	. 105	(.747)	11.016	(.001)**
Colleagues	.055	(.815)	.083	(.774)	1.878	(.171)
Reward	23.908	(.000)***	.101	(.752)	6.626	(.010)**
Working cond.	. 197	(.657)	1.244	(.268)	2.243	(.135)
Security	3.431	(.077)	.005	(.944)	1.494	(.022)

<sup>\*</sup>Significant at the .05 level.

The subgroup means for significant comparisons are shown in the following tables. The figures in Table 4.19 indicate that a statistically significant difference was found between elementary and secondary teachers in their perceptions of overall job satisfaction. The

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

subgroup means indicated that elementary teachers perceived overall job satisfaction as being more positive than did secondary teachers and hence were more satisfied than secondary teachers.

Table 4.19.—Subgroup means, standard deviations, and significance levels for overall job satisfaction.

Comparison	N	Mean	S.D.	F	P	Sig.
Elementary teachers Secondary teachers	223 143	3.130 3.080	.170 .183	7.082	.008	**

As shown in Table 4.20, statistically significant differences were found between administrators and teachers and between elementary and secondary teachers in their ratings of advancement. The subgroup means for advancement indicated that administrators ranked advancement significantly higher than did teachers; likewise, elementary teachers rated advancement significantly higher than did secondary teachers. The results revealed that administrators were more satisfied than teachers in their ratings of advancement; also, elementary teachers were more satisfied than secondary teachers in their perceptions of advancement.

The results shown in Table 4.21 indicated that a statistically significant difference was found between elementary and secondary teachers in their ratings of supervision. The subgroup means for supervision indicated that elementary teachers rated supervision significantly higher than did secondary teachers. Hence elementary

teachers were more satisfied with supervision than were secondary teachers.

Table 4.20.—Subgroup means, standard deviations, and significance levels for advancement.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators Teachers	82 366	3.249 3.041	.472 .509	11.459	.001	***
Elementary teachers Secondary teachers	2 <i>2</i> 3 143	3.090 2.970	.538 .452	5.288	.022	*

Table 4.21.—Subgroup means, standard deviations, and significance level for supervision.

Comparison	N	Mean	S.D.	F	Р	Sig.
Elementary teachers Secondary teachers	2 <i>2</i> 3 143	3.111 3.019	.273 .276	9.877	.002	**

As shown in Table 4.22, statistically significant differences were found between administrators and teachers and between elementary and secondary teachers in their ratings of work load. The subgroup means for work load indicated that administrators rating of work load was significantly higher than that of teachers. In addition, elementary teachers rated work load significantly higher than did secondary teachers. The results revealed that administrators were more

satisfied with work load than teachers were, and elementary teachers were more satisfied with work load than were secondary teachers.

Table 4.22.—Subgroup means, standard deviations, and significance levels for work load.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators Teachers	82 366	3.537 3.142	.473 .517	40.184	.000	***
Elementary teachers Secondary teachers	223 143	3.262 2.956	.450 .560	33.364	.000	***

The figures shown in Table 4.23 indicate that statistically significant differences were found between administrators and teachers and between elementary and secondary teachers concerning their ratings of work itself. The subgroup means for work itself indicated that teachers' ratings of work itself were significantly higher than those of administrators; likewise, secondary teachers rated work itself significantly higher than elementary teachers did. The results revealed that teachers were significantly more satisfied than administrators with work itself. Also, secondary teachers were significantly more satisfied than elementary teachers with respect to work itself.

As shown in Table 4.24, significant differences were found between administrators and teachers and between elementary and secondary teachers in their ratings of reward. The subgroup means for reward indicated that teachers' ratings of reward were significantly higher

than those of administrators. Secondary teachers rated reward significantly higher than did elementary teachers. According to these results, teachers were significantly more satisfied with reward than were administrators. In addition, secondary teachers were significantly more satisfied with reward than were elementary teachers.

Table 4.23.—Subgroup means, standard deviations, and significance levels for work itself.

Comparison	N	Mean	S.D.	F	P	Sig.
Administrators Teachers	82 366	2.675 2.816	.367 .374	9.639	.002	**
Elementary teachers Secondary teachers	223 143	2.765 2.896	.360 .381	11.016	.001	***

Table 4.24.—Subgroup means, standard deviations, and significance levels for reward.

Comparison	N	Mean	S.D.	F	P	Sig.
Administrators Teachers	82 366	2.911 3.285	.569 .639	23.908	.000	***
Elementary teachers Secondary teachers	2 <i>2</i> 3 143	3.217 3.392	.623 .652	6.226	.010	**

# Organizational Climate and Educational Level

<u>Ho 4b</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational level.

Table 4.25 contains the results of the analysis of variance (ANOVA) of overall organizational climate and its subscales according to educational level, as perceived by the respondents (administrators and teachers). The results indicated that overall organizational climate and its subscales were not significantly related to educational level, as perceived by administrators and teachers in this study.

Table 4.25.—Results of ANOVA of the perception of organizational climate according to educational level.

Subscale	N	Respondents
Overall organizational climate	440	1.108 (.345)
Intimacy	440	1.317 (.268)
Thrust	440	.813 (.487)
Disengagement	440	2.476 (.061)
Consideration	440	2.255 (.081)
Esprit	440	2.198 (.088)
Aloofness	440	1.791 (.148)
Hindrance	440	.760 (.517)
Production emphasis	440	1.638 (.180)

## Job Satisfaction and Educational Level

<u>Ho 5b</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational level.

Table 4.26 contains the results of the analysis of variance (ANOVA) of overall job satisfaction and its subscales, according to educational level. The results indicated that overall satisfaction, advancement, and work load, as perceived by respondents, were significantly related to educational level.

Table 4.26.—Results of ANOVA of the perception of job satisfaction according to educational level.

Subscale	N	Respondents		
Overall job satisfaction	440	4.715 (.003)**		
Advancement	440	2.494 (.050)*		
Supervision	440	2.198 (.088)		
Payment	440	.776 (.508)		
Recognition	440	2.456 (.061)		
Responsibility	440	1.917 (.126)		
Work load	440	10.391 (.001)***		
Work 1tself	440	2.275 (.079)		
Colleagues	440	1.726 (.161)		
Reward	440	1.974 (.117)		
Working conditions	440	1.510 (.211)		
Security Security	440	1.272 (.283)		

<sup>\*</sup>Significant at the .05 level.

The results shown in Table 4.27 indicate that statistically significant differences were found between educational-level groups in their ratings of overall job satisfaction. The subgroup means for overall job satisfaction with respect to educational level indicated that respondents at the upgrading-center level rated their overall job

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

satisfaction higher than did respondents who had completed secondary teacher training institutes, junior college, or bachelor's degree programs.

Table 4.27.—Subgroup means, standard deviations, and significance levels for overall job satisfaction.

Comparison	N	Mean	S.D.	F	Р	Sig.
Upgrading center	46	3.187	. 197			
Secondary institute	138	3.126	.177	4 3-5		
Junior college	71	3.080	. 167	4.715	.003	**
Bachelor's degree	185	3.091	.174			

Tukey post-hoc analyses showed that statistically significant differences were found between respondents with upgrading center diplomas and those who held junior college diplomas. Respondents who held upgrading center diplomas rated overall job satisfaction higher than did those who held junior college diplomas. Statistically significant differences were also found between respondents who held upgrading center diplomas and those who held bachelor's degrees. Respondents who held upgrading center diplomas rated overall job satisfactioni higher than did those with bachelor's degrees. These results revealed that respondents who held upgrading center diplomas had higher overall job satisfaction than did respondents who held junior college diplomas and bachelor's degrees. No statistically significant differences were found between other subgroups. The findings might be

explained by the fact that respondents holding upgrading center diplomas had more years of educational experience than did respondents in the other educational-level subgroups.

As shown in Table 4.28, statistically significant differences were found between educational-level groups in their ratings of advancement. The subgroup means for advancement indicated that respondents who held upgrading center diplomas rated advancement higher than did respondents who held secondary teacher training institute and junior college diplomas or bachelor's degrees.

Table 4.28.—Subgroup means, standard deviations, and significance levels for advancement.

Comparison	N	Mean	S.D.	F	P	Sig.
Upgrading center	46	3.265	.656			
Secondary institute	138	3.061	.497	2.494	.050	*
Juntor college	71	3.093	.531			
Bachelor's degree	185	3.042	.455			

Tukey post-hoc analyses showed that statistically significant differences were found only between respondents who held upgrading center diplomas and those who had bachelor's degrees. Respondents who held upgrading center diplomas rated advancement significantly higher than did those who held bachelor's degrees. This result indicated that individuals who held upgrading center diplomas were more satisfied with advancement than were respondents who held bachelor's degrees. The reason could be that the respondents who held

upgrading center diplomas had more opportunity for training to improve their educational qualifications than did respondents who possessed a higher degree.

The results shown in Table 4.29 indicate that statistically significant differences were found between educational-level groups in their ratings of work load. The subgroup means for work load indicated that respondents who held upgrading center diploma rated work load higher than respondents who held other, higher diplomas.

Table 4.29.—Subgroup means, standard deviations, and significance levels for work load.

Comparison	N	Mean	S.D.	F	P	Sig.
Upgrading center	46	3.457	.475			
Secondary institute	138	3.338	.451	10 201	001	***
Junior college	71	3.281	.550	10.391	.001	~ ~ ~
Bachelor's degree	185	3.121	.556			

Tukey post-hoc analyses showed that statistically significant differences were found among respondents who held upgrading center diplomas and those who held bachelor's degrees. Respondents who held upgrading center diplomas were significantly more satisfied with work load than were respondents who held a bachelor's degree. Statistically significant differences were also found between respondents who held

secondary teacher training institute diplomas and those who held bachelor's degrees. Respondents with degrees from secondary institutes were significantly more satisfied with work load than were respondents who held bachelor's degrees. The results revealed that respondents who held diplomas from upgrading centers and secondary institutes were significantly more satisfied with work load than were respondents with bachelor's degrees. The reason could be that respondents with lower-level diplomas taught in elementary schools, and perhaps they spent less time preparing for class, making assignments, and correcting homework than respondents with bachelor's degrees, who taught at the secondary level.

### Organizational Climate and Educational Experience

<u>Ho 4c</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational experience.

Table 4.30 presents the results of the analysis of variance (ANOVA) of overall climate and its subscales according to years of experience in education. The results indicated that no statistically significant differences were found between any educational-experience subgroups, for either administrators or teachers.

Table 4.30.—Results of the ANOVA of the perception of organizational climate according to educational experience.

	Administrators	Teachers
Subscale	F p	F p
Overall climate	.899 (.469)	.336 (.854)
Intimacy	2.248 (.072)	.284 (.888)
Thrust	.078 (.989)	.361 (.837)
Disengagement	.907 (.464)	.385 (.819)
Consideration	.680 (.608)	.311 (.871)
Esprit	1.035 (.395)	2.162 (.073)
Aloofness	1.332 (.266)	1.537 (.191)
Hindrance	.442 (.777)	.268 (.898)
Production .	.253 (.907)	1.188 (.316)

## Job Satisfaction and Educational Experience

<u>Ho 5c</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational experience.

Table 4.31 shows the results of the analysis of variance (ANOVA) of overall job satisfaction and its subscales according to educational experience. The results indicated that colleagues and working conditions were found to be significantly related to educational experience, as perceived by administrators. As perceived by teachers, overall job satisfaction, advancement, payment, and colleagues were significantly related to educational experience.

Table 4.31.—Results of the ANOVA of the perception of job satisfaction according to educational experience.

Subscale	Administrators	Teachers
	F p	Fp
Overall job satisfaction	1.437 (.230)	2.524 (.041)*
Advancement	.278 (.891)	3.500 (.008)**
Supervision	.733 (.572)	.554 (.697)
Payment	.465 (.761)	3.237 (.013)*
Recognition	.712 (.587)	.646 (.630)
Responsibility	.732 (.573)	.600 (.663)
Work load	1.250 (.297)	.362 (.836)
Work itself	1.002 (.412)	2.282 (.060)
Colleagues	2.416 (.050)*	3.289 (.012)*
Reward	1.017 (.404)	.409 (.802)
Working conditions	2.554 (.046)*	2.048 (.087)
Security	1.156 (.337)	.945 (.438)

<sup>\*</sup>Significant at the .05 level.

The subgroup means for significant comparisons are shown in the following tables. The results shown in Table 4.32 indicate that statistically significant differences were found between educational-experience subgroups of teachers in their ratings of overall job satisfaction. The results indicated that teachers with 16 to 20 years of educational experience rated overall satisfaction higher than did teachers in the other educational-experience subgroups.

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

Table 4.32.—Subgroup means, standard deviations, and significance level for overall job satisfaction.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers with:						
1- 5 years educ. exp.	114	3.118	.177			
6-10 years educ. exp.	94	3.087	.187			
11-15 years educ. exp.	85	3.093	.147	2.524	.041	*
16-20 years educ. exp.	36	3.185	.183			
21+ years educ. exp.	24	3.144	.201			

Tukey post-hoc analyses indicated that statistically significant differences were found only between teachers with 6 to 10 years of experience and those with 16 to 20 years of experience. Teachers with 16 to 20 years of experience rated overall satisfaction significantly higher than did teachers with 6 to 10 years of experience. These results revealed that teachers with between 16 and 20 years of experience had significantly higher overall job satisfaction than those with 6 to 10 years of educational experience. The other subgroups did not differ significantly on this comparison.

The results shown in Table 4.33 indicate that statistically significant differences were found between educational-experience subgroups of teachers in their ratings of advancement. The subgroup means for advancement indicated that teachers with 16 to 20 years of educational experience rated advancement higher than any of the other educational-experience subgroups.

Table 4.33.—Subgroup means, standard deviations, and significance level for advancement.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers with:						
1- 5 years educ. exp.	114	3.044	.419			
6-10 years educ. exp.	94	2.970	.519			
11-15 years educ. exp.	85	2.979	.516	3.500	.008	**
16-20 years educ. exp.	36	3.317	.596			
21+ years educ. exp.	24	3.050	.596			

Tukey post-hoc analyses showed that statistically significant differences were found between teachers with 6 to 10 years of experience and those with 16 to 20 years of educational experience. Statistically significant differences were also found between teachers with 11 to 15 years of educational experience and those with 16 to 20 years of experience. Teachers with from 16 to 20 years of educational experience were significantly more satisfied with advancement than were teachers who had from 6 to 15 years of such experience.

As shown in Table 4.34, statistically significant differences were found between educational-experience groups of teachers in their ratings of payment. The subgroup means for payment indicated that teachers who had between 16 and 20 years of educational experience rated payment higher than did those with 1 to 15 years and more than 21 years of experience.

Table 4.34.—Subgroup means, standard deviations, and significance level for payment.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers with:						
1- 5 years educ. exp.	114	3.041	.457			
6-10 years educ. exp.	94	3.040	.463			
11-15 years educ. exp.	85	3.188	.409	3.237	.013	*
16-20 years educ. exp.	36	3.283	.381			
21+ years educ. exp.	24	3.208	.481			

Tukey post-hoc analyses indicated that statistically significant differences existed between teachers with 1 to 5 years of educational experience and those with 16 to 20 years of experience, and also between teachers with 6 to 10 years of educational experience and those with 16-20 years of experience. The results revealed that teachers with 16 to 20 years of educational experience were significantly more satisfied with payment than were teachers with 1 to 10 years of experience.

As shown in Table 4.35, statistically significant differences were found between educational-experience subgroups of administrators and educational-experience subgroups of teachers in their ratings of colleagues. The subgroup means for colleagues indicated that administrators with 6 to 10 years of educational experience rated colleagues higher than did any other educational-experience subgroup of administrators.

Table 4.35.—Subgroup means, standard deviations, and significance levels for colleagues.

Comparison	N	Mean	S.D.	F	P	S1g.
Administrators with:						
1- 5 years educ. exp.	4	2.776	.300			
6-10 years educ. exp.	13	3.200	.220			
11-15 years educ. exp.	26	3.146	.253	2.416	.050	*
16-20 years educ. exp.	15	3.067	.335			
21+ years educ. exp.	24	3.171	.233			
Teachers with:						
1-5 years educ. exp.	114	3.167	.302			
6-10 years educ. exp.	94	3.144	.261			
11-15 years educ. exp.	85	3.027	.304	3.289	.012	*
16-20 years educ. exp.	36		.255			
21+ years educ. exp.	24	3.133	.284			

Tukey post-hoc analyses indicated that a statistically significant difference was found between only two groups. Administrators with 6 to 10 years of educational experience were significantly more satisfied with colleagues than were those with 1 to 5 years of experience. No statistically significant differences were found between the other educational-experience subgroups of administrators.

Teachers with between 1 and 5 years of educational experience rated colleagues higher than did those with 11 to 15 years of experience. Tukey post-hoc analyses indicated that a statistically significant difference was found between teachers with 1 to 5 years of educational experience and those with 11 to 15 years of experience. That is, teachers with 1 to 5 years of experience were significantly

more satisfied with colleagues than were those with 11 to 15 years of experience in education. No statistically significant differences were found between the other educational-experience subgroups of teachers.

The results shown in Table 4.36 indicate that statistically significant differences were found between educational-experience subgroups of administrators in their ratings of working conditions. The subgroup means for working conditions indicated that administrators with 21 or more years of educational experience rated working conditions higher than those with 6 to 10 years of experience.

Table 4.36.—Subgroup means, standard deviations, and significance level for working conditions.

Comparison	N	Mean	S.D.	F	P	Sig.
Administrators with:						
1- 5 years educ. exp.	4	3.305	.285			
6-10 years educ. exp.	13	3.256	.316			
11-15 years educ. exp.	26	3.308	.297	2.554	.046	*
16-20 years educ. exp.	15	3.467	.290			
21+ years educ. exp.	24	3.535	.340			

Tukey post-hoc analyses indicated that statistically significant differences were found between administrators with 21 or more years of educational experience and those with 6 to 10 years of experience. That is, administrators with 21 or more years of experience in education were significantly more satisfied with their working conditions than were administrators with 6 to 10 years of experience.

No statistically significant differences were found between other educational-experience subgroups of administrators.

## Organizational Climate and Type of School Building

<u>Ho 4d</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to type of school building.

Table 4.37 presents the results of the analysis of variance (ANOVA) of organizational climate and its subscales according to the type of school building (nonrented, rented, or prefabricated school). The results indicated that overall organizational climate, thrust, consideration, and aloofness were significantly related to the type of school building, as perceived by teachers. Type of school building was not significantly related to organizational climate or its subscales for administrators. In terms of hindrance, although the results were not significant, administrators of rented schools rated hindrance higher than did those in nonrented and prefabricated schools; administrators in nonrented schools rated hindrance lower than did those in the other school-building subgroups.

The subgroup means for significant comparisons are shown in the following tables. The results shown in Table 4.38 show that statistically significant differences were found between teachers from different types of school buildings, in regard to overall climate. The subgroup means for overall climate indicated that teachers in nonrented schools rated overall climate higher than did those in rented or prefabricated schools.

Table 4.37—Results of the ANOVA of the perception of organizational climate according to type of school building.

Cubaasia	Administrators	Teachers
Subscale	F p	F p
Overall climate	.891 (.414)	5.282 (.006)**
Intimacy	1.226 (.299)	.342 (.711)
Thrust	1.547 (.219)	12.677 (.001)***
Disengagement	1.744 (.182)	1.874 (.155)
Consideration	1.451 (.241)	4.551 (.011)**
Esprit	.255 (.776)	1.471 (.231)
Aloofness	1.830 (.167)	4.702 (.010)**
Hindrance	2.800 (.067)	1.573 (.209)
Production	2.161 (.122)	.191 (.826)

<sup>\*</sup>Significant at the .05 level.

Table 4.38.—Subgroup means, standard deviations, and significance level for overall organizational climate.

Comparison	N	Mean	S.D.	F	P	S1g.
Teachers in:						
Nonrented schools	203	3.175	.211			
Rented schools	126	3.171	.217	5.282	.006	**
Prefabricated schools	37	3.064	.244			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in nonrented schools rated overall climate significantly higher than did teachers in prefabricated schools.

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

Statistically significant differences were also found between teachers in rented and prefabricated schools. Teachers in rented schools rated overall climate significantly higher than those in prefabricated schools. No statistically significant differences were found between teachers in nonrented and rented schools in terms of their perceptions of overall climate. The results revealed that teachers in nonrented and rented schools tended to perceive school climate as being more open than did teachers in prefabricated schools. Teachers in nonrented and rented schools tended to perceive the school climate similarly.

As shown in Table 4.39, statistically significant differences were found between teachers from different types of school buildings, in their ratings of thrust. The subgroup means for thrust indicated that teachers in nonrented schools rated thrust higher than those in rented and prefabricated schools. Teachers in nonrented and rented schools rated thrust similarly.

Table 4.39.—Subgroup means, standard deviations, and significance level for thrust.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in: Nonrented schools	203	3.883	.696			
Rented schools	126	3.849	.699	12.677	.001	***
Mented Schools	37	3.282	.965	12.077	•001	

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in prefabricated schools rated thrust significantly lower than those in nonrented schools. Statistically significant differences were also found between teachers in rented and prefabricated schools. Teachers in prefabricated schools rated thrust significantly lower than did those in rented schools. No statistically significant difference was found between teachers in nonrented and rented schools.

The results shown in Table 4.40 indicate that statistically significant differences were found between teachers from different types of school buildings in their ratings of consideration. The subgroup means for consideration indicated that teachers in rented schools rated consideration higher than those in nonrented and prefabricated schools.

Table 4.40.—Subgroup means, standard deviations, and significance level for consideration.

Compartson	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Nonrented schools	203	3.276	.865			
Rented schools	126	3.356	.853	4.551	.011	**
Prefabricated schools	37	2.865	.998			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in nonrented schools rated consideration

significantly higher than did those in prefabricated schools. In addition, statistically significant differences were found between teachers in rented and prefabricated schools. Teachers in rented schools rated consideration significantly higher than did teachers in prefabricated schools. No statistically significant differences were found between teachers in nonrented and rented schools.

The results shown in Table 4.41 indicate that statistically significant differences were found between teachers from different different types of school buildings, in their ratings of aloofness. The subgroup means for aloofness indicated that teachers in prefabricated schools rated aloofness higher than did teachers in nonrented and rented schools. Also, teachers in rented schools rated aloofness higher than did those in nonrented schools.

Table 4.41.—Subgroup means, standard deviations, and significance level for aloofness.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Nonrented schools	203	3.147	.595			
Rented schools	126	3.177	.584	4.702	.010	**
Prefabricated schools	37	3.838	.748			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in prefabricated schools rated aloofness

significantly higher than did teachers in nonrented schools. Also, statistically significant differences were found between teachers in rented and prefabricated schools. Teachers in prefabricated schools rated aloofness significantly higher than did teachers in rented schools. No significant differences were found between teachers in nonrented and rented schools, in terms of aloofness.

# Job Satisfaction and Type of School Building

<u>Ho 5b</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to type of school building.

Table 4.42 presents the results of the analysis of variance (ANOVA) of job satisfaction and its subscales according to the type of school building (nonrented, rented, and prefabricated school) as perceived by administrators and teachers. The results indicated that overall job satisfaction, advancement, supervision, work load, and working conditions were significantly related to the type of school building as perceived by teachers. No statistically significant differences with respect to job satisfaction were perceived by administrators according to type of school building. In general, the table indicates that administrators were more satisfied than teachers with regard to the types of school buildings in which they worked.

The subgroup means for statistically significant comparisons are shown in the following tables. The results shown in Table 4.43 indicate that statistically significant differences were found between teachers from different types of school buildings in their ratings of

Table 4.42--Results of the ANOVA of the perception of job satisfaction according to type of school building.

Cubaaala	Admini	strators	Teachers		
Subscale	F	P	F	P	
Overall job satisfaction	1.013	(.368)	4.711	(.010)**	
Advancement	.702	(.497)	6.160	(.002)**	
Supervision	.809	(.449)	3.298	*(880.)	
Payment	1.353	(.264)	4.582	(.213)	
Recognition	.224	(.800)	1.582	(.213)	
Responsibility	.245	(.782)	1.157	(.316)	
Work load	.334	(.717)	5.166	(.006)**	
Work 1tself	1.293	(.280)	1.152	(.317)	
Colleagues	1.688	(.192)	.579	(.561)	
Reward	.080	(.923)	.296	(.744)	
Working conditions	2.182	(.120)	7.564	(.001)***	
Security	.021	(.980)	. <i>2</i> 71	(.763)	

<sup>\*</sup>Significant at the .05 level.

Table 4.43.—Subgroup means, standard deviations, and significance level for overall job satisfaction.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in: Nonrented schools	203	3.123	.170			
Rented schools	126	3.115	.170	4.711	.010	**
Prefabricated schools	37	3.027	.214		•••	

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

overall job satisfaction. The subgroup means for overall job satisfaction indicated that teachers in nonrented schools rated overall job satisfaction higher than did those in rented and prefabricated schools. Teachers in prefabricated schools rated overall job satisfaction lower than did teachers in other types of school buildings. The results showed that teachers who taught at nonrented schools were more satisfied than teachers in rented and prefabricated schools; teachers who taught at prefabricated schools tended to be less satisfied than teachers in nonrented and rented schools. The reason could be that nonrented schools are built as schools, whereas rented schools are built as housing and do not allow teachers to carry out their extracurricular activities very well. Likewise, fabricated schools are narrow and noisy buildings and are not as conducive to teaching.

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in nonrented schools rated overall job satisfaction significantly higher than did those in prefabricated schools. Also, statistically significant differences were found between teachers in rented and prefabricated schools. Teachers in rented schools rated overall job satisfaction significantly higher than did teachers in prefabricated schools. However, teachers in nonrented and rented schools concurred in their perceptions of overall satisfaction.

The results in Table 4.44 indicate that statistically significant differences were found between teachers from different types of school buildings in their ratings of advancement. The subgroup means for advancement indicated that teachers in nonrented schools were more satisfied with advancement than were those in rented and prefabricated schools.

Table 4.44.--Subgroup means, standard deviations, and significance level for advancement.

Comparison	N	Mean	S.D.	F	Р	S1g.
Teachers in:						
Nonrented schools	203	3.103	.482			
Rented schools	126	3.014	.525	6.160	.002	**
Prefabricated schools	37	2.795	.528			

Tukey post-hoc analyses showed that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in nonrented schools were significantly more satisfied with advancement than were those in prefabricated schools. No statistically significant differences in ratings of advancement were found between teachers in nonrented and rented schools or between those in rented and prefabricated schools.

The results shown in Table 4.45 indicate that statistically significant differences were found between teachers from different types of school buildings in their ratings of supervision. The

subgroup means for supervision indicated that teachers in rented schools rated supervision higher than did those in nonrented and prefabricated schools.

Table 4.45.—Subgroup means, standard deviations, and significance level for supervision.

Comparison	N	Mean	S.D.	F	Р	Sig.
Teachers in:						
Nonrented schools	203	3.070	.274			
Rented schools	126	3.110	.264	3.293	.038	*
Prefabricated schools	37	2.979	.320			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in rented and prefabricated schools. Teachers in rented schools were significantly more satisfied with supervision than were teachers in prefabricated schools. No statistically significant differences were found between teachers in nonrented and prefabricated schools or among those in nonrented and rented schools.

The results shown in Table 4.46 indicate that statistically significant differences were found between teachers from different types of school buildings in their ratings of work load. The subgroup means for work load indicated that teachers in nonrented schools were more satisfied with work load than were those in rented and prefabricated schools.

Table 4.46.—Subgroup means, standard deviations, and significance level for work load.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Nonrented schools	203	3.200	<b>.</b> 5 15			
Rented schools	126	3.116	.486	5.166	.006	**
Prefabricated schools	37	2.914	<b>.</b> 575			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in nonrented schools were significantly more satisfied with work load than were teachers in prefabricated schools. No statistically significant differences were found between teachers in nonrented and rented schools or between those in rented and prefabricated schools in their ratings of work load. The explanation of these findings might be that the nonrented schools are more spacious and less noisy than prefabricated schools; psychologically, this might make the teachers in nonrented schools feel more relaxed than those in prefabricated schools. It might also be that nonrented schools included more classrooms with smaller numbers of students in each class than did the prefabricated schools, which would also lead to greater teacher satisfaction with work load.

The results shown in Table 4.47 indicate that statistically significant differences were found between teachers from different types of school buildings in their ratings of working conditions. The

subgroup means for working conditions indicated that teachers in rented schools were more satisfied with working conditions than were those in nonrented and prefabricated schools. In addition, teachers in prefabricated schools were less satisfied with working conditions than were those in nonrented and rented schools.

Table 4.47.—Subgroup means, standard deviations, and significance level for working conditions.

Comparison	N	Mean	S.D.	F	P	S1g.
Teachers in:						
Nonrented schools	203	3.360	.403			
Rented schools	126	3.464	.414	7.564	.001	***
Prefabricated schools	37	3.167	.513			

Tukey post-hoc analyses showed that statistically significant differences were found between teachers in nonrented and prefabricated schools. Teachers in nonrented schools were significantly more satisfied with working conditions than were those in prefabricated schools. Statistically significant differences were also found between teachers in rented schools and those in prefabricated schools. Teachers in rented schools were significantly more satisfied with working conditions than were those in prefabricated schools. No statistically significant differences were found between teachers in nonrented and rented schools in their ratings of working conditions. The results revealed that teachers in nonrented and rented schools were more

satisfied with working conditions than were those in prefabricated schools.

### Organizational Climate and School Size

<u>Ho 4e</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to school size.

Table 4.48 presents the results of the analysis of variance (ANOVA) of overall climate and its subscales according to school size. The results indicated that overall climate, intimacy, thrust, and esprit were found to be significantly related to school size as perceived by teachers. Intimacy was significantly related to school size as perceived by administrators.

Table 4.48—Results of the ANOVA of the perception of organizational climate according to school size.

Subscale	Admini	strators	Teachers		
	F	р	F	P	
Overall climate	.865	(.425)	7.009	(.0001)***	
Intimacy	4.224	(.018)*	5.762	(.001)***	
Thrust	.078	(.952)	5.677	(.001)***	
Disengagement	.962	(.387)	.460	(.711)	
Consideration	.537	(.587)	1.788	(.149)	
Esprit	.093	(.911)	5.291	(.001)***	
Aloofness	2.127	(.127)	.138	(.937)	
Hindrance	.599	(.552)	1.787	(.149)	
Production	.209	(.812)	1.737	(.159)	

<sup>\*</sup>Significant at the .05 level.

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

The subgroup means for statistically significant comparisons are shown in the following tables. The results shown in Table 4.49 show that statistically significant differences were found between teachers from different sizes of schools in their ratings of overall organizational climate. The subgroup means for overall organizational climate indicated that teachers in small schools rated overall organizational climate higher than did teachers in medium, large, and larger schools.

Table 4.49.—Subgroup means, standard deviations, and significance levels for overall organizational climate.

Comparison	N	Mean	S.D.	F	Р	Sig.
Teachers in:						
Small schools	108	3.223	.196			
Medium schools	138	3.180	.213			
Large schools	72	2.150	.237	7.009	.0001	***
Larger schools	48	2.057	.219			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in small schools and those in larger schools. Teachers in small schools rated overall organizational climate significantly higher than did teachers in larger schools. Statistically significant differences were also found between teachers in medium and larger schools. Teachers in medium schools rated overall organizational climate significantly higher than did those in larger schools.

The results revealed that teachers in smaller (399 and fewer students) and medium schools (400-699 students) tended to perceive school climate as being more open than did teachers in larger schools (1,000 or more students). The results also revealed that the smaller the school, the more positive the climate. In general, teachers in schools with enrollments of 399 or fewer, and teachers in medium-size schools (400-699 students), perceived the school climate to be more open than did teachers in larger schools (1,000 or more students). As school size increased, the school climate tended to be more closed.

The results in Table 4.50 show that statistically significant differences were found between administrators and teachers from different sizes of schools in their ratings of intimacy. The subgroup means for intimacy indicated that administrators and teachers in small schools rated intimacy higher than did their counterparts in large schools. Administrators in small schools rated intimacy higher than did those in medium and large schools. Likewise, teachers in small schools tended to perceive higher intimacy than those in medium, large, and larger schools. Teachers in small schools rated intimacy significantly higher than did their counterparts in school of other sizes. When school size increased, intimacy tended to be lower.

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in small and those in medium and large schools. Teachers in small schools rated intimacy significantly higher than did those in medium and large schools.

Table 4.50.—Subgroup means, standard deviations, and significance levels for intimacy.

N	Mean	S.D.	F	P	Sig.
20	2.807	.346			
37	2.515	.520	4.224	.018	*
19	2.449	.530			
108	2.823	.471			
138	2.591	.541			
72	2.545	.525	5.762	.001	***
48	2.681	.470			
	20 37 19 108 138 72	20 2.807 37 2.515 19 2.449 108 2.823 138 2.591 72 2.545	20 2.807 .346 37 2.515 .520 19 2.449 .530 108 2.823 .471 138 2.591 .541 72 2.545 .525	20 2.807 .346 37 2.515 .520 4.224 19 2.449 .530 108 2.823 .471 138 2.591 .541 72 2.545 .525 5.762	20 2.807 .346 37 2.515 .520 4.224 .018 19 2.449 .530 108 2.823 .471 138 2.591 .541 72 2.545 .525 5.762 .001

Tukey post-hoc analyses also indicated that statistically significant differences were found between administrators in small schools and those in large schools. Administrators in small schools rated intimacy significantly higher than did those in large schools. The results also revealed that, for both administrators and teachers, the smaller the schools, the higher the intimacy.

The results shown in Table 4.51 indicate that statistically significant differences were found between teachers from schools of different sizes in their ratings of thrust. The subgroup means for thrust indicated that teachers in small schools rated thrust higher than did teachers in medium, large, and larger schools. The ratings of thrust were directly related to school size; as school size increased, thrust decreased.

Table 4.51.—Subgroup means, standard deviations, and significance level for thrust.

Comparison	N	Mean	S.D.	F	Р	Sig.
Teachers in:						
Small schools	108	3.888	.700			
Medium schools	138	3.845	.668			
Large schools	72	3.843	.782	5.677	.001	***
Larger schools	48	3.446	.906			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in small schools and their counterparts in large schools. Teachers in small schools rated thrust significantly higher than teachers in large schools. Statistically significant differences were also found between teachers in medium schools and those in large schools. Teachers in medium schools rated thrust significantly higher than those in large schools. Finally, statistically significant differences were found between teachers in large schools and those in larger schools. Teachers in large schools rated thrust significantly higher than did teachers in larger schools. Thus the results revealed that, for teachers, the smaller the school the higher the thrust.

The results shown in Table 4.52 indicate that statistically significant differences were found between teachers from different sizes of schools in their ratings of esprit. No statistically significant differences were found between school-size subgroups of administrators in their ratings of esprit. The subgroup means for

esprit indicated that teachers in small schools rated esprit higher than did teachers in medium, large, and larger schools. The results indicated that as school size increased, teachers' ratings of esprit decreased.

Table 4.52.—Subgroup means, standard deviations, and significance level for esprit.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in:						-
Small schools	108	3.460	.516			
Medium schools	138	3.342	.584			
Large schools	72	3.215	.669	5.291	.001	***
Larger schools	48	3.088	.653			

Tukey post-hoc analysis indicated that statistically significant differences were found between teachers in small schools and those in large and larger schools. Teachers in small schools rated esprit significantly higher than did their counterparts in large and larger schools.

The results revealed that, for teachers, the smaller the school the higher their ratings of esprit. In general, teachers in small schools rated esprit and thrust higher than did teachers in the other sizes of schools. Thus esprit and thrust were related to school size. Small schools (399 or fewer students) tended to be more open than schools of other sizes. When the school size increased, the school climate was more likely to be closed.

#### Job Satisfaction and School Size

<u>Ho 5e</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to school size.

Table 4.53 presents the results of the analysis of variance (ANOVA) of overall job satisfaction and its subscales, according to school size. The results indicated that advancement, responsibility, and working conditions were found to be significantly related to school size as perceived by teachers. No statistically significant differences were found between school-size subgroups of administrators with respect to job satisfaction.

Table 4.53.—Results of the ANOVA of the perception of job satisfaction according to school size.

Cubaaala	Adm1 n1	strators	Teachers		
Subscale	F	Р	F	P	
Overall job satisfaction	1.501	(.228)	1.892	(.131)	
Advancement	.429	(.653)	3.834	(.010)**	
Supervision	.408	(.667)	1.276	(.283)	
Payment	1.353	(.265)	. 165	(.920)	
Recognition	.183	(.833)	1.018	(.385)	
Responsibility	.271	(.763)	2.851	(.037)*	
Work load	.315	(.731)	2.314	(.076)	
Work itself	2.421	(.096)	1.044	(.373)	
Colleagues	1.017	(.367)	.119	(.949)	
Reward	1.624	(.204)	1.022	(.383)	
Working conditions	1.471	(.236)	3.777	(.011)*	
Security	.711	(.495)	.900	(.441)	

<sup>\*</sup>Significant at the .05 level.

<sup>\*\*</sup>Significant at the .01 level.

The subgroup means for significant comparisons are shown in the following tables. The results shown in Table 4.54 indicate that statistically significant differences were found between teachers from different sizes of school in their perceptions of advancement. The subgroup means for advancement indicated that teachers in medium schools rated advancement higher than those in small, large, and larger schools.

Table 4.54.--Subgroup means, standard deviations, and significance level for advancement.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Small schools	108	2.991	.501			
Medium schools	138	3.139	.490			
Large schools	72	2.908	.506	3.834	.010	*
Larger schools	48	3.071	.540			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in medium schools and those in large schools. Teachers in medium schools were significantly more satisfied with advancement than were those in large schools. This result revealed that teachers in medium schools perceived that they had more chance for advancement than did those in large schools.

The results shown in Table 4.55 indicate that statistically significant differences were found between teachers in different sizes of schools in their perceptions of responsibility. The subgroup means

for responsibility indicated that teachers in small schools rated responsibility higher than did teachers in medium, large, and larger schools. No statistically significant differences were found between administrators in different school-size subgroups.

Table 4.55.—Subgroup means, standard deviations, and significance level for responsibility.

Compar1son	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Small schools	108	3.656	.262			
Medium schools	138	3.593	.292			
Large schools	72	3.596	.276	2.851	.037	*
Larger schools	48	3.508	.402			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in only two school-size subgroups. Teachers in small schools were significantly more satisfied with responsibility than those in larger schools. The results revealed that teachers in small schools had more responsibility than those in larger schools. The smaller the school, the more responsibility teachers were given.

The results shown in Table 4.56 indicate that statistically significant differences were found between teachers from different sizes of schools in their perceptions of working conditions. The subgroup means for working conditions indicated that teachers in medium schools rated working conditions higher than did their counterparts in

small, large, and larger schools. No statistically significant differences were found between administrators in different school-size subgroups in terms of working conditions.

Table 4.56.--Subgroup means, standard deviations, and significance level for working conditions.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Small schools	108	3.375	.383			
Medium schools	138	3.448	.409			
Large schools	72	3.347	.459	3.777	.011	**
Larger schools	48	3.215	.483			

Tukey post-hoc analyses showed that statistically significant differences were found between teachers in only two school-size subgroups. Teachers in medium schools were significantly more satisfied with working conditions than were teachers in larger schools. No statistically significant differences were found between other school-size subgroups of teachers in regard to working conditions.

## Organizational Climate and Educational District Size

<u>Ho 4f</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational district size.

Table 4.57 presents the results of the analysis of variance (ANOVA) of overall climate and its subscales, according to educational district size. The results showed that overall climate was not found

to be related to educational district size as perceived by administrators or teachers. However, as perceived by administrators, intimacy was significantly related to educational district size. Intimacy and hindrance were found to be significantly related to educational district size as perceived by teachers.

Table 4.57.—Results of the ANOVA of the perception of organizational climate according to educational district size.

Subscale	Administrators	Teachers
	F p	Fp
Overall climate	.421 (.738)	.789 (.501)
Intimacy	6.150 (.001)**	* 4.520 (.004)**
Thrust	.904 (.443)	1.382 (.248)
Disengagement	1.375 (.257)	1.688 (.169)
Consideration	2.669 (.053)	.472 (.702)
Esprit	.457 (.713)	1.673 (.172)
Aloofness	.825 (.484)	.220 (.883)
Hindrance	.644 (.589)	5.300 (.001)***
Production	.922 (.434)	2.224 (.085)

<sup>\*</sup>Significant at the .01 level.

The subgroup means for significant comparisons are shown in the following tables. The results shown in Table 4.58 indicate that statistically significant differences were found between administrators and between teachers from difference sizes of educational districts in their perceptions of intimacy. The subgroup means for intimacy

<sup>\*\*</sup>Significant at the .05 level.

<sup>\*\*\*</sup>Significant at the .001 level.

indicated that administrators and teachers in medium-sized educational districts rated intimacy higher than did their counterparts in small, large, and larger districts.

Table 4.58.—Subgroup means, standard deviations, and significance levels for intimacy.

N	Mean	S.D.	F	P	Sig.
16	2.150	.539			
13	2.810	.418			
19	2.555	.505	6.150	.001	***
34	2.713	.460			
23	2.360	.633			
72	2.797	.449			
104	2.627	.471	4.520	.004	**
167	2.668	.541			
	16 13 19 34 23 72 104	16 2.150 13 2.810 19 2.555 34 2.713 23 2.360 72 2.797 104 2.627	16 2.150 .539 13 2.810 .418 19 2.555 .505 34 2.713 .460 23 2.360 .633 72 2.797 .449 104 2.627 .471	16 2.150 .539 13 2.810 .418 19 2.555 .505 34 2.713 .460  23 2.360 .633 72 2.797 .449 104 2.627 .471 4.520	16 2.150 .539 13 2.810 .418 19 2.555 .505 6.150 .001 34 2.713 .460 23 2.360 .633 72 2.797 .449 104 2.627 .471 4.520 .004

Tukey post-hoc analyses indicated that statistically significant differences were found between administrators in medium and small educational districts. Administrators in medium educational districts expressed significantly higher intimacy than those in small educational districts. In addition, statistically significant differences were found between administrators in small and larger educational districts. Administrators in larger educational districts perceived significantly higher intimacy than their counterparts in small districts. Statistically significant differences were found between teachers in small and medium educational districts and between those in small and larger

districts, in regard to intimacy. Teachers in medium districts perceived significantly higher intimacy than those in small districts.

Teachers in larger districts perceived significantly more intimacy than those in small districts.

The results shown in Table 4.59 show that statistically significant differences were found between teachers in different sizes of educational districts in their perceptions of hindrance. The subgroup means for hindrance indicated that teachers in large educational districts rated hindrance higher than did their counterparts in small, medium, and larger districts.

Table 4.59.--Subgroup means, standard deviations, and significance level for hindrance.

Comparison	N	Mean	S.D.	F	P	Sig.
Teachers in:						
Small educ. districts	23	2.957	.536			
Medium educ. districts	72	3.031	.566			
Large educ. districts	104	3.342	.538	5.300	.001	***
Larger educ. districts	167	3.150	.643			

Tukey post-hoc analyses indicated that statistically significant differences were found between teachers in small and large educational districts. Teachers in small educational districts rated hindrance significantly lower than teachers in large educational districts. Statistically significant differences were also found between teachers in medium and large educational districts. Teachers

in medium educational districts rated hindrance significantly lower than did their counterparts in large districts. In addition, statistically significant differences were found between teachers in large and larger educational districts. Teachers in large districts rated hindrance significantly lower than did their counterparts in larger districts.

### Job Satisfaction and Educational District Size

<u>Ho 5f</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational district size.

Table 4.60 presents the results of the analysis of variance (ANOVA) of overall job satisfaction and its subscales, according to educational district size. The results indicated that overall job satisfaction, recognition, work itself, colleagues, reward, and working conditions, as perceived by administrators, were found to be significantly related to educational district size. Only reward, as perceived by teachers, was found to be significantly related to educational district size.

The subgroup means for significant comparisons are shown in the following tables. According to the results shown in Table 4.61, statistically significant differences were found between administrators from different sizes of educational districts in their perceptions of overall job satisfaction. The subgroup means of overall job satisfaction indicated that administrators in medium educational districts

rated overall job satisfaction higher than did administrators in small, large, and larger educational districts.

Table 4.60.—Results of the ANOVA of the perception of job satisfaction according to educational district size.

Subscale	Administrators	Teachers		
	F p	F p		
Overall job satisfaction	3.770 (.014)*	.802 (.493)		
Advancement	.888 (.451)	1.576 (.195)		
Supervision	1.881 (.140)	.318 (.813)		
Payment	.119 (.949)	2.122 (.097)		
Recognition	3.841 (.013)*	1.291 (.277)		
Responsibility	1.902 (.136)	1.403 (.242)		
Work load	1.502 (.221)	2.272 (.080)		
Work 1tself	2.748 (.048)*	.830 (.478)		
Colleagues	3.097 (.032)*	.543 (.653)		
Reward	4.930 (.004)**	6.796 (.0002)***		
Working conditions	5.624 (.002)**	.123 (.947)		
Security	1.812 (.152)	.114 (.342)		

<sup>\*</sup>Significant at the .05 level.

Table 4.61.—Subgroup means, standard deviations, and significance level for overall job satisfaction.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators in:						
Small educ. districts	16	2.992	.202			
Medium educ. districts	13	3.192	.218			-
Large educ. districts	19	3.113	.165	3.770	.014	#
Larger educ. districts	34	3.138	.142			

<sup>\*\*</sup>Significant at the .01 level.

<sup>\*\*\*</sup>Significant at the .001 level.

Tukey post-hoc analyses indicated that statistically significant differences were found between administrators in medium and small educational districts. Administrators in medium educational districts rated overall job satisfaction significantly higher than those in small districts. Statistically significant differences were also found between administrators in small and larger educational districts. Administrators in larger districts rated overall job satisfaction significantly higher than did their counterparts in small districts. The results revealed that administrators in small educational districts were less satisfied than those in medium and larger districts. Thus, for administrators, the larger the educational district, the greater the satisfaction. No statistically significant differences were found between teachers from different sizes of educational districts in their perceptions of overall job satisfaction. The reason for this could be that only administrators have direct contact with the educational district office: teachers have no such contact except through administrators.

The results shown in Table 4.62 indicate that statistically significant differences were found between administrators in different sizes of educational districts in their perceptions of recognition.

The subgroup means for recognition indicated that administrators in large educational districts rated recognition higher than did those in small, medium, and larger districts.

Table 4.62.—Subgroup means, standard deviations, and significance level for recognition.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators in:						
Small educ. districts	16	2.396	.370			
Medium educ. districts	13	2.718	.756			
Large educ. districts	19	2.983	.527	3.841	.013	*
Larger educ. districts	34	2.745	.442			

Tukey post-hoc analyses indicated that statistically significant differences were found between administrators in only two sizes of educational districts: small and large. Administrators in small educational districts rated recognition significantly lower than did administrators in large districts. The results revealed that administrators in small educational districts were less satisfied with recognition than were their counterparts in large districts. Administrators in different sizes of educational districts perceived the same amounts of recognition. No statistically significant differences were found between teachers from different sizes of educational districts in regard to their perceptions of recognition. Perhaps the explanation of this finding is that these teachers had no direct contact with the educational district; only principals had contact with the school district and his immediate supervisor—the district superintendent.

The figures shown in Table 4.63 indicate that statistically significant differences were found between administrators from different sizes of educational districts in their perceptions of the

work itself. The subgroup means for work itself indicated that administrators in larger educational districts rated work itself higher than did their counterparts in small, medium, and large districts.

Table 4.63.—Subgroup means, standard deviations, and significance level for work itself.

Comparison	N	Mean	S.D.	F	P	Sig.
Administrators in:						
Small educ. districts	16	2.479	.249			
Medium educ. districts	13	2.761	.521			
Large educ. districts	19	2.620	.317	2.748	.048	*
Larger educ. districts	34	2.765	.341			

Tukey post-hoc analyses showed that statistically significant differences were found between administrators in only two sizes of educational districts: small and larger. Administrators in small districts rated work itself lower than did administrators in larger districts. This result revealed that administrators in larger educational districts were significantly more satisfied with the work itself than were their counterparts in small districts. Administrators in other sizes of educational districts had similar perceptions of the work itself. No statistically significant differences were found for teachers in districts of different sizes in their perceptions of work itself.

The results shown in Table 4.64 indicate that statistically significant differences were found between administrators from

educational districts of different sizes in their perceptions of colleagues. The subgroup means for colleagues indicated that administrators in medium educational districts rated colleagues higher than did their counterparts in small, large, and larger districts.

Table 4.64.—Subgroup means, standard deviations, and significance level for colleagues.

Comparison	N	Mean	S.D.	F	Р	S1g.
Administrators in:						
Small educ. districts	16	2.969	.275			
Medium educ. districts	13	3.254	. <i>2</i> 73			
Large educ. districts	19	3.126	.256	3.097	.032	*
Larger educ. districts	34	3.159	.285			

Tukey post-hoc analyses showed that statistically significant differences were found between administrators in only two sizes of educational districts: small and medium. Administrators in small districts rated colleagues lower than did administrators in medium districts. The results revealed that administrators in medium educational districts were significantly more satisfied with colleagues than were administrators in small districts. Administrators in other sizes of educational districts rated colleagues similarly. No statistically significant differences were found between teachers in different sizes of educational districts in their perceptions of colleagues.

The results shown in Table 4.65 indicate that statistically significant differences were found between administrators and between teachers in different sizes of educational districts in their perceptions of reward. The subgroup means for reward showed that administrators in large educational districts rated reward higher than did their counterparts in small, medium, and larger districts. In addition, teachers in large educational districts rated reward higher than did teachers in small, medium, and larger districts.

Table 4.65.--Subgroup means, standard deviations, and significance levels for reward.

Comparison	N	Mean	S.D.	F	Р	Sig.
Administrators in:						
Small educ. districts	16	2.638	.623			
Medium educ. districts	13	2.897	.498	4.930		
Large educ. districts	19	3.281	.389		.004	**
Larger educ. districts	34	2.996	•565			
Teachers in:						
Small educ. districts	23	3.087	.740			
Medium educ. districts	72	3.171	.600			
Large educ. districts	104	3.513	.642	6.796	.0002	***
Larger educ. districts	167	3.320	.607			

Tukey post-hoc analyses showed that statistically significant differences were found between administrators in only two sizes of educational districts: small and large. Administrators in large educational districts rated reward significantly higher than did those in small educational districts. The results revealed that

administrators in large educational districts were significantly more satisfied with their nonprofessional reward than were administrators in small districts. The administrators in the remaining sizes of school districts had similar ratings of reward.

Tukey post-hoc analyses also showed that statistically significant differences were found between teachers in small and large educational districts. Teachers in large districts rated reward significantly higher than those in small districts; in other words, teachers in large districts were more satisfied with reward than were those in small districts. In addition, statistically significant differences were found between teachers in medium and large educational districts. Teachers in medium districts rated reward lower than did their counterparts in large educational districts. The results revealed that teachers in large school districts were more satisfied with reward than were those in medium districts. This could be nonprofessional reward or encouragement (internal reward) instead of external reward because the Ministry of Education confers identical external rewards on all educational districts.

The results shown in Table 4.66 indicate that statistically significant differences were found between administrators from different sizes of educational districts with respect to working conditions. The subgroup means for working condition showed that administrators in medium educational districts rated working conditions higher than did their counterparts in small, large, and larger districts.

Table 4.66.—Subgroup means, standard deviations, and significance level for working conditions.

Comparison	N	Mean	S.D.	F	P	Sig.
Administrators in:						
Small educ. districts	16	3.240	.258			
Medium educ. districts	13	3.641	.396			
Large educ. districts	19	3.281	.294	5.624	.002	**
Larger educ. districts	34	3.446	.277			

Tukey post-hoc analyses indicated that a highly significant difference was found between administrators in small and medium districts. Administrators in medium educational districts rated working conditions significantly higher than administrators in small districts. In addition, statistically significant differences were found between administrators in small and larger educational districts. Administrators in small districts rated working conditions lower than did those in larger districts. The results revealed that administrators in small districts were less satisfied with working conditions than were their counterparts in both medium and larger districts. Administrators in other sizes of districts rated working conditions similarly. No statistically significant differences were found between teachers in different sizes of educational districts in their perceptions of working conditions.

## Summary of Results of Hypothesis Tests

Twenty null hypotheses were tested in this study. The hypothesis tests yielded the following results.

<u>Ho la</u>: There is no statistically significant relationship between organizational climate and job satisfaction, as perceived by male administrators.

The results shown in Table 4.4 indicated that administrators perceived overall job satisfaction, advancement, and supervision as positively related to thrust and negatively related to hindrance. Responsibility was positively related to thrust and esprit, whereas work itself was negatively related to overall climate and positively related to disengagement. Colleagues was negatively related to disengagement and hindrance.

<u>Ho lb</u>: There is no statistically significant relationship between organizational climate and job satisfaction, as perceived by male teachers.

The results shown in Table 4.5 indicated that teachers perceived overall job satisfaction, advancement, supervision, responsibility, work load, and working conditions as positively related to overall climate, thrust, and esprit. Work itself was positively related to disengagement and hindrance and negatively related to overall climate. Overall job satisfaction, recognition, and reward were negatively related to disengagement. Colleagues was positively related to thrust and also to esprit. Finally, reward was positively related to overall climate and esprit and negatively related to hindrance.

<u>Ho 2a</u>: There is no statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and educational experience.

As the results shown in Table 4.6 indicated, for administrators the relationship between educational experience and intimacy and esprit was found to be positive. For teachers, the relationship between educational experience and esprit was positive, whereas overall climate and its other subscales were not significantly related to educational experience.

<u>Ho 3a</u> There is no statistically significant relationship between job satisfaction, as perceived by male administrators and teachers, and educational experience.

As the results in Table 4.7 indicated, for administrators the relationship between educational experience and overall job satisfaction and working conditions was positive; reward was negatively related to educational experience. For teachers, payment and working conditions were positively related to educational experience.

<u>Ho 2b</u>: There is no statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and school size.

The results in Table 4.8 showed that for teachers the relation—ship between school size and overall organizational climate, intimacy, thrust, and esprit was found to be negative. For administrators, the relationship between school size and overall organizational climate and its subscales was not significant.

<u>Ho 3b</u>: There is no statistically significant relationship between job satisfaction, as perceived by male administrators and teachers, and school size.

The results in Table 4.9 indicated that for administrators the relationship between school size and reward was found to be negative. For teachers, the relationship between school size and recognition, responsibility, and working conditions was also found to be negative.

<u>Ho 2c</u>: There is no statistically significant relationship between organizational climate, as perceived by male administrators and teachers, and educational district size.

As shown in Table 4.10, the results indicated that for administrators the relationship between educational district size and intimacy and consideration was found to be positive. For teachers, the relationship between educational district size and overall organizational climate and its subscales was found not to be significant.

<u>Ho 3c</u>: There is no statistically significant relationship between job satisfaction, as perceived by male administrators and teachers, and educational district size.

As shown in Table 4.11, for administrators the relationship between educational district size and overall job satisfaction, supervision, recognition, and work itself was found to be positive. For teachers, the relationship between educational district size and overall job satisfaction and its subscales was found not to be significant.

<u>Ho 4a</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to position level and school level.

The results shown in Tables 4.13 and 4.15 indicated that significant differences were found between elementary and secondary teachers with respect to overall climate and disengagement; Table 4.14 showed that a significant difference was found between elementary and secondary administrators on thrust. Significant differences were found

between administrators and teachers with respect to overall climate, thrust, consideration, and production emphasis (Tables 4.13, 4.14, 4.16, and 4.17).

<u>Ho 5a</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to position level and school level.

As shown in Tables 4.20, 4.22, 4.23, and 4.24, significant differences were found between administrators and teachers with respect to advancement, work load, work itself, and reward. The results also indicated that significant differences existed between elementary and secondary teachers with respect to overall job satisfaction, advancement, supervision, work load, work itself, and reward (Tables 4.19-4.24). No significant differences were found between elementary and secondary administrators with respect to overall job satisfaction and its subscales.

<u>Ho 4b</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational level.

The results shown in Table 4.25 indicated that no significant differences were found between administrators and teachers in different educational-level groups with respect to organizational climate and its subscales.

<u>Ho 5b</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational level.

The results shown in Tables 4.27 through 4.29 indicated that significant differences were found between respondents in different

educational-level groups with respect to overall job satisfaction, advancement, and work load.

<u>Ho 4c</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational experience.

As shown in Table 4.30, the results indicated that no significant differences were found between teachers and administrators in different educational—experience groups with respect to their perceptions of organizational climate and its subscales.

<u>Ho 5c</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to educational experience.

The results indicated that significant differences were found between teachers in different educational-experience groups with regard to their perceptions of overall job satisfaction, advancement, payment, and colleagues (Tables 4.32-4.35). The results shown in Tables 4.35 and 4.36 showed that significant differences were found between administrators in different educational-experience groups with respect to their perceptions of colleagues and working conditions.

<u>Ho 4d</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators, according to type of school building.

The results indicated that significant differences were found between teachers in different types of school buildings with regard to overall climate, thrust, consideration, and aloofness (Tables 4.38-4.41). No significant differences were found between administrators in different types of school buildings with respect to overall organizational climate and its subscales.

<u>Ho 5d</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to type of school building.

Significant differences were found between teachers in different types of school buildings with respect to overall job satisfaction, advancement, supervision, work load, and working conditions
(Tables 4.43-4.47). No significant differences were found between
administrators in different types of school buildings with regard to
overall job satisfaction and its subscales.

<u>Ho 4e</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to school size.

The results indicated that significant differences were found between teachers in different sizes of schools with respect to overall climate, intimacy, thrust, and esprit (Tables 4.49-4.52). As shown in Table 4.48, significant differences were found between administrators in different sizes of schools only with respect to intimacy.

<u>Ho 5e</u>: There is no statistically significant difference with respect to job satisfaction, as perceived by male administrators and teachers, according to school size.

Significant differences were found between teachers in different sizes of schools with respect to advancement, responsibility, and working conditions (Tables 4.54-4.56). No significant differences existed between administrators in different sizes of schools with respect to overall job satisfaction and its subscales.

<u>Ho 4f</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational district size.

The results shown in Tables 4.58 and 4.59 indicated that significant differences were found between teachers in different sizes of educational districts with respect to intimacy and hindrance. Significant differences were found between administrators in different sizes of educational districts only with respect to intimacy (Table 4.58).

<u>Ho 5f</u>: There is no statistically significant difference with respect to organizational climate, as perceived by male administrators and teachers, according to educational district size.

Significant differences were found between administrators in different sizes of educational districts with respect to overall job satisfaction, recognition, work itself, colleagues, reward, and working conditions (Tables 4.61-4.66). Significant differences were found between teachers in different sizes of educational districts only with respect to reward.

## Responses to the Open-Ended Items

The respondents were provided with a list of factors that might create positive or negative climate. Respondents were asked to indicate which factors would lead to a positive climate and those that would lead to a negative climate. Respondents were also asked to choose those factors that would influence them to remain in their present position, those that might influence them to prefer other positions, and those that might cause dissatisfaction in their work.

Two hundred twenty-five respondents indicated 26 factors that create a positive climate; 65 respondents indicated 18 factors that create a negative climate. Three hundred ten respondents indicated 30 factors

that would influence them to remain in their present position, 27 factors that would lead them to prefer other positions, and 32 factors that would make them dissatisfied with their work.

# Factors That Help Create a Positive Climate

Table 4.67 shows the importance of various social-system factors that help to create a positive climate, as perceived by all respondents. The results indicated that cooperation, low control (nonformal relationships between administrators and teachers, two-way communication, etc.), social relationships, and technical competence were among the more important factors. Among the less important factors were supervisory relations, participation, supervisory treatment, and respect. The least important factors were nonconstructive criticisms, no routine, participation of parents, and mannerisms.

Table 4.67 also shows the importance of various cultural dimensions that help to create a positive climate, as perceived by all respondents. The results indicated that loyalty and trust in working were among the more important factors. Among the less important factors were educational interest, equality in working, and specific duties. The least important factors were orientation and consideration (personal circumstances).

Table 4.67.—Number and percentage of respondents indicating factors that help to create a positive climate.

Factor	Number	Percent
SOCIAL-SYSTEM DIMENSION	ON	
Important Factors		
Cooperation	110	49%
Low control	<b>8</b> 6	38
Social relationships	75	33
Technical competence	74	33
Less Important Factors		
Supervisor relations	32	14
Participation	25	11
Supervisory treatment	15	7
Respected	13	6
Least Important Factors		
No constructive criticism	5	2
No routine	5	2
Participation of parents	4	2
Mannerisms	2	1
CULTURAL DIMENSION		
Important Factors		
Loyalty in working	29	13
Trust	17	8
Less Important Factors		
Educationally interesting	13	6
Equality in working	11	5 4
Specific duties	10	4
Least Important Factors		
Orientation	6	3
Consideration (personal circumstances)	3	1

Table 4.67.--Continued.

Factor		Number	Percent
	MILIEU DIMENSION		
Responsibility Appreciation Work load		26 17 3	12 8 1
	ECOLOGY DIMENSION		
Enough facilities Enough assistants		33 25	15 11

According to all respondents, the milieu-system factors that help to create a positive climate were responsibility, appreciation, and reducing work load (Table 4.67). The ecology-system factors that create a positive climate were enough facilities and enough assistants (Table 4.67).

# Factors That Help Create a Negative Climate

Table 4.68 shows the social-system factors that help to create a negative climate, as perceived by all respondents. High control (rigidity, formality, one-way communication, custodialism, authoritarianism), crowded classrooms in school, and routine activities were among the more important factors. Among the less important factors were nontechnical competence, no social relationships, and no consideration circumstance. The least important factors were inconsistent

Table 4.68.—Number and percentage of respondents indicating factors that help to create a negative climate.

Factor	Number	Percent
SOCIAL-SYSTEM DIME	NSION	
Important Factors		
High control	28	43
Crowded school	25 17	30 26
Routine activities	17	20
Less Important Factors		
Nontechnical competence	7	10
No social relationships	6	9
No consideration of circumstances	4	6
Least Important Factors		
Inconsistent opinions	2	3
No parental participation	2	3
No cooperation	2	3
Insistence on one's own opinion	1	2
CULTURAL DIMENSI	ON	
	3	
Nonspecific duties	3 2	5 3
Nonloyalty in working Nonequality in working	1	3 2 2
Noneducationally interesting	i	2
MILIEU DIMENSIO	<b>DN</b>	
Harm work land	34	52
Heavy work load No appreciation	8	12
no appreciation		
ECOLOGY DIMENSION	N	
Not anough facilities	37	57
Not enough facilities Not enough assistants	12	19
not anough assistants	16	

opinions, no parental participation, no cooperation, and insistence on one's own opinion. This table also shows that the cultural system factors that help to create a negative climate were nonspecific duties, disloyalty, inequality, and no educational interest. The milieu-system factors that created a negative climate were heavy work load and no appreciation. The ecology system factors that create a negative climate were not enough facilities and lack of assistants.

# Respondents to Remain in Their Present Position

Table 4.69 shows the importance of various factors that respondents said would influence them to remain in their present positions. Appreciation, reward, facilities, fringe benefits, reducing work load, training, educational interest, respect of society and prestige, and responsibility were among the more important factors. The less important factors were cooperation, reducing number of students in school, promotion, respected, good evaluation, loyalty, income, immediate supervisory treatment, social relationships, and participation of parents. Supervisory relationship, stimulating students, trust, taking consideration of personal circumstances, non-routine, low control, enough assistants, orientation, equality, creativity, and consideration of years of experience in education were the least important factors.

Table 4.69.—Number and percentage of respondents indicating factors that would influence them to remain in their present positions.

Factor	Number	Percent
Important Factors		
Appreciation	201	65
Reward	121	39
Facilities	78	25
Fringe benefits	73	24
Reducing work load	71	23
More training	68	22
Educationally interesting	61	20
Respect of society and prestige	50	16
More responsibility	47	15
Less Important Factors		
Cooperation in position	43	14
Reducing number of students in school	39	13
A chance for promotion	34	ii
Respected in work	33	11
Evaluation (fairness of written reports)	30	10
Loyalty in position	30	10
Income	29	9
Immediate supervisory treatment	27	9
Social relationship	20	7
Participation of parents	20	7
Least Important Factors		
Supervisory relationships	19	6
Stimulating students	15	5
Trust	15	5
Consideration of personal circumstances	13	4
No routine activities	12	4
Low control	iī	4
Enough assistants	ii	4
Orientation	ii	4
Equality in work	10	3
Creativity	3	i
Consideration of experience	3	i

# <u>Factors That Would Lead Respondents</u> to Prefer Other Positions

Table 4.70 shows the importance of various factors that respondents said would lead them to prefer other positions (leaving teaching). Lack of appreciation, heavy work load, low respect of society and prestige, no reward, fringe benefits, little training, no chance for promotion, and not enough facilities were among the more important factors. The less important factors were no cooperation, not enough income, no educational interest, responsibility, no respect, no loyalty, no participation of parents, job is routine, no stimulating students, and evaluation. The least important factors were not enough assistants, crowded classrooms in school, no creativity, no orientation, no equality, no supervisory treatment, no supervisory relationship, no social relationship, and nonconstructive criticisms.

# Factors That Would Make Respondents Dissatisfied With Their Work

Table 4.71 shows the importance of various factors that respondents said would make them feel dissatisfied with their work. The results indicated that lack of appreciation, heavy work load, no reward, not enough facilities, no respect of society and prestige, evaluation, little responsibility, crowded classrooms, and lack of training weere considered important factors. The less important factors were no respect, no cooperation, routine activities, no equality, no parental participation, no loyalty, no fringe benefits, no stimulating students, and high control. The least important factors were not educationally interesting, no consideration of personal

Table 4.70.—Number and percentage of respondents indicating factors that would influence them to prefer other positions.

Factor	Number	Percent
Important Factors		
Lack of appreciation	121	40
Heavy work load	101	33
No respect of society and prestige	79	26
No reward	76	25
Fringe benefits	65	21
Little training opportunity	49	16
No chance for promotion	42	14
Not enough facilities (school supplies, instructional materials, school building)	40	13
Less Important Factors		
No cooperation in job	31	10
Not enough income	30	10
Not educationally interesting	26	8
Little responsibility	25	8
Not respected in job	18	6
No loyalty in work	17	6
No parent participation	13	4
Job is routine	12	4
No stimulating students	12	4
Evaluation (unfairness of written reports)	12	4
Least Important Factors		_
Not enough assistants	10	3
Overcrowding in school	8	3
No creativity	8	3 3 3 1
No orientation	3	
No equality in work	3 3 3 2	1
No supervisory treatment	3	1
No supervisory relationships	3	1
No social relationships	3	1
Nonconstructive criticism	2	1

Table 4.71.—Number and percentage of respondents indicating factors that would make them dissatisfied with their work.

Factor	Number	Percent
Important Factors		
Lack of appreciation	100	32
Heavy work load	75	24
No reward	57	18
Not enough facilities	53	17
No respect of society and prestige	50	16
Evaluation (unfairness of written reports)	<b>4</b> 7	16
Little responsibility	35	11
Crowded conditions in school	35	וו
Few training opportunities	35	11
Less Important Factors		
Not respected in work	33	10
No cooperation	31	10
Routine activities	29	9
No equality in work	28	9
No parental participation	28	9
No loyalty in work	27	9
Fringe benefits	27	9
No stimulating students	26	8
High control	24	8
Least Important Factors		
Not educationally interesting	18	6
No consideration of personal circumstances	18	6
Nonconstructive criticism	17	6
No immediate supervisory treatment	15	5
Student discipline	13	4
No chance for promotion	13	4
Not enough income	13	4
Not enough assistants	10	3
No orientation	8	3 3 2 2 2 2
Hypocr1 sy	7	2
Lack of trust	6	2
Differences in viewpoint	6	2
No social relationships	6	
No consideration of experience	4	7

circumstances, nonconstructive criticisms, no immediate supervisory treatment, discipline of students, no chance for promotion, not enough income, not enough assistants, no orientation, hypocrisy, lack of trust, differences in viewpoints, no social relationships, and no consideration of experience.

## Respondents' Opinions About the Ouestionnaires

Respondents were asked to share their opinions regarding the questionnaires used in the study. Several of them mentioned drawbacks with the Organizational Climate Description Questionnaire (OCDQ). Several respondents said that the OCDQ neglects the relationship between students and teachers and just focuses on the relationship between teachers and principal, although students are a very important factor that could affect the school climate. Hoy and Appleberry (1970) stated that if interactions among teachers and between teachers and principals are authentic in humanistic schools, then it seems reasonable to hypothesize that authenticity will also tend to pervade teacher-pupil interactions. The questionnaire also ignores student discipline and the relationship between the school and students' parents. The OCDQ also fails to consider educational guidance (teacher evaluation) and the facilities available in schools that create a positive climate. In general, respondents noted that items in the OCDQ are unclear and that they should be stated in longer phrases to add clarity.

Previous researchers have also noted the fact that the OCDQ neglects to consider student and facility dimensions. Hoy (1972) stated that one of the limitations of the OCDQ's conceptualization of

school climate is that it neglects interactions with students and is concerned only with the social interaction between teachers and principals.

Concerning the Job Satisfaction Questionnaires (JSQ) administered in this study, respondents thought these questionnaires ignored fringe benefits and extracurricular activities, which affect job satisfaction. Respondents noted that the JSQs were confusing because they contained about 50% undirected items.

#### Observations

As part of this study, the researcher observed teachers' and administrators' behavior with respect to organizational climate and job satisfaction in the schools. The researcher observed that school climate was heavily dependent on the technical competence of principals. If the principal had more experience and a higher educational level, the school was perceived to have a positive climate. Principals who had technical competence were able to create a pleasant relation—ship among teachers. Teachers worked well together, with more cooperation and intimacy.

Positive climate also depended on other factors, such as two-way communication between teachers and the principal. Teachers in small schools had two-way communication; that is, administrators communicated freely with teachers, and the teachers communicated among themselves. A pleasant relationship with high intimacy and esprit was also observed. Teachers worked together and accomplished their work

with greater enthusiasm and pleasure. They drank their tea together during break time, and both Saudis and non-Saudis enjoyed socializing with each other. They had small numbers of students in their classes, which allowed them to interact more with students in the classroom, and they seemed to enjoy being together in the classroom setting.

Teachers who had more experience in education enjoyed more pleasant relationships and were friendlier than teachers who had less experience. They also cooperated more with administrators. However, no behavioral differences were observed between teachers who had higher and lower qualifications.

Administrators who had more than 30 years of experience in education and lower academic degrees tended to be formal and authoritarian in their relationships. They made unilateral decisions and were aloof and impersonal in controlling and directing the teachers' activities. They emphasized production and did not attempt to motivate the teachers. Likewise, they did not give teachers the necessary freedom to act and to be creative. They tended to perceive school climate as closed.

The researcher observed that school size was an important factor affecting school climate. Teachers in larger schools had less intimacy and socialized less with other teachers. They sat in different rooms and did not work well together. They were less friendly with each other and tended to perceive school climate as negative. In general, it was observed that the larger the school, the more crowded the classes, the heavier the work load of both administrators and

teachers, and the fewer relationships between and among administrators and teachers.

Another factor that was observed to affect school climate was type of school building. Teachers in nonrented schools had more facilities than those in rented or prefabricated schools. Teachers in nonrented schools enjoyed working together and tended to perceive the school climate as more open. They had larger working areas, were more motivated, and enjoyed their work more. On the other hand, teachers in rented and prefabricated schools felt uncomfortable with their buildings.

Concerning school level, elementary teachers had friendlier relationships with each other than did secondary teachers, who confined their relationships to small groups.

In general, certain schools were perceived as having a more positive climate than others. These schools had administrators with high technical competence, informal relationships, flexibility in treatment, more facilities, and good supervision. In addition, the teachers modeled themselves after the administrators, who set a good example by working hard both during and after school hours. In these schools, the administrator gave teachers an opportunity to make decisions, which motivated them to work harder and to be active, effective teachers whose work was respected.

In terms of formal and informal administration styles, two schools were observed. The first school had an administrator with an informal style of administration. In this school, administrators made

an extra effort to be aware of what was occurring in their school with respect to the curricula and students' learning and extracurricular activities. The principal visited other schools to see if improvements could be made in the organizational climate. Teachers had direct communication with the administrators. This school also had better instructional facilities, and its climate tended to be positive.

In the second school, the administrators tended to manage the school in a very formal, businesslike manner. The administrators usually worked in their offices the entire day. In this school, teachers expressed less satisfaction with their relationship with the administrators.

Concerning job satisfaction, administrators and teachers in small schools were more satisfied with their jobs because they had a small number of students in the classroom. They were more satisfied with their colleagues and had more opportunities to hold responsible positions within the school system. In general, they were satisfied with their jobs. Conversely, administrators and teachers in larger schools were less satisfied with their colleagues and with the amount of responsibility they were given. Administrators in larger schools were less satisfied with their work load because they had many duties and not enough assistants.

Administrators who had more opportunity for training and those who had informal relationships with teachers were more satisfied with their work and in their relationships with teachers. They were less satisfied with recognition than teachers. Teachers expressed

satisfaction with administrators who were flexible, gave teachers responsibilities, participated in school activities, showed respect and appreciation for teachers, and worked diligently. In general, teachers and administrators were more satisfied in the schools with a positive climate.

Elementary school teachers were more satisfied with training than were secondary school teachers. They had more opportunity to complete their study at community colleges. Also, elementary school teachers were more satisfied than secondary teachers with the number of teaching hours per week but were less satisfied with the work itself. Most of the elementary school teachers had diplomas from secondary teacher training institutes or junior colleges; a few of them had upgrading center diplomas, and very few had bachelor's degrees. Teachers who had upgrading center and secondary institute diplomas were more satisfied with their training than were those who had bachelor's degrees.

In conclusion, it was observed that teachers were more satisfied in schools that had administrators who engaged in informal relation—ships; were participative, flexible, capable, and skilled; gave them responsibility and the freedom to act and create; could influence, motivate, and trust them; who worked hard and considered teachers personal circumstances, appreciated them, and wrote fair evaluative reports. In addition, teachers in small and nonrented schools expressed greater satisfaction than teachers in other types of schools.

## Chapter Summary

This study was undertaken to determine whether statistically significant differences existed between administrators and teachers concerning their perceptions of organizational climate and job satisfaction with respect to system-level and personal variables. The results of data analyses performed in this investigation were presented in this chapter. These results pertained to demographic characteristics of respondents, the results of correlational analyses, analyses of variance, responses to the open-ended items, the subjects assessment of the research instruments, and the researcher's observation of organizational climate and job satisfaction in selected schools.

A summary of the study, the findings, general and specific conclusions, and recommendations for program implementation, instrument construction, and further research are provided in Chapter V.

#### CHAPTER V

## SUMMARY, CONCLUSIONS, AND RECOMMENDATIONS

#### Summary

In Saudi Arabia there is a need to create a good organizational climate and high job satisfaction to improve city public schools. This study was undertaken to offer information that superintendents, supervisors, administrators, and teachers in those schools can use to improve school climate and job satisfaction.

The purpose of the study was twofold. First, the researcher sought to determine the relationship between organizational climate, job satisfaction, system-level variables (school size and educational district size), and personal variables (total years of educational experience) as perceived by male city public school administrators and teachers in Saudi Arabia. The second purpose was to determine if differences existed between administrators and teachers' perceptions of organizational climate and job satisfaction, according to selected system-level variables (position, school level, type of school building, school size, and educational district size) and personal variables (total years of educational experience and educational level).

The following five key research questions were posed to guide the collection of data in this study:

- Does a statistically significant relationship exist between organizational climate and job satisfaction, as perceived by male city public school administrators and teachers?
- 2. Does a statistically significant relationship exist between organizational climate, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?
- 3. Does a statistically significant relationship exist between job satisfaction, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?
- 4. Do any statistically significant differences exist between organizational climate, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?
- 5. Do any statistically significant differences exist between job satisfaction, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?

Cluster sampling was used in this study. The population from which the sample was drawn included administrators and teachers in eight cities (Jeddah, Medina, Dammam, Tabbuk, Buraidah, Najran, Hail, and Abha), which were randomly selected, using a table of random numbers, from the total number of 16 cities in Saudi Arabia. Two lists of schools were prepared, one of elementary schools and one of secondary schools in the eight cities. Twenty secondary schools and 21 elementary schools were randomly selected from these lists. Then administrators and teachers were selected from each school. Eighty-four male administrators were selected (40 elementary administrators and 44 secondary administrators). Two hundred fifty-five male elementary school

teachers and 188 male secondary school teachers were also selected. A total of 527 potential respondents or 10% of the population of 5,435 administrators and teachers, were selected for the sample.

The researcher personally delivered all questionnaires to the respondents. A total of 448 individuals or 85% of the sample returned completed instruments. Forty-five (9%) of those sampled refused to participate, 30 (5%) returned instruments that were not usable, and 5 (1%) said they were willing to participate but had personal problems that precluded their taking part in the study.

The length of service in education differed among the four subgroups of respondents. On the average, elementary administrators had the longest service, with a mean of 17.4 years, followed by secondary administrators, with a mean of 15.1 years. Similarly, elementary teachers (mean of 11.2 years) had longer service than did secondary teachers (mean of 7.0 years).

As for educational level, 93% of the secondary administrators had college diplomas, whereas only 20.5% of the elementary administrators had college diplomas. A majority (85.2%) of the secondary teachers had college diplomas, and a majority (56%) of the elementary teachers held diplomas from secondary institutes. Most of the respondents were married, and their ages ranged from 19 to 58 years, with a mean of 32.6 years.

Of the 41 schools included in the study, 27 were nonrented, 10 were rented, and 4 were prefabricated. Most of the schools were either medium or small in size (699 or fewer students).

The researcher adapted the Organizational Climate Description Questionnaire (OCDQ) (Halpin & Croft, 1966) to measure organizational climate in the schools included in this study. The instrument contained 67 items for both administrators and teachers. The eight subscales for organizational climate were aloofness, production emphasis, thrust, consideration, disengagement, hindrance, esprit, and intimacy. The reliability coefficient for the OCDQ was .8934.

Lester (1983) developed the Teacher Job Satisfaction Questionnaire (TJSQ) to measure teacher job satisfaction. The researcher
adapted that instrument in developing the Principal Job Satisfaction
Questionnaire (PJSQ) to measure principal job satisfaction. These
questionnaires contained 71 items and 11 subscales: supervision, colleagues, working conditions, pay, responsibility, work itself, advancement, security, recognition, work load, and reward. The reliability
coefficient of the TJSQ was .93, and that of the PJSQ was .8493.

Educational experience denoted the total years of experience in education; it was divided into five subgroups. School size referred to student enrollment and was divided into four subgroups (small, medium, large, and larger). Educational district size denoted the number of teachers in the school district and was divided into four subgroups for administrators and teachers. Types of school buildings were classified as nonrented, rented, and prefabricated. School levels were classified as elementary and secondary levels, and positions were classified as administrator and teacher. Educational levels were

classified as upgrading center, secondary institute, junior college, and bachelor's degree.

Null hypotheses were formulated to analyze the data collected in the study. The Statistical Package for the Social Sciences (SPSS) was used for the statistical analyses. Correlation matrices were used to analyze the relationship between organizational climate, job satisfaction, educational experience, school size, and educational district size. The .05 significance level was used for all tests. One-way analysis of variance (ANOVA) was used to test for significant differences between subgroups in their perceptions of job satisfaction and organizational climate, according to the system-level variables (position level, school level, type of school building, school size, and educational district size) and personal variables (educational experience and educational level). The .05 significance level was used for these tests, as well. Tukey post-hoc analyses were performed to determine pairwise differences between subgroups when the ANOVA tests indicated the existence of statistically significant differences.

## **Findings**

This section contains the findings for each research question posed in the study. The respondents were classified into four subgroups: elementary administrators, secondary administrators, elementary teachers, and secondary teachers. The dependent variables were organizational climate and job satisfaction. Organizational climate was measured by overall climate and eight subscales: intimacy, thrust, disengagement, consideration, esprit, aloofness, hindrance, and

production. Job satisfaction was measured by overall satisfaction and ll subscales: advancement, supervision, payment, recognition, responsibility, work load, work itself, colleagues, reward, working conditions, and security. The independent variables for the correlation analyses were system-level variables (school size and educational district size) and personal variables (educational experience). The independent variables for ANOVA were system-level variables (position, school level, type of school building, school size, and educational district size) and personal variables (educational experience and educational level).

In the pages that follow, each research question is restated, followed by the findings for that question.

#### Research Question 1

Does a statistically significant relationship exist between organizational climate and job satisfaction, as perceived by male city public school administrators and teachers?

Overall climate. Only one subscale of job satisfaction was significantly related to overall climate for administrators—the work itself. Work itself was negatively related to overall openness of climate. For teachers, overall satisfaction, advancement, supervision, recognition, responsibility, work load, reward, and working conditions were positively related to overall climate, whereas work itself was negatively related to overall openness of climate.

<u>Thrust</u>. Overall satisfaction, advancement, supervision, and responsibility were positively related to thrust for administrators.

For teachers, overall satisfaction, advancement, supervision, recognition, responsibility, work load, colleagues, and working conditions were positively related to thrust.

<u>Disengagement</u>. For administrators, work itself was positively related to disengagement, whereas colleagues was negatively related to disengagement. For teachers, work itself was positively related to disengagement, while overall satisfaction, recognition, and reward were negatively related to disengagement.

Esprit. Responsibility was positively related to esprit for administrators. For teachers, overall satisfaction, advancement, supervision, responsibility, work load, colleagues, reward, and working conditions were positively related to esprit.

Hindrance. For administrators, the relationships between overall satisfaction, advancement, supervision, and colleagues with hindrance for all negative. For teachers, work itself was positively related to hindrance, whereas reward was negatively related to hindrance.

#### Research Question 2

Does a statistically significant relationship exist between organizational climate, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?

Overall climate. Overall climate was not significantly related to educational experience, as perceived by administrators and teachers.

Overall climate was negatively related to school size, as perceived by teachers. Teachers in small schools tended to perceive more open climate than those in larger schools. For administrators, overall climate was not significantly related to school size. Further, overall climate was not significantly related to educational district size, as perceived by administrators and teachers.

Intimacy. Intimacy was positively related to educational experience, as perceived by administrators. The more educational experience the administrator had, the more intimacy he perceived. For teachers, intimacy was not significantly related to educational experience.

Intimacy was negatively related to school size, as perceived by teachers. The smaller the school, the more intimacy. For administrators, intimacy was not significantly related to school size.

Intimacy was positively related to educational district size, as perceived by administrators. The larger the educational district, the more the intimacy. For teachers, intimacy was not significantly related to educational district size.

<u>Thrust.</u> Thrust was negatively related to school size, as perceived by teachers. The smaller the school, the more thrust teachers perceived. Thrust was not significantly related to school size as perceived by administrators. Thrust was not significantly related to educational experience or educational district size as perceived by administrators and teachers.

<u>Disengagement.</u> Disengagement was not significantly related to educational experience, school size, or educational district size as perceived by administrators and teachers.

Consideration. Consideration was positively related only to educational district size as perceived by administrators. The larger the educational district, the more the consideration. For teachers, consideration was not significantly related to educational district size. Consideration was not related to educational experience or school size as perceived by administrators and teachers.

Esprit Esprit was positively related to educational experience as perceived by administrators and teachers. Esprit was negatively related to school size as perceived by teachers. For teachers, the smaller the school the more the esprit. Esprit was not significantly related to school size as perceived by administrators. Esprit was not significantly related to educational district size or educational experience as perceived by administrators and teachers.

Aloofness, hindrance, and production emphasis. These three variables were not significantly related to educational experience, school size, or educational district size as perceived by administrators and teachers.

#### Research Question 3

Does a statistically significant relationship exist between job satisfaction, as perceived by male city public school administrators and teachers, and educational experience, school size, and educational district size?

Overall job satisfaction. Overall job satisfaction was positively related to educational experience as perceived by administrators. The more educational experience, the more the satisfaction administrators perceived. Overall job satisfaction was not significantly related to educational experience as perceived by teachers.

Overall job satisfaction was positively related to educational district size as perceived by administrators. The larger the educational district, the more satisfaction administrators perceived. However, overall job satisfaction was not related to educational district size as perceived by teachers. Overall job satisfaction was not significantly related to school size as perceived by administrators and teachers.

Supervision. Supervision was positively related to educational district size as perceived by administrators. The larger the educational district, the more satisfied administrators were with the supervision. For teachers, supervision was not significantly related to educational district size. Likewise, supervision was not significantly related to educational experience or school size as perceived by administrators and teachers.

Payment. Payment was positively related to educational experience as perceived by teachers. The more experience teachers had, the more their satisfaction with payment. For administrators, payment was not significantly related to educational experience. Neither was

payment significantly related to school size or educational district size as perceived by administrators and teachers.

Recognition. Recognition was negatively related to school size for teachers. The smaller the school, the more satisfied teachers were with recognition. For administrators, recognition was not significantly related to school size.

Recognition was positively related to educational district size as perceived by administrators. Administrators in larger educational districts were more satisfied with recognition than were those in small educational districts. For teachers, recognition was not significantly related to educational district size. In addition, recognition was not significantly related to educational experience as perceived by administrators and teachers.

Responsibility. Responsibility was negatively related to school size as perceived by teachers. The smaller the school, the more satisfied teachers were with responsibility. For administrators, responsibility was not significantly related to school size. Neither was responsibility significantly related to educational experience or educational district size as perceived by administrators and teachers.

Work itself. Work itself was positively related to educational district size as perceived by administrators. The larger the educational district, the more satisfied administrators were with the work itself. For teachers, work itself was not significantly related to educational district size. Moreover, work itself was not significantly

related to educational experience or school size as perceived by administrators and teachers.

Reward. Reward was negatively related to educational experience as perceived by administrators. The more educational experience they had, the less satisfied administrators were with reward. For teachers, reward was not significantly related to educational experience.

Reward was negatively related to school size as perceived by administrators. The smaller the school, the more satisfied administrators were with reward. For teachers, reward was not significantly related to school size. In addition, reward was not significantly related to educational district size as perceived by administrators and teachers.

Working conditions. Working conditions were positively related to educational experience as perceived by administrators and teachers. The more experience administrators and teachers had, the more satisfied they were with working conditions.

Working conditions were negatively related to school size as perceived by teachers. The smaller the school, the more satisfied teachers were with working conditions. For administrators, working conditions was not significantly related to school size. Neither was working conditions significantly related to educational district size as perceived by administrators and teachers.

Advancement, work load, colleagues, and security. These four variables were not significantly related to educational experience,

school size, or educational district size as perceived by administrators and teachers.

## Research Question 4

Do any statistically significant differences exist between organizational climate, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?

Overall climate. The results indicated that administrators rated overall climate as more positive than did teachers and that elementary teachers rated overall climate as more positive than did secondary teachers. This result revealed that administrators tended to perceive the school climate as being more open than teachers, and similarly, among teachers, elementary teachers tended to perceive the school climate as being more open than did secondary teachers. No differences existed in ratings of overall climate for elementary and secondary administrators.

Overall organizational climate and its subscales were not significantly related to educational level as perceived by administrators and teachers. No significant differences were found between educational-level subgroups with respect to overall organizational climate and its subscales.

Overall organizational climate and its subscales were not significantly related to total years of educational experience as perceived by administrators and teachers. No significant differences were found between educational-experience subgroups with respect to organizational climate and its subscales.

Overall organizational climate was related to the type of school building as perceived by teachers. Significant differences were found between teachers in nonrented and prefabricated schools and between teachers in rented and prefabricated schools. Teachers in nonrented schools rated overall climate higher than did those in prefabricated schools; also, teachers in rented schools rated overall climate higher than did those in prefabricated schools. The results revealed that teachers in nonrented and rented schools tended to perceive school climate as being more open than did teachers in prefabricated schools, whereas there were no differences in the ratings of overall climate as perceived by administrators in different types of school buildings.

Significant differences were found between teachers in small and larger schools and between teachers in medium and larger schools in their ratings of overall climate. Teachers in small and medium schools rated overall climate significantly higher than did those in larger schools. Teachers in small schools (399 and fewer students) and those in medium schools (400-699 students) perceived the school climate to be more open than did teachers in larger schools (1,000+ students). As school size increased, school climate tended to be more closed. However, the smaller the school, the more positive the climate. No significant differences were found between administrators in different sizes of schools, in their ratings of overall climate.

No significant differences were found between educational district size with respect to overall climate as perceived by administrators and teachers.

Intimacy. Administrators in small schools rated intimacy significantly higher than did those in large schools. Similarly, teachers in small schools rated intimacy significantly higher than did teachers in medium schools. Also, teachers in small schools rated intimacy significantly higher than did those in large schools. For administrators and teachers, the smaller the school the higher the intimacy.

Administrators in medium educational districts expressed higher intimacy than did those in small districts. Also, administrators in larger districts expressed higher intimacy than those in small districts. Similarly, teachers in medium educational districts rated intimacy significantly higher than did those in small educational districts, and teachers in larger districts perceived intimacy as being significantly higher than did their counterparts in small districts.

Thrust. Administrators' rating of thrust was significantly higher than that of teachers. Among administrators, elementary school administrators rated thrust significantly higher than did secondary school administrators. No significant difference was found between elementary and secondary teachers with respect to thrust.

Teachers in nonrented schools rated thrust significantly higher than did those in prefabricated schools. In addition, teachers in rented schools rated thrust significantly higher than those in

prefabricated schools. There was no significant difference between administrators in different types of school buildings with respect to thrust.

Concerning school size, teachers in small schools rated thrust significantly higher than those in large schools; also, teachers in medium schools rated thrust significantly higher than did those in large schools. Finally, teachers in large schools rated thrust significantly higher than did those in larger schools. The results indicated that, for teachers, the smaller the school the higher the thrust. No significant difference was found between administrators in different sizes of schools with respect to thrust.

<u>Disengagement.</u> Disengagement was related only to school level; secondary school teachers rated disengagement higher than did elementary school teachers. No differences were found between administrators and teachers or among administrators in their ratings of disengagement.

<u>Consideration</u>. Consideration was significantly related to position level. Administrators' ratings of consideration were significantly higher than those of teachers.

Teachers in nonrented schools rated consideration higher than did teachers in prefabricated schools. Similarly, teachers in rented schools rated consideration higher than did their counterparts in prefabricated schools. No differences were found in the ratings of consideration between administrators from different types of school buildings.

Esprit. Esprit was related to school level. Elementary teachers rated esprit higher than did secondary teachers. No differences in the rating of esprit were found between administrators and teachers or among administrators.

Teachers in small schools rated esprit higher than did those in large schools; teachers in small schools rated esprit higher than did those in larger schools. No significant differences were found in the ratings of esprit by administrators in different sizes of schools.

Aloofness. Aloofness related only to type of school building. Teachers in nonrented schools rated aloofness lower than did teachers in prefabricated schools. Also, teachers in rented schools rated aloofness lower than did those in prefabricated schools. No significant differences were found between teachers in nonrented and rented schools with respect to aloofness. Likewise, no significant difference was found in ratings of aloofness by administrators in different types of school buildings.

Hindrance. This subscale was related only to educational district size. Teachers in large districts rated hindrance significantly higher than did those in small districts; teachers in large districts rated hindrance significantly higher than did those in medium districts; and teachers in larger districts rated hindrance significantly higher than did their counterparts in large districts. No significant differences were found in the ratings of hindrance as perceived by administrators in educational districts of different sizes.

Production emphasis. Production emphasis was related only to position level. Administrators rated production emphasis significantly higher than did teachers. No significant differences were found in ratings of production emphasis among administrators or among teachers from different school levels.

### Research Question 5

Do any statistically significant differences exist between job satisfaction, as perceived by male city public school administrators and teachers, according to respondent's position level, school level, educational level, educational experience, type of school building, school size, and educational district size?

No significant difference was found in overall satisfaction as perceived by administrators and teachers or by elementary and secondary administrators. However, elementary teachers were significantly more satisfied than secondary teachers.

Respondents who held upgrading center diplomas had higher overall satisfaction than those with junior college diplomas; respondents with upgrading center diplomas had higher overall satisfaction than did those who held bachelor's degrees. No significant differences were found between respondents with other types of diplomas, in their ratings of overall job satisfaction.

Teachers with 16 to 20 years of experience had higher overall job satisfaction than those with 6 to 10 years of experience. Other educational-experience subgroups were similar in their ratings of overall job satisfaction. For administrators, no significant differences were found between educational-experience groups with respect to job satisfaction.

Type of school building affected overall job satisfaction.

Teachers in nonrented schools rated overall job satisfaction significantly higher than did those in prefabricated schools; likewise, teachers in rented schools rated overall job satisfaction significantly higher than did those in prefabricated schools. But teachers in nonrented and rented schools rated overall satisfaction the same. No significant differences were found among administrators in different types of school buildings with respect to overall job satisfaction.

Overall job satisfaction was not significantly related to school size as perceived by administrators and teachers. No significant differences were found between administrators in different sizes of schools with respect to overall job satisfaction and its subscales. Significant differences existed between teachers in different sizes of schools with respect to overall job satisfaction. Although not significant, the results showed that administrators and teachers in small schools (399 or fewer students) tended to have higher job satisfaction than their counterparts in other sizes of schools.

Administrators in medium educational districts were more satisfied in their jobs than were those in small districts. Also, administrators in larger districts were more satisfied overall than were those in small districts. No significant differences were found between teachers in different sizes of districts with regard to overall job satisfaction.

Advancement. No significant differences were found between elementary and secondary administrators in their perceptions of

advancement. However, administrators were significantly more satisfied with advancement than were teachers. Similarly, elementary teachers were significantly more satisfied than secondary teachers with
advancement.

Significant differences were found between only two educational-level subgroups with respect to advancement. Respondents who held upgrading center diplomas were significantly more satisfied with advancement than were those who held bachelor's degrees.

Teachers with 16 to 20 years of educational experience were significantly more satisfied with advancement than were teachers with 6 to 10 years or 11 to 15 years of experience. No significant differences were found between administrators in difference educational-experience subgroups with respect to advancement.

Teachers in nonrented schools were significantly more satisfied with advancement than were those in prefabricated schools. No significant differences were found between administrators in different types of school buildings with respect to advancement.

Teachers from medium schools were significantly more satisfied with advancement than were those in large schools. Teachers in other sizes of schools perceived advancement the same. No significant differences existed between administrators in different sizes of schools with respect to advancement.

<u>Supervision</u>. Supervision was related only to school level and type of school building. Elementary teachers were significantly more satisfied than secondary teachers with supervision. No significant

differences were found between administrators and teachers or between elementary and secondary administrators with respect to supervision.

Teachers in rented schools rated supervision significantly higher than did those in prefabricated schools. No significant differences were found between administrators from different types of school buildings in their ratings of supervision.

Payment. Payment was related only to educational experience for teachers. Teachers with 16 to 20 years of experience were significantly more satisfied with payment than were those with 1 to 5 years or 6 to 10 years of experience. No significant differences were found between administrators in different educational-experience subgroups with respect to payment.

Recognition. Recognition was related only to educational district size for administrators. Administrators in large districts were significantly more satisfied with recognition than were those in small districts. Administrators in other sizes of districts perceived recognition the same. No significant differences were noted between teachers in different sizes of educational districts with respect to recognition.

Responsibility. Responsibility was related only to school size for teachers. Significant differences were found between teachers in two sizes of schools: Teachers in small schools rated responsibility higher than did those in large schools. No significant differences were found between administrators in different sizes of schools with respect to responsibility.

Work load. Work load was related to four independent variables: position, school level, educational level, and type of school building. Administrators were significantly more satisfied with work load than were teachers. Also, elementary teachers were significantly more satisfied than secondary teachers with work load. No significant difference was found between elementary and secondary administrators with respect to work load.

Respondents who held diplomas from upgrading centers and from secondary teacher training institutes were significantly more satisfied with work load than were those who held bachelor's degrees. No significant differences were found between other educational-level subgroups with respect to work load.

Significant differences with respect to work load were found between teachers in two types of school buildings: Teachers in nonrented schools rated work load significantly higher than did those in prefabricated schools. No significant differences were found between administrators in different types of school buildings with respect to work load.

Work itself. Work itself was related to only three independent variables: position, school level, and educational district size.

Significant differences were found between administrators and teachers and among teachers with respect to work itself. Teachers were more satisfied with work itself than were administrators, and secondary teachers were more satisfied than elementary teachers with work

itself. No significant differences were found between elementary and secondary administrators with respect to work itself.

A significant difference was found between administrators in two sizes of educational districts with respect to work itself. Administrators in larger districts were significantly more satisfied with work itself than were those in smaller districts. No significant differences were found between teachers in different sizes of educational districts with respect to work itself.

Colleagues. Colleagues was related to only two variables: educational experience and educational district size. A significant difference was found between administrators in two educational—experience subgroups. Administrators with 6 to 10 years of experience were significantly more satisfied with colleagues than were administrators with 1 to 5 years of experience. Also, teachers with 1 to 5 years of educational experience were significantly more satisfied with colleagues than were those with 11 to 15 years of experience.

A significant difference was found between administrators in two sizes of educational districts. Administrators in medium districts were significantly more satisfied with colleagues than were administrators in small districts. No significant differences were found between teachers in different sizes of districts with regard to colleagues.

Reward. Reward was related to three variables: position, school level, and educational district size. In terms of position and school level, teachers were significantly more satisfied with reward

than were administrators; and secondary school teachers were significantly more satisfied than elementary teachers with reward. No significant differences were found between elementary and secondary administrators with regard to reward.

According to district size, significant differences were found between administrators in only two sizes of districts. Administrators in large educational districts were significantly more satisfied with reward than were those in small districts. Also, teachers in large districts were significantly more satisfied with reward than were their counterparts in small and medium districts.

Working conditions. Working conditions was related to four variables: educational experience, type of building, school size, and educational district size. A significant difference was found between administrators in only two educational-experience subgroups: Administrators with 21 years or more of experience were significantly more satisfied with working conditions than were those with 6 to 10 years of experience. No significant differences existed between teachers in different educational-experience subgroups with respect to working conditions.

Teachers in nonrented schools were significantly more satisfied with working conditions than were those in prefabricated schools; similarly, teachers in rented schools were significantly more satisfied with working conditions than were those in prefabricated schools. No significant differences were found between administrators in different types of schools with regard to working conditions.

A significant difference was found between teachers in only two sizes of schools: Teachers in medium schools were significantly more satisfied with working conditions than were those in larger schools. No significant differences were found between administrators in different sizes of schools with respect to working conditions.

A significant difference was found between administrators in different sizes of educational districts with respect to working conditions. Administrators in medium districts were more satisfied with working conditions than were those in small districts. In addition, significant differences were found between administrators in small and larger educational districts; those in larger districts were more satisfied with working conditions than their counterparts in small districts. No significant differences were found between teachers in different sizes of educational districts with respect to working conditions.

Security. ANOVA was used to test whether the means of the groups differed significantly from each other. The results indicated that there were no significant differences in the perception of security between subgroups according to any of the system-level or personal variables, as perceived by administrators and teachers.

#### Conclusions

#### General Conclusions

The following general conclusions were revealed in this study.

1. A significant correlation was found between overall openness of climate and overall job satisfaction and some aspects of occupational climate and some aspects of job satisfaction as perceived by administrators and teachers.

- 2. Overall climate and some aspects of occupational climate and some aspects of job satisfaction were negatively related to school size as perceived by teachers. Teachers in smaller schools tended to perceive a more open climate than did teachers in larger schools. For administrators, overall climate and its subscales and overall job satisfaction and its subscales were not significantly related to school size, except for reward, which was negatively related to school size. Overall job satisfaction and some aspects of the PJSQ and some aspects of the OCDQ were positively correlated to educational district size. For teachers, overall climate and its subscales and overall job satisfaction and its subscales were not significantly related to educational district size.
- 3. Overall job satisfaction was positively related to educational experience as perceived by administrators, while overall job satisfaction was not significantly related to educational experience for teachers. However, payment and working conditions were positively related to educational experience. Overall climate and its subscales were not significantly related to educational experience, as perceived by administrators and teachers. An exception was esprit, which was positively related to educational experience for both administrators and teachers and to intimacy for administrators.
- 4. In general, aloofness, hindrance, and production emphasis (some aspects of the OCDQ) and advancement, work load, colleagues, and

security (some aspects of job satisfaction) were not significantly related to educational experience, school size, and educational district size as perceived by administrators and teachers.

- 5. Administrators tended to perceive the school climate as being more open than did teachers. Similarly, elementary teachers tended to perceive the school climate as being more open than did secondary teachers. Significant differences were found between administrators and teachers with respect to intimacy, consideration, and production emphasis. Significant differences were found between elementary and secondary teachers with respect to disengagement, whereas no significant differences were found between elementary and secondary administrators with respect to overall job satisfaction and its subscales, and overall climate and its subscales, except for thrust. On that dimension, elementary administrators were significantly more satisfied than were secondary administrators. No significant differences were found between administrators and teachers with respect to overall job satisfaction, whereas significant differences were found between administrators and teachers with respect to some aspects of job satisfaction, such as advancement, work load, work itself, and reward.
- 6. Overall climate and its subscales, as perceived by both administrators and teachers, were not significantly related to educational level or total years of educational experience. However, significant differences were found between educational-level groups with regard to overall job satisfaction, advancement, and work load. Significant differences were found between teachers in different

educational-experience groups with regard to overall job satisfaction, advancement, payment, and colleagues. For administrators, significant differences were found between educational-experience subgroups only with respect to colleagues and working conditions.

- 7. Significant differences were found between teachers in different types of school buildings with regard to overall climate and some of its aspects, such as thrust, consideration, and aloofness, and with regard to overall job satisfaction and some of its aspects, such as advancement, supervision, work load, and working conditions. No significant differences were found between administrators in different types of school buildings with respect to overall climate and its subscales or overall job satisfaction and its subscales.
- 8. Significant differences were found between teachers in different sizes of schools with respect to overall climate. Teachers in small schools (399 or fewer students) and those in medium schools (500-699 students) tended to perceive school climate as being more open than did teachers in larger schools (1,000+ students). As school size increased, climate became more closed. In addition, significant differences were found between teachers in different sizes of schools with respect to some aspects of the organizational climate, such as intimacy, thrust, and esprit, and also with respect to some aspects of the job satisfaction, such as advancement, recognition, and working conditions. No significant differences were found between administrators in different sizes of schools with respect to overall climate and its subscales or with overall satisfaction and its subscales, except on

subscales or with overall satisfaction and its subscales, except on intimacy.

- 9. No significant differences were found between teachers in different sizes of educational districts with respect to overall climate and its subscales, except for intimacy and hindrance. Likewise, no significant differences were found between teachers in different sizes of educational districts with respect to overall job satisfaction and its subscales, except for reward. For administrators significant differences were found between administrators in different sizes of educational districts with regard to overall job satisfaction and some of its subscales, such as recognition, work itself, colleagues, reward, and working conditions. Significant differences were not found between administrators in different sizes of educational districts with respect to overall climate and its subscales, except for intimacy.
- 10. No significant differences were found between subgroups in the perceptions of security according to all system-level and personal variables, as perceived by administrators and teachers.
- 11. In general, there were more similarities than differences among administrators, except when they were compared according to educational district size. On the other hand, more differences than similarities were found among teachers when they were compared according to school level, type of school building, and school size.

### Specific Conclusions

The researcher drew the following specific conclusions from the findings that emerged from this study.

l. For administrators, overall job satisfaction, advancement, and supervision were positively related to thrust and negatively related to hindrance. Responsibility was positively related to thrust and esprit. Work itself was negatively related to overall climate and positively related to disengagement. Colleagues was negatively related to both hindrance and disengagement.

Burek (1982) conducted a similar study on leadership styles of school principals as predictors of organizational climate and teacher job satisfaction, using the Organizational Climate Description Questionnaire (OCDQ), the Job Descriptive Index (JDI), and the Preferred Co-worker Scale (LPC). He found that a statistically significant relationship existed between some subscales of the OCDQ and five subscales of the JDI.

2. For teachers, overall job satisfaction, advancement, supervision, responsibility, work load, and working conditions were positively related to overall climate, thrust, and esprit. Work itself was positively related to disengagement and hindrance and negatively related to overall climate. Overall satisfaction, recognition, and reward were negatively related to disengagement. Colleagues was positively related to thrust and also to esprit. Finally, reward was positively related to overall climate and esprit and negatively related to hindrance.

MacTaggert (1967) had similar results in his study, using the OCDQ and the Minnesota Satisfaction Questionnaire with Florida elementary school teachers. He found that a high correlation existed between open climate and teacher job satisfaction. Similarly, Baklien (1980) found that the more positive the organizational climate, the higher the level of employee satisfaction. Morton (1974) found a statistically significant relationship between job satisfaction and organizational climate. He also found esprit and thrust to be positively correlated to job satisfaction, and disengagement to be negatively correlated to job satisfaction. By using the OCDQ, Andrews (1965) found that overall climate was related to teacher satisfaction.

- 3. Organizational climate was positively related to length of experience and educational district size for administrators; it was negatively related to school size for teachers. These results differ from those of Kalis (1980), who found that climate was negatively related to the amount of experience. For administrators, intimacy was positively related to length of experience and school district size, consideration was positively related to educational district size, and esprit was positively related to length of experience. For teachers, esprit was positively related to length of experience, whereas overall climate, intimacy, thrust, and esprit were all negatively related to school size.
- 4. For administrators, overall satisfaction and working conditions were positively related to length of experience, whereas reward was negatively related to length of experience. These results differed

from Minor's (1983). He found no statistically significant relationship between the number of years served as principals and overall job satisfaction. For teachers, payment and working conditions were positively related to length of experience. Job satisfaction was negatively related to school size for both teachers and administrators. For administrators, reward was negatively related to school size; for teachers, recognition, responsibility, and working conditions were all negatively related to school size. With respect to educational district size, only administrators' perception of job satisfaction was affected by this variable. For administrators, overall satisfaction, supervision, recognition, and work itself were positively related to educational district size.

5. In terms of position, administrators tended to perceive the school climate as being more open than did teachers. Similar results were found in Dachanuluknukul's (1977) study using the OCDQ with elementary school principals and teachers. He found that principals perceived the climate of schools to be more open than did teachers. Manuie (1976) carried out a similar study in Saudi Arabia, also using the OCDQ. He found that teachers and principals tended to perceive school climate similarly, but he discovered statistically significant differences between administrators and teachers in their perceptions of thrust, consideration, and production emphasis. In the present study, administrators rated thrust, consideration, and production more positively than did teachers.

Using the OCDQ with elementary school principals and teachers, Monk (1980) noted significant differences in disengagement, esprit, thrust, and production emphasis. Chinatangul (1979) also found that no significant differences existed between principals' and teachers' perceptions of hindrance, intimacy, and aloofness. Among administrators, elementary administrators rated thrust more positively than elementary administrators. Among teachers, elementary teachers tended to perceive school climate as more open than did secondary teachers. Secondary school teachers rated disengagement higher than elementary teachers did. Sline (1981), using the OCDQ, found statistically significant differences between teachers on aloofness and consideration.

6. According to position, administrators were more satisfied with respect to advancement and work load than teachers, and teachers were more satisfied with respect to work itself and reward than were administrators. Among teachers, elementary teachers were more satisfied than secondary teachers with respect to overall satisfaction, advancement, supervision, and work load. Conversely, secondary teachers were more satisfied with respect to work itself and reward than were elementary teachers.

Similar results were found by Sonpon (1983) in his study of job satisfaction in public school districts in Liberia. He found that elementary teachers were more satisfied than any other teacher group. Birmingham (1984) found that elementary teachers were more satisfied than their secondary colleagues. Likewise, the National Education Association (1982) found that elementary school teachers were the most

satisfied and that senior high school teachers were the most dissatisfied (in Lester, 1983). Lester (1983) noted conflicting results. She found significant differences between groups on the factors of working conditions, payment, work itself, supervision, responsibility, and colleagues; elementary school teachers were more satisfied than senior high school teachers on all of the factors except supervision. In the present study, no differences were found between administrators in the perceptions of overall job satisfaction and its subscales.

- 7. With respect to organizational climate, no significant differences were found between educational-level groups with respect to overall organizational climate and its subscales.
- 8. In terms of educational level, respondents who held upgrading center diplomas were more satisfied with overall job satisfaction than were those who held junior college diplomas or bachelor's degrees. Respondents who had upgrading center diplomas were more satisfied with advancement and work load than those who held bachelor's degrees. Respondents who held diplomas from secondary teacher training institutes were more satisfied with work load than were respondents who held bachelor's degrees.
- 9. With respect to organizational climate, no significant differences were found between educational-experience subgroups with respect to overall organizational climate and its subscales as perceived by administrators and teachers. But Kalis (1980) found that climate was negatively related to the amount of experience.

- 10. Based on educational experience, administrators with between 6 and 10 years of experience were more satisfied with colleagues than were those with between 1 and 5 years of experience. Also, administrators with 21 years or more of experience were more satisfied with working conditions than were those with 6 to 10 years of experience. This finding was supported by Friesen et al. (1983), who found that principals with 20 or more years of experience chose hygiene factors considerably more frequently as contributing to job satisfaction than did their counterparts with less experience. Teachers with 16 to 20 years of experience were more satisfied with overall job satisfaction than were those with 6 to 10 years of experience, were more satisfied with advancement than were those with 6 to 15 years of experience, and were more satisfied with payment than were those with 1 to 10 years of experience. Teachers with 1 to 5 years of experience were more satisfied with colleagues than were those with 11 to 15 years of experience.
- ll. Based on the types of school buildings, no significant differences were found between administrators in different types of schools with respect to overall organizational climate and its subscales. However, teachers in nonrented and rented schools tended to perceive school climate as being more open than did those in prefabricated schools. Manuie (1976), in a study in Saudi Arabia, found that nonrented schools were more open than rented ones. Findings of the present study also revealed that teachers in nonrented and rented schools rated thrust and consideration higher than did those in

prefabricated schools. On the other hand, teachers in prefabricated schools rated aloofness higher than did those in nonrented and rented schools.

- 12. Based on types of schools, no significant differences were found between administrators in different types of schools, with respect to overall job satisfaction and its subscales. However, teachers in nonrented schools were more satisfied with overall job satisfaction, advancement, work load, and working conditions than those in prefabricated schools. Teachers in rented schools were more satisfied with overall job satisfaction, supervision, and working conditions than those in prefabricated schools.
- 13. Concerning school size, significant differences were found only on intimacy for administrators; the smaller the school, the more the intimacy. In addition, teachers in small schools and those in medium schools perceived the school climate to be more open than did those in larger schools. Similarly, Dachanuluknukul (1977) found that teachers in elementary schools with enrollments of 300 or fewer perceived the school climate to be more open than did teachers in elementary schools with enrollments of more than 300 students. When school size increased, the climate was more likely to be closed.

In the present study it was also found that teachers in small schools rated intimacy significantly higher than did teachers in medium and large schools; that is, the smaller the school, the more the intimacy. Also, teachers in small schools rated thrust higher than did teachers in large schools, teachers in medium schools rated thrust

significantly higher than those in large schools, and teachers in large schools rated thrust significantly higher than those in larger schools. Finally, teachers in small schools rated esprit significantly higher than those in large or larger schools. In general, then, the smaller the school the higher the intimacy, thrust, and esprit.

14. Based on school size, no significant differences were found between administrators in different sizes of schools, with respect to overall job satisfaction and its subscales. Concerning teachers, those in medium schools (400-699 students) were more satisfied with advancement and working conditions than were teachers in large (700-999 students) and larger schools (1,000+ students). Teachers in small schools (399 or fewer students) were more satisfied with responsibility than were those in larger schools.

organizational climate, administrators in medium and large districts rated only intimacy higher than did administrators in small districts. Likewise, teachers in medium and large educational districts expressed higher intimacy than those in smaller educational districts. Also, teachers in large educational districts rated hindrance significantly higher than their counterparts in small and medium districts. Teachers in larger educational districts rated hindrance significantly higher than those in large districts rated hindrance significantly higher than those in large districts. Generally, for teachers, the larger the educational district the higher the hindrance. Using the OCDQ, Streshly (1972) found that administrative staff in small school districts rated organizational climate more open; conversely,

administrative staff in larger school districts rated organizational climate more closed.

16. Based on educational district size with respect to job satisfaction, administrators in medium and larger educational districts had greater overall satisfaction than did administrators in small educational districts. Administrators in large educational districts were more satisfied with recognition, work itself, and reward than were administrators in small educational districts. Administrators in medium educational districts were more satisfied with colleagues than were administrators in small educational districts. Administrators in medium and larger educational districts were more satisfied with working conditions than were administrators in small educational districts. Concerning teachers, significant differences were found only in reward. Teachers in large educational districts were more satisfied with reward than were teachers in small and medium educational districts. The National Education Association (1982) found different results: the larger the school system, the greater the dissatisfaction. Also, in Lester's (1983) study, teachers in small districts were more satisfied than those in large districts. In her study, conducted in the United States, Lester found that there were significant differences between eight school districts on the factors of supervision, work itself, pay, and working conditions. She also found that significant differences existed between small and large districts with respect to pay; that is, teachers in small districts were more satisfied than teachers in larger districts with respect to pay.

- 17. With regard to the open-ended items, the important social factors that contributed to open climate were cooperation, low control, social relationships and technical competence. The important cultural factors were loyalty and trust. Milieu factors were responsibility, appreciation, and workload; ecology factors were enough facilities and enough assistants. Social factors that contributed to a negative climate were high control, overcrowded classrooms, and routine activities. Cultural factors were nonspecific duties, no loyalty, no equality, and no educational interest. Milieu factors were heavy work load and no appreciation; ecology factors were not enough facilities or assistants. The important factors that influenced respondents to remain in their present position were appreciation, reward, facilities, fringe benefits, reducing work load, more training, educational interest, respect of society and prestige, and more responsibility. The opposites of these factors were what respondents said would influence them to prefer other positions and cause them to be dissatisfied in their present positions. In addition, job evaluation and unfairness in written reports caused respondents dissatisfaction in their present positions.
- 18. Concerning the quality of the OCDQ, respondents commented that it fails to consider student, facility, supervisory evaluation, and parental inputs. In this regard, Anderson (1982) classified the Organizational Climate Questionnaire items into four dimensions:

  (1) ecology, which refers to physical/material variables in the school that are external to participants; (2) milieu, which refers to

variables that represent characteristics of individuals in the school; (3) social system, which refers to variables that concern formal or informal patterns or rules of operating and interacting in the school; and (4) culture, which refers to variables that reflect norms, belief systems, values, cognitive structures, and meaning of persons within the school. He stated that the OCDQ focuses on the social-system and culture categories and neglects the ecology and milieu dimensions. Participants in this study said the OCDQ contains some unclear items and that it should be redesigned with more items. Respondents also said that the JSQ ignores fringe benefits and extracurricular issues and that it was confusing because it had about 50% undirected items.

19. Based on the researcher's observations, the following are characteristics of better schools in terms of climate and job satisfaction: (a) The administrators were technically competent. They encouraged two-way communication with teachers and tended to administer their schools in an informal manner. (b) The schools were small in size, which enabled teachers to work cooperatively, to socialize among themselves, and to have high intimacy. (c) The schools were nonrented buildings and had ample facilities. (d) The administrators were hard working themselves and showed their respect and appreciation for their teachers. Teachers were given responsibility and also received respect and cooperation from parents.

#### Recommendations

# Recommendations for Program Implementation

Based on the findings of this research and a review of related literature, the following recommendations for program implementation are suggested.

- 1. The findings indicated that school size is an important factor that affects school climate. The Ministry of Education should consider school size and reduce the number of students in each school to about 700.
- 2. The findings indicated that type of school building affects school climate and teachers' job satisfaction. Hence the Ministry of Education should consider the types of school buildings in future school development. Concrete buildings are preferred over prefabricated ones.
- 3. The findings indicated that work load is an important factor that affects school climate and job satisfaction. Therefore, the Ministry of Education should reduce the number of teaching hours per week as teachers' experience in education increases, particularly for secondary school teachers.
- 4. The findings showed that overall climate, overall job satisfaction, and some aspects of job satisfaction are related. Principals should conduct informal discussions with staff. They should also encourage teachers to communicate with other teachers and give them more opportunity to participate, particularly secondary school teachers.

- 5. The findings indicated that responsibility helps create a positive climate. Therefore, teachers should be given necessary freedom to act responsibly.
- 6. Advancement was found to affect school climate and job satisfaction. Therefore, seminars, conferences, work experience, school visitations, workshops, professional and educational courses, methods courses in teaching, externship programs in educational administration, educational psychology courses, and field trips should be organized to improve administrators and teachers knowledge and skill in performing their jobs. In particular, training should be organized for secondary teachers and those who hold bachelor's degrees. Staff-development programs should be designed and organized by the Ministry of Education with cooperation from the universities.
- 7. As for reward and recognition, administrators and teachers should be shown appreciation for their achievement, particularly those who have served for many years.
- 8. The Ministry of Education should consider the importance of specific factors of job satisfaction and organizational climate, rather than just overall climate or job satisfaction, for both teachers and administrators.
- 9. Administrators in small educational districts were less satisfied with recognition, reward, colleagues, and working conditions and had low ratings of intimacy. The following suggestions may solve these problems: (a) Superintendents should show their appreciation for good administrators. They should be encouraged in order to improve

their service. (b) Superintendents and supervisors should have small-group discussions among themselves, to develop a colleague relationship and a feeling of intimacy. (c) Superintendents and supervisors should make the necessary adjustments to insure good working conditions and pleasant relationships and visit the schools several times during the school year.

- 10. Cooperation is the most important factor that affects positive climate, as perceived by the respondents. Therefore, cooperation should be encouraged between administrators and teachers and among the teachers themselves. The immediate supervisor should interact with and motivate staff members.
- 11. Technical competence is an important factor that affects positive climate. Therefore, superintendents and directors of technical affairs should organize inservice training in technical competencies for principals and teachers. In addition, principals should be chosen carefully.
- 12. Fringe benefits were an important factor influencing respondents to like their jobs. Therefore, educational authorities should consider providing such fringe benefits as housing allowances and special medical services for administrators and teachers and their families.
- 13. Since educational interest is one of the important factors that influenced respondents to like their jobs, educational authorities should encourage administrators and teachers to pursue their interest in education.

- 14. Respect of society and job prestige are important factors that help administrators and teachers like their jobs. The mass media should be encouraged to highlight the teaching profession and the importance of administrators and teachers to the society. They should be respected, not solely as administrators and teachers, but as important members of the society.
- 15. Unfair teacher evaluation was an important factor that caused dissatisfaction among teachers in the sample. Therefore, educational authorities should carefully develop criteria for evaluating teachers. Supervisors and administrators should be trained to carry out teacher evaluations.
- 16. Facilities was an important ecology factor that affected positive climate and influenced respondents to like their jobs. Therefore, the facilities that are being provided in schools should be considered by educational authorities.
- 17. Through communication agencies, educational authorities should provide orientation of students' parents so that parents will cooperate with the schools in encouraging their children to reach high levels of achievement.
- 18. The educational director, superintendents, supervisors, administrators, and teachers should consider acting on the organizational climate factors that create positive job satisfaction in schools. These factors are high intimacy, high thrust, high consideration, social relationships, low hindrance (routine activities), and low aloofness.

19. The findings indicated that administrators in medium-size educational districts were more satisfied, in general, and rated intimacy higher than did administrators in small and large districts. Teachers in medium-size districts also rated intimacy higher and rated hindrance lower. Educational authorities should consider medium-size educational districts the ideal size in attempting to create a better school climate.

### <u>Recommendations for</u> Instrument Construction

- 1. With respect to the quality of the questionnaires used in this study, the OCDQ should be adapted before administering it to a different culture. This adaptation should include items pertaining to students, facilities, the relationship between teachers and supervisors, and parental cooperation. Items should be stated more clearly.
- 2. The JSQ should include factors related to fringe benefits and extracurricular activities. Items should be written in a directed manner.

## Recommendations for Further Research

Based on the review of literature and findings of this study, the following recommendations are made for further research.

1. An investigation should be conducted across public schools in villages and in rural, urban, and suburban areas of Saudi Arabia to include female public schools, private schools, comprehensive secondary

schools, and public schools administered by other educational authorities.

- 2. Research should be conducted to include superintendents and supervisory officers in districts of different sizes to determine the effects of district size on superintendents and supervisors with respect to organizational climate and job satisfaction.
- 3. Research should be undertaken to determine if school facilities affect school climate and job satisfaction of respondents.
- 4. The effects of extracurricular activities on administrators and teachers with respect to school climate and job satisfaction should be studied.
- 5. Further research should be conducted to discover the types of physical plants that are most likely to lead to job satisfaction/dissatisfaction among teachers.
- 6. An investigation should be undertaken to determine the reasons for dissatisfaction among teachers in large schools and among administrators in small educational districts.
- 7. Further research is necessary to discover the reasons for dissatisfaction among secondary school teachers and among those teachers with bachelor's degrees.
- 8. Some researchers (Martin, 1968; Sergiovanni, 1969; Watkins, 1968; Waynek & Hoy, 1972) have indicated that the OCDQ does not give a reasonable measure of climate in large secondary schools and that the OCDQ has limited validity for use in junior and senior high schools. Other authors (Madden, 1977) have indicated the usefulness of

the OCDQ in measuring secondary school climate. (See the discussion of the OCDQ in Chapter II.) Findings of the present study indicated that secondary school teachers perceived a more closed school climate than did elementary school teachers. Hence further research should be conducted using a different organizational climate instrument to determine if these results were actually true for secondary school teachers a

APPENDICES

### APPENDIX A

# ENGLISH AND ARABIC VERSIONS OF THE COVER LETTER AND THE QUESTIONNAIRES

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#### MICHIGAN STATE UNIVERSITY

COLLEGE OF ARTS AND LETTERS DEPARTMENT OF LINGUISTICS AND GERMANIC. SLAVIC. ASIAN AND AFRICAN LANGUAGES A-615 WELLS HALL

EAST LANSING . MICHIGAN . 48824-1027

August 8, 1985

To whom it may concern:

I hereby certify that Mr. Ahmed Ali Ghonaim has translated into the Arabic language the English version of the questionnaire used as a tool in his research for his doctoral dissertation. I have seen photocopies of English and Arabic versions of the questionnaires titled "Teacher Job Satisfaction Questionnaire", "Principal Job Satisfaction Questionnaire", and the "Organizational Climate Description Questionnaire" for his "A Study of the Relationship between the Organizational Climate and Job Satisfaction as Perceived by Male Administrators and Male Teachers in City Public Schools in Saudi Arabia."

The translation is accurate, and reliable. The cover letter as well as the questionnaire was translated in Arabic in the same format, except that it follows the standard writing style for the Arabic language.

I do wish him the best of luck.

Khalil Al-Sughayer

Whali M. Sughayer

Instructor of Arabic

Department of Linguistics and Germanic, Slavic, Asian and African Languages Michigan State University Wells Hall East Lansing MI 48824-1007

Telephone: 517/353-0740

Teles: 810-251-0737

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Dear Principals and Teachers in Elementary and Secondary Schools:

Your help is needed! Principals and teachers in the public schools in Saudi Arabia are faced with the problem of the organizational climate in the school. Most schools differ from one another; some of them are high in achievement and some of them are low in achievement. Some people say that this school is good, others say that it is bad. Some people say these principals and teachers are good and flexible, and some say they are the best. Contributing to this problem has been the fact that a number of principals and teachers feel dissatisfied with their jobs.

The purpose of this study is twofold: (1) to determine the relationship between the organizational climate and job satisfaction as perceived by the city school administrators and teachers, and (2) to see whether or not there are differences between administrators and teachers concerning the organizational climate and job satisfaction.

The principals and teachers at different levels can be a tremendous help not only to the profession, but also to make this study a success by completing the enclosed research instrument. Your honest opinion is desired to make teaching a more satisfying experience, to remove the hurdles that create job dissatisfaction, and to create a good organizational climate in the school that will help you to be more satisfied with your job. Without doubt, the Ministry of Education has tried and should be trying to improve the schools in this country, and to give the principals and teachers more satisfaction. Your response will be kept completely confidential, and you need not write your name anywhere.

It is my request and hope that you will take a few minutes to complete the enclosed questionnaire, which is an essential part of my Ph.D. dissertation, and return it to me. If you would be interested in knowing the results of this study, I would be glad to send you that information if you would enclose your name and address on a separate sheet of paper.

I am very grateful for your cooperation. Please remember I will collect the duly completed questionnaire in three days.

Sincerely,

Ahmed Ali Ghonaim Ph.D. student Michigan State University May 1985

### THE ORGANIZATIONAL CLIMATE DESCRIPTION QUESTIONNAIRE (OCDQ)

School: _				
Position:	Principal Assistant Princ Teacher	ipal	Years of e in educati Years	
Marital St	tatus: Single_	Ma	arried	
Academic F	Record: Indicate	for high sch	ool, undergraduate	e, and graduate.
1. De	gree			
2. Sc	:hoo1	<del></del>		
3. C1	ty	4.	Country	
Age:		Years at	this school (how	many)
For princi	i <u>pal</u>			
How many n	Saudi teachers in non-Saudi teachers students in your s	s in your scho	001?	
terizes <u>yo</u> "good" or '	our school. Pleas "bad" behavior, b	e do not eval ut read each	of these descripuate the items in item carefully an	terms of d respond in

Printed below is an example of a typical item found in the Organizational Climate Description Questionnaire:

Teachers call each other by their first names. 1 2 3 4 5

- 1 = Never occurs
- 2 = Rarely occurs
- 3 = Sometimes occurs
- 4 = Often occurs
- 5 = Very frequently occurs

In this example the respondent circled alternative 4 to show that the interpersonal relationship described by this item "often occurs" at his school. Of course, any of the other alternatives could be selected, depending on how often the behavior described by the item does indeed occur in your school. Please be sure that you answer every item.

## QUESTIONNAIRE ITEMS

		Never occurs	Rarely occurs	Sometimes occurs	Often occurs	Very frequently occurs
1.	Saudi teachers' closest friends are with other Saudi faculty members at this school.	1	2	3	4	5
2.	Saudi teachers' closest friends are with non-Saudi faculty members at this school.	7	2	3	4	5
3.	The mannerisms of teachers at this school are annoying.	1	2	3	4	5
4.	Teachers spend time after school with students who have individual problems.	1	2	3	4	5
5.	Saudi teachers invite other Saudi faculty members to visit them at home.	1	2	3	4	5
6.	Saudi teachers invite non-Saudi faculty members to visit them at home.	7	2	3	4	5
7.	There is a minority group of Saudi teachers who always oppose the majority.	1	2	3	4	5
8.	Extra books are available for classroom use.	1	2	3	4	5
9.	Sufficient time is given to prepare administrative reports.	1	2	3	4	5
10.	Saudi teachers know the family background of other Saudi faculty members.	1	2	3	4	5
11.	Saudi teacheres know the family background of non-Saudi faculty members.	1	2	3	4	5
12.	Teachers exert group pressure on nonconforming faculty members.	1	2	3	4	5
13.	Administrative paperwork is burdensome at this school.	1	2	3	4	5

		Never occurs	Rarely occurs	Sometimes occurs	Often occurs	Very frequently occurs
14.	Saudi teachers talk about their personal life to other Saudi faculty members.	1	2	3	4	5
15.	Saudi teachers talk about their personal life to non-Saudi faculty members.	1	2	3	4	5
16.	Saudi teachers seek special favors from the principal.	1	2	3	4	5
17.	Non-Saudi teachers seek special favors from the principal.	1	2	3	4	5
18.	School supplies are readily available for use in class.	1	2	3	4	5
19.	Student progress reports require too much work.	1	2	3	4	5
20.	Saudi teachers have fun socializing together during school time.	1	2	3	4	5
21.	Non-Saudi teachers have fun socializing together with Saudi teachers.	1	2	3	4	5
22.	Teachers interrupt other faculty members who are talking in staff meetings.	1	2	3	4	5
23.	Most of the teachers here accept the faults of their colleagues.	1	2	3	4	5
24.	Teachers have too many committee requirements.	1	2	3	4	5
25.	Teachers ask nonsensical questions in faculty meetings.	1	2	3	4	5
26.	Custodial service is available when needed.	1	2	3	4	5
27.	Routine duties interfere with the job of teaching.	1	2	3	4	5

		Never occurs	Rarely occurs	Sometimes occurs	Often occurs	Very frequently occurs
28.	Teachers prepare administrative reports by themselves.	1	2	3	4	5
29.	Teachers ramble when they talk in faculty meetings.	1	2	3	4	5
30.	Teachers at this school show much school spirit.	1	2	3	4	5
31.	The principal goes out of his way to help teachers.	1	2	3	4	5
32.	The principal helps teachers solve personal problems.	1	2	3	4	5
33.	Saudi teachers at this school stay by them- selves.	1	2	3	4	5
34.	Non-Saudi teachers at this school stay by themselves.	1	2	3	4	5
35.	The teachers accomplish their work with great vim, vigor, and pleasure.	1	2	3	4	5
36.	The principal sets an example by working hard himself.	1	2	3	4	5
37.	The principal does personal favors for teachers.	1	2	3	4	5
38.	The morale of the Saudi teachers is high.	1	2	3	4	5
39.	The morale of the non-Saudi teachers is high.	1	2	3	4	5
40.	The principal uses constructive criticism.	1	2	3	4	5
41.	The principal stays after school to help teachers finish their work.	1	2	3	4	5
42.	Saudi teachers socialize together in small, select groups.	1	2	3	4	5

		Never occurs	Rarely occurs	Sometimes occurs	Often occurs	Very frequently occurs
43.	Saudi teachers socialize with non-Saudi teachers in small, select groups.	1	2	3	4	5
44.	The principal makes all class-scheduling decisions.	1	2	3	4	5
45.	Teachers are contacted by the principal each day.	1	2	3	4	5
46.	The principal is well prepared when he speaks at school functions.	1	2	3	4	5
47.	The principal helps staff members settle minor differences.	1	2	3	4	5
48.	The principal schedules the work for the teachers.	1	2	3	4	5
49.	Teachers leave the grounds during the school day.	1	2	3	4	5
50.	Teachers help select which courses will be taught.	1	2	3	4	5
51.	The principal corrects teachers' mistakes.	1	2	3	4	5
52.	The principal talks a great deal.	1	2	3	4	5
53.	The principal tries to get better salaries for teachers.	1	2	3	4	5
54.	Extra duty for teachers is posted conspicuously.	1	2	3	4	5
55.	The rules set by the principal are never questioned.	1	2	3	4	5
56.	The principal looks out for the personal welfare of teachers.	1	2	3	4	5

		Never occurs	Rarely occurs	Sometimes occurs	Often occurs	Very frequently occurs
57.	School secretarial service is available for teachers' use.	1	2	3	4	5
58.	The principal runs the faculty meeting like a business conference.	1	2	3	4	5
59.	The principal is in the building before teachers arrive.	1	2	3	4	5
60.	Teachers work together preparing administrative reports.	1	2	3	4	5
61.	Faculty meetings are organized according to a tight agenda.	1	2	3	4	5
62.	Faculty meetings are mainly principal-report meetings.	1	2	3	4	5
63.	The principal tells teachers of new ideas he has run across.	1	2	3	4	5
64.	Teachers talk about leaving the school system.	1	2	3	4	5
65.	The principal checks the subject-matter ability of teachers.	1	2	3	4	5
66.	Teachers are informed of the results of a supervisor's visit.	1	2	3	4	5
67.	The principal insures that teachers work to their full capacity.	1	2	3	4	5

#### TEACHER JOB SATISFACTION QUESTIONNAIRE

<u>Directions</u>: The following statements refer to organizational factors that can influence the way a teacher feels about his job. These factors are related to administration and to the individual's perception of the job situation. When answering the following statements, circle the numeral that represents the degree to which you agree or disagree with the statement. Please do not identify yourself on this instrument.

Key: 1 2 3 4 5
Strongly Disagree Undecided Agree Strongly
Disagree Agree

Printed below is an example of a typical item found in the Teacher Job Satisfaction Questionnaire.

Teaching provides an opportunity 1 2 3 4 5 to use a variety of skills.

In this example, the respondent circled alternative 2 to show that he disagrees with the item. Any of the other alternatives could be selected. Please be sure that you answer every item.

		Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
1.	Teaching provides me with an opportunity to advance professionally.	1	2	3	4	5
2.	Teacher income is adequate for normal expenses.	1	2	3	4	5
3.	Teaching provides an opportunity to use a variety of skills.	1	2	3	4	5
4.	Insufficient income keeps me from living the way I want to live.	1	2	3	4	5
5.	My immediate supervisor turns one teacher against another.	1	2	3	4	5

		Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
6.	No one tells me that I am a good principal.	1	2	3	4	5
7.	The work of a principal consists of routine activities.	1	2	3	4	5
8.	I am not getting ahead in my present admin- istrative position.	1	2	3	4	5
9.	Working conditions in my school can be improved.	1	2	3	4	5
10.	I receive recognition from my immediate supervisor.	1	2	3	4	5
11.	I do not have the freedom to make my own decisions.	1	2	3	4	5
12.	My immediate supervisor offers suggestions to improve my administration.	1	2	3	4	5
13.	Administration provides for a secure future.	1	2	3	4	5
14.	I receive full recognition for my successful administration.	1	2	3	4	5
15.	I get along well with my colleagues.	1	2	3	4	5
16.	The administration of my school does not clearly define its policies.	1	2	3	4	5
17.	My immediate supervisor gives me assistance when I need help.	1	2	3	4	5
18.	Working condittons in my school are comfortable.	1	2	3	4	5
19.	Administration provides me the opportunity to help my teachers teach.	1	2	3	4	5
20.	I like the people with whom I work.	1	2	3	4	5

		Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
21.	Administration provides limited opportunities for advancement.	1	2	3	4	5
22.	My teachers respect me as a principal.	1	2	3	4	5
23.	I am afraid of losing my administration job.	1	2	3	4	5
24.	My immediate supervisor does not back me up.	1	2	3	4	5
25.	Administration is very interesting work.	1	2	3	4	5
26.	Administration discourages originality.	1	2	3	4	5
27.	The administration in my school communicates its policies well.	1	2	3	4	5
28.	I never feel secure in my administration job.	1	2	3	4	5
29.	Administration does not provide me the chance to develop new methods.	1	2	3	4	5
30.	My immediate supervisor treats everyone equitably.	1	2	3	4	5
31.	My colleagues stimulate me to do better work.	1	2	3	4	5
32.	Administration provides an opportunity for promotion.	1	2	3	4	5
33.	I am responsible for planning my daily duties.	1	2	3	4	5
34.	Physical surroundings in my school are unpleasant.	1	2	3	4	5
35.	I am well paid in proportion to my ability.	1	2	3	4	5
36.	My colleagues are highly critical of one another.	1	2	3	4	5

		Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
37.	I do have responsibility for my teaching.	1	2	3	4	5
38.	My colleagues provide me with suggestions or feedback about my teaching.	1	2	3	4	5
39.	My immediate supervisor provides assistance for improving instruction.	1	2	3	4	5
40.	I do not get cooperation from the people I work with.	1	2	3	4	5
41.	Teaching encourages me to be creative.	1	2	3	4	5
42.	My immediate supervisor is not willing to listen to suggestions.	1	2	3	4	5
43.	Teacher income is barely enough to live on.	1	2	3	4	5
44.	I am indifferent toward my teaching.	1	2	3	4	5
45.	The work of a teacher is very pleasant.	1	2	3	4	5
46.	I receive too many meaningless instructions from my immediate supervisor.	1	2	3	4	5
47.	I dislike the people with whom I work.	1	2	3	4	5
48.	I receive too little recognition.	1	2	3	4	5
49.	Teaching provides a good opportunity for advancement.	1	2	3	4	5
50.	My interests are similar to those of my colleagues.	1	2	3	4	5
51.	I am not responsible for my actions.	1	2	3	4	5

		Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
52.	My immediate supervisor makes available the material I need to do my best.	1	2	3	4	5
53.	I have made lasting friendships among my colleagues.	1	2	3	4	5
54.	Working conditions in my school are good.	1	2	3	4	5
55.	My immediate supervisor makes me feel uncomfortable.	1	2	3	4	5
56.	I try to be aware of the policies of my school.	1	2	3	4	5
57.	When I administer good work, my immediate supervisor notices.	7	2	3	4	5
58.	My immediate supervisor explains what is expected of me.	1	2	3	4	5
59.	Administration provides me with financial security.	1	2	3	4	5
60.	My immediate supervisor praises good admin- istration.	1	2	3	4	5
61.	I am not interested in the policies of my school.	1	2	3	4	5
62.	I get along well with my teachers.	1	2	3	4	5
63.	My colleagues seem unreasonable to me.	1	2	3	4	5
64.	The administration load (number of hours) is appropriate.	1	2	3	4	5
65.	The number of hours allocated for extra- curricular activities is adequate.	1	2	3	4	5

		Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
66.	Teachers have to attend too many faculty meetings.	1	2	3	4	5
67.	Teachers have to attend too many activity meetings.	1	2	3	4	5
68.	I am required to teach too many subjects.	1	2	3	4	5
69.	The reward I receive for a job well done is adequate.	1	2	3	4	5
70.	Society's perception of the teacher makes me feel uncomfortable.	1	2	3	4	5
71.	In this job there is not reward for professional growth.	1	2	3	4	5

## OPEN-ENDED QUESTIONS

1.	What do you think about the organizational climate in your school; is it more flexible or more rigid?
	If more flexible, please specify why:
	If more rigid, please specify why:
2.	Please list the factors you think might be most important in influencing a principal/teacher to prefer other positions:
3.	Please list the factors you think might be most important in influencing a principal/teacher to like his job:
4.	Please list the factors that cause you greatest dissatisfaction with your job:

## QUESTIONS ABOUT THE QUESTIONNAIRES

Gen	eral impression of these instruments:
	ExcellentGoodPoor
1.	After completing the questionnaires, were there specific items that you found difficult to answer? If so, why?
	a. Confusing
2.	Is there anything I have not included in the questionnaires that you think is important?
3.	Other comments and suggestions:

### أعرائي مدراء ومدرسي المدارس الاحتدائية والشاحوية

هماك تفاوت في مستوى الانجاز بين مدرسة وآخرى وهماك اقبراص بقول بان هذا النفاوت لم ارتباط بطبيعة الممتاخ الدراسي في المدرسة وما تسعير به المدراء والمدرسون تجاه وطائفهم ٠

الهدف من هده الدراسة دو حميين • الحالت الأول هو البحد فليستى في العلاقة ما لين المناخ التنظيمي والرضاء الوطيقي كما يراه مديرو ومدرسو المدرسة في المدينة ( المدارس في المدن ) • اما الحانب الثاني فهو معرفية مدى الاختلاف في وجهات النظر لين الاداريين والمدرسين للمضاح النيظمي ومدى ارتباطة بالرضا الوطيقي •

أعرافي المدرا؛ والمدرسيي أرجو التكرم بالاجابة على الاستنسان المرفق والذي بكور حر؛ اساسيا من البحث الذي أقوم به في تحسير رسالينية لتكبوراه ، ومما بحدر ذكرة هو ان نجاح هذه الدراسة الذي شهدف الى السمو ممهنة البدريس بعنمد بالدرجة الاولى على الري المهادي والمصريح الذي بندوسة أنباء احاليكم على الاستنسان المرفق واذا كانت لديكم الرغبة في معرفينية في معرفينية حدا البحد فأرجو ترويدي بعنوالكم على ورقد منقطلة وذلك كن ألمكس من ارسال السنائح النكم ،

شكرا لتعاويكم والسلام عليكم ورحمةالله وبركاته ٠٠

المحلص

احمد علی صنبیم طاحت دکستستوراه علی خامعد ولاحد منتسخان،

## استبيان وصفى للمناخ التنظيمي في المدرسة

المدرسة:

( )وكيل المدير ( )مدرس ( )مدير العركز :

> ( )سنه ( )شهر عدد السنوات في مجال التربية:

> > عدد السنوات في هده المدرسه:

العمـــر:

( )متزوج ( )اعزب الحاله الاجتماعية:

الدرجة العليمة:

المدرسه :

المدينة :

القطر :

### لمدير المداري فقسط:

- (١) كم عدد المدرسين السعوديين في المدرسه
- (٢) كم عدد المدرسين الغير السعوديين في المدرسة (٣) كم عدد الطلاب في المدرسة

فضلا اشر الى اى مدى كل من الاوصاف التالية تحيز مدرستك رجاء لاتقم بنود الاستبيان على اساس جيد او سئى وكن اقرأ كل بند بعناية واجب على أساس الى أى مدى البند يعف مدرستك .

فيما يلى نموذج للبنود الموجوده في الاستبيان الوصفى للمنسسساج التنظيمي للمدرسة

(۱) الروح المعنوية للمدرسين عاليه 1 ٣ ٢ ١ ٥ ٥

۱- لايحدث

۲- سعدت شادرا

٣- يحدث بعض الاحيان ٤- يحدث غالبا

٥- يحدث ساستمرار

في هذا النموذج نجد أن المجيب قد عمل دائرة على الرقم (٣) ليظهـرأن هذا البند يظهر غالبا ، ويمكن بالطبع أختيار اى من البدائل الاخرى ،

أجوبتك سوف لن يراها أحد فأستخدامها سيقتص على الساحث فقط الرجاء التأكد من أجابتك لكل البنود ، وشكرا على مساعدتك ،

);	<b>)</b> :	يحدث م	<b>)</b>	7*	( 7 )
ىلىن باستىمر	يحدث غالبـــا ،	م الاحيا	دئ شادرا	<u> </u>	( 7 )
٥	<u>}</u>	۲.	۲	١	<ul> <li>اقرب أحدقاء العدري السعودي هم أعضاء هيئــة التدريس السعوديون في هذه العدرسة .</li> </ul>
٥	٤	٣	۲	١	<ul> <li>٢- أقرب أصدقاء المدرس السعودى هم أعضاء هيئــة التدريس غير السعوديين في هذه المدرسة ،</li> </ul>
٥	٤	٣	۲	١	٣- السلوك العميز للمدرسين في هذه المدرسة مزعج
٥	٤	٣	۲	١	<ul> <li>٤- يقضى المدرسون بعض الوقت بعد انتهاء اليــوم</li> <li>الدراسى مع الطلبه الذين لديهم مشاكل فرديه.</li> </ul>
					•
					<ul> <li>٥- يدعو المدرسون السعوديون أعضاء هيئة التدريس لزيارتهم في البيت .</li> </ul>
0	٤	٣	7	١	7- يدعبو المدرسون السعوديون أعضاء هيئة التدريس غير السعوديين لزيارتهم في البيت .
٥	٤	٣	7	١	٧- هضاك أقلية من العدرسين السعوديين الذيــــن دائما يعارضون الاغلبية .
٥	٤	۲	۲	١	٨- هضاك كتب اضافية متواجده للاستخدام فى الفصـل
٥	٤	٣	۲	١	٩- هناك وقت كاف لاعداد التقارير الاداريه ،
٥	٤	٣	۲	١	۱۰- يعرف المدرسون السعوديون الخلفية الاسريـــه لاعضاء هيئة التدريس السعوديين الاخرين ،
٥	٤	٣	۲	١	<ul> <li>١١- يعرف المدرسون السعوديون الخلفيه الاسريـــة</li> <li>لاعضاء هيئة التدريس غير السعوديين .</li> </ul>
٥	٤	٣	۲	١	۱۲— يمارس المدرسون فقط جماعياعلى أعضاء هيئــة التدريس غير المثقفين او العنسجمين .

پحدث باستمسرار	پحدث غالب	يحدث بعص الاحيان	پعدث نسادرا	کہ پڑھیاں	( )
٥	٤	٣	۲	١	۱۳ـ العمل الادارى ثقيل ومر فى هذه المدرسه ،
٥	٤	٣	۲	١	<ul> <li>١- يتكلم المدرسون السعوديون عن حياتهم الشخصية</li> <li>لاعضاء هيئة التدرسن السعودين الاخرين .</li> </ul>
•	ξ	٣	٢	١	<ul> <li>١٥ يتكلم المدرسون السعوديون عن حياتهم الشخصية</li> <li>لاعضاء هيئة التدريبي غير السعودين فــــــــــــــــــــــــــــــــــــ</li></ul>
٥	٤	٣	٢	١	١٦- يتلقى المدرسون السعوديين خدمات اورعايــــة خاصه من مدير المدرسه ،
•	ξ	٣	٢	١	۱۷- يتلقى المدرسون غير السعودين خدمات اورعايه خاصه من مدير المدرسه،
•	٤	٣	٢	١	<ul> <li>۱۱ المواد التعليمية المدرسية موجودة بسهولـــه</li> <li>للاستخدام في عمل الفصل ،</li> </ul>
٥	٤	٣	۲	١	١٩-تقارير تقدم الطلبه تتطلب عملا كثيرا جدا.
٥	ξ	٣	۲	١	<ul> <li>٢٠- يستمتع المدرسون السعوديون بايجاد علاقــــات شخصية مع بعضهم أثناء وجودهم في المدرسة ،</li> </ul>
•	٤	٣	٢	١	<ul> <li>٢١- يستمتع العدرسون غير السعوديين بايجاد علاقات شخصيه مع المدرسون السعودين أثناء وجودهـم في المدرسه،</li> </ul>
•	٤	٣	۲	١	٢٢- يقاطع المدرسون أعضاء هيئة التدريس الاخريسن الذين يتكلمون في اجتماعات الهيئة .
•	•	•	-		٣٢- يتقبل المدرسون هنا أخطاء زملائهـــم .
٥	٤	٣	*	١	٢٤- يشارك المدرسون في أعصال لجان كثيره ،

يحدث ساسترار	پحدث نمالــــا	يحدث بعض الاحيبان	پحدث بسادرا	7	( )
٥	٤	٣	۲	١	د٢− يسأل المدرسون أسئلة لامعنى لها فى اجتماعات هيئة التدريس ،
٥	٤	٣	۲	١	٢٦- الخدمات موجوده عند الطلـــــب ،
٥	٤	٣	۲	١	٢٧- تتدخل الواجبات الروتينيه في وظيفة التدريس
۰	٤	٣	*	١	٢٨- يعد المدرسون التقارير الاداريه بأنفسهميم ،
٥	٤	٣	*	١	٢٠٩- يخرج المدرسون عن الموضوع عندما يتكلون في اجتماعات هئية التدريس ،
٥	٤	٣	٢	١	٣٠- يظهر المدرسون في المدرسة كثيبيرا من روح المدرسة ،
٥	٤	٣	٢	١	٣١- يبذل مدير العدرسة جهدا خاصا ليساعـــــد العدرسين،
٥	٤	٣	٢	١	٣٦- يساعد المدير المدرسين في حل المشاكـــــل الشخصية .
۰	٤	٣	٢	١	٣٣- كل من المدرسين السعوديين في هذه المدرســه ينفرد بنفسه ،
۰	٤	٣	۲	١	٣٤- كلا من المدرسين غير السعوديين فـــــى هذه المدرسه ينفرد بنفسه ،
٥	٤	٣	7	١	٣٥- ينجز المدرسون عملهم سحيويه ونشاط وسعــاده عظيمه،

۳۱- یعتبر مدیر المدرسه مثلا یحتذی بأن یعمل بجد ۲ ۱ ۴ § ه بنفسه

يحدث باستمرار	پودڻ نالب	يحدث بعض الأحيان	پهدن سسادرا	٧ ا	( • )
٥	٤	٢	۲	١	٣٧- يوُّدى المدير خدمات او رعاية شخصية للمدرسين
٥	٤	٢	۲	١	٣٨- الروح المعنوية للمدرسين السعودين عاليه ،
٥	٤	۲	٢	١	٣٦- الروح العنوية للمدرسين غير السعوديــــن عاليه ،
٥	٤	٣	٣	١	٤٠- يستخدم المدير نقدا بناء ،
•	٤	٣	7	1	٤١- يبقى المدير بعد انتهاء اليووم الدراسسسى ليساعد المدرسين في انهاء اعمالهم،
۰	٤	٢	7	١	<ul><li>٢٤- يقيم المدرسون السعوديون علاقات شخصية مم بعنى في مجموعات مختاره صغيره .</li></ul>
•	٤	٣	۲	١	€7 يقيم المدرسون السعوديون علاقات شغصيه مع غير المدرسون السعودين في مجموعات مختاره صغيره
٠	٤	٣	*	١	<ul><li>٤٤- يتخذ المدير كل القرارات الخاصه بجـــدول الفصول ،</li></ul>
٥	٤	٣	۲	١	٥٥- يقوم المدير بالاتصال بالمدرسين كل يوم .
۰	٤	٣	*	١	٤٦- يعد المدير نفسه جيدا عندما يتحدث فـــــى اللقاءات المدرسية
٥	٤	٣	٢	١	<sup>€7</sup> يساعد المدير أعضا <sup>ء</sup> هئية التدريبي على تصفية الاختلافات البسيطه .
۰	٤	٣	٢	١	٤٨- يعين المدير جداول التدريس للمدرسين ،
٥	٤	٣	*	١	٤٩- يغادر المدرسون المدرسة أثناء اليــــوم الدراسي،
۰	8	٣	*	١	٥٠- يساعد المدرسون في اختيار المواد الدراسيــه التي سوف تدرس .

ĵ.	}	}	}	7	205
)		₹ 1	.] .}		( ד )
4	1	کر ج	ا در	1	
_	يحدث غالب	ا ع	-	•)	
٥	٤	٣	*	1	٥١- يصنع المدير غلطات المدرسين ،
٥		٣		1	٥٢- يتكلم العدير كثيرا ،
٥	٤	٣	۲	١	٥٣− يحاول المدير الحصول على مرتبات أحســــن للمدرسين ،
•	٤	٣	*	١	° <sup>05</sup> الواجب الاضافي للمدرسين يعلن او ينشر بوضوح
•	٤	٣	۲	١	00- لامجال للاعتراض على القواعد والقوانين التـى يفهها المدير ،
٥	٤	٣	۲	١	٥٦- يحرص المدير على المطحة الشخصية للمدرسين
۰	٤	٣	۲	١	°7− الخدمه السكرتارية للعدرسة متوافرة لاستخدام العدرسين ،
•	٤	٣	۲	1	٥٨— يدير العدير اجتماع هئية التدريس مثل مؤتمر عمل .
٥	٤	٣	*		٥٩- يتواجد المدير في العبني قبل وصول المدرسين
•	٤	٣	*	1	<sup>-۱۰</sup> یعمل المدرسون مع بعنی علی اعداد التقاریـــر الاداریه ،
•	٤	٣	*	١	٦١- تنظم اجتماعات هئية التدريس طبقا لبرنامــج عمل محدد .
•	٤	٣	7	١	٦٢- اجتماعات هئية التدريبي اساسا عبسسساره عن اجتماعات لسماع تقرير المدير .
٥	٤	٣	7	١	٦٣- يخبر العدير العدرسين عن أفكار جديده وجدها مصادفه ،
٥	٤	٣	۲	١	٦٤- يتكلم المدرسون حول التخلى عن العمل فـــــى التدريس ،
•	٤	٣	*	1	٦٥- يفحص المدير مقدرة المدرسين بخصـــــوص الموصوعات التي يدرسونها ،
					٦٦- يتم اشعار العدرسين بنتائج زيارة (العوجه)
٥	٤	٣	۲	١	٦٧- يتأكد المدير بأن المدرسين يعملون الى أقصى طاقتهم

# استبيان رضاء مديرى المدارس الوظيفي

الارشادات: العبارات التالية تشير الى عوامل تنظيمية يعكن ان توتسر على شعور المدير نحو وظيفيتة • هذه العوامل تتعلق بالادارة وساحساس الفسرد سالوصع الوطيفي عند عند الاجابة على العبارات التالية • يرجى وضع دائسرة حول الرفم الذي يمثل مدى موافقتك او معيار رضائك على مصمون العبارة • الرجساء عدم تعريف نفسك عند الاجابة على هذا الاستبيان •

### دليل ما ترمز اليها الارقام

اعارض بشده : ۱ اعارض بشده : ۳ متردد : ۳ موافق مشده : ۵

فيما يلى نورد مثالا على ذلك الاستبيان نفسه : -الاداره تتيح الفرى لاستعمال مهارات متنوعه ، ١ ، ٣ ، ٣ ، ٤ ، ٥

في هذا المثال قد يضع الشخص الذي يحيب على الاستبيان دائره حول الرقم ( اذا كان يعارض مضمون العباره واذا كان التم ٢ لايتفق مم رأيه فانسه يستطيع ان بختار رقما آخر يتناسب مع موقفه برحي التأكد من الاحامة علمي كل عماره ٠

موامق پیسده	ه رام م	متردد	ن <sub>ا</sub> می	أعارص سسده	( 7 )
					۱- الاداره تتیم لی فرصة التقدم مهنیـــــا
٥	٤	٢	٢	١	٢- دخل المدير بكفس الاحتياجات العاديــــه
٥	٤	٣	7	١	٣ — الادارة تتيم الفرصة لاستعمال مهارات متنوعة
٥	٤	٣	7	١	<ul> <li>٤ - عدم كفاية الدخل لا يسمح لى ان 'ميحححص بالطريقة التى ارغبها،</li> </ul>
٥	٤	٢	۲	١	o — رئیسی العباشر یثیر العشاکل بین مدبـــری العداری .
٥	٤	٣	7	١	٦ - لم يخبرنى اى انسان بأننى مدير حيــــد
٥	٤	٣	7	١	٧ - يتكون عمل المدير من نشاطات ره منيـــــه
3	٤	٢	۲	١	٨ — انا لم اشعر بالنمو المنهان في وظيفتي الادارية
٥	٤	٣	۲	١	٩ - من العمكن تحسين ظروف العمل في مدرستـــــى
٥	٤	٣	7	١	١٠- حصلت على تقدير من رئيسى المساشــــــر
٥	٤	٣	7	١	۱۱- لااملك حرية اشخاذ قرار صنفسسسسسسى
٥	٤	٣	7	١	۱۲— يقدم رئيجي العبائر النزاجات لتطولجيجيز اخلوجي في الادارة ،
3	٤	٣	٢	١	<ul><li>۱۳ الاداره تدعو الى الشعور بالاطعنبان حمينين</li><li>المستقبل ،</li></ul>

18—حطب على تقدير نام ليحبيناجي في الادارة ٢٠١١ ع د

موافق پشده	هو افــــــة	مناسمودد	أعارض	أعارض بشهزه	( τ )
٥	٤	٣	*	١	١٥- انا على علاقه حسنه مع زملائــــــــــــي
٥	٤	٣	۲	١	١٦— ادارة مدرستی لم تعرف اهدافها بوضــــوم
٥	٤	٣	٣	١	۱۷— يقدم رئيسى المباشر المساعده لى عندمـــا احتاجها ،
٥					١٨- ظروف العمل في مدرستى مريعـــــــــــه
٥					۱۹— الاداره تتيح لى الفرصه بان اساءــــــــد المدرسيين ليدرسوا ،
٥	٤	٣	7	1	٢٠ احب الناس الذين اعمــــل مدرم
٥	٤	٣	٢	١	٣١- الفرص التي تتيجها الاداره للترقي محسدوده
٥	٤	٣	7	١	۲۲- يعترمنى العدرسون كمــــدير
٥	٤	٣	۲	١	۲۳— اخاف ان افقد وظیفتی الاداریـــــــــه
•	٤	٣	*	١	٢٤- رئيسي العباشر لايقدم لي الدعــــــم
٥	٤	٣	۲	١	٢٥- الاداره عمل ممتع .
٥	٤	٣	۲	١	٢٦- الاداره لاتشجع على الابداع.
٥	٤	٢	۲	١	<ul><li>۲۷- الاداره تنقل الينا اهدافها بصحبحوره</li><li>واصعه .</li></ul>
٥	\$	٣	7	1	٣٨- لم اشعر بالاطمئنان في مينتي اطلاتــــــــا

موافق شـــده	ع ام	•	أعارض	أعارص سنسسده	( & )
•	٤	٢	7	١	۲۹- الاداره لم تتيح لى الفرصه لتطوير اساليـب جديده .
٥	٤	٣	۲	١	٣٠- مسئولي العباشر يعامل كل انسان بالتسحساوي
٥	٤	٣	۲	١	-۳۰ مسئولی المباشر یعامل کل انسان بالتسساوی ۳۱ زملائي يخفزوننی علی ان اعمل بشکل افضسسل
					۳۲- الاداره تتيح الفرص للتصرقى ( الحصول علصصى الترقيه )
٥	٤	۲	٢	1	٣٣- انا مسئوول عن التحطيط لواجساتى اليوميه،
					٣٤- الاماكن المحيطة بعدرستى لاتبعث على الارسام
					٣٥- يعتبر راتبي جيدابالعقارنه مع قدرات ــــي
					٣٦- زملائي كثيمرو الانتقاد لبعضهم لبعممسفي
					٣٧- انا اشعر بنحمل مصئووليــ ماأتوم بــــــه
•					۳۸- يقدم لى زملائي في المدرسة الاقتراحات بخصوص ادارتى ويتجاوبون معى ،
•	٤	٣	۲	١	٣٩-يقدم رئيسى العباشر العساعده لتطويـــــر (لتحسين ) اسلوبي في الاداره،
٥	٤	٣	۲	•	•٤− الناس الذين اعمل معهم لا يتماونون معللي
٥	٤	٢	7	1	13- الاداره تشععنی علی ان اکون میدعـــــــا
٥	٤	٣	*	١	٢٤— رئيسي المجاشر لايندي الرعبة في الاستمنساع التي ما يقدم الية من اقتراحات ٠

موافق يشــــده	مو افست	م	اعارص	أعارض شنسده	( • )
٥	٤	٣	٢	١	٣٢− دخل المدير لايكاد بكفي ان ت-ليش علي.ليله
٥	٤	٣	7	١	٤٤— انا غير مهتـــم بالاداره ،
	٤	٣	۲	١	ه}- عــــعل العــــدير سار جــدا
0	٤	٣	7	1	73- اتلقى الكثير من الارشادات الجوفـــاء من رئيسى العباشر •
٥	٤	٣	*	1	٧٤- اكره الناس الذين اعمل معهـــــــــــ
					٨٤ـ اتلقى القليل جدا من التقدير .
٥	٤	٣	۲	١	93− الاداره تتيح فرصه جيده للترقــــــي
٥	٤	٣	٢	1	۰ اهتماماتی مشا ہــــه اهتمامات زملائـــــی
٥					01 انا غیر مسئوول عن اعمالـــــــــــــــــــــــــــــــــــ
۰	٤	٣	۲	١	07− رئیسی العباشر یوفر العواد التی احتاحها لکی اقوم بعملیعلی افضل وجه،
٥	٤	٣	۲	١	٥٣- كونت مداقات دائمه مع زملائــــــــــي
٥	٤	٣	٢	١	36- ظروف العمل في مدرحتي ج <u>ــــد</u> ه
٥	<b>£</b>	٣	*	١	00- رئيسي الع <b>مالمُ</b> و يجعلني اشعر بعدم الارتيسام
					٥٦- احاول ان اكون واعيا للائحة التعليميــــه

۱۵- احاول ان اکون واعیا للائمه التعلیمییییه لعدرستی ۱ ۳ ۲ ۱ ه

مو افق پشـــده	عو افي	•	أعارص	اعارض بشـــده	( ٦ )
٥	٤	۲	۲	١	۰۵ عندما ادیر عملا جیدا فان رئیسی المباشــر یدرك ( یلاحظ ) نلك ،
٥	٤	٣	۲	١	۵۸- يبين رئبسي المباشر ما هو متوقع منـــي ان اعمل ( الواجبات المتطلبة مني >مدير )
٥	٤	٣	7	١	09- الادارة توفر لى الاستقرار المـــادى
٥	٤	٣	7	١	-٦٠ يمتدح رئيسي المباشر الادارة الجيدة
۰	٤	٣	۲	١	٦١− انا لا اهتم بلائحة مدرستى التعليميه
٥	٤	٣			٦٢- انا على انسجام مع العدرسين في العدرسة
			۲	١	
٥	٤	٣	7	1	٦٢ انا على انسجام مع العدرسين في العدرسة
0	٤	۲	T T	1	<ul> <li>٦٢- انا على انسجام مع العدرسين في العدرسة</li> <li>٦٢- زملائي يبدون لي غير مقبولين ( منطقين ) .</li> </ul>
0	£	r r	T T	1 1	<ul> <li>٦٢- انا على انسجام مع العدرسين في العدرسة</li> <li>٦٣- زملائي يبدون لي غير مقبولين ( منطقين ) .</li> <li>٦٤- نصاب مدير العدرسة مناسسسسبب</li> <li>٦٥- عدد الساعات العجممة للنشاطات اللامنهجيسة</li> <li>كاف .</li> </ul>
•	£ £	r r	T T	1 1	<ul> <li>٦٢- انا على انسجام مع العدرسين في العدرسة</li> <li>٦٣- زملائي يبدون لي غير مقبولين ( متطقين ) .</li> <li>٢٦- نصاب مدير العدرسة مناسسسبب</li> <li>٦٥- عدد الساعات العجمه للنشاطات اللامنهجيسة</li> </ul>
0	£ £ £	r r r	T T T	1 1 1	<ul> <li>٦٢- انا على انسجام مع العدرسين في العدرسة</li> <li>٦٣- زملائي يبدون لي غير مقبولين ( منطقين ) .</li> <li>٩٢- نصاب مدير العدرسة مناسسبب</li> <li>٦٥- عدد الساعات المحصمة للنشاطات اللامنهجيسة</li> <li>كاف .</li> <li>٦٦- على مديري العداري حفور الكنيسسسر من</li> <li>١٩- على مديري العداري حفور الكنيسسسر من</li> <li>١٩- اجتماعات المهيئة التدريسية .</li> </ul>

مواف م مواف م اعار می م ( ۷ )

- ٧١ ليس هناك تشجيع معنوى ومادى اللمدينو الناجم ١ ٣ ٣ ٤ ه

## استبيان رضاء المعليمن الوظيفي

\_\_\_\_\_

الارشادات: العبارات التالية تشير الى عوامل تنظيميه يمكن ان توشير على شعور المعلم نحو وظيفته هذه العوامل تنعلق بالاداره وباحساس الفسيسرد بالوضع الوظيفى ،

عند الاجابة على العبارات التالية يرحى وضم دائرة حول الرقم اليستذى يمثل مدى موافقتك او معارضتك على مضمون العبارة الرجاء عدم تعريف نفسك عند الاجابة على هذا الاستبيان .

## دليل ما ترمز اليه الارقام:

اعارق بشسده : ۱

اعارض: ٢:

متردد : ۳

موافق : }

موافق بشده : ٥

فيما يلى نورد مثالا على ذلك من الاستبيان نفسه:

التعليم يتيم الفرصة لاستعمال مهارات متنوعة  $\{ \gamma, \gamma, \gamma \}$  ، ٥ ،

في هذا المثال قد يضع الشخص الذي يجيب على الاستبيان دائــــره حول الرقم ﴿ اذا كان يعارض مضمون العباره واذا كان الرقم ٢ لايتفق مم رايـه فانه يستطيع يختار رقما آخر يتناسب مم -ويقه ،

### يرجى التأكد من الاجابه على >ل عباره

( )

موافق شده	و ام	م	عارمی	أعارض شده	
٥	٤	٣	۲	١	۱- التدريس يتيم لى فرصة التقدم مهنىـــــا
٥	٤	٣	7	١	٣- دخل المعلم يحكني الاحتياجات العالاسسسسه
٥	٤	٣	۲	١	٣ —التدريس يتيح الفرصة لاستعمال مهارات متنوعة
•	٤	٢	۲	١	<ul> <li>عدم گفایة الدخل یحول بینی وبین(لا یسمح لی)</li> <li>ان اعیش بالطریقه التی ارغبها،</li> </ul>
٥	٤	٢	۲	١	ه - رئيسي العباش يثير العشاكل سِين العدرسيس،
٥	٤	٣	۲	١	٦ - لم يغبرنى اى انسان بأننى مدرس جــــــد
٥	٤	٣	۲	١	٧ - يتكون عمل العدري من نشاطات روتينيـــــه
•	٤	٢	7	١	A — انا لم اشعر سالنمو المهنى فى وظيفتى العاليه،
٥	٤	۲	7	1	٩ - من الممكن تحسين ظروف العمل في مدرستــــي
٥	٤	٣	۲	١	١٠- حملت على تقدير من رئيسى المماشــــــر
•	٤	٣	*	١	۱۱- لااملك حرية اتخاذ قرارى بنفسمسسسسى
					۱۲— يقدم رئيسى العباشر اتتراحات لتطويـــــر اطلوبى في التدريس،
٥	٤	٣	٢	١	۱۳— التدريس يوفر مستقبلا يدعو الى الشعــــور بالاطمئنان على المستقبل .
•	٤	٣	٣	1	١٤- حملت على تقدير تمام لشجـــاحى فى الندريـس

( 7 )

عراقتی	ع اقعام	١	أعارض	عارم	
مار ه	: <b>-</b> b	ń		4	
٥	٤	٣	7	١	١٥- انا على علاقه حسنه مع زملائــــــي
٥	٤	۲	*	١	١٦- ادارة مدرستی لم تعرف اهدافها بوضــــوم
•	٤	٣	٣	١	۱۷—یقدم رئیسی العباشر العساعده لی عندمـــا احتاجها ،
٥	٤	٣	۲	١	۱۸— ظروف العمل في مدرستى مريحــــــــــــــــــــــــــــــــــــ
٥	٤	٣	۲	١	۱۹— التدرين يتيح لى الفرصة بان اساءـــــــد طلابـى طلى التعليم .
٥	٤	٢	۲	١	٣٠- احب الناس الذين اعمــــل معهم
٥	٤	٣	7	١	٢١- الفرص التي يتيجها التدريس للترقى مجدوده
•	٤	٣	۲	١	۲۲— یعترمنی طـــلابی کمدرس
۰	٤	٣	*	١	٣٣− اخاف ان افقد وظیفتی کمــــدرس
٥	٤	٣	*	١	٢٤- رئيسي العباشر لايقدم لى الدءـــــم
٥	٤	٣	۲	١	٢٥- التدريس عمل ممتع .
•	٤	٣	*	١	٢٦- التدريس لايشجع على الابداع،
۰	٤	٣	7	١	۲۷- الادارة في مدرستي تنتقل الينا أهدافـــيا بصورة واضعه ،
0	٤	٣	۲	١	٣٨- لم اشعر بالاطمئنان في مهنتى اطلاقـــــــا

( ٤ )

موافق پشده	عو افق	ما	أعارض	أعارض سيده	
٥	٤	٣	۲	١	٣٩− التدريس لم يتلح لي الفرصة لتطوير اساليب جديدة ،
٥	٤	٣	۲	١	٣٠- مسئولي المباشر يعامل كل انسان بالتس حاوى
٥	٤	٢	۲	١	٣١- زملائي يحفزوننى على ان اعمل بثكل افضـــل
٥	٤	۲	۲	١	۳۲— التدريس يتيم الفرص للتسرقى ( الحصول علمى الترقيه )
٥	٤	۲	۲	١	٣٣- انا مسئوول عن التخطيط لدروسسي اليوميه،
٥	٤	٣	*	١	٣٤- الاماكن الصحيطة بمدرستى لاتبعث على الارتياح
٥	٤	۲	۲	١	٣٥- يعتبر راتبي جيدابالمقارنه مم قدراتــــى
					٣٦- زملائي كثيرو الانتقاد لبعضهم لبعــــنى
۰	٤	٢	۲	١	٣٧- انا اثهر بتعمل مسئوولية اما أقوم بـــــه
٥	٤	٣	*	١	۳۸- یقدم لی زملائی الاقتراحات بخصوص التدریـــس ویتجاوبون معی ،
					٣٩- يقدم رئيسى العباشر العساعده لتطويـــــر (اسلوبي في )التدريص ،
۰	٤	٣	٣	١	٠٤− الناس الذين اعمل معهم لا يتعاوثون معــــى
٥	٤	٣	٣	١	13- التدريس يشجنى على ان اكون مبدءـــــا
•	٤	٢	۲	١	٢٤- رئيسي العباشر لايبدي الرغبة في الاستمـــام الى ما يقدم اليه من اقتراحات ٠

( • )

موافق شده	ي <sub>و</sub> افق	مسردد	ا عا ر می	ا عارض بشده	
					٣٤- دخل المدرس لايكاد يكفي ان يعصيش عليــــه
٥	٤	٣	7	١	٤٤ـ انا غير مهتم بالتدريس ،
٥	8	۲	*	١	٥١- عمل العـــدرس سارا حدا،
0	٤	٣	۲	١	<ul> <li>٢٦- اتلقى الكثير من الارشادات الجوفــــاء من رئيسى المباشر .</li> </ul>
٥	٤	٣	*	١	٤٧- اكره الناس الذين اعمل معهــــــم
					٤٨- اتلقى القليل جدا من التقدير .
٥	٤	٣	7	1	٩٦- التدريس يتيح فرصه جيده للترقــــــــى
•	٤	٣	۲	١	۰۰− اهتماماتی مشابهـــه اهتمامات زملائــــی
٥	٤	۲	۲	١	٥١- انا غير مسئوول عن اعمالــــــــــي
•	٤	٣	۲	1	٥٢– رئيسي المباشر يوفر المواد التى احتاجها لكى اقوم بعملى على افضل وجه ٠
٥	٤	٣	۲	١	٥٣− كونت صداقات دائمه مع زملائــــــي
•	٤	٣	۲	١	€ه− ظروف العمل في مدرستى جيـــــده
•	٤	٣	7	١	٥٥- رئيسى المباشر يجعلنى اشعر بعدم الارتيـاع
٥	٤	٣	*	١	٥٦- احاول ان اكون واعيا للائعه المدرســـــه (التعليميه) ،

( , )

موافق بشده	<u>و</u> م	مسردد	أعارض	اعارض شده	
٥	٤	٢	٢	١	٥٧- عندما ادري درساجيدا فان رئيسي العباشـــر (يدرك) يلاحظ ذلك .
٥	٤	٣	۲	١	٥٨- كين بالواجبات المطلوبة منى گمدرس ان
٥	٤	٣	۲	1	09- التدريس يوفر لى الاستقرار المحصادي
					٦٠- يمتدح رئيسي المباشر التدريس الجيد
•	٤	۲	٣	١	٦١- انا لا اهتم بلائعة مدرستى التعليميه
•	٤	٢	٢	١	٦٢— انا على انسجام مع طلابــــــــى
•	٤	۲	۲	١	٦٣- زملائي يبدون لي غير مقبولين ( متطقيين ) .
٥	٤	٢	۲	1	٦٤- نصاب العدري من العصي مناســـــــب
•	٤	٣	٢	١	٦٥- عدد الساعات المخصصه للنشاطات اللامنهجيــه كاف .
•					٦٦- على المدرسيان حفور الكثير من اجتماعــات الهيئه التدريسية،
•	£	٣	٢	١	٦٧- على المدرسين ح <i>فور <b>الكثي</b>ر من الاجتماعـــــات</i> النشا <b>طيه .</b>
٥	٤	٣	*	١	۱۸- کلفت بندریس مواد کثیــــــره
•	٤	٣	۲	١	٦٩- العواهُـز التي استلمتها للعمل الجيد ملائمه

( Y )

•	
(أحئلة عمر محدده )	
صما هو رات في العناج البيظامي ( الطروف البنظامية ) في مدرجنك؟ على هي أكثر تعفيدا ؟	- 1
اذا کانت اُکثر مروث ، اُرجو ان تحدد ( تبین ) الیب ،	
اذا كانت اكثر تعفيدا ، ارجو أن تحدد ( تيان ) الصبب ،	
ارجو أن تذكر العوامل التى تعتقد انها قد تكون الاكثر اهميه فــــى التأثير على مديرالمدرسة /المدرس لكى يفضل مراكز وظيفيه أخرى،	<b>-</b> 7
ارجو ان تذكر العوامل التي تعتقد انها قد تكون الاكثر أهميه فحجمين التأثير على مدير العدرجة / العدري كي يحب وظافته ،	-7
· أرقو أن تذكر العوامل التي تصبب أند خالات عدم الرضا ، ــــــــــــــــــــــــــــــــــــ	-{

أصئله عن الاصبيان
الانطباع العبام عن هذه الوسائل
معتار ( ) صححف ( )
أ. بعد <u>اكمال الاستنبانيات ، هل كانت هناك نقاط محده وحدث ( فرضا )</u> انه من الصعب الاجانة عليها ، ادا كانت الاحابة بنعم لماذا ؟
١- مشونـــه
۲- غار واشعه
٣- لاتعطى اى معنى .
₹− تحتاح الى اعاده
s - احساب أحسسسرن
ب، هل هناك ثيئا لم تشمله الاستحجاجات وتعتقد انه هام ؟
حــ، ایه ملاحظات او اقتراحات أحری ؟

APPENDIX B

OFFICIAL LETTERS

## MICHIGAN STATE UNIVERSITY

EAST LANSING . MICHIGAN . 48824-1034

COLLEGE OF EDUCATION
DEPARTMENT OF EDUCATIONAL ADMINISTRATION
ERICKSON HALL

June 4, 1985

Dr. Yousef Al-Kady King Abdul Aziz University Advisor Saudi Arabian Educational Mission - Chicago Branch 8700 West Bryn Mawr Suite 900 North Chicago, IL 60631

Dear Dr. Al-Kady:

I am writing to you on behalf of Mr. Ahmed Ali Ghonaim, who is at present a graduate student working on his Ph.D. in the Department of Educational Administration (K-12) at Michigan State University under my direction.

Mr. Ghonaim has proposed:

"A Study of the Relationship Between Organizational Climate and Job Satisfaction as Perceived by Male Administrators and Male Teachers in City Public Schools In Saudi Arabia."

He plans to return to Saudi Arabia to do his research during the fall quarter between approximately the first of September and the first of December, 1985. These plans meet with my approval.

I request that you provide him with the necessary support for this study to help Mr. Ghonaim to gather information for his Doctoral Dissertation from his country. This topic requires him to travel to different parts of Saudi Arabia.

Your prompt attention to this matter is sincerely appreciated. If you need further information, please call me at (517) 353-9337.

I urge you to help Ghonaim financially. Again, thank you for your consideration in this request.

Sincerely,

John H. Suehr, Professor

## MICHIGAN STATE UNIVERSITY

EAST LANSING . MICHIGAN . 48824-1034

COLLEGE OF EDUCATION

DEPARTMENT OF EDUCATIONAL ADMINISTRATION

ERICKSON HALL

June 4, 1985

College of Education, King Abdul Aziz University Ministry of Higher Education Madinah Munawwarah, Saudi Arabia

Dear Dean of College of Education:

I am writing to you on behalf of Mr. Ahmed Ali Ghonaim, who is at present a graduate student working on his Ph.D. in the Department of Educational Administration (K-12) at Michigan State University under my direction.

Mr. Ghonaim has proposed:

"A Study of the Relationship Between .Organizational Climate and Job Satisfaction as Perceived by Male Administrators and Male Teachers in City Public Schools In Saudi Arabia."

He plans to return to Saudi Arabia to do his research during the fall quarter between approximately the first of September and the first of December, 1985. These plans meet with my approval.

I request that you provide him with the necessary in country transportation, because his topic requires him to travel to different parts of Saudi Arabia to gather information for his Doctoral Dissertation.

Your prompt attention to this matter is sincerely appreciated. If you need further information, please do not hesitate to write.

I urge you to help Ghonaim financially, with transportation, and necessary expenses needed for this study. Thank you for your consideration in this request.

Sincerely

John H. Suehr, Professor

John Which

1541 H Spartan Village East Lansing, MI 48823 (517) 355-3007

May 30, 1985

Dr. Paula E. Lester 2440 Olinville Ave. Bronx, N.Y. 10467

Dear Dr. Lester:

This is a follow-up of our phone conversation on Thursday, May 30, 1985.

I am a graduate student at Michigan State University where I am working on my Ph.D. degree in the Department of Educational Administration. I plan to do my research on the topic: "A Study of the Relationship Between Organizational Climate and Job Satisfaction as Perceived by Male Principals and Male Teachers in City Public Schools in Saudi Arabia."

The purpose of the study is to investigate the relationship between the organizational climate's "eight dimensions": job satisfaction and experience as perceived by the city public school principals and teachers in Saudi Arabia, and further to see whether there exists any differences between principal's and teacher's perceptions toward the organizational climate, and job satisfaction for both secondary and elementary schools.

I am interested in using the Teacher Job Satisfaction Questionnaire (TJSQ). I would like to obtain permission to use your questionnaire. I will be happy to send you a copy of my dissertation in case you need one. Please provide me with any additional information you may have about TJSQ. I already have a copy of your dissertation, which was loaned to me.

Thanking you in anticipation.

Yours Sincerely,

Ahmed Ali Ghonaim Doctoral Candidate

C. W. POST CENTER



Brentwood, New York 11717 Telephone 516-273-5112

Nasseu Branch Campus

Suffolk Branch Campus

June 6, 1985

Mr. Ahmed Ali Ghoneim 1541 H Sperten Village East Lensing, MI 48823

Dear ir. Chonsim:

This letter is to authorize you to use the Teacher Job Satisfaction Questionnaire (TJSQ) in your doctoral study: "A Study of the Relationship Between Organizational Climate and Job Satisfaction as Perceived by Male Principals and Male Teachers in City Public Schools in Saudi Arabia."

As the author of the TJSQ (copyrighted instrument), you have my written permission to duplicate the TJSQ for research purposes only. Please do not forget the necessary footnote in your dissertation.

I wish you the best of luck with your study. If I may be of any assistance, please do not hesitate to contact me.

Sincerely,

Dr. Paula E. Lester Assistant Professor

Ministry of Higher Education Saudi Arabian Educational Mission Chicago Branch		رزارة لهنسيم المنسالي المكتب التيمين السودين و منزواست كامو
بنـــنــ مــــــــــــــــــــــــــــــ	912-3/11/5· 3-1: 5.110/1/7	رت <u>مادا / ال / لا</u> لتئون الاکادحجة

سسمادة وكيل الجامعة للدراسات العليا والبحث العلمي المحسترم السسلام عليكسم ورحمسة اللسه وبركاتسه وسعد :-

ارفق لعمادتكم استمارة الرحلة العبدانية الخاصة بصعرتكم السيد/أحمدعلي عبدالرحيم غنيم رقم ( ١٩٧٨٨ ) ومثروع خطة البحث لرسائة الدكتوراه في الاادرة التعليمة ( تربويـــــــة ) والذي يرغب في السفر الى العملكة لاجراء بحث ميداني يتعلق برسالته التي يتسسوم الان باعدادها للحصول على درجة الدكتــــوراه وقد حظى طلب العذكور بتأييد الاستاذ العشرف على دراسته .

لذا ارجو الاطلاع وموافاتنا بتراركم في هذا الخصوص ٠

وتنغلوا بقبول خالص تحیاتی وتقدیسری ۰ ۷۵۰

مدير العكتب التعليمي بشيكاغو حرير العريز عبد الله خياط

المنكه العربيت السُعُودية وَالِوَالنَّعَالِيَّالِ جامعة الملك عبد العزيز

كلية التربية بالمدينة المنورة

الرقم ۲۲۸ مراد وليلي . التاريخ ۲۰۰۸ مرد کرد کرد

ص ب: ٢٤٤ - المديسية المستورة

P. O. Box: 344 - Madinah Munawwarah

قسم التخطيط والأداره التعليميه

KINGDOM OF SAUDI ARABIA Ministry of Higher Education

KING ABDULAZIZ UNIVERSITY

College of Education MADINAH MUNAWWARAH

Ref.

"حفظه الله "

Date

معادة الدكتور: وكيل الكليه للدراسات العليا والبحوث السلام عليكم ورحمة الله وبركات

نرفق بهذا الأوراق الخاصه بمشروع البحث واستمارة الأستبيان الوارده برقم ٣٣٧ وتاريخ ١٤٠٦/١/١٥ ه ، لمكتب سعادة الدكتور وكيل الجامعه للدراسيات العليا والبحوث الخاصه بالمبتعث/ أحمد على عبد الرحيم غنيم والمحوله مسسن سعادتكم للأفادة برأى القسم و

ونود الأفاده بأن أعضاء القسم بعد أن أبدوا بعض الملاحظات واقتنع بهيا المبتعث ووافق على الأخذ بها ، فان القسم يوافق على المشروع ويومى باتخاذ اللازم نحو مساعدته في تطبيق الأستبيان •

والسلام عليكم ورحمة الله وبركاته ٠٠

	بسب والله الرحم النصير	
Ministry of Higber Education Saudi Arabian Educational Mission Chicago Branch		درارة المغنام العنالي المكتب التيميل سودين - فسر <i>ع مشبكا نو</i>
، بیفت ،	516107 1-761 300 \$1877 10718	زنه <u>۱۳۶۷ / ۱۰ / ۳۶۰</u> ت النتون الافادینیة

المحترم ويستعدن- المكرم الاخ المستعث / أحمد على غنيم السندم عليكسم ورحمسة اللسنة وبركاتسة

تلتبنا تلكس مسمعادة مدير ادارة البعثات بجامعة الملك عبد العزيز

رئم ٨٥/ 85/ KAU/YY/1326 وشاريخ ١٩٨٥/١٠/١٩ المعنفعن المعوافقة على قباعك بالرحلية العلمية الى المملكة والتى ينظلها بحثك الذى تعده للحمول على درحة الدكتــــوراه وانه اذ يعرنى اشعارك بذلك نتعنى لك رحلة عوفقة ومثعرة ، مع شأكبدنا على اهميـــة الاستفادة عنها والخروج بحصيلة علمية حيدة .

مع تعنياتنا لكم بالتوفيق والنعام • ﴿ إِنَّ اللَّهُ مِالْتُوفِيقُ وَالْنَعَامِ • ﴿ إِنَّ اللَّهُ مِالْتُوفِيقُ وَالْنَعَامِ • ﴿ إِنَّ اللَّهُ مِالْتُوفِيقُ وَالْنَعَامِ • ﴿ إِنَّ اللَّهُ مِالْتُوفِيقُ وَالْنَعَامِ • ﴿ إِنَّ اللَّهُ مِنْ اللَّالِمُ مِنْ اللَّهُ مِنْ

مدير المكتب التعليمي بشبكاغو حرب المكتب التعليمي بشبكاغو د عبد العزيز عبد الله خباط

1000

بندالي التي التي الم

KINGDOM OF SAUDI ARABIA Ministry of Higher Education

# KING ABDULAZIZ UNIVERSITY

College of Education
MADINAH MUNAWWARAH

المواسر

الملكة العربيت السُعُورية ورَاوة النعابي العالى جامعة الملك كابد العزيز كلية التربية بالدينة المنورة

الرقم ۱۲۰۸ مراحد ۱۸۰۸ مرکز التاریخ ۱۲۰۸ مرکز ۱۲۰۸ مرکز

Ref.

Date

سعادة / وكيل وزارة المعارف للشئون التعليمية بالرياض

السلام عليكم ورحمة الله وبركاته

نفيد معادتكم بأن مبعوث كلية التربيه فرع جامعة الملك عبد العزير بالمدينة المنوره السيد / احمد على غنيم المبتعث حاليا الى الولايات المتحدده الامريكيه للحمول على درجة الدكتوراه متواجد الان بالمملكة حيث يقصصوم باعداد البحث الخاص برسالته وهو بعنوان " المناخ الادارى في بعض مصددارس مدن المملكة •

وجريا على التعاون القائم بين جامعاتنا والجهات العلمية ذات العلسة فاننا نتقدم الى سعادتكم راجين التفضل بمساعدته وتسهيل مهمته في اجسسراء الاستبيان الذي قام باعداده ولجمع المادة العلمية المتعلقة ببحثه ،

تأمل تعميد من يلزم للعمل على تسهيل مهمته ومساعدته ،

شاكرين ومقدرين لمعادتكم حسن تعاونكم معنا · والسلام عليكم ورحمة الله وبركاته ،،،

مميد كلية التربيه بالعدينة المنوره

د، عمر بنحسن عشمان فلاتـــه



بسيلة والقالم

ن کرز رغربیش دنسه خودیق در زرز ولاد دم

أأء ودييد المرشوي والمقريسي

الادارة المتدرسيسة

- -

الموضوع : . . . . . . . . . . .

وففه الله

سعادة / مدير عام التعليم بالمنطقة

السلام عليكم ورحمه الله وبركانه ١٠٠ ويعبد 🝸

أرقق لكم مورة عن خطاب عبيد كلبة الدروية بالمدابة التدورة رقم الم في ١٨٠/١/١١ه المعمول طلب السماح لمبعوث الخلية / أدبد على تجديدم / المعملة الاسبيان المذى أعدة لجمع المادة العلمية ليعتم بحول " المتحجباغ م الاداري في بعض المحدارس في مدن المملكة ،

أبال المعاون رمسهيل مهممه ،

ا ولكم معيامي الطبية ،،، أأحمر أمرين أو وه

ر وهيل الورارم المساعد لسؤون المعلمين بالنهاية

د / حصد بن ابراهيستم الصلوم

سوره للموجية الغريوي،

( بنهرات ) ۰۰۰۰/۰۰۰۰

بسياللالتالحيب

ۺؙۘؽۯڵڡڔڹؽۜؿٙۯڮؠۼۅؙۄؽؖ *ۅڒڒۯڒؘ*ۏڮ<u>ۮؠٷ</u>

الرقتم : المرادية الم

أأمويهم الشريسوي والمقريسب

الادارة البندرسيندة

- --

وفقه الله

سعاده / مدير التعليم بمنطقة

السلام عليكم ورحمة الله ويتركانه ١٠٠ ويعتد :

أرفق لكم مورة بن خطاب عبيد كلية المعربية بالمحديثة المعتورة رقم ١٨٤ في ١٦/١/٢٠٤ المنتفين طلب السماح لمبعوث الكلية / أحمد على تمنيسم / لنعيلة الاستبيان الذي أعدة لجمع المادة العلمية لبحثة ،حول " المنسسساح الاداري في يفض المحارس في مدن المملكة ،

أمل النعاون ونسهيل مهمده -

ولكم تعياني الطيبة ءءء

ر وقيل الورارة) المساعد لمنزون المعلمين بالنيابة

د / حصد بن ابراهيسم السلوم

برزه للتوبية المريوي

( ہهرات ) ۰۰۰۰/۰۰۰۰

KINGDOM OF SAUDI ARABIA
Ministry of Higher Education
KING ABDULAZIZ UNIVERSITY
Cellege of Education
MADINAH MUNAWWARAH

المنكه العربية السُعُودية والوالغي الالقيالي حامعة الملك كلد العزيز كلية التربية بالدينة المنورة

الرقم ١٤٠١/١٠٠٠ م. د. ع (١٧) التاريخ . ١٤/١/٦٠. ع (١٧)

ef.

الموقسر

معادة / وكيل الجامعه للدراسات العليا والبحث العلمى السلام عليكم ورحمة الله وبركاتـــه

اشارة الى خطاب معادة مدير العكتب التعليمي بشيكاهو رقم 777 في 12-7/1/10 العمل

نفید معادتگم انه بناء طبی توصیة دجلی قدم فلنظیف والاداره العلیمیسیه التابع که سیادته قلد وافق مجلی الخلیه بجلینة الفاصه للغام الجامعی ۱۱۰/۱۴۰ هـ بتاریخ ۲۰/۱/۱۰ ه طبی خور الخالب الی العلک القیام بجع العطومات اللازمیسیه لعراضت کما وافق طبی برنامج الدرامه التی برضب سیادته القیام بیا .

راجين من معادتكم التلفل باتفاذ الإجراءات اللار مه ، شاكرين معادتكم على تعاونكم معنـــا ،

والسلام عليكم ورحمة الله وبركاته ،،،

سيد كلية التربيد بالعدينة العنورا مركز على المركز العدينة العنورا د، عد المركز العديدة



يشأسالح الحير

المناكم العربية السُعُورية والوالغ العالية الت جامعة الملك محبد العزيز كلية التربية بالدينة السورة

الرفع ۱۲۰۲/۱۲۰۶ م. د. ع ۱۷ ا التاريخ ۲۰۰۰ ۱۲۰۲ ه

KINGDOM OF SAUDI ARABIA
Ministry of Higher Education

KING ABDULAZIZ UNIVERSITY

College of Education

HADINAH MUNAWWARAH

ef.

لموتسر

حمادة / وكيل الجامعة للدراسات العليا والبحث العلمى السلام عليكم ورحمة الله وبركاتـــه

نفيد معادتكم انه بناء قبل طبي توصية مجلس قدم التخطيط والادارة التعليميسية التابع له سيادته لقد وافق مجلس ككليد بجلستة الخاصة للخاصة للخام الجامس ١٤٠/١/١٥ هـ بتاريخ ١٤٠/١/١٥ هـ طبي خور الخالب الى العملكة للقيام بجع العصارات الكرميسية لعراسته كما وافق على برنامج الدراصة التي يرقب سيادته القيام بها .

> راجين من معادتكم التفضل باتخاذ الاجراءات اللاز مه • شاكرين معادتكم على تعاونكم معنــــا •

والسلام عليكم ورحمة الله وبركاته ،،،

مع<u>د كلية التربيط بالعدي</u>نة العنور در عمر بن حريضمان فلات



"بسم الله الرحمن الرحيم"

العملكة العربية التعوديـــة وزارة التعليم العالى جامعة العلك محدالعزيـــــر أدارة البعثــــات

رفـــم : ۲۰۱/۲/۱۹ و التاريخ : ٦ /ـ۱٤٠٦هـ

# ترار أدارى

ان وكيل الجامعة للدراسات العلبا والنحث العلمي •

بناءًا على الصلاحيات الممنوحة له ،

وبناء اعلى خطاب عادة مدير المكتب التعليمى السعودى فى شيكاغو رقم المكتب التعليمى السعودى فى شيكاغو رقم (٢/١١/١٠١٨ فى ١٤٠٥/١١/٣٠ فى عبدالرجيم غنيم بشأن طلب الموافقة على قيام سيادته برطة علمية الى الملكة تتعلق برسالته التى يقوم بأعدادها للحمول على درجة الدكتوراه فى حفل تخصصه الادارة التعليمية ٠

وسنا العلى خطاب معادة عميد كلية الترسية سالمدينة العنورة رقم المرادع (٣) في ١٤٠٦/١/٣٠هـ المتضمن الموافقة على قبام سيادته برطته العلمية الى المملكة ٠

# يقرر مايلي

- (۱) يسمح لمبتعث الجامعة في أمريكا السيد/احمد على عبدالرحيم غنيم القيام برحلته العلمية الى المملكة لجمع المعلومات اللازمة لاعداد رسالته للحصول على درجة الدكتوراه في حقل تخصصه (الادارة التعليمية)،
- (۲) يعين أحد أعضا هيئة التدرياس،كلية التربية بالمدينة المنورة للاشراف الداخلي على سيادته اثنا قيامه برحلته العلمية ومن ثم برفع تقريرا دراسيا عما تم انجازه •
- ٣) يعرف له مخصص اضافی عن كل شهر يقضيه داخل العملكة على الا يزيد مايصرف له عن مخصص ثلاثة أشهر وذلك بعد تقديم تقرير دراحى عن حير رحلته معتمد من حعادة عميد كلية التربية بالمدينة المنورة •
  - (٤) على الجهات المعنية تنفيذ هذا القرار كل فيما يخصه ٠

وكيل الجامعة

للدراسات العليا والبحث العلمس

ما ده د/ماین د . سد ملی لایک بهری

مورة مع النحية لكل من :-

حعادة مدير المكتب التعليمي الصعودي مي شبكاً عُكِي (٤١٧٥٧٨) •

سعوادة عميد كلية الشربية بالمدينة المبورة/مديرالشئون المالية بكلية النربية بالمدينة المنورة/ادارة الاسكان/ادارة شئون الموطفين/ادارة النعطيط والميزايية المابد/عارفم المبتعث/ملف المبتعث مع الاساس/مركز الاتصالات للاطلاع •

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