**PESTICIDES** Illinois group unites Page 8

**BUFFALO** Hard times hit upstate Page 11

**PROFILES** Youngsters successful Page 16 **COLLECTIONS** Pain in pocketbook Page 20

games B. Beard

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**NOVEMBER 1983** 

maintenance and chemical lawn care professionals

Loan-hunting?

# Staying one step ahead of your banker

If you don't need to borrow money to finance your lawn care business today, you will tomorrow...or the day after that.

Sooner or later, you're going to have to replace capital equipment, buy or expand property, finance inventory, or handle some other business transaction too large for your checkbook. But you

might face a big disappointment if you don't go into your banker's office prepared.

Fewer than 10 percent of the small businessmen who go to a bank asking for a substantial loan go adequately prepared, according to Theodore Silbert, chairman of New York's Sterling National Bank.

"All the small businessman really needs to get a loan-if he deserves one—is to be as good at applying as he is at selling," Silbert says. "Bankers are busy and harrassed men, and if the loan application doesn't put the basic information up front, the banker doesn't have time to dig for it."

Bob Kenney, a vice president

for Florida's Southeast Banks,

"If you're seriously thinking of going in and applying for a business loan, you need to get your act together," Kenney says.

Kenney says that, first, you must detail the purpose of the

to page 26

Pesticides

# Effort may have been in time

Quick action by a united pesticide applicators' group in Wauconda, Ill. may have saved the day.

Wauconda councilmen had passed a law severely restricting the commercial use of pesticides-including requiring erection of signs labelled "dangerous and deadly chemicals" where pesticides had been applied in certain situations. So a group of professional pesticide applicators met in late August in nearby Schaumburg to discuss their options.

They went into a Sept. 14 hearing with town councilmen armed with a proposal which would be a compromise, and a petition signed by homeowners who had used their professional services.

"We had some very favorable things happen," said Bill Fischer of Spring-Green Lawn Care Corp. **Spreaders** examined

Dr. Nick Christians of Iowa State University takes a look at the reliability and efficiency of five commercial makes of fertilizer spreaders.

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Busy months

# Year's end filled by shows

November and December are two of the most popular months for lawn and turf industry-related seminars, conventions and trade shows, as evidenced by the Professional Lawn Care Association of America's annual event Nov. 8-10 in Indianapolis and the Associated Landscape Contractors of America Landscape Management Division conference Nov. 13-15 in Denver.

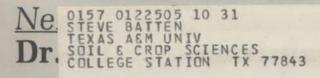
The PLCAA kicks off with its annual Early Bird party at the Indianapolis Convention Center Nov. 7. Two days of informational sessions alternating with exhibitions follow

The ALCA event begins Sunday night, Nov. 13 with the annual Brag/Blooper dinner in Denver's Marriott Southeast Hotel. Nov. 14 is devoted to a workshop conducted by consultants from the Sales Management Institute. Attendees can then elect to visit one of two split sessions on Nov. 15: Session A is "Computers and Your Business;" Session B is "Growth Regulators and Weed Control.'

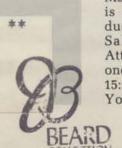
ALCA is also offering middle management personnel and employee workshops in Boston Nov. 30-Dec.1 and in Washington, D.C. Dec. 2-3. They are the final workshops in a series of six which began two months ago.

The workshops have been developed by the management consulting firm of Perrone and Ambrose Associates. They emphasize training based on the principle of "learning by doing.

The first three days of November will be a busy time in New York and Illinois where turfgrass



to page 4





# Without a summer application of Dursban, big problems could pop up in fall.

While most insects emerge in spring, sod webworms and other varieties don't spring into action until late summer or fall. And even DURSBAN\* insecticide—which gives you long-lasting residual action—won't protect your customers' lawns from spring to fall.

That's why it's important to apply DURSBAN twice a year—on your first round for the early risers and later in the summer to get the late bloomers.

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# DURSBAN

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# **INDUSTRY NEWS**



Tom Panattoni of True-Green, Carol Stream, Ill. (left) faces attorney Ian Oppenheim, who is playing the role of a television interviewer, and John Kenney operates a hand-held video camera during a media workshop held for Wauconda, Ill. pesticide applicators in August. Oppenheim and Kenney were representing the Pesticide Public Policy Foundation, then known as the National Environmental Law Foundation.

Pesticides

# Effort may have been in time

from page 1

"They were in a listening mode. They've extended the date (of enforcement) well into October. The ordinance has been held in abeyance while the Environmental Committee is studying our new proposal."

The pesticide group was to receive a response—and all indications were that it would be a favorable one—Oct. 19.

The bill which would have forced professional pesticide applicators from town (and they agreed that is the action they would have taken) was an amendment of a 1964 bill.

"There were a lot of people at the hearing," Fischer said. "And we left with the feeling that they were in a mood to back off a lot of the lousy, ugly language in the original bill."

Fischer said that the "single most effective thing we did was to activate the citizens."

#### Chemicals get new labelling

Aliette, Orthene and Fusilade, three chemicals used in the lawn/ grounds industries, have received new federal labelling from the Environmental Protection Agency.

Aliette 80WP fungicide has been approved for use on ornamentals to control Phytothphora root rot. Aliette, a product of Rhone-Poulenc Inc., is a systemic compound that may be applied as a drench or soil-incorporated.

Orthene, a product of Chevron Chemical Co., has received a special local need registration for control of fire ants in the state of Texas. Orthene Tree & Ornamental Spray is for use in turf, lawn and non-crop areas.

Under the new labelling, it may be applied to the fire ant mound either as a drench or as a dusting treatment.

Fusilade, manufactured by ICI Americas Inc., is a selective over-the-top systemic herbicide for annual and perennial grass weed control. It has just received labelling for use on non-crop areas and on non-bearing and non-food crops.

## Paramount will enter lawn care

Paramount Pest Control, a \$5½-million dollar business based in Falls Church, Va., intends to enter the lawn care market by 1985. Ralph Hughes, president, told PEST CONTROL magazine that preparations are already being made.

"We expect that, in the next two years, we will be fully involved in lawn care," Hughes said. "The name won't be Paramount, but it'll be a name people will identify with Paramount. We are now negotiating with a wellknown individual in that field to come to work with Paramount.

"Due to our size, we already have thousands upon thousands of leads. Many thousands of homeowners already trust us."

#### PLCAA, ALCA sponsor seminars

The Professional Lawn Care Association of America, the Associated Landscape Contractors of America and the National Arborist Association will jointly sponsor a series of two-day financial seminars Dec. 1-8.

The seminars will be directed at owners, chief executive officers and other top management of green industry companies. Conducted by Ross-Payne & Associates, Inc., a well-known financial consultant firm, each of the three seminars will be held at the Schaumberg Marriott Hotel, just

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# **MEMOS**

"GO WEST, young man!" was the title of an article about the nation's top lawn care markets which appeared in August's LCI. Al Bowers of Hawkeye Chemical responded to that with a hand-written letter to LCI's editorial office. "Stay east," Bowers said. "L.A. (named No.1 lawn care market in the country) is NOT a big lawn care market: much ground cover, landscape plantings and swimming pools, but small grass areas; lots of small 'landscapers' but few lawn care companies." Bowers went on to say that the census information was misleading.

THE CONSUMER PRICE index rose to 299.3 at mid-year, which means goods and services which cost \$100 in 1967 now cost \$299.30. This reflected an increase of 6.9 points in the first half of the year.

CHILDREN PLAYING on East Orange, N.J. apartment lawns was banned this summer by Mayor Thomas H. Cooke, Jr., according to an Associated Press report. "I can't let my love for them (children) overshadow the fact that their activities are detrimental to the city," Cooke said. One landlord was sentenced to 60 days in jail and fined \$2,000 for allowing violations of the new code.

THE MICHIGAN Turfgrass Foundation, using a unique OMC-Lincoln loan program, presented an array of new turf care equipment to Michigan State University's turfgrass program this fall. "This will help us with research programs such as compaction and cultivation, and improve our efficiency in maintaining our research plots," said Dr. Paul Rieke, professor of turfgrass management.

CHEMLAWN plans a public offering of \$15 million of con-

vertible debentures due 2008. The proceeds will be used to finance part of its 1984 capital spending program, estimated at \$20 million. The proposal has been filed with the Securities and Exchange Commission.

JOHN DEERE presented its new line of lawn mowers and tractors to 3,000 franchised dealers at a three-day demonstration show at the Olympia Resort and Spa outside of Milwaukee, Wisc. and at its nearby Horican, Wisc. plant. Groups of 500 dealers at each showing were introduced to the line of walkbehind mowers and received a sales booklet.

ACCORD LAWN Services has joined Dial One of the Tri-State Inc., an international franchise network providing residential and commercial maintenance, repair and improvement. Philip Manes is president and owner of the five-year-old Columbus, Ohio lawn care service.

THE ARIZONA Landscape Contractors Association will distribute a President's Award in each category of its annual contest when it meets early this month. Previously, just one President's Award had been presented.

DISABLED WORKERS will receive training in the landscaping, lawn care and groundskeeping field, thanks to a project sponsored by the Palm Beach Habilitation Center, Lake Worth, Fla. The project is part of a national outreach effort sponsored by the U.S. Department of Education.

HOUSING STARTS spurted in May 19.1 percent from April to the highest level since September, 1979. For the lawn care industry, that was good news: more homes, more lawns. The seasonally-adjusted annual pace for home starts is 1.79 million.

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#### **INDUSTRY NEWS**

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outside of Chicago, Ill.

Titles of the seminars are "Compensation Planning," "Financial Analysis" and "Financial Planning." Dates are Dec. 1-2, 5-6 and 7-8, respectively.

For more information or registration, contact the headquarters of any of the three sponsoring organizations: PLCAA at (404) 977-5222; ALCA at (703) 821-8611; or NAA at (516) 221-3082.

#### Merit is now 'recommended'

Merit Kentucky bluegrass has been placed on the Virginia-Maryland sod production recommend list, according to Jim Steinke, marketing director of Full Circle, Inc., Madras, Ore.

A widely-tested grass, Merit has performed well in trials in New Jersey, New York, Missouri, Maryland, Virginia and Ohio.

Merit, being produced in Oregon, has demonstrated extremely good sod strength.

## Dow specialty efforts growing

Dow Chemical USA has realigned its organizational policy and structure, planning for continued growth in specialty chemicals. With the changes, Dow hopes that its specialty chemicals will account for 50 percent of its earnings by 1990.

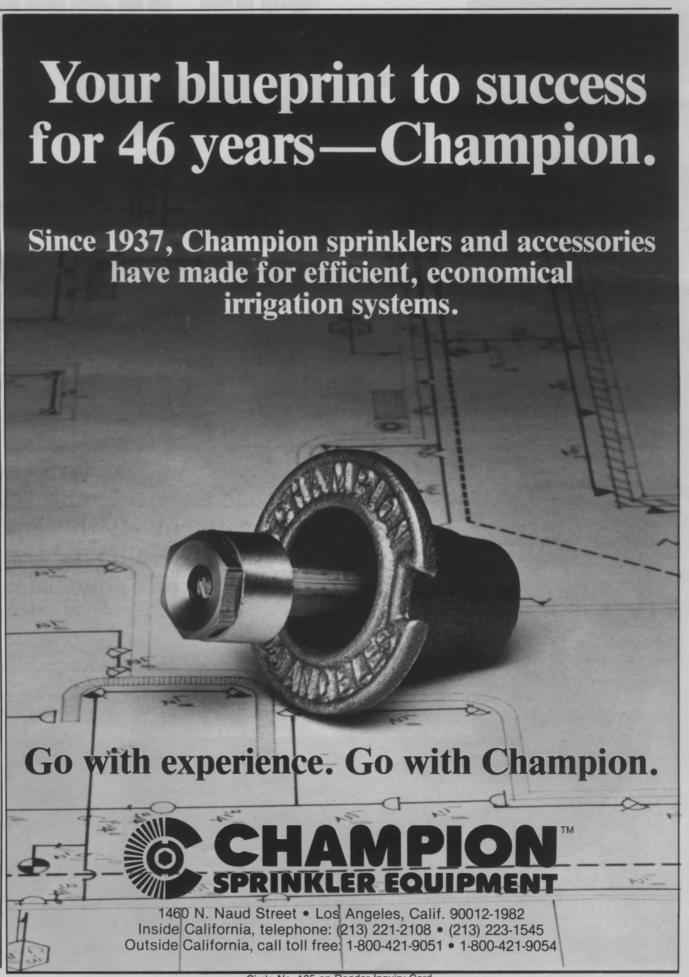
"We see specialty chemicals as

being the growth area in terms of maximum return on investment," says Public Relations Director Terry Witt. "I don't think you'll see a dramatic overnight change, but there might be more of an evolutionary change."

Dow also hopes to accelerate its research and provide more technically-oriented field representatives, according to Witt. "With more concern over environmental impact and misuse problems, we hope to develop new concepts in specialty chemicals to fill the existing pest control gaps."

Dow has established a Specialty Chemicals Department under Group Vice-President R.T. Williams, formerly general manager of the Coatings Department.

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## **UPFRONT**



# Is it too late for you, too?

It was a perfect example of what can happen if local lawn care businessmen don't heed the warnings they hear and read

It was what might be called a "panic" meeting in Wauconda, Ill., where a law has been passed severely restricting the commercial use of pesticides.

Nearly 50 individuals from companies that apply pesticides inside Wauconda's city limits attended. They began at 7 p.m. one day in late August, and continued through midnight. Many would have liked to stay longer.

Yet all this discussion was after the fact, because the law had already been passed. The most they could hope for was to enlighten the town's trustees, and perhaps get a rescission or altera-

On hand were Ian Oppenheim and John Kenney, who chaired the session, from what is now known as the Pesticide Public Policy Foundation.

"There is no Lone Ranger," Kenney said. "Nobody's going to gallop in on a white horse and salvage the day."

#### **Bombardment**

"Environmental-emotionalists are coming at us from all directions, all at once," Kenney said. "They have so much money, it's unbelievable. And with that money, they are devising ways to get rid of pesticides forever."

As a hedge against this type of situation arising too frequently, PLCAA President Don Burton has proposed formation, within the PLCAA, of a "Pesticide and Environmental Issues Alert Committee" to help its members keep abreast of developments.

If this committee is eventually enacted, it would provide for one interested member in each state to keep the PLCAA itself informed of any legislative developments. The PLCAA would then be able to organize and mobilize lawn care businessmen in the affected areas.

At the Wauconda meeting, there were a series of no-holdsbarred role-playing sessions. One PLCAA member, John Eckhardt of Crystal Green Corp. in Wauconda, was involved in a mock public hearing.

In addition, Tom Panattoni of True-Green, Carol Stream, Ill., and Barry Matthews of Spring-Green, Naperville, Ill., played television interviewees with Oppenheim taking the role of the interviewer. (See "Industry News".)

"It's a game," Oppenheim said. "The other side is playing with very good players. You have to play it too.'

Panattoni and Matthews were both subjected to leading questions during the mock interviews.

"When you're standing under those lights, you lose a sense of where it's at," Panattoni said later. Added Matthews, "It's scary just going through the walkthrough. I can imagine what it could be like in a real situation. The sad part is that it's going to be the people who don't have this information who will be inter-

No, the sad part is that pesticide applicators in Wauconda, Ill. let the situation get out of hand. Will

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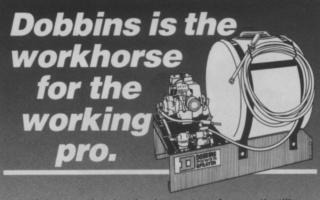
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# LAWN CARE MARKETPLACE

Weather, economy

# Buffalo is hit hard by factors beyond the control of anyone

Two factors over which lawn care operators have no control—the weather and the economy—hit the Buffalo (N.Y.) area this past summer.

Typical of most of the country, this western New York city remains in a deep recession. Compounding professional lawn care problems was some topsy-turvy weather

"Eighteen days this summer, we had temperatures over 80 degrees with less than 1/16th of an inch of rain," noted Mike Hulbert, sales and marketing director for Grand Island's Mister Lawn Care. "That was worsened by the atrocious sewer and water rates in the area, which forced people to hold down their watering."

Kevin Kassay of Turf Tec in Clarence Center, a suburb of Buffalo, has eight years experience on lawns.

"I never saw it this bad," Kassay claimed this summer. "This is as extreme as it gets in this area. For the most part, though, people have been very understanding."

understanding."
Traditionally, Buffalo has also been one of the last communities to feel the ravages of difficult economic times—and one of the last to respond to positive economic turnarounds.

The bad economy has hit businesses both large and small.

Like that of David Williams Jr. of Williams Spray Service in suburban Williamsville, which lost 15 of 70 previous customers over the winter.

"Most of them couldn't afford



Kevin Kassay

professional lawn service," Williams said, "or had to move because the people lost their job."

Williams has since increased his customer load to 155. It's not, however, nearly as easy to sell as it had been in the past.

"People are calling for three to five estimates," Kassay observed. "There's a lot of shopping going on. Unfortunately, a lot of it is based on price.

"It was never like that before,



State University of New York at Buffalo

when customers were always impressed by timeliness and promptness."

Jim Hornung of Elbers Landscaping Service is the only retail nursery and landscape contractor inside the Buffalo city limits.

"Traditionally, we have heard that this industry is less affected than others," Hornung said. "I believe in that 100 percent. But I also think that, as we come out of the recession, our times will be tougher.

"In hard times, customers spend more time at home and want their houses looking better. As we come out of economic hard times, though, the availability of money may change spending habits. Fifteen percent of our regular maintenance customers have already cut back."

Jim Foote, local Davey Lawnscape manager, is also having his problems.

"We've had a few up-anddown years since we started in 1978, but nothing down as much as this year. Most of our cancellations have been from customers getting lower prices from somebody else," Foote noted.

"People who have kept our service are buying more, but people who were cost-conscious went with somebody else.

"The economic slowdown didn't hit us until this year. Now, it'll be two or three years before Buffalo recovers."

Mister Lawn Care thinks it may have found a solution to the prob-

lem of finding new customers.

"We run our own sales department," said Hulbert. "We make friends with the people, dealing with them on a one-to-one basis and taking our time with them.

"I would say that 75 percent of all service business lost is because of neglecting customers. We don't neglect them.

"And our concept is extremely successful: we've just about doubled our business in each of the last five years."

Christine Hausrath of Hausrath Landscaping sends out personalized Christmas cards to 300 cus-



tomers each winter. That concept, too, works.

"I always put a little note in each card," she said. "People look for that personalized thing, because they like to feel important."

Mike and Mary Molloy, who just bought Turf Tec after eight years with ChemLawn, have things rolling.

"We expect a fair amount of

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# Buffalo notes

By Jerry Roche

Asked to describe their major agronomic problems this year, Buffalo lawn care businessmen were inconsistent, to say the least. Each person queried on a recent trip to western New York had different problems with which they had to cope.

Mike Hulbert of Mister Lawn Care, for instance, named sod webworm. Dave Williams Jr. of Williams Lawn Spray countered with fusarium blight, red thread and chinchbug. Mike Mollov of Turf Tec nominated brown patch, leafspot and crabgrass. Jim Hornung of Elber Landscaping thought grubs were the worst. Jim Foote of Davey Lawnscape had some experience with red thread, dollar spot, chinchbugs, European chafer, billbugs, crabgrass and doxolysis-though no overabundance of any.

Difference of opinion in that regard coincided with the entirely different ways each of the businesses operated. Here is a sampling:

#### **Davey Lawnscape**

Manager Jim Foote runs eight trucks and four support vehicles out of the Buffalo office, which posted the most sales of any Davey Lawnscape operations in 1982.

"I think the lawn care industry can pat themselves on the back because five years ago, 50 percent of lawns had grubs. Now one out of 10 does.

"But billbugs are on the increase, and they're a lot harder to kill."

Foote, in an effort to stimulate sales during an unusually slow summer, tried block pricing with some effectiveness. But he says that there will be future marketing changes.

"I'm working the technicians 47 to 50 hours a week. But five hours of that is due

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to trying to improve contact with customers."

Foote sees some troubles on the horizon:

"I think the industry has let down the consumer. Somehow, we've got to figure out a way to keep lawns green. But I don't have any answers.'

#### Mister Lawn Care

Everything's coming up roses for this company (see accompanying story)

"This is a great area," says Hulbert. And owner Jeff Gardner chimes in, "There's a lot of business out there, you've just got to know how to get it. That's the name of the game."

Mister Lawn Care employs 35 during the peak season. Besides Gardner and Hulbert, other key people are Ron Howard (service manager) and Mark Eick (office manager).

#### Williams Spraying Service

Dave Williams has learned quite a few lessons during his one year in business. Like not to use cheaper brochure distribution systems.

"I'm not going to send out any more flyers," he notes. "I distributed 5,000 last year using one of those cheap services. I was really excited about it, and was waiting for the phone calls to start pouring in. But nothing happened.

"Next year, I'm going to expand my newspaper advertising budget. But I've found that door-todoor solicitation actually works

#### **Turf Tec**

Mike Molloy and Kevin Kassay left ChemLawn to strike out on their own business two years ago. And things are progressing rapidly.

"You get a whole different perspective of the industry," says Molloy. "I always enjoyed working for ChemLawn, but there's a little bit more adventure being out on your own."

With the nursery next door, Turf Tec can also offer garden bed, resodding and dethatching services-all of which contribute to the continued success of the busi-

"We've taken on a lot of new people," Molloy says. "I see the public's awareness in lawn care increasing.'

#### **Elbers Landscaping**

Jim Hornung, who maintains five trucks and one service car, is planning on expansion.

"We don't have the space here to do what I want to, which is to include selling firewood and our commercial landscaping business," Elbers says. "Right now, location is a problem. We'd like to stay where we're at, but we can't firm anything down.

"And some of the expansion has to come fairly quickly.

Elbers Landscaping claims to be the only retail nursery and

# 'I see the public's awareness increasing'

landscaping contractor within the Buffalo city limits. Being in both businesses, Hornung sees some vital industry trends.

"Companies that produce granular chemicals are changing, but too late," he notes. "(O.M.) Scott's

is a prime example.
"They need to cut back to basics. Because of the confusion about their products, people are

hiring liquid lawn care companies to do their work for them.'

Hornung controls five crews, three with automatic work schedules and two that have to sell their jobs. Most of the work is within a five-mile radius of the officefrom downtown Buffalo, well into the surrounding suburbs. Seventy percent of the work is residential, the rest commercial.

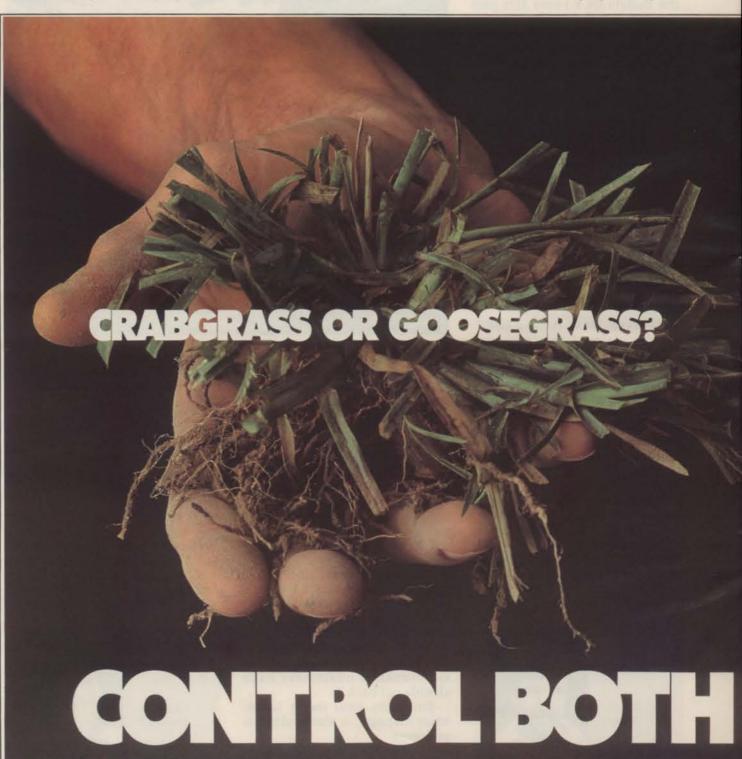
#### **Hausrath Landscaping**

Kevin and Christine Hausrath have managed to overcome a debilitating injury to Kevin that forced him from the field into bed last year. The business maintains its solid, steady growth despite Christine having to handle nearly all the office work by herself.

"She's been handling the whole business-I don't know how," said Kevin.

The Hausraths maintain 300 accounts, including 200 residentials. They use six field personnel and now need a mechanic to work out of the home base, which is large equipment storage building behind their house.

Kevin suffered a herniated disc last November trying to straighten



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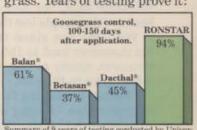
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While other products will give you satisfactory performance on

darker green. And it always grows in tufts. Crabgrass doesn't. crabgrass, they don't even come close to RONSTAR on goosegrass. Years of testing prove it



Summary of 9 years of testing conducted by sity Experiment Station and Rhône-Poulenc p

So you have two choices. Use an ordinary crabgrass herbicide

NOVEMBER 19

Mike Molloy



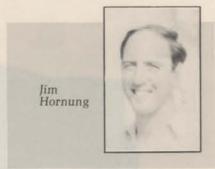
a tree by himself. He can't be back to work until this coming spring.

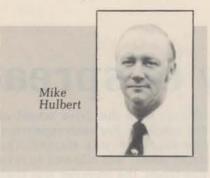
Hausrath Landscaping is a fullservice company that will add chemical spraying to its list next season. They just purchased a 300-gallon spraying unit and a flatbed trailer to add to their inventory of Bobcat and Toro lawn mowers.

They have an optimistic outlook.

"I want to be here 10 years from now, so our kids can take over," said Christine.

"In the Buffalo area, the reputable landscapers have a good relationship. But there are some





problems: with the economy the way it is, it's hard to tell people, 'Yes, I'm charging \$5 more than Joe Blow, but he's not insured."

The Hausraths have managed to cope with that problem.

"We've got good customers," Kevin related. "We got rid of all the bad ones—like the ones that will nickel-and-dime you to death."

growth," Mike says. "Now, it's more selling yourself than the company's name. And you've got to know the product well.

"There's not so much the push for numbers here as there was at ChemLawn. A new business has to build up a good base, and the only way you can do that is to keep your customers happy."

Turf Tec and Elbers Landscaping each have an ace in the hole: nursery businesses. Turf Tec works in conjunction with Woodstream Nurseries and Hornung has Elbers Nursery.

Hornung agrees with Hulbert, Hausrath and Molloy when they talk about close contact with customers.

"Twice a year, I talk to the customer on a one-to-one basis," he says. "You've got to perform that to retain the customers.

"Plus, we thrive on repeat maintenance business, and



because we like to keep tied into the customer 12 months of the year."

Services offered by Elbers Landscaping are: spring cleanup; lawn seeding, fertilization and maintenance; ornamental maintenance; annual plantings; and fall cleanup. Hornung also sells and delivers 300 to 500 Christmas trees, most of the sales being closed on the telephone. Firewood sales and snow plowing are also on that company's list of services.

Since Hornung bought the business three years ago, the landscape maintenance portion has decreased from 95 percent to 60 percent.

Just as Hornung found the right niche, so did Kevin and Christine Hausrath, who started their busi-

> Jim Foote



ness as a snow plowing sideline to hubby Kevin's factory job 10 years ago. Now, they have expanded into landscape maintenance, ornamental maintenance, sodding and landscape design.

"The ball is just getting bigger and bigger," says Christine, further noting that the pair had just purchased a spray unit and will begin putting down liquid chemicals next spring.

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RONSTAR SPREAD THE WORD. By Dr. Nick Christians

How reliable is your drop-type spreader?

When you purchase drop spreaders, which have been widely used to apply granular fertilizers to lawns for many years, it's generally assumed that they will accurately and consistently deliver the desired amount of fertilizer. But is this always the case?

To test the assumption, five makes of fertilizer spreaders were evaluated at Ohio State University to determine if they could, in fact, be relied upon to (a) deliver the same amounts of material time after time at a constant setting; (b) release uniform amounts of fertilizer across their width; and (c) release consistent quantities of fertilizer regardless of the amount of material in the hopper.

The spreaders studied were the Model 50 produced by Central Quality Industries of Polo, Ill.; the Turf Tender Model 30H12 produced by the Gandy Co. of Owatonna, Minn.; the Model 3000 produced by the Ortho Division of the Chevron Chemical Co., San Francisco; a spreader produced by Precision Products, Inc., Springfield, Ill.; and the Model PF1 produced by O.M. Scotts, Marysville, Ohio.

#### Two of each

Two of each were used for each of the tests.

Since it is not possible to operate the spreaders over field areas-or even over smooth surfaces-without affecting speed of operation and other variables, a machine was constructed to operate the spreaders under controlled conditions.

The calibrating machine was constructed with two sets of drive wheels welded to steel axles. The drive wheels were connected by a chain drive to a 10:1 gear reducer which was operated by a variable speed V-belt system. The power source was a 1/2-hp electric motor.

The spreaders were placed on top of the machine so that the drive wheel of the spreader was in

contact with the drive wheel of the machine. For each repetition, the machine was started, the drive wheel was allowed to turn five times, the spreader was then opened and allowed to operate for an additional 15 revolutions. The operating speed was maintained at 21/2 mph throughout the investigation.

Reliability of spreaders tested

The study was conducted in two parts.

In the first, evaluations were made of consistency of material delivery among 10 repeated trials. Fertilizer material was collected in trays placed below the spreaders and weighed to the nearest 1/10th of a gram. This part of the study was conducted with two fertilizers: Scotts Turf Builder and a granular urea. Materials of the same lot number were obtained from distributors to limit variability among bags.

#### Same amount

Spreaders were set to deliver the same amount of material per unit width of hopper: six grams per inch for the Turf Builder and four grams per inch for urea. Each set of tests was performed with three levels of fertilizer in the hopper: (a) full, (b) half-full, and (c) nearly empty.

Variability in the study was evaluated by using a statistical calculation called coefficient of variation (C.V.). Without going into detail, it should be sufficient to say that spreaders which were quite inconsistent in delivery had high C.V. measurements and those which were more consistent had low C.V.s.

There was a considerable amount of variation in fertilizer release among the spreaders for both the Scotts Turf Builder and the granular urea. When the Turf Builder was used, the Gandy 30H12 was the most consistent with a C.V. of 3.4, followed by Scotts PF1 and Ortho 3000 with C.V.s of 5.1 and 9.6, respectively.

These variations were equivalent to 6/10ths of a pound of Turf Builder per 1000 square feet for



Testing the Gandy spreader

the Gandy, 8/10ths for the Scotts and one pound for the Ortho.

Remember that each of the 10 replications were taken at the same setting. Variations, then, as large as one pound of Turf Builder per 1000 square feet could potentially be found between one pass and another on a lawn area.

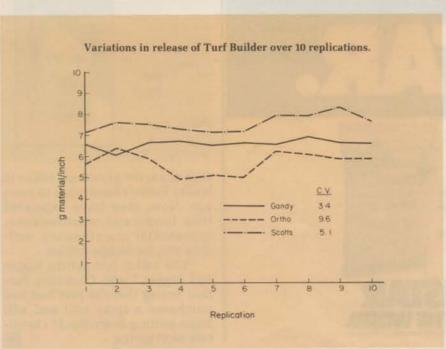
Wider variations were found between machines for the urea. With urea, the Scotts spreader was the most consistent and the Ortho the least, with variations of .72 pounds and 1.52 pounds per square feet, respectively. The Scotts was much more uniform in its release from replication to rep-

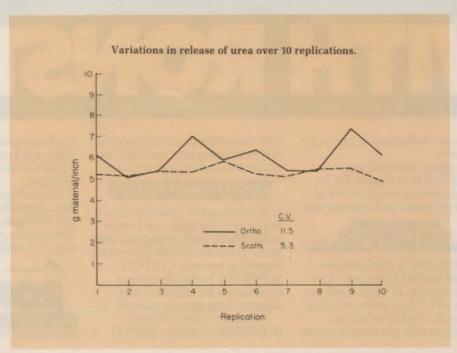
The level of urea in the hopper had little effect on the mean quantity of urea release over 10 replications for the Central, Scotts, Gandy and Ortho spreaders.

The Precision spreader did

show a decrease in material released as the level was decreased. The reason for the larger total release of material from the Precision spreader than from the other spreaders was that material was forced past the shutter plate of this make as the drive wheel of the spreader was oper-

Comparisons of C.V. values indicate that level of urea in the hopper had an effect on repeatability of delivery of material among replications, even though for most spreaders the average amount delivered was constant. C.V. values for Central, Gandy, Ortho and Precision (machine No.2) increased as level of material in the hopper decreased. The Scotts machine maintained nearly constant variations as the level of material was decreased. to page 30





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# Age a 'minor' factor to two youngsters



Dave Williams Jr. of Williams Lawn Care

# Innovations... and More

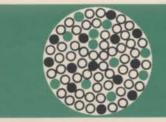
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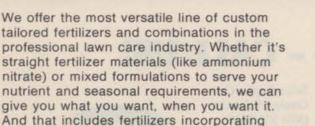


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industry. So, too, are some of the people engaged in it—like Don Zerby and Dave Williams, Jr. Six years ago, a youngster

Lawn care is a relatively young

Six years ago, a youngster bought a mower on his mom's credit card and pulled it around the neighborhood behind his bicycle, looking for lawns that needed a trim. Today the bike has been replaced by three trucks, and the 20-year-old Zerby employs up to five workers during peak periods as he and his brother Bob operate a professional maintenance and design business in Willoughby, Ohio.

Zerby, who handles the maintenance accounts for Zerby Landscape Co. while his brother concentrates on landscape construction and design, says the key to success in this industry boils down to "persistence and aggres-

sive marketing."

As a 14-year-old junior high school student, Zerby decided that the lawn in front of the local Buick dealership at his school bus stop needed his services, "so I went in and bugged him (the owner) every day until he finally said OK." That's how he obtained his first commercial account, a 100-foot strip of turf that the Zerbys continue to maintain today.

In 1978, the size of the company doubled when brother Bob joined and the two bought their first truck to keep up with their growing number of clients. Today, Zerby handles 35 accounts, and he's continually hunting for new

Expansion

Last November he decided to expand the number of maintenance accounts his firm handles, so Zerby got on the phone with potential customers and then sent individual maintenance proposals to every one on his list who expressed interest in his services.

"Persistence—if you want it bad enough you keep going after it. I've found that it's paid off," he

says

From 12 residential customers in 1977, when he was 14, Zerby's clients now include eight Taco Bell restaurants and several area banks. While he says he wants to continue to grow, "I don't want to get too big...we'd lose that personal touch."

And in upstate New York, the 19-year-old Williams handles 155 customers out of his parents' house while keeping abreast of new developments by attending industry seminars.

"I could handle 300-400 (customers) comfortably," says Williams, owner of Williams Spray Service in Williamsville, N.Y. "I've built up a good base now, so I know I can at least make a good living."

Williams started in lawn care by buying his father's list of 70 clients a year ago.

He went to a sales training sem-

to page 19

# More lawn care companies in the United States and Canada use Professional Turf Equipment spray equipment.

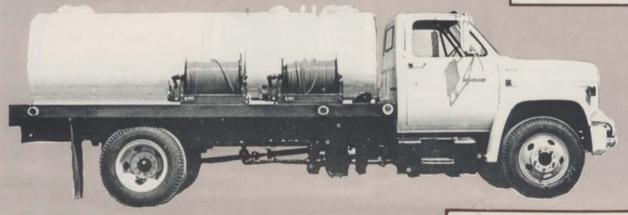
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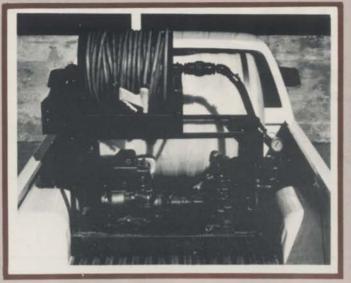
You no longer need to haul bags of dry material. The rear compartment may be equipped to haul bulk granular products. A handy hopper is located in back to allow your applicators to fill their spreaders with one pull of a lever. Now you can spread and spray at the same time with your dry material protected.

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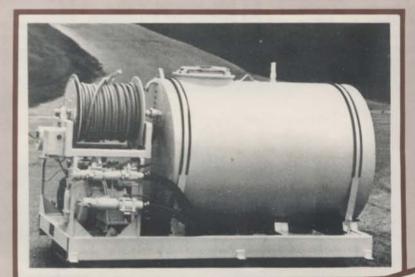


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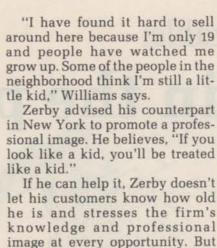
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let his customers know how old he is and stresses the firm's knowledge and professional image at every opportunity. But occasionally, when he's still in the office at 9 or 10 p.m. finishing up the bookwork, "Sometimes I wonder what I'm doing this for. Why can't I be a kid for a while? But I set my priorities a long time ago...I enjoy what we're doing."



"He's trying to convince me that his method of weed control is better than ours.'

Don Zerby of Zerby Landscape Co.

YOUNGSTERS from page 16 inar sponsored by the Independent Lawncare Businessmen's Association (ILBA) last winter. Now, he says, "I'm confident that I could make one sale an hour now if I had to." He has nothing but accolades for the ILBA, especially for beginners: "It's really saved me from making a lot of mistakes.'

The Zerbys got their education by taking landscaping classes at Ohio State University and Cleveland State University four years ago. Now that he's comfortable with the technical aspects, Don says he plans to take business courses this winter to improve that side of the operation.

"In my position, I shouldn't be on the Taco Bell property cutting grass every week," he says. He intends to learn how to budget his time to concentrate on dealing with his customers instead of bookwork and day-to-day maintenance chores.

In between his 14-hour-a-day work schedule, Zerby also finds time to be vice president of the Ohio Landscapers Association (OLA) to help promote professionalism in the industry.

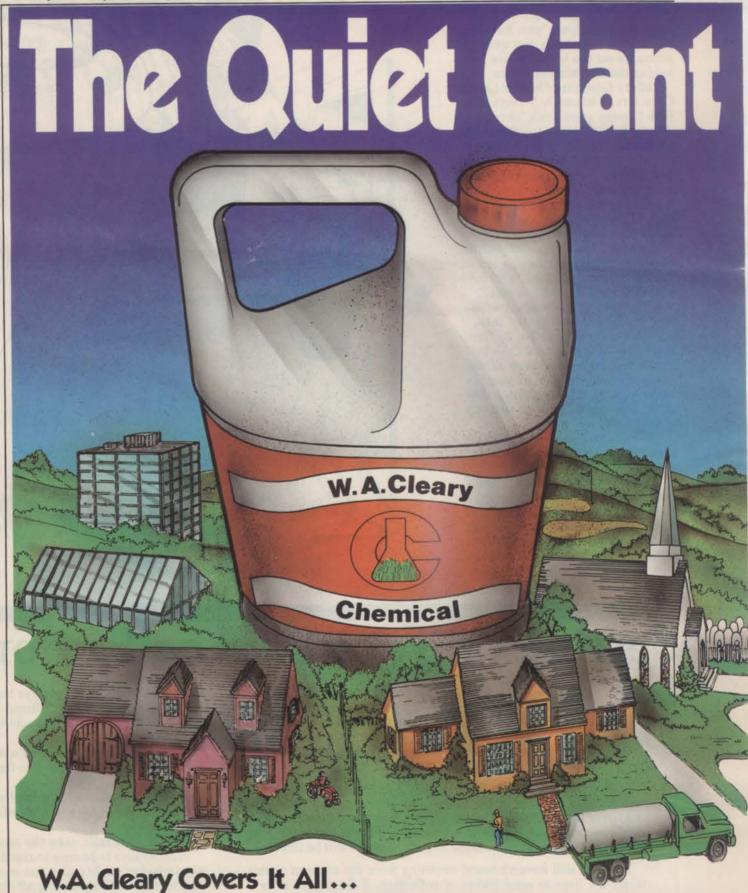
"They (OLA) turned us on to really being professional," Zerby says. He recalls that the first summer he and Bob had three trucks, each was a different color and one was covered with primer spots from their after-hours repair pro-

# 'Why can't I be a kid for a while?'

Now the brothers insist on uniformed workers, clean vehicles and a comprehensive maintenance program, proudly noting that one of his trucks has 140,000 miles on it, "and it still runs great."

Williams, meanwhile, keeps abreast of new industry developments by chatting with competitors and attending the Ohio Turfgrass Foundation convention.

As can be expected, their age presents a problem to the businessmen in their customer rela-



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A necessary, if distasteful, part of every business involves collections. The client who fails to pay for services demands extra time and effort from lawn care businessmen, who respond in different ways to the ever-present problem.

"I have tight quality control on collection payments," says Gary Weaver of TurfGard in Troy, Ohio. He cancels clients who are consistently late, which results in

many lost customers.

"To a lot of people that's a nono, but my bad debt ratio is always less than one percent," Weaver says. He adds that "you have to work at it," to keep top quality accounts on the books while forsaking the troublesome ones.

Jeffery Gardner of Mister Lawn Care, Grand Island, N.Y., says he's had "pretty good luck" keeping down the number of collections

problems.

"We stop treatment after the second straight treatment without getting paid," Gardner says. But he then gives the client an additional 30 days to settle the account.

If a check hasn't arrived within that time, "we send them a letter saying 'no pay, no spray," and follow that up with a phone call."

low that up with a phone call."
"We don't mind dropping a customer if he's habitually late,"
comments Tom Gravitte of Greneleves, Hickory, N.C.—but
that's not necessary very often.
While all bills are marked payable
upon receipt, Gravitte notes that
few customers respond so
quickly.

"Sometimes you have to go up and knock on doors every eight

weeks," he says.

Arite-Way Landscape Care's Phil Fred says he seldom sprays twice without getting paid. The Mooresville, Ind., lawn pro admits that "I'm not 100 percent satisfied with our system, but accounting

COLLEC

# Setting up your own collection system

Even with a credit check and down payment from customers, you'll always have a few "bad apples" on your client list. Henry "Bud" Nestler of Woodbourne Cultural Nursery, Melville, N.Y., suggests the following collection system to handle those late accounts:

1) Send customers an invoice listing goods shipped or services performed with cost breakdowns.

to page 38

- 2) If payment is not made, then send a statement of account to the customer the first of the month that the account is due. The statement lists all invoices for the month. If no payment is received, send a second invoice a month later stating that the account is past due and any interest rate clause in your contract will be imposed.
- 3) If you still haven't heard anything from the account at this stage, it's time to send letters of collection. If the customer is a personal friend, you may prefer to make a personal visit. Four letters or telephone calls are in order.
- 4) Your next step is to send a registered letter or telegram. This type of message will suggest to the customer that the matter is now wrent
- 5) Still no response? You've done your part, and now it's time to call in your attorney or a bonded collection agency to take care of the matter.
- 6) If all else fails, take the errant client to small claims court. Nestler says to be sure to avoid conflicts with the Federal Trade Commission's debt collection guidelines. Acts that violate federal law include: calling during off-hours or Sundays, threatening the debtor with jail, using obscene or abusive language and urging clients' employers to pressure the debtor to pay.

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THE LAWN CARE INDUSTRY: PAST, PRESENT, AND FUTURE JACK VON FOSSEN, President, Chemlawn Corp.



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Make plans to arrive Monday, November 7th, and take advantage of the Early Bird Registration and Reception Theme Party (6:30 PM to 8:30 PM). Pick up your badge and convention packet and be ready to go Tuesday morning when the Show opens.

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NAME OF COMPANY \_

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GOVERNMENT REGULATIONS: A CLEAR AND PRESENT / DANGER

RAY RUSSELL, Director, Government Relations, Dow Chemical Co.

ORGANIZING AT THE LOCAL LEVEL: OUR MOST URGENT NEED

IAN OPPENHEIM, Executive Director, Rational Approach to Pesticides, Inc.

ZIP\_

### NEW AGRONOMIC ISSUES FOR THE LAWN CARE INDUSTRY

JOE VARGAS, Michigan State; JACK HALL, VPI; CHUCK DARRAH, Chemlawn Corp.

NEW IDEAS IN EQUIPMENT FOR THE LAWN CARE INDUSTRY

... A review by industry representatives

#### CUSTOMERS, COMPLAINTS AND CANCELLATIONS

YOUR CUSTOMERS AND HOW THEY PERCEIVE YOU: RESULTS OF A RECENT MARKETING STUDY

CAROL SCOTT, The Barickman Company

#### COMPLAINTS: FROM WHENCE THEY COME

ALLAN DUEY, President, Jay-Lan, Inc.

#### SAVING THE CANCELLATION: A FEW SUGGESTIONS

John Kenney, President, Turf Doctor

#### THE NEGATIVE OPTION TIME BOMB

L. D. ANDERSON, President, Fertilawn, Inc.; J. MARTIN ERBAUGH, President, Lawnmark/ Div. Erbaugh Corp.

#### THE IMPORTANCE OF RESEARCH AND ITS APPLICATION TO KEEP YOUR COMPANY GROWING

AL TURGEON, Vice President, Research, Tru-Green Corp.

#### STAYING LIT WITHOUT GETTING TORCHED: STRESS MANAGEMENT

TOM JADIN, Director, Winnebago Mental Health Institute

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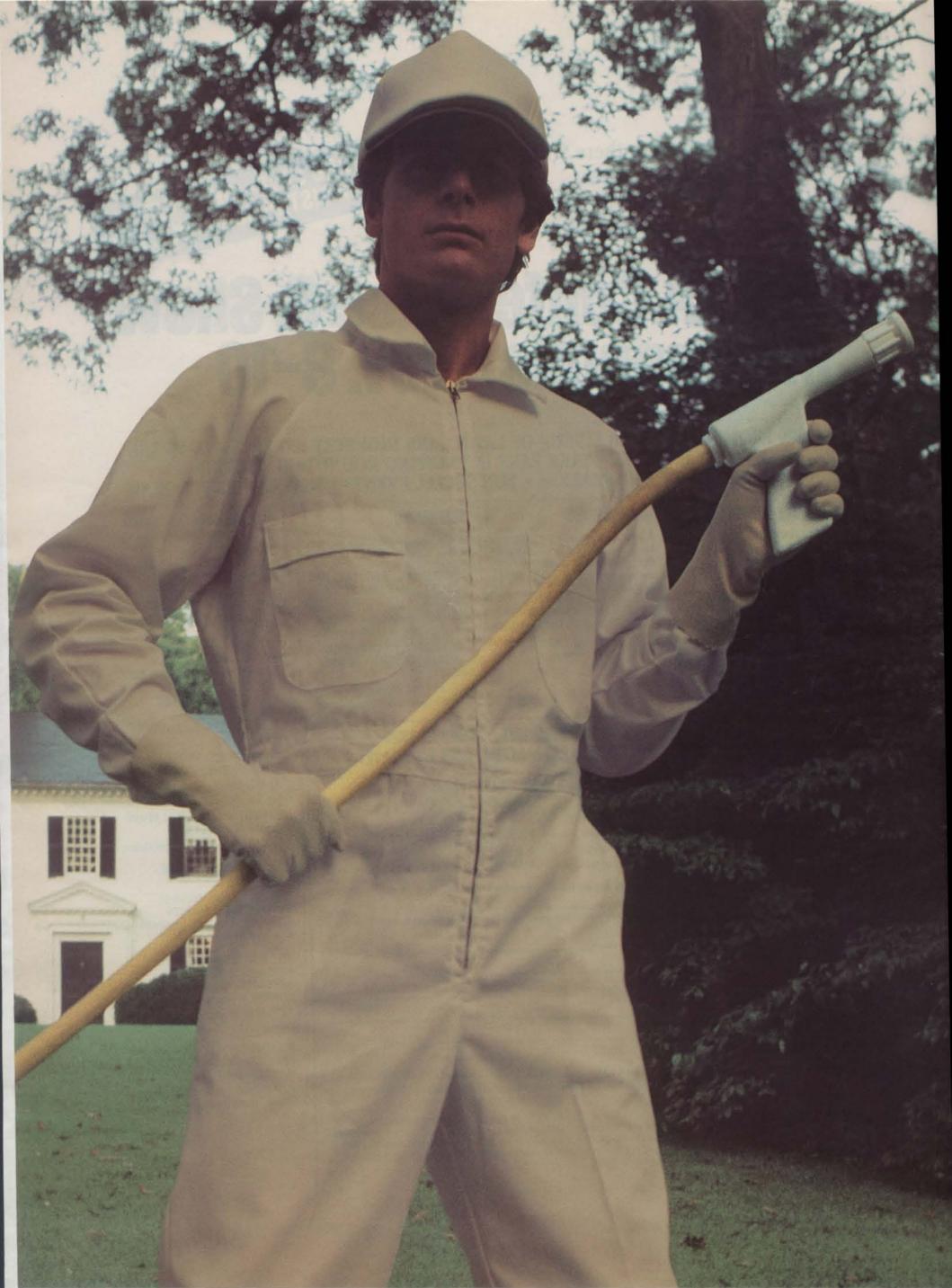
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NOTE: (1) Any cancellation MUST BE in writing. \$10 non-refundable. No refund given after November 1, 1983. (2) Advance registrations will not be acknowledged after October 24, 1983. (3) Hotel reservation cards must be sent directly to the Hyatt or Hilton (overflow). Reservations with the Hyatt MUST be received by October 13, 1983.



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# TOOLS, TIPS, TECHNIQUES

#### **Overwintering sprayers**

With winter weather ready to set in, here are some tips for overwintering sprayers:

 Completely hose donw inside of tank; fill half full with water; flush; repeat

 Remove nozzle tips and screen; use soft brush to clean in detergent solution

 Fill tank half full; add detergent solution; operate pump 30 minutes; flush through boom If 2,4-D or an organophosphorous insecticide

has been used, the following steps should be included:

 Replace screens and nozzle tips; fill tank half full with water and add one pint of ammonia for every 25 gallons of water; operate pump five minutes, discharging small amount through boom and nozzles; leave overnight; flush out in morning through nozzles

Hose down sprayer; fill tank half full with

clean water; flush through boom

 Remove nozzle tips, strainers and screens and store in light oil; store sprayer in clean, dry place; keep pump from freezing temperatures.



Houndog is one of the better varieties of the new generation of turf-type tall fescues which are providing high quality, durable, low-maintenance turf in a wide variety of situations.

Houndog is an ideal choice for home lawns, parks and playgrounds, golf course roughs and athletic fields.

Rated as possibly the darkest green of the turf-type tall fescues, Houndog has proven it is drought tolerant and will prosper during periods of exceptional heat in the North as well as in the transition zone and upper South.

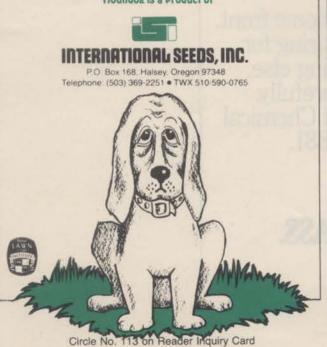
A moderately low-growing, leafy variety, Houndog approaches the modern Kentucky bluegrasses in appearance.

It provides the turf manager with the advantages of the legendary deep root system of the older pasturetype tall fescue varieties such as KY-31 and Fawn.

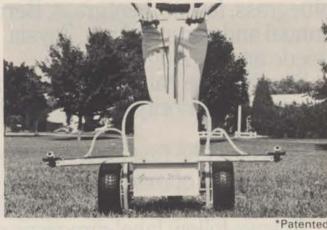
Houndog is normally cut at 11/2 inches but will retain its appearance and prosper at heights up to three inches.

As a low maintenance variety, it is recommended that a minimum amount of fertilizer be applied annually.

Houndog is a product of







#### MOTORLESS LIQUID CHEMICAL SPREADER

The WS-480 Grounds Wheelie is the best designed, highest quality, most accurate and trouble-free liquid applicator manufactured. It features a motorless, ground-driven pumping system which does not require gasoline, batteries, cords or

The Grounds Wheelie is used to apply liquid fertilizers, herbicides, fungicides, insecticides and growth regulators. The twin wheel pumps spray a fan of solution 6' wide at 1000 sq. ft. per gallon. Coverage is relatively unchanged by the speed at which the sprayer is pushed. The faster it is pushed, the faster it pumps.

The pumping system and the (6) gallon container are made of corrosive resistant materials. The spray comes from (2) nozzles in the form of tiny droplets providing a steady, uniform application which greatly reduces costly chemical drifting. The frame is fabricated of heavy gauge steel with fold-up booms. The shut-off controls are located on the handle grips. (Other models and

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## Shows in November, December numerous

from page 1

associations are sponsoring conferences.

The New York State Turfgrass Conference will be held at the Rochester War Memorial with a variety of general-interest turf topics scheduled the first day. The afternoon of Nov. 2 will bring three separate sessions for golf, lawn and landscape, and athletic field personnel. An all-day pest and pesticide workshop will be held Nov. 3 with a certification exam and recertification credits being offered.

Dr. Thomas W. Fermanian of the University of Illinois is in charge of the North Central Turfgrass Exposition, Nov. 1-3 at the Park Hilton Hotel in Arlington Heights, Ill.

#### Seedsmen meet

In addition, the 31st annual convention of the Atlantic Seedsmen's Association will be held in Orlando, Fla. on Nov. 2-3. The first day will be the Atlantic Seedsmen's meeting with the Lawn Seed Division following Nov. 3.

The Professional Grounds Management Society will sponsor a Basic Personnel Management workshop Nov. 16 at the Turf Valley Country Club, Ellicott City, Md. This is a fourth annual event.

A show specifically designed for arborists-Arbor Expo-will be held Nov. 17-19 at the Hilton of Philadelphia and Philadelphia Civic Center.

The National Fertilizer Solutions Association will have its professional development, education and trade show Dec. 5-8 in Kansas City.

#### Irrigation show

Dec. 7-9 brings the world's largest exhibition of irrigation equipment in Denver, where the annual Agri-Turf Irrigation Exposition and Conference is expected to attract more than 3,000 at Currigan Hall. This conference is being sponsored by The Irrigation Association of Silver Spring, Md.

The Ohio Turfgrass Conference and Show is slated for Cincinnati's Convention-Exposition Center on Dec. 5-8. Sessions will be held for general information, lawn care professionals, golf course superintendents and grounds maintenance personnel.

A series of Landscape Design Short Courses, sponsored by The Ohio State University, will be held beginning Dec. 12. The five three-day programs will continue through next July. They are being handled by Fred K. Buscher of the Wooster, Ohio, Extension Center.

And by then, everyone associated with the green industries should be ready for the holiday break.

# Picking nozzle can be tricky business

Nozzle selection is of utmost importance when outfitting boom-type sprayers, which have proven versatile and well-adapted to turf spraying. When properly operated, boom-type sprayers can distribute almost any pesticide with minimum drift problems.

Easley S. Smith, Virginia Tech Extension agricultural engineer, wrote about nozzle selection in the University of Georgia's "Turfgrass Topics."

"Nozzles should be selected

according to the rate and type of application," Smith wrote. "Fan, flooding or hollow-cone nozzles are commonly used by turfgrass managers."

Fan-type nozzles are especially well-suited for broadcast booms, Smith noted. When operated at the proper height and spacing, they will provide uniform distribution across the swath at a pressure of 20-40 psi.

Fan nozzles are available with spray angles ranging from 65 to 110 degrees, but 80 degrees is the most common, Smith pointed out in the newsletter. He added that when the 80-degree nozzles are spaced 20 inches apart on a boom, they should be operated 17 to 19 inches above the ground for uniform application with the proper overlap.

Flooding nozzles can also be used on broadcast booms, Smith wrote, but do not provide as uniform distribution as fan nozzles. They have a wider pattern of distribution and are usually spaced further apart (30-80 inches), he

further noted. Flooding nozzles have larger orifices and are commonly used for fertilizer application at 15-30 psi.

Hollow-cone nozzles are often used in foliar application of fungicides and insecticides. They use pressures of 30-60 psi to penetrate heavy foliage, Smith wrote. Brass nozzle tips are the most common, but nylon, aluminum, stainless steel and ceramic are also sometimes recommended because of corrosion and abrasion.

#### STATEMENT OF OWNERSHIP, MANAGEMENT AND CIRCULATION

Statement required by the Act of October 23, 1962, Section 3685, Title 39, United States Code, showing the ownership, management and circulation of LAWN CARE INDUSTRY published monthly at One East First Street, Duluth, St. Louis County, Minnesota 55802, as filed September 19, 1983.

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Average number of copies of each issue during preceeding 12 months, and of single issue nearest to filing date, respectively, are as follows: Total number of copies printed (net press run) 14,395 - 14,401; paid circulation (1) sales through dealers and carriers, street vendors and counter sales: None -None; (2) mail subscriptions: 2,032 - 1,757; total paid circulation: 2,032 - 1,757; free distribution by mail, carrier or other means samples, complimentary and other free copies: 12,018 - 12,257; total distribution: 14,050 - 14,014; copies not distributed (1) office use, left over, unaccounted, spoiled after printing: 345 - 387 (2) return from news agents: None - None; total: 14,395 - 14,401.

I certify that the statements made by me above are correct and complete.

(Signed) Joe Bilderbach, Vice President/Circulation



# Things your banker will want to know

from page 1

"Just 'to open a business' isn't going to be enough," he notes. 'What are you going to use the funds for in that business? You tell us what specifically that money is going to do, and we can guide you into the type of loan, short term or long term, you should be looking for."

Also, different businesses have different cycles. So the banker must know where your business is going, and what cycle it will be going into if the loan is approved.

"If you have a business that fluctuates in a seasonal cycle, and your term loan is set up on a monthly basis, what's going to happen?" Kenney asks rhetorically. "You're not going to have the cash to make your payments on the down-turn of that cycle. So you need to schedule a loan the way your business operates.

"But if we don't know to schedule it that way, you probably won't have the cash to repay the debt when it is due, even if you are showing a nice profit. And we

You must also be prepared to reveal how you are going to meet your sales goals: whether you've done any market research, whether you've determined your break-even points, whether you've checked with the Chamber of Commerce on demograph-

#### Employ people?

You might have an edge if you are going to put other people to work

"This is especially true in areas of high unemployment," Kenney adds. "Let us know; you may stand a better chance."

You must also make the banker cognizant of the level of your working capital, a very important factor since one of the fastest ways of going out of business is to increase sales too rapidly and not have the working capital for it.

Present a history and study of lawn care, as your loan officer may not be an expert.

Also, tell him the ownership structure of your business: are you or will you be a corporation, a closed corporation; are you going to sell stock; are you or will you be a proprietorship or a partnership?

#### Key personnel

Another important factor in your presentation is the caliber of the key management of your busi-

"If you're a closed corporation or a proprietorship, do you have all the expertise to do lawn care?" Kenney asks. "And if you get out there on an interstate highway and get clobbered, what's going to happen to the business? Do you have any backup? If so, what are their qualifications?"

Make a note of your advisors: your CPA, your accountant and your attorneys, for the loan officer's reference.

"We also need to know the products, the competition in the area, the market areas you serve, who your main suppliers are, if you have (or will have) a union shop or a non-union ship, your union relationships if you are union, and the description of your physical facilities," Kenney con-

"And, if it's an existing business, we need a three-year financial statement. These should be vear-end statements-balance sheets, profit and loss, and the changes in working capital posi-

"If your year-end is June and

you come in to see us in December, then you're going to have to have an interim statement to bring us up to date.

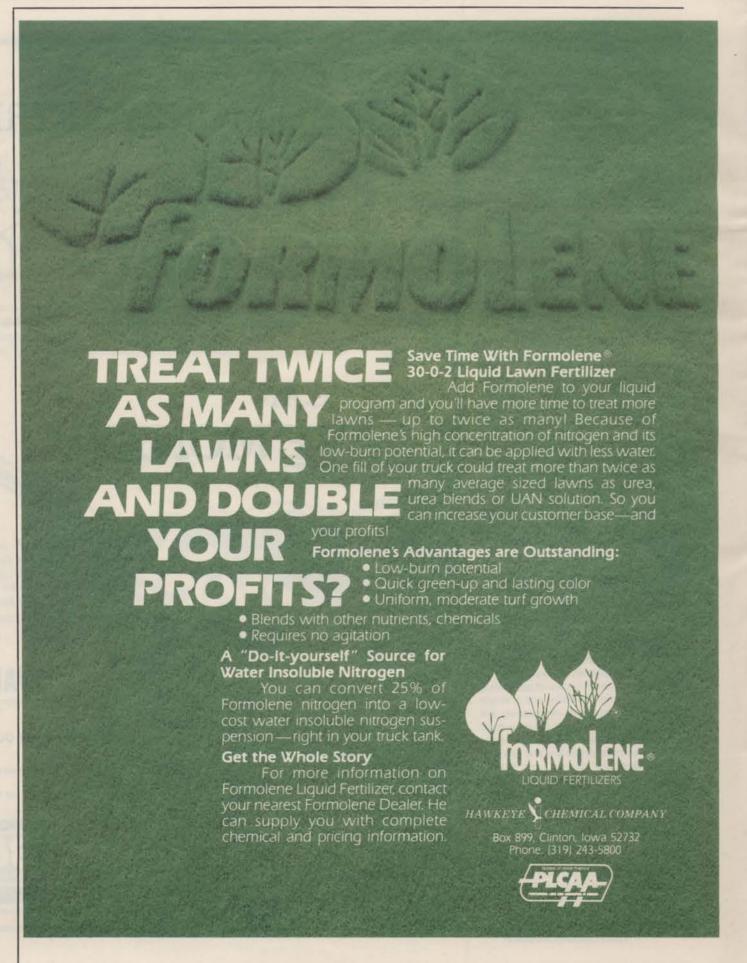
"Sometimes in a closed corporation or a proprietorship, we like to see tax returns to prove that you are actually coming in with what you say. Also, normally in small operations you can bet, whether you're a corporation or not, that it will require personal endorse-

#### Collateral?

Finally, you must offer up appropriate collateral that won't depreciate faster than you pay the loan back.

Obviously, if you expect your banker to remain friendly and approve the loan, you need to do some planning before your trip over there. Silbert suggests having a professional accountant prepare your loan application and perhaps go to the bank with you.

"Unfortunately, most small businessmen tend to be myopic about acquiring expert help or even acquiring the necessary know-how themselves," he says. "They don't like paying an accountant extra for preparing a presentation to save the banker's



#### Preparing for your trip:

Here are the questions you should make sure to answer BEFORE you visit your local banker to inquire about a possible loan for your lawn care business, according to Bob Kenney, a vice president for Southeast Banks in Florida:

☐ What's the purpose of the loan?

☐ How is your firm going to progress?

☐ How are you going to meet your sales goals? ☐ Are you going to put additional people to work?

☐ What kind of working capital will it require to hit a certain level of sales?

☐ What's the history and the nature of your type of business?

☐ What's the ownership structure of your business?

☐ What's the caliber of the key management of your business?

☐ Who are your advisors?

☐ What is your business all about?

☐ What do the financial statements say?

**BANKERS** 

from page 26

'But if the presentation isn't prepared, the loan more than likely won't go through. If you don't go to an accountant, you may have to settle for a loan with too short a maturity and wind up depleting your capital."

#### Finally...

Once you have all your statements together, your banker can sit down and go over them and talk to you.

"Believe it or not, we want to make loans," concludes Kenney. "Most of our profit comes from loans that we make.

"And the better the presentation you make to us, the better your chances are of obtaining a loan."
—Dana Cassell Happy Thanksgiving to all our lawn care friends from the staff of LAWN CARE **INDUSTRY** 

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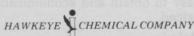
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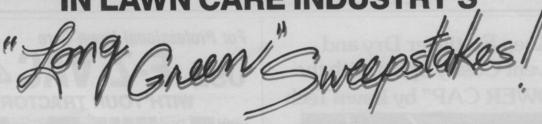
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- 3) Enter as often as you like, but only once at each participating booth.
- 4) Pick up your prize if you're one of our instant winners — and have your picture taken at the winning booth. Prizes will be mailed if winners are not present.

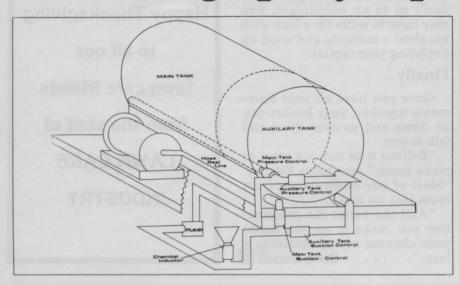
That's it — for the fastest "green" you might ever see!

See you at the show... and good luck!



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# Avoiding spray equipment breakdown



By Steve Derrick

It's 1 p.m. and one of your spray trucks pulls into the shop for repairs. Thank goodness it's Friday, you say to yourself. This is the third time someone has had a breakdown in the last five days.

If that scenario sounds familiar, yours might be one of the many lawn care companies looking for more reliable equipment. And even if that doesn't sound familiar, you're still probably always on the lookout for more reliable equipment.

So the following suggestions should help you choose equipment more suited to your operation, and should help you keep it running longer.

#### Analyze the job

Your first step in selection is to analyze what tasks you want your equipment to perform—not only now, but also for the future.

Will you be spraying only liquid formulations? If so, then agitation will be of little concern. However, if it is likely that wettable powders, suspensions or even granules may be mixed, you must pay particular attention to the agitation system. Now, go one step

What can break down in that agitation system? Are there bearings, belts, shafts, seals, etc.? If so, consider each part a potential breaking point and analyze how much time and money will be spent repairing it.

Think to the future. You may only need a sprayer for simple applications now, but will you be looking at special applications in the future? Perhaps a sprayer with dual compartments, a chemical inductor or tree and shrub capabilities is what you really need. It may cost more now, but it can pay big dividends next year.

#### Diagram the system

It is important to understand how your potential system works if you want to spot trouble areas. A diagram of the system will allow you to do this.

Trace the flow of material through the pumping system. Look for weak areas or areas subject to high pressure. These are the first places breakdowns will occur. Also, examine the flow diagram for simplicity. A confusion of pipes, bends and plumbing can be an indication of a poorlydesigned system (see diagram).

#### Maintenance

One guarantee you can be sure of is that any spray rig you buy will need maintenance. Your concern should be how complicated the maintenance will be.

Will your applicators be willing or able to perform it, or will you need a mechanic? Do you have a full-time mechanic? All these are questions often overlooked. However, if you choose a sprayer that is easy to repair and simple to service, you have taken a big step toward reducing down time.

All machinery will break down. You expect it to, and you know it will—but you don't know

That is why you want to be very sure the sprayer you buy does not have special, hard-to-find parts incorporated into its design. If you don't ask, you may never know until it's one o'clock on a Friday afternoon, so make sure parts are easy to obtain and economically priced.

#### Price

Price should be your final concern. In fact, you should never discuss price until after you

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NOVEMBER

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The lawn care industry depends heavily on its equipment, and production capacities run as much as \$1,000 per day. These facts considered, one or two days of extra down time during the life of a piece of equipment can easily make up for any price difference you may find.

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## DATES

New York State Turfgrass Conference, Nov. 1-3, Rochester War Memorial, Rochester, N.Y. Contact: Ann Reilly, 210 Cartwright Blyd., Massapequa Park, NY, 11762. (516) 541-6902.

North Central Turfgrass Exposition, Nov. 1-3, Arlington Park Hilton Hotel, Arlington Heights, Ill. Contact: Dr. Thomas W. Fermanian, University of Illinois, 106D Horticulture Field Lab, 1707 S. Orchard St., Usbase, U. 5289, (237) 232, 7845. Urbana, IL, 61801. (217) 333-7847.

Atlantic Seedsmen's Association Convention, Nov. 2-3, Howard Johnson's Florida Center Hotel, Orlando, Fla. Contact: Margaret Herbst, Atlantic Seedsmen's Association, 230 Park Ave., New York, NY, 10017. (212) 685-5917.

Professional Lawn Care Association of America Convention and Trade Show, Nov. 8-10. Indianapolis Convention Cen-ter, Indianapolis, Ind. Contact: Jim Brooks, PLCAA, 1225 Johnson Ferry Rd., Suite B-220, P.O. Box 70455, Marietta, GA, 30007-0455. (404) 977-5222.

Associated Landscape Contractors of America Landscape Management Division Conference, Nov. 13-15, Denver, Col. Contact: ALCA, 1750 Old Meadow Rd., McLean, VA, 22101. (703) 821-8611.

Professional Grounds Management Society Management Workshop, Nov. 16, Turf Valley Country Club, Ellicott City, Md. Contact: Jeffrey A. Bourne, Howard County Recreation and Parks, 3430 Court House Dr., Ellicott City, MD, 21043. (301)

Arbor Expo, Nov. 17-19, Philadelphia Civic Center, Philadelphia, Pa. Contact: Daryl Komar, Conference Management Corp., 17 Washington St., Norwalk, CT, 06854. (203)

Agri-Turf Irrigation Exposition and Conference, Dec. 4-7, Currigan Hall, Denver, Col. Contact: The Irrigation Association, 13975 Connecticut Ave., Silver Spring, MD, 20906. (301) 871-1200.

Ohio Turfgrass Conference and Show, Dec. 5-8, Cincinnati Convention-Exposi-tion Center, Cincinnati, Ohio. Contact: Dr. John Street, The Ohio Turfgrass Foundation, 2021 Coffey Rd., Columbus, OH, 43210. (614) 422-2601.

National Fertilizer Solutions Association Convention and Exhibition, Dec. 5-8, Kansas City. Contact: NFSA, 8823 North Industrial Rd., Peoria, IL, 61615. (309) 691-2870.

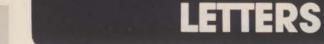
Ohio State University Landscape Design Short Course, Dec. 12-14, Fisher Auditorium, OARDC, Wooster, Ohio. Contact: Fred K. Buscher, OARDC, Wooster, OH, 44691. (216) 263-3831.

Pennsylvania Turfgrass Conference and Trade Show, Dec. 12-15, Hershey Lodge and Convention Center, Hershey, Pa. Con-tact: Christine E. King, Pennsylvania Turfgrass Council, 412 Blanchard St., Bell-efonte, PA, 16823. (814) 355-8010.

North Carolina Turfgrass Conference, Jan. 3-5, 1984, Pinehurst Hotel, Pinehurst, N.C. Contact: W.B. Gilbert, 1119 Williams Hall, North Carolina State University, Raleigh, NC, 27650. (919) 737-2657.

Maryland Turfgrass '84, Jan. 9-11, 1984, Baltimore Convention Center, Baltimore, Md. Contact: Cheryl Gaultney, Box 223, White Marsh, MD, 21162. (301) 335-3700.

Tropical Plant Industry Exhibition, Jan. 19-21, 1984, Miami, Fla. Contact: Julia K. Garmendia, TPIE, P.O. Box 16796, Temple Terrrace, FL, 33687. (813) 988-7198.



Steve Derrick



Steve Derrick graduated from Purdue University with a degree in agricultural business management, and from the University of Illinois with a master's degree in business administration. He has served as treasurer for the Illinois Turfgrass Association and was a founding board member of the Professional Lawn Care Association of America.

To the editor:

Beginning with your August, 1983 issue, you printed a two-part article titled "Environmentalists: A Threat to the Industry's Survival," which I authored.

Rightfully so, I have received some criticism regarding the phrase "eliminate the use of 2,4-D, if possible" as it appears at the end of Part I, August. Without the accompanying text which is Part II, one would infer that I am admitting that 2,4-D is the evil toxin that so many characterize it as. Not so.

The point I am trying to makewhich may not be clear even with the text-is that, due to existing and potential political pressure against 2,4-D, we as an industry would be wise to:

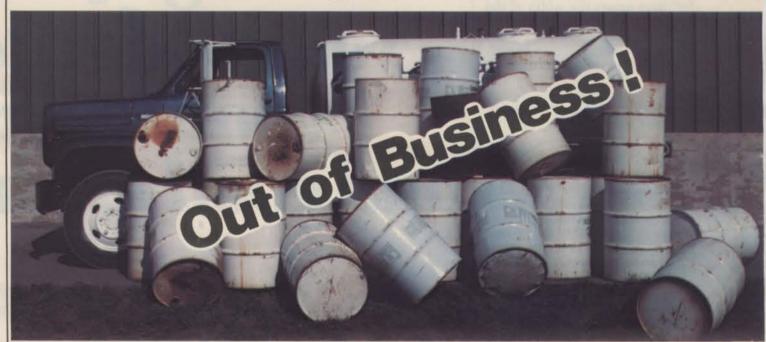
1) Reduce the usage of 2,4-D, so as to not provide the tool of debate against us, and

2) Be prepared with an alternative if 2,4-D were to be suspended.

Verdict: I'm guilty of using a poor choice of words. I am very concerned and apoplgize. However, I am glad to hear the debate—your readers are reading.

> Jerome R. Faulring Hydro Lawn Gaithersburg, MD

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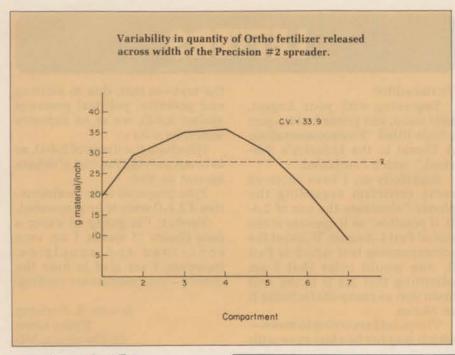
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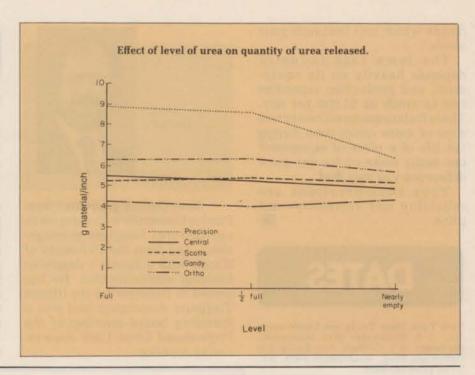
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### Reliability of spreaders

from page 14

Differences were also observed among the spreaders in release of fertilizer across the width of the

The Gandy and Scotts were very consistent in release, regardless of location along the width of the spreader. The Central and Ortho were more variable, though acceptable. But the Precision spreader varied greatly in deliv-

#### Flexible plate

A rate of 5.4 pounds per 1000 square feet more of the Ortho lawn fertilizer was released at the center of the Precision spreader than was delivered at the sides. This can be attributed to the flexible shutter plate: as the drive wheel of the spreader was turned, granular material was forced down on the plate which bent in the middle, allowing excess fertilizer release in the center. The plate regained its original shape when the pressure was released.

In considering the results of this investigation, it should be noted that only accuracy has been discussed. Differences in ease of operation, durability, weight, resistance to corrosion and proposed use must also be consid-





Dr. Nick Christians, a graduate of Ohio State University, is assistant professor of horticulture at Iowa State University.

Dr. Christians is a member of the American Society of Agronomy and the American Society for Horticultural Science.

# This magazine gives you good reading, good writing and good arithmetic.

We present the information in our articles clearly, accurately and objectively. That's good writing. Which means good reading.

We present the information in our circulation statement clearly, accurately and objectively. That's good arithmetic.

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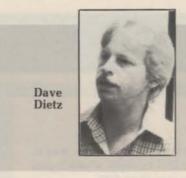
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We make sure you get what you pay for.

## Coalition to pick first director

A pro-pesticide coalition that is national in scope has elected to call itself the "Pesticide Public Policy Foundation," rather than the "National Environmental Foundation for Human Health" or the "National Environmental Law Foundation," as previously reported.

Named to the pro tem board of directors were chairman Bob Felix, Jerry Faulring, Ray Russell, Dr. Robert Miller and John Kenney. Felix represents the National Arborists Association; Faulring and Kenney the Professional



Lawn Care Association, Russell Dow Chemical Company and Miller the 2,4-D Coalition.

Dave Dietz of Oregonians for Food and Shelter was tentatively chosen to be the organization's administrator.

The organization plans to be incorporated as a non-profit foundation.

Attending an August meeting in Schaumburg Ill. were Felix; Faulring; Russell; Miller; Kenney; Oppenheim; Dietz; Jim Brooks of the PLCAA; Dr. Al Turgeon of Tru-Green, East Lansing, Mich.; Dr. Roger Funk of the Davey Tree Expert Co., Kent, Ohio; Sherry Roethe of Tempo 21, Chicago; Robert Bartlett Jr. of Bartlett Tree, Stamford, Conn.; Erik Haupt of Haupt Tree, Sheffield, Mass.; Chuck Cissel of Guardian Tree, Rockville, Md.; John Hendrickson of Hendrickson Tree Experts, Wheeling, Ill.; David Dickson of Swingle, Inc., Denver; Bob Earley and Jerry Roche of LAWN CARE INDUSTRY, Cleveland, Ohio; and Dan Moreland of Pest Control Technology magazine, Cleveland,

#### Group buys Wheel Horse

John Munn and Robert Hawkins, president and vice-chairman of the board of Wheel Horse Products, respectively, have announced the transfer of ownership from American Motors Corp.

A small investor group, led by Wheel Horse's management, put together a \$13 million financial package backed by the city of South Bend, Ind. and other Indiana financial institutions.

Wheel Horse, which manufactures lawn and garden tractors, has annual sales of approximately \$50 million.

to page 32

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- WATS Telephone
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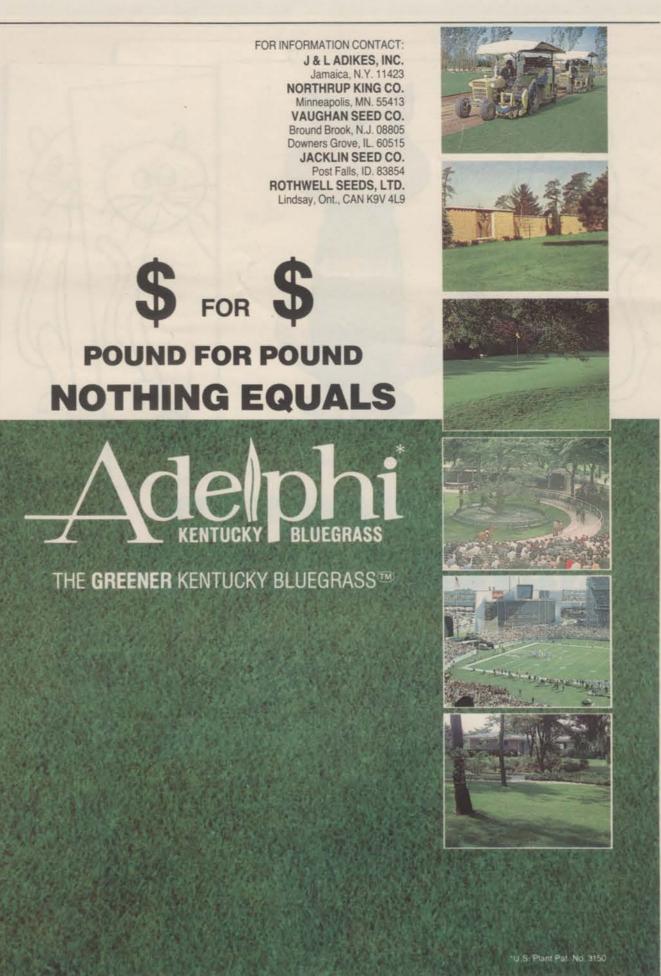
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# **MONEYWISE**

#### Handling petty cash

Part of the problem with having a petty cash fund is making sure that disbursements, for the purpose of filing income tax returns, are properly recorded. There is an established business procedure for ensuring control of petty cash accounts.

To start the account, cash a check for an even amount, and put the money in a safe place, designating a certain employee (usually a secretary/receptionist) to be responsible.

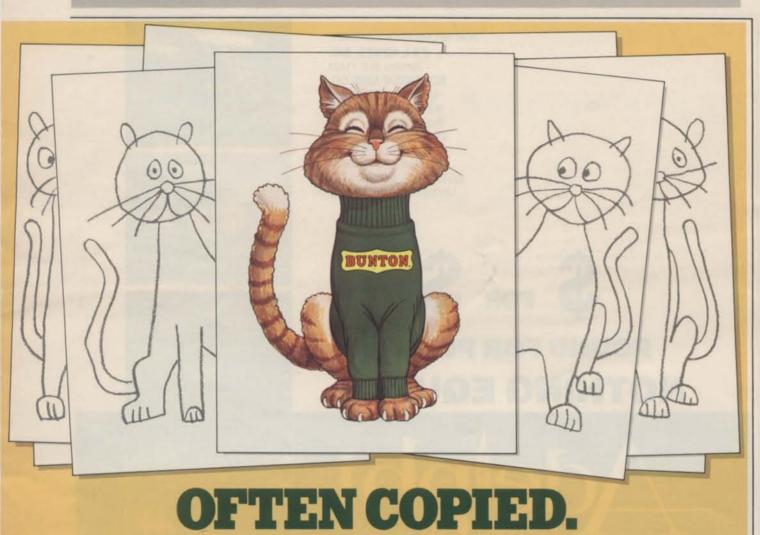
Next, define what kind—and how large—of disbursements will be handled by the account.

Demand a receipt for any payments made, remembering that the IRS accepts scratch pad notations for anything less than \$25.

Make sure that cash on hand and receipts always total up to the amount for which your original check was cashed.

When the money is nearly out, repeat the procedure—but cash the check for the total amount of receipts to date.

Daily collections and all other cash receipts should be deposited directly into the company bank account.



NEWFILE

Suddenly, it seems everyone knows exactly what you need in a commercial mower. Amazingly enough, they all look just

The Bunton commercial mower has proven itself with a thirtyyear track record. That's why it's been copied. Here's why it hasn't been matched:

like a Bunton. Too bad they don't perform like one.

- Quality of cut. If you own a Bunton and any other brand, you already know which one produces the better cut, more consistently and with less downtime. That's why Bunton is preferred by lawn service professionals everywhere.
- Choice of type, size and power. You don't have to "make do" with a mower that's not quite right for your situation, or wait until next year when they say they'll introduce the size and type you need. We have it now. Have had it for years. And with Bunton you don't have to take the engine that "comes with the mower." We match one of nine commercial engines to your size and application.
- Low maintenance. You're in the business of cutting grass, not debugging "new" products for old line manufacturers catching up with the times, or new companies

hoping to break into the business. Bunton's designs were proven years ago. The others may look the same on the surface, but none have copied the quality that provides the dependability and low maintenance of a Bunton.

A past that assures a future. We sell more commercial
mowers in the 24 inch to 61 inch range than all our competitors combined. We intend to keep it that way by making
sure our customers are as satisfied in the future as they
have been in the past. That assures you of a reliable
source for original equipment, parts and service, long after
the others are gone.

Overall, it costs less to own a Bunton than a cheap imitation, because ... Bunton builds 'em

better. For complete information on the largest selection of the industry's most popular commercial mowers, please write or call for our new full line catalog and the name of the Bunton dealer in your area.

Bunton builds 'em better.

PO. Box 33247 • Louisville, KY 40232 U.S.A. Phone 502/966-0550 • Telex 204-340

> Contract numbers: G.S.A.: GS-07S-07659 H.U.D.: OPH (CO)m-3650

# U.S. retail sales

CIL ending its

Canadian Industries Limited's sulfur-coated urea will continue to be readily available through domestic formulators although the firm has discontinued retail sales operations in the United States.

In late 1981 C.I.L. started handling retail sales formerly marketed through their whollyowned subsidiary, Chipman Inc., in addition to selling SCU in bulk to American formulators.

Company officials decided recently to concentrate on supplying domestic reformulators rather than continue the dual sales effort.

While the firm has dropped it's retail operations, C.I.L.'s products will continue to be marketed through domestic formulators.

#### 'Bama picked as site of show

Birmingham, Ala. has been chosen as site of this year's National Institute on Park and Grounds Management conference and trade show, Nov. 6-10.

Headquarters hotel will be the Hyatt Birmingham. The Birmingham-Jefferson Civic Center will house the large exhibit area and some educational sessions.

Programming will be broken into three concurrent programs: park personnel, campus grounds managers and turf/sports turf.

Featured topics are "Development of Maintenance Performance Standards" and "Selecting the Right Equipment."

For more information, write the National Institute, P.O. Box 1936, Appleton, WI, 54913, or call (414) 733-2301.

### Spring-Green picks agency

Foote, Cone & Belding/Chicago has been chosen advertising agency for Spring-Green Lawn Care Corp. of Plainfield, Ill.

FC&B's direct marketing unit will handle all advertising for Spring-Green, which anticipates 1983 sales to grow 40 percent from 1982. Spring-Green has 55 franchises in five Midwest states and Texas.

#### Toro honors distributors

The Toro Company honored its top U.S. and international distributors for 1983 with the presentation of its annual Mr. Toro awards recently.

Top award was accepted by Dean Williams of Turf Equipment Co., Salt Lake City. Both the Mr. Service and Mr. Irrigation awards went to Spartan Distributors, Inc., Sparta, Mich.

Circle the Reader Service numbers of those items of interest to you.

Inquiries serviced for 90 days from date of issue. For those countries outside the U.S., please apply appropriate postage before mailing.

#### READER SERVICE INFORMATION CARD 11/83 2

For more information on products or services mentioned in this issue, circle the corresponding numbers below, fill in appropriate information and mail today.

A. CONTRACTOR OR SERVICES:

□ Chemical lawn care company

	aaba	a 3			,		b. ob						, .						
101	108	115	122	129	136	143	150	157	164	171	178	185	192	199	206	213	220	227	234
102	109	116	123	130	137	144	151	158	165	172	179	186	193	200	207	214	221	228	235
103	110	117	124	131	138	145	152	159	166	173	180	187	194	201	208	215	222	229	236
104	111	118	125	132	139	146	153	160	167	174	181	188	195	202	209	216	223	230	237
105	112	119	126	133	140	147	154	161	168	175	182	189	196	203	210	217	224	231	238
106	113	120	127	134	141	148	155	162	169	176	183	190	197	204	211	218	225	232	239
107	114	121	128	135	142	149	156	163	170	177	184	191	198	205	212	219	226	233	240

C. OTHER

Please specify:

#### PLEASE CHECK BELOW YOUR PRIMARY BUSINESS AT THIS LOCATION:

☐ Mowing/maintenance	□ Mowing/maintenance lawn care company									
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> GET MORE FACTS

# **PRODUCTS**

#### Replacement reel swivels for units

Applied Plastics has been working with lawn care specialists to develop replacement parts for lawn spray units, including replacement reel swivels, "O' rings and other accessories.

Materials which Applied Plastics Technology works with include TFE (Teflon), Delrin and PVC, all of which have properties which are very much in line with lawn care applications. Said plastics are corrosion-resistant and can withstand high pressure.

APT can provide replacement parts at a substantial savings to its customers, according to spokesman John A. MacIntyre III.

Circle No. 140 on Reader Inquiry Card

#### New walk-behind line hits market

The Toro Company introduces a new line of commercial walkbehind powers mowers.

The line consists of a hand push and self-propelled rear-wheel-



drive rear-bagger. The Toro mowers feature beefed-up commerical aluminum decks, heavy duty three-speed transmissions (on self-propelled model) and durable suspension systems.

Toro also says that its bagging system is the easiest on the market.

The units are powered by fivehp Briggs & Stratton industrial/ commercial engines. Both models offer one-year limited commercial warranties.

Circle No. 141 on Reader Inquiry Card

#### **Professional trimmer** is lightweight, easy

Thesman Industries of Torrance, Cal. introduces the Pro-Trim Model T-38, a professional edger and trimmer.

This unique machine has a three-hp Briggs & Stratton engine. It is lightweight and particularly adept at edging lawns, sidewalks, curbs, ivy and flower beds.

Other features are: moveable front wheel for around curved surfaces and corners: 7/8-inch tubular all-weld steel frame; large 10-inch blade that tilts a full 90 degrees; and front wheel of 81/4-

inch solid rubber can be locked in three positions on axle.

The Model T-27 comes with a two-hp engine.

Circle No. 142 on Reader Inquiry Card

#### Four walk-behinds are for professionals

John Deere will manufacture four self-propelled walk-behind mowers for professional groundskeeping work. All four are powered by 11-hp Briggs & Stratton industrial-commercial four-cycle engines.

Mowing widths are 32, 36, 48

and 52 inches. They also all feature a variable-speed rear-wheel drive system that allows the operator to choose one of six forward ground speeds without changing engine and mower blade speed.

The steel deck is designed to allow close trimming on the operator's left side. The models adapt to sulky and grass-catcher attachments.

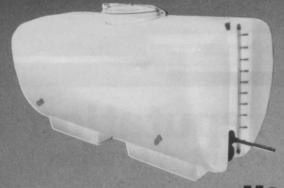
Electric start is optional for standard engines and also optional 16-hp engines. Mowing height ranges from 1% to 61/2 inches.

Circle No. 143 on Reader Inquiry Card

Tuflex offers you four large model Tanks to solve your BIG pest control problems. The experts at Tuflex carefully research and analyze your needs and assist you in designing and engineering the right tank and pump system for your job requirements. Anything less would be a compromise solution.

less fiberglass spray tanks built specifically for the pest control and lawn care industry. The exclusive Tuflex process allows a full five-year warranty on all hand-crafted seamless fiberglass tanks.

Our tanks from 100 gallon to 1200 gallon are ready to solve your toughest challenges.

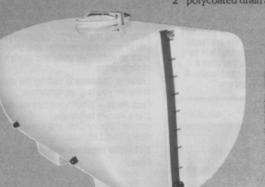


#### Model PC-500

Model PC-500: 545 gallon portable use tank. 81" long, 47½" wide and 48" high. Standard equipment: 18" vented cover with post-lock hatch hardware, baffling system, integral molded mounting base for ease in mounting steel tie down lugs to secure tank to frame, 2" polycoated drain and cali-

#### Model U-600

Model U-600: 580 gallon portable use tank 75" long, 55" wide and 50" high. Standard equipment: 18" vented cover with posi-lock hatch hardware, molded runners for ease in mounting to frame. 2" polycoated drain and calibrated sight tubes.



#### **Model PC-800**

Model PC-800: 860 gallon portable use tank. 80" long, 60" wide and 58" high. Standard equipment: 18" vented cover with post-lock hatch hardware, baffling system, integral molded mounting base for ease in mounting, steel tie down lugs to secure tank to frame, 2" polycoated drain and calibrated

#### Model PC-1200

Model PC-1200: 1175 gallon portable use tank.

108" long, 60" wide and 53" high. Standard equipment: 18" vented cover with posi-lock hatch hardware, baffling system, integral molded mounting base for ease in mounting, see let ie down lugs to secure tank to frame. polycoated drain and calibrated sight tubes.

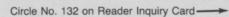
Call TOLL-FREE for economy prices and more information on our complete line of tanks.

1-800-327-9005



#### **Available options** for above Tanks:

- Exclusive double seal internal hatch (prevents hatch leakage)
- Mechanical or jet agitation systemsSplitting or compartmentalizing
- Pump and engine canopies



# **MARKETING IDEA FILE**



#### Promotional items

John Cazzell of Four Seasons Lawn Care, Parkville, Mo. has found that specialty advertising is one of the most effective ways of keeping his business in the forefront.

Cazzell distributes such items as rain gauges, plant tine rakes, kiddie growth charts, key rings and even digital clocks.

"Whenever we do a power rake job, watering is a key factor," Cazzell notes. "We leave behind watering instructions and the rain gauge. That item is extremely popular.

For the customer's child, Cazzell distributes a paper chart that can be hung on a wall to

chronicle the child's growth. And for mom, he's got the plant tine rake.

When Cazzell goes out to bid a large commercial job, he gives away a small digital desk clock

"I feel like these items are really going to bring people back to us next spring, too,' Cazzell says. "At least they'll keep our phone number out there."

Prices are minimal: a growth chart costs about 25 cents, while the clocks are the most expensive, at \$14.50 each.

For more information on such items, look under "Advertising specialties" in the Yellow



# Protect your reputation Know these facts before you buy fertilizer

Fact: Country Club and Greenskeeper fertilizers are of the highest quality homogenous grades made today.

With over 35 years of extensive university and proven end-use testing, the dependability of our product is clear. Each agronomically balanced pellet contains all three essential plant tood elements—N,P,K, regardless of the material's sizing and coverage. This alleviates the possibility of certain elements sifting to the bottom of the spreader or particles being too large to pass through the opening. Our products are smooth flowing, non-binding and dustless, and specifically formulated with analysis for these end uses:

**GREENS and BENTGRASS TEES: SIZING FINE** Country Club 18-4-10 90% Org. Sulfate-Minors 18-3-12 70% Org. Sulfate-Minors 20-0-10 50% Org. Sulfate-Minors FAIRWAYS and TEES: sizing medium

**Professional Lawn Applicators** 

**Turf Managers** 29-3-5 25% Org. Sulfate-Minors 12-4-8 50% Org. Muriate-Minors 8-4-24 30% Org. Sulfate-Muriate

-Minors 13-25-12 Muriate-Minors 20-20-20 33-0-16 Soluble Greenskeeper 20-8-8 50% Org. Muriate 20-4-10 40% Org. Muriate Minors

Muriate 10-6-4 50% & 25% Org. Muriate-Minors

Dursban®

28-7-4% Fertilizers in Combination with **Control Products** 

2,4D + MCPP

**Granular Control Products** Tupersan® Treflan® Dacthal® Daconil® \*Benomyl® \*Thiram/Cadmium \*not available in all market areas.

Fact: Lebanon Chemical has the flexibility to insure you with the right product for your turf needs and within your budget. We are ready to formulate exactly the analysis that will be the most beneficial to you. This includes a complete line of sulfur coated urea blends. A few of our most popular analysis are:

NOT WE ASSESSED.

Leb Pro 32-4-8 Muriate Minors 28-6-12 Muriate Minors 27-3-5 Sulfate Minors

If your needs dictate your own label, we are fully equipped to formulate and bag private label products as well. Lebanon Chemical can also supply your chemical needs, and is a major distributor for Mon-santo, Rhone-Poulenc, Diamond Shamrock, Ciba

Chevron, Rhom & Haas, Miller, Dow, Union Carbide, DuPont, Stauffer and Elanco

Fact: Lebanon Chemical is a leader in providing service for you. Our knowledgeable sales representatives are ready to provide you with the information for your needs whether you're a golf superintendent, turf manager, or a professional lawn applicator. Because of their technical backgrounds, Lebanons sales staff can assist all professionals in solving turf grass problems and aid in the designing of a complete turf care program. Publications outlining detailed specifications on our products and their use are available upon request,

along with soil testing, specifically designed to diagnose soil related turf problems. Lebanon's Customer Service department is always ready to answer your questions and process your orders quickly and efficiently. And with a solid network of distributors throughout the country, Lebanon can ensure you of immediate service, and offer features such as palletized units and stretch wrapping

Lebanon Chemical is setting the standards today for you to grow tomorrow

Face Facts - When your turf management plans involve fertilization — they should involve Country Club and Greenskeeper fert-

Distributor inquiries accepted . . . Call today! Phone:

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LEBANON CHEMICAL CORPORATION P.O.Box 180, Lebanon, PA 17042 P.O.Box 647, Danville, IL 61832

Order today!

#### Spot sprayer can be attached easily



The Olathe Model 10 portable DCpowered spot sprayer is attachable to any 12-volt vehicle.

The chemical-resistant tank holds 10 gallons of liquid. It will pump 21/2 gallons per minute at 30 psi.

The 36×12×15-inch unit also has 10 feet of EPDM rubber hose and an 18-inch hand gun with adjustable tip.

It is another of the many attachments available for the Olathe Model 492 Turf Truck.

Circle No. 144 on Reader Inquiry Card

#### Tree fertilizer in five formulations

The Doggett Corp. has five tree fertilizers for five situations.

XL-Injecto Feed 32-7-7 has 59 percent of the nitrogen slow release in the form of Powder Blue Nitroform, and the remainder is 100 percent soluble. XL-Injecto Feed 12-24-24, with 50 percent nitrogen from Powder Blue Nitroform, is to be applied at the time of year when the tree or shrub is approaching dormancy.

XL-Injecto Feed 5-30-30 was designed for situations where there is a high deficiency in phosphorous and potach, in theory, for root stimulation in stressed situations or transplanting.

XL-Spray-Fol 30-10-10 is 100 percent soluble to be used in the spring and summer in conjunction with insecticide spray applications, and XL-Evergreen Special 30-7-10 is for evergreen trees, plants and shrubs to acidify the soil with additional iron.

Circle No. 145 on Reader Inquiry Card



# WE SAVE OUR DIESEL FROM DROWNING.

# **BUILT-IN**

Toro stops at nothing to give you the kind of riding rotary mower you want most.

A mower that keeps you cutting. Gets the job done.

Consider our diesel powered Groundsmaster 72®. If offers you maximum productivity and reduced operating costs as well as remarkably low levels of noise and vibration.



But we didn't stop there.

injection pump. And soak you with costly repairs and downtime.

So we built in a Roosa-Master water separator that removes more than 95% of the water. You simply unscrew a plug and drain it out.

And we didn't stop there. We added other features that keep you cutting. Like a fuel primer pump, start assist glow plugs and a maintenance

free battery.
Plus, other advantages you get with every Groundsmaster 72, gas or diesel. Such as hydrostatic drive and a Donaldson air cleaner.

Call your Toro distributor. He'll tell you all about Toro riding rotary mowers. Including our Groundsmaster 72 with diesel engine.



"Toro" is an exclusive trademark of The Toro Company, 8111 Lyndale Ave. So., Minneapolis, Minnesota 55420.

THE PROFESSIONALS THAT KEEP YOU CUTTING.

# **COST CUTTINGS**

#### Labor-saving devices

One way for small businesses to cut overall costs is to make sure that workers are always busy doing what they should be doing. Too many times, hired help wastes valuable time sorting out things that should have been presorted.

Here, then, is a helpful list of labor-saving devices, as reproduced in the National Landscape Association's newsletter. They were written by Extension Agricultural Engineer John W. Bartok, Jr.

 Locate materials where they are easily accessible

- Keep materials clearly labeled
- Eliminate or combine tasks
- Even out the work load
- Standardize containers, mixes and meth-
- Keep expensive equipment busy
- Update old equipment
- Purchase equipment that is suited to the job
- Select equipment with high output perfor-
- Design your standardized systems to prevent bottlenecks
- Instill a good working environment
- Keep equipment in good repair

## **BOOKSTORE**

Instructional and technical material designed to aid you in your work.

- 625 ADVANCES IN TURFGRASS ENTOMOLOGY \$24.95
- 010 ADVANCES IN TURFGRASS PATHOLOGY \$27.95
- 665 ARBORICULTURE: THE CARE OF TREES, SHRUBS AND VINES IN THE LANDSCAPE \$34.95
- 340 CONSTRUCTION DESIGN FOR LANDSCAPE ARCHITECTS \$39.50
- 345 COST DATA FOR LANDSCAPE CONSTRUCTION 1984
- 410 DISEASES & PESTS OF ORNAMENTAL PLANTS
- 660 DISEASES OF SHADE TREES \$23.50
- 610 DISEASES OF TURFGRASSES \$30.00
- 800 THE GOLF COURSE \$35.00
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- 750 TREE IDENTIFICATION \$\$9.95
- 760 TREE MAINTENANCE \$35.00
- 640 TURF IRRIGATION MANUAL \$22.95 615 - TURF MANAGEMENT FOR GOLF COURSES \$45.00
- 620 TURF MANAGEMENT HANDBOOK \$18.00
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  - \$23.95 paperback 650 - TURFGRASS MANAGEMENT \$21.95
  - 630 TURFGRASS:SCIENCE & CULTURE \$27.95
  - 655 TURFGRASS:SCIENCE & CULTURE LABORATORY MANUAL \$12.95
  - 565 WEEDS \$37.50
  - 570 WESTCOTT'S PLANT DISEASE HANDBOOK \$36.50
  - 405 WOODY ORNAMENTALS \$27.00

#### respond to practicing attorneys or collections professionals. The PLCCAA, a member service of the PLCAA, is supervised

A pain in the

and record-keeping is not what I

with businesses handling their

own collections is that they don't

pack the legal clout which an

organization like the Professional

Lawn Care Collections Associa-

tion of America might. Customers

simply don't respond to a private

business as quickly as they

One of the biggest problems

pocketbook

from page 20

do the best.

by L. James Martin, a lawyer based in Kent, Ohio. "Fifty to seventy percent of the time, I'm successful with a 20cent stamp," Martin contends.
"The other times, it's a matter of

beating overdue accounts into submission."

#### Different approach

One businessman who asked not to be identified said he's been taking a different approach to late accounts.

"Most people consider it poor business practice, but it's been successful," he said. "We continue spraying even on lawns that belong to people who have not yet paid for previous work.'

That firm's major expenses are incurred in the first two steps of its six-step maintenance program, and "the labor's already paid for, in theory; so our only expense is the materials and gas" to reach the account, he said.

Last year this firm collected on 98 percent of its contracts.

"We're not hounding people all the time; we try to treat them like human beings. We get stung every once in a while, but everybody does." —Kevin Cooney

**HOW YOU CAN MINIMIZE SPRAYER MAINTENANCE AND SAVE MONEY!** 

#### **CLOSEOUTS**

#### ORDER THESE TITLES AT SPECIAL REDUCED PRICES!

- 795 FIRST AID MANUAL FOR CHEMICAL ACCIDENTS \$18.25
- 455 THE GRAFTER'S HANDBOOK \$16.95
- 460 GREENHOUSE ENVIRONMENT
- 335 LANDSCAPE DESIGN THAT SAVES ENERGY \$8.50

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# LCI 11/83

The Roto-Hoe Co. **Sprayer Division** 

Our entire sprayer line was designed for high performance and minimum main-

tenance. Write or call today!

Tired of rebuilding your sprayer pumps?

concerned about wearing out your gun or strainer? Or, are you just fed up with constant maintenance problems?

If so, check us out. Learn about the su-

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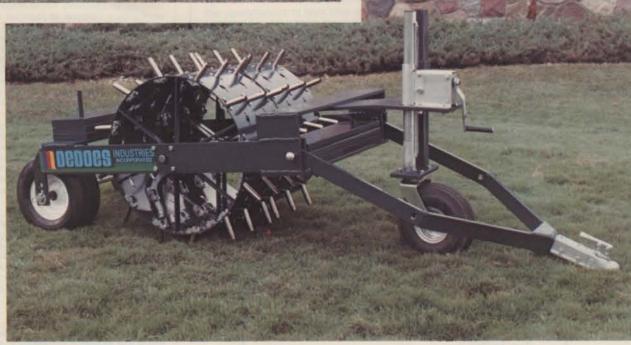
> P.O. Box 364 Newbury, OH 44065 216-564-2294





# The WALK BEHIND AND PULL BEHIND AERATORS





Dedoes has long led the field of core aeration. Now, no matter what your situation, we have model that is tailored to your needs. Our walk-behind is self propelled with a hydrostatic drive. The pull-behind can be hitched to just about any vehicle. For details and more information about these and other fine aerators call or write us today. Do it with a Dedoes - it's really the only choice for the turf care specialist.



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#### FOR SALE

'74 Ford F600 1200 gal. tanker, Injector, hose & reel, \$8,000; '68 Chevy 1,000 gal. tank injector, hose & reel, \$4,000; 1,500 gal. Holden tank - lined, stainless valve, \$1,000; 200 gal. tank, \$800; 3 skid tanks, \$100 each; Tandem trailer 7' x 20', \$2,300; New Edge-R-Rite w/attachments, \$650; Phone 815-436-2728 11/83 Used Finn lawn feeder, 800 gal. w/hose, reel & spray gun. \$5000.00, (502) 782-2730, 1:00 pm - 4:30 pm.

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Pachysandra 61/2¢ English Ivy 81/2¢ Write for complete wholesale price list. **GARDEN STATE GROWERS** P.O. Box 38, Locust Grove Rd. Pittstown, NJ 08867 (201)730-8888

Lawn-Care MANAGEMENT SYSTEM Software for multi-user CPM or OASIS systems with 5mb, Hard-Disk. "RASCAL" in use since Dec. '81. \$2500 + license, set-up, training. The Green Scene, 5842 Tampa Ave., Tarzana, CA 91356, (213) 705-6388.

Spray trucks for sale, 750 gallon tanks, 350 cubic inch, 1 ton Chevy, 4 speed trans. 20 gallon/min. Bean pumps. 1978-1981. Several in stock. Call Ron Wilson. 1-800-543-0900 outside Ohio. 513-845-0517 in Ohio.

FOR SALE: Established sod farm in beautiful western Colorado. 170 acres of sod - 155 acres farm ground - 4 homes - full line of equipment. For information call: 303-858-7464 or write to Jim at 1268 18-1/2 Road, Fruita, Colorado 81521. 11/83

PS-322T SPRAYER, 22 GAL. TANK, 3 GAL. PER MIN. HYPRO PUMP, 3 H.P. BRIGGS & STRAT-TON \$400.00. USED ONLY TWICE (516) 271-5335

Spray Trucks-1976 GMC C6500, 1200 gallon fiberglass-2 electric reels-fully equipped, 1965 Ford F700, 1200 gallon-2 electric reels-fully equipped. Will sell truck and units separately. Call (201) 337-3057

**CLOSEOUT SPECIAL!** Save your back issues of LAWN CARE INDUSTRY and save money at the same time. We're closing out our line of permanent binders at the special low price of two for only \$7.50! (This is a \$7.00 savings over our regular price plus postage and handling.) Orders will be filled as long as our supply lasts - quantities are limited. Order your binders today from: Book Sales, HBJ PUBLICATIONS, One East First Street, Duluth, MN 55802

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■ Excellent Cond. ■ 350 with 4 speed

- Hydraulic reel with 300 ft. of hose
- Ready to operate-picture upon request ■ \$8,600.00 each (412) 751-0470

For Sale: established chemical lawn care company in northern Illinois with approximately 2,200 customers. Write LCI Box 96.

1975 I.H. 1700, 43,000 miles good condition, 7 H.P. auxiliary engine, Mechanical Agitation auxiliary tank, Bean 10/10, electric Hose Reel, 1500 gallor Chasis Mounted Tank (317) 635-6694.

#### **HELP WANTED**

Manager needed for chemical lawn care company located in fast-growing Florida area. Applicant must have management experience with the ability to be chief operating officer. Competitive salary, benefits and profit-sharing. Send resume and salary history to

HELP WANTED - One of the leading landscape contractors in the Chicagoland area is presently seeking a branch manager to take full charge of our Lawn Care Division. The company has been established for over thirty years. Experienced applicants send resume in confidence to Clarence Davids, Sr., Clarence Davids & Sons, Inc., 12807 South Homan Ave., Blue Island, Illinois 60406.

General manager position open for chemical lawn and shrub division of established landscaping company in the sunbelt area. Tremendous opportunity for an aggressive individual having experience with a national or regional lawn care company. We are looking for a BUSINESSMAN—the very BEST!! Knowledge of turf grass, ornamental plants, and marketing needed. The right person will enjoy excellent salary, benefits, and opportunity for equity participation with unlimited earnings potential. Send complete resume including education, experience, and salary history. All replies will be kept confidential. Write LCI Box 85.

Established lawn and tree care company near Washington D.C. needs a top quality individual to manage and develop our lawn care division. Experience in product application, public relations and sales required. Excellent opportunity for ambitious individual who has the ability to lead others and get the job done. If you fit the picture we invite you to write LCI Box 93.

GO SOUTH WITH KAPP'S GREEN LAWN - Kapp's Green Lawn desires a Branch Manager for our new southern city. Applicant must have chemical lawn care management experience. Salary commensurates with experience. Benefits and growth potential, outstanding. Send resume to Kapp's Green Lawn - Home Office, 4124 Clubview Dr., Fort Wayne, IN 46804.

SALES REPRESENTATIVE WANTED - For growing turf supply company. Must have 10 years experience and extensive knowledge of lawn care products. Must be willing to travel extensively Send resume to LCI Box 95. 11/8:

#### WANTED

**SALES REPRESENTATIVE WANTED -** For growing turf supply company. Must have 10 years experience and extensive knowledge of lawn care products. Must be willing to travel extensively. Send resume to LCI Box 95. 11/83

#### **MISCELLANEOUS**

**SAVE MONEY** by repairing your own equipment with our easy-on **BODY REPAIR PANELS.** Most panels can be UPS'ed. For free catalog, call or write 216-562-9732 or 216-461-9616. Auto & Truck Supply, 242 Hurd Road, Aurora, OH 44202. 12/83

#### **BUSINESS OPPORTUNITY**

WORKING PARTNER - Looking for experienced person to develop new lawn care business in prime area in New Jersey. Should be management oriented and will be involved in developing all phases of operation. This is a ground floor opportunity for someone with ambition, initiative and who can get things done. Write LCI Box 88. TF

FOR SALE—Landscape, maintenance and spray company in Southeast Wisconsin. Includes equipment, vehicles and customers. Established 7 years. Profitable operation. Year round cash flow. Grossing over \$100K. Best Offer—Must Sell Now! Serious inquiries only! Write LCI Box 92.

Tired of working for the other guy? Ready to own your own lawn service business? My company is small but well established and profitable. Liquid and dry applications. Excellent growth potential for ambitious and competent manager. Mid-Atlantic area. Priced to sell. Owner financing with \$12,000 down. Serious inquiries only. Write LCI

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# **Professional Lawn Equipment**



Rugged Minnesota Wanner truck, trailer and skid mounted sprayers meet lawn care professionals' most exacting specifications. Single or multiple compartment tanks range in size from 65-1500 gallons fabricated from stainless, mild steel or polyethylene, with mechanical agitation available to provide optimum chemical mixing. We manufacture a complete line of sprayers, pumps, controls, and turf care accessories, all with Minnesota Wanner quality and dependability!

SEE US AT BOOTH #'S 442 AND 444 NOV. 8-10, PLCAA CONVENTION



For more information contact: MINNESOTA WANNER CO. 5145 Eden Ave. So. Mpls., MN 55436 612-929-1070

Circle No. 117 on Reader Inquiry Card

# **MICRONUTRIENTS**

#### Will they make me money?

What are they? How do they work? Are they purple or orange? Are they for lawns or gardens? Do they come in powder or liquid? Will it make my dog bark?

Get all the answers with one phone call. Call collect 316-225-0071. Ask for our FREE Micronutrient Handbook.

Ruffin wrote the book on Micronutrients.

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Dodge City, Kansas 67801

#### IS MANAGING ACCOUNTS RECEIVABLE BECOMING MORE OF A PROBLEM THAN **CONTROLLING SPOTTED SPURGE??**

A complete software package designed specifically for the lawn care industry is now available for the Burroughs B20 Small Business Computer. This economical and easy to use system manages all office operations including accounts receivable, treatment invoicing, and service scheduling. It also uses treatment and service history to report on product usage and labor productivity.

See this innovative and comprehensive package at the 1983 PLCAA Conference and Trade Show, November 8-10 in Indianapolis. For more information, call or write:



Practical Solutions, Inc. 100 East Wilson Bridge Rd. Worthington, Ohio 43085

(614) 436-9066

Circle No. 123 on Reader Inquiry Card

# Vacthal VIII Some State of the State of the

# Here's the only one that controls both crabgrass and spu

Just as you'd expect, it's Dacthal® W-75 preemergence herbicide. And there's not another preemergence on the market that'll give you better control of your two most serious weed problems.

The standard of excellence for crabgrass.

It's been that way for more than 20 years with Dacthal. Which explains why today's lawn care professionals depend on Dacthal for effective and consistent crabgrass control. Plus proven residual activity that allows for fall overseeding.

And since Dacthal is not water soluble, it won't leach or run off during wet weather as some preemergent herbicides do.

The only way to control spurge.

Dacthal W-75 delivers more effective spurge control than any other herbicide.

Here's why.

Spurge plants produce from 600-3500 seeds per plant. Once they've emerged, they're almost impossible to control with a postemergence.

Spurge has to be controlled *before* it emerges. And the only preemergence labeled for the job is Dacthal. Dacthal does it all.

A Dacthal application in spring, before annual weed and seed germination, provides excellent control of crabgrass. Make a second Dacthal application 60 days later for full season spurge control.

And remember, Dacthal is also effective against 21 other annual grasses and broadleaf weeds including foxtail and purslane. What's more, it can be applied to more than 120 ornamental flowers and shrubs with no risk to ornamental root growth.

This season, stop both crabgrass and spurge with the one preemergence herbicide you know you can count on. Dacthal W-75. It's back and ready to go to work.

Always follow label directions carefully when using turf chemicals.



Agricultural Chemicals Business SDS Biotech Corporation 7528 Auburn Road, P.O. Box 348 Painesville, Ohio 44077

# Nitroform paints a pretty picture



Nitroform® provides a consistent 38% nitrogen that's released by soil bacteria slowly and predictably — just when it is most needed to make turf and ornamentals green and healthy. And Nitroform continues this slow, steady release to sustain growth for over six months (even during periods of sparse rainfall).

You'll find Nitroform nonburning, nonstreaking, nonleaching. It's easy mixing and clean handling, too. This versatile nitrogen source is available in Blue Chip® for dry applications, Powder Blue<sup>TM</sup> for liquid use, and it can be mixed and applied with insecticides and fungicides.

When you're buying a complete fertilizer be sure to check the label to see that it contains Nitroform, the most efficient source of Water Insoluble Nitrogen.

Nitroform can do beautiful things for your business.





